

A decorative graphic on the left side of the slide consisting of two overlapping parallelograms. The front one is blue and the back one is a light green color. They are positioned diagonally, with the blue one partially covering the green one.

# Online Marketing research of USA

Chen



The goal of this project is to give some suggestions for companies in their online market in USA



## Data source

- Dataset containing all e-commerce transactions in USA from [kaggle.com](https://www.kaggle.com)
- Dataset covering 2020 - 2021



## sales overview

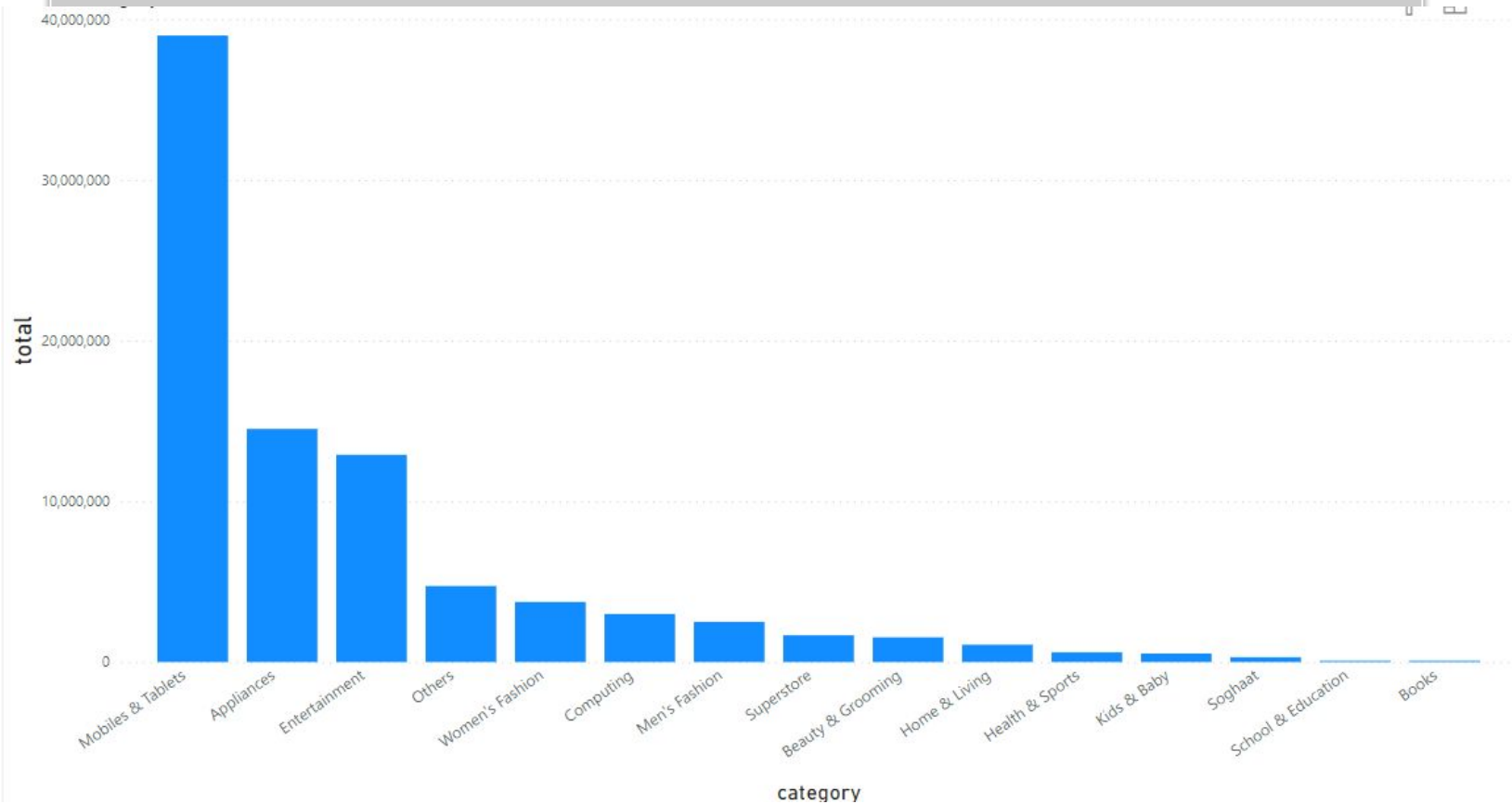
- 141,040 total transactions
- 86.16M \$ total revenue



