



Nicolas Vargas

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<https://nickvargas.dev/>

Innovative and Resourceful Professional: Curious, Smart, and Driven to Foster Team Success

Critical thinker, enthusiastic and fast learner, and passionate professional with over 15 years of experience working in big teams, specializing in full-stack development and data analysis. Committed and efficient, adept at prioritizing tasks to meet deadlines while embracing challenges. Capable of working independently to achieve goals.

Technical and Essential Skills:

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|--------------|------------------------|--------------------|
| ▪ JavaScript | ▪ Firebase & Firestore | ▪ Advanced Excel |
| ▪ HTML & CSS | ▪ Agile Methodologies | ▪ Python for Data |
| ▪ React JS | ▪ Project Management | ▪ Scraping |
| ▪ Node JS | ▪ Software Development | ▪ Tableau |
| ▪ Express JS | ▪ Client Support | ▪ Solix ERP system |
| ▪ Rest API | ▪ Advanced Excel | |
| ▪ Git | ▪ Power Point | |
| ▪ MongoDB | ▪ Outlook, | |

Current Projects for our Ecosystem:

Park n' Bike Project:

In collaboration with a team of 3, created an application that simplifies Calgary's cycle-path network to enable riders the ability to take a leisurely bike ride with ease on set out pathways. Developed using MERN stack, using Auth0 for authentication.

Technologies Used: JavaScript, ReactJS, NodeJS, Express JS, REST API, Git, MongoDB, Mapbox, Canva

StriveOpp Scholarship Project:

In collaboration with a team of two, created a web application for StriveOpp company, oriented to scholarships and government grant seekers, providing them with matching pattern tools to find the scholarship that best suits their interest based on experience, professional background, and studies.

Technologies Used: JavaScript, Vite React, NodeJS, Firebase, Jira, Bootstrap, Cheerio, Firebase Auth, Firestore Database.

<https://github.com/nvargas210680/StriveOpp>

Professional Experience:

Operations Supervisor for Robinson Supply, Heating Division, Winnipeg, Canada February 2020 to October 2022

- Conducted training needs analysis to optimize team members' skills.
- Maintained professional relationships with customers, contractors, and vendors.
- Provided administrative, counseling, and coaching support.
- Oversaw operations and implemented strategies to reduce PO's variances by 90%.
- Ensured company goals and Key Performance Indicators were met, implementing SOPs and operational controls for inventory and customer returns, and resolving logistic events, inventory discrepancies, and billing issues promptly and accurately.

Project Coordinator for Iris Construction Management, Winnipeg, Canada. January 2019 – January 2020

- Coordinated and managed multiple projects, handling requirements and communication with stakeholders.
- Created comprehensive project documentation and summary reports for company management.
- Engaged with clients to define project requirements, scope, and objectives.
- Offered technical support to the project manager, devising action plans with stakeholders to overcome challenges.
- Ensured projects adhered to frameworks and maintained up-to-date documentation.
- Supervised employees and contractors to ensure project success and quality.

Academic Coordinator/English teacher Antiguo Instituto Electronico de Idiomas February 2015 – November 2018 Bogota-Colombia

- Developed pedagogical materials and trained teachers in English language instruction methods.
- Implemented educational processes and procedures to enhance the learning experience.
- Conducted audits of company learning plans and educational materials while devising strategies to boost sales and attract new customers.

Supervisor Teleperformance SA – Virgin Mobile-Assurance Wireless Campaign February 2011-December 2014

- Managed teams of over 20 customer service representatives in bilingual English/Spanish data entry roles.

- Led a specialized retention line for key customers across five states in the US.
- Entered data from diverse sources into systems with a focus on first call resolution.
- Coached and developed representatives conducted hiring and training and implemented action plans to achieve key performance indicators like adherence, absenteeism, AHT, QA, and Customer Care.

Volunteer:

YYC Tech Talent Tour April 28th, 2023

InceptionU – event coordinator – Feb -Jul 2023

Education and Training:

Full Stack Developer learner at Inception

Onsite, full time 6 months program Feb 2023 - Jul 2023

Foundations: Data, Data everywhere Coursera

Online certificate Nov 2022-Jan 2023

Ask questions to Make Data-Driven Decisions Coursera

Online certificate Nov 2022 – 2023

Prepare Data for Exploration Coursera

Online certificate Nov 2022 – Jan 2023

Distribution Manager Development Course

Texas A&M University Dec 2021 – Dec 2021

First Aid Training Center Winnipeg Manitoba

CPR Certification Oct 2021

Administrative and Management Certificate

Teleperformance SA Bogota-Colombia Jan 2014 – Nov 2014

Professional Diploma on Teaching English as Mother Language

Antiguo Electronico de Idiomas Jun 2009 – Jun 2010

Languages

Fluency in English and Spanish

Basic French