## Data cleaning

- remove all bad data(orders not finished)
- fill nan values with mean
- remove extrem outliers

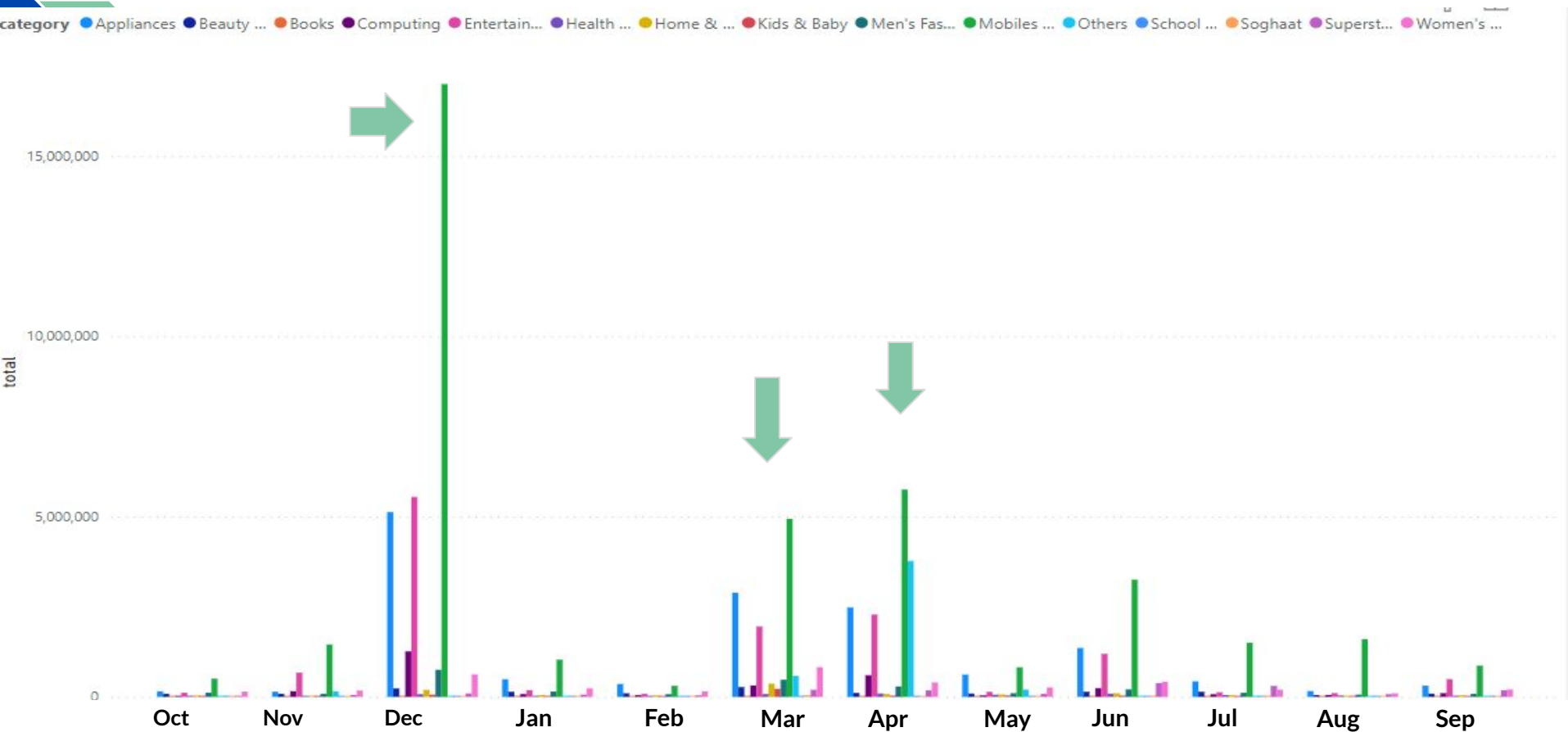
# Data research





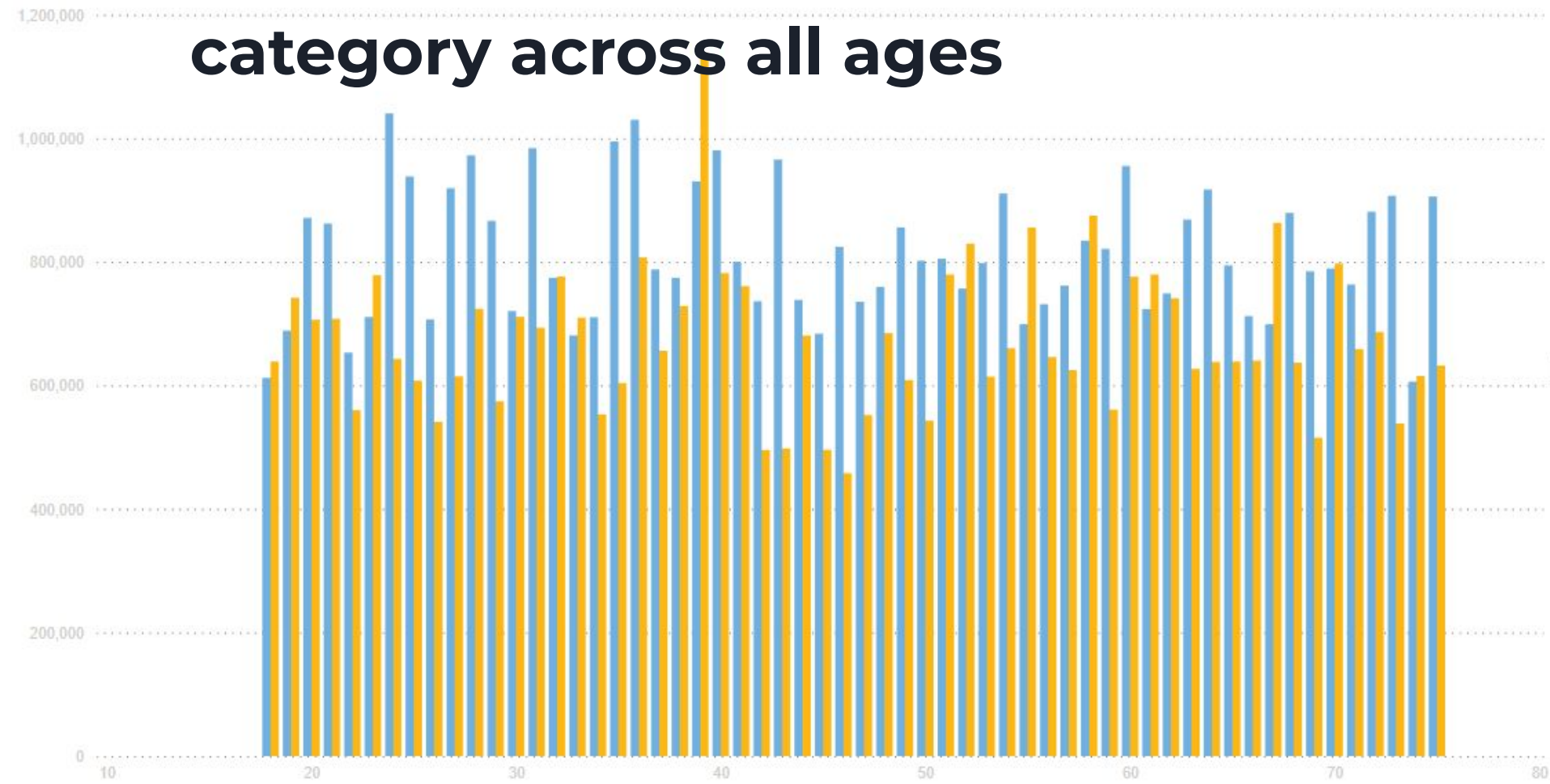
No significant difference between genders for each category.

## Sales of each category for 2020.10-2021.9

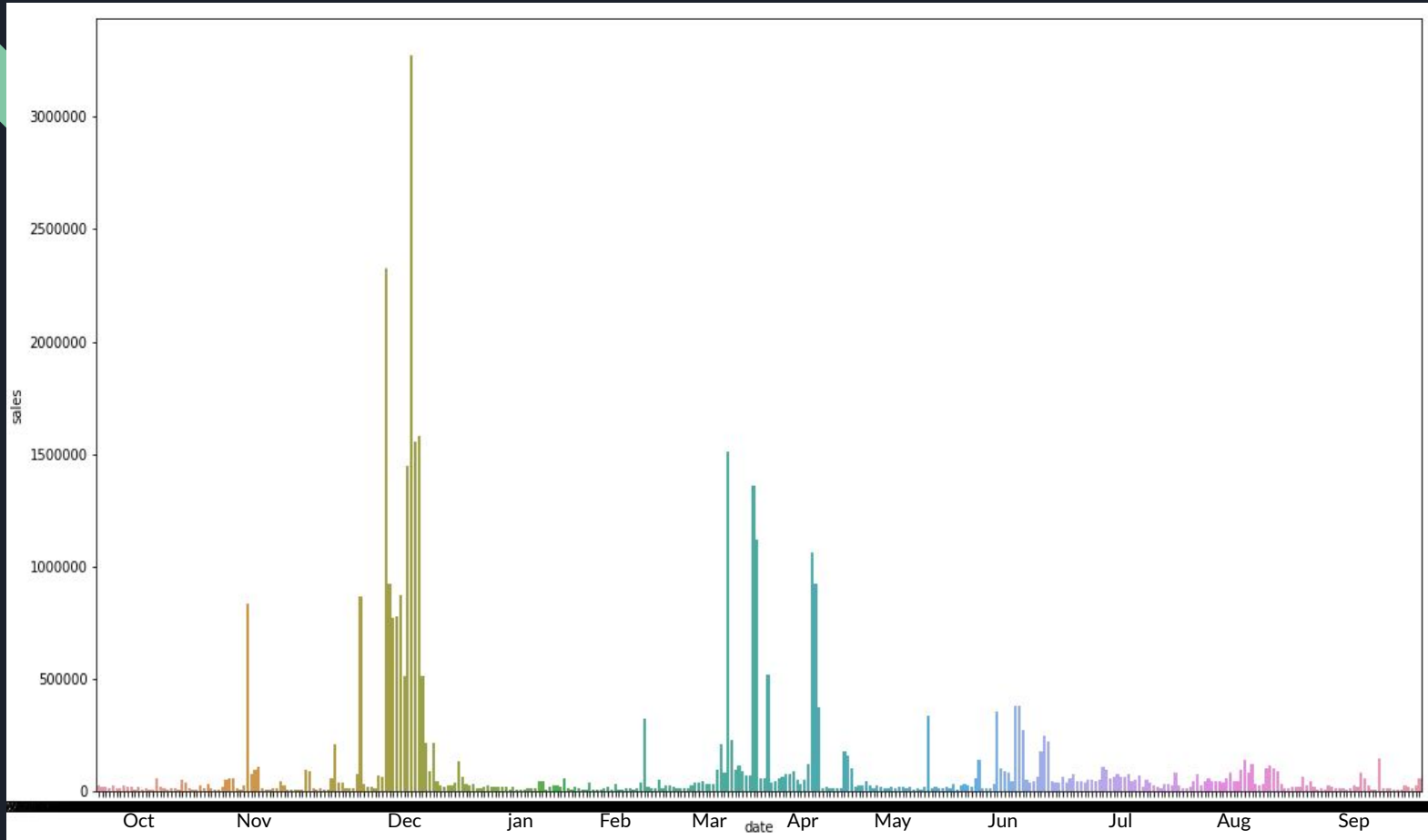




# Mobile & Tablet is the most dominant category across all ages



# Analysis for Best Sale month for 2020.10-2021.9





**Sales strongly affected only  
by Christmas and New Year**

**sales amount**



## Prediction approach for the sales

Track the sales each day.

LR,SVR,DTR,RFR,RM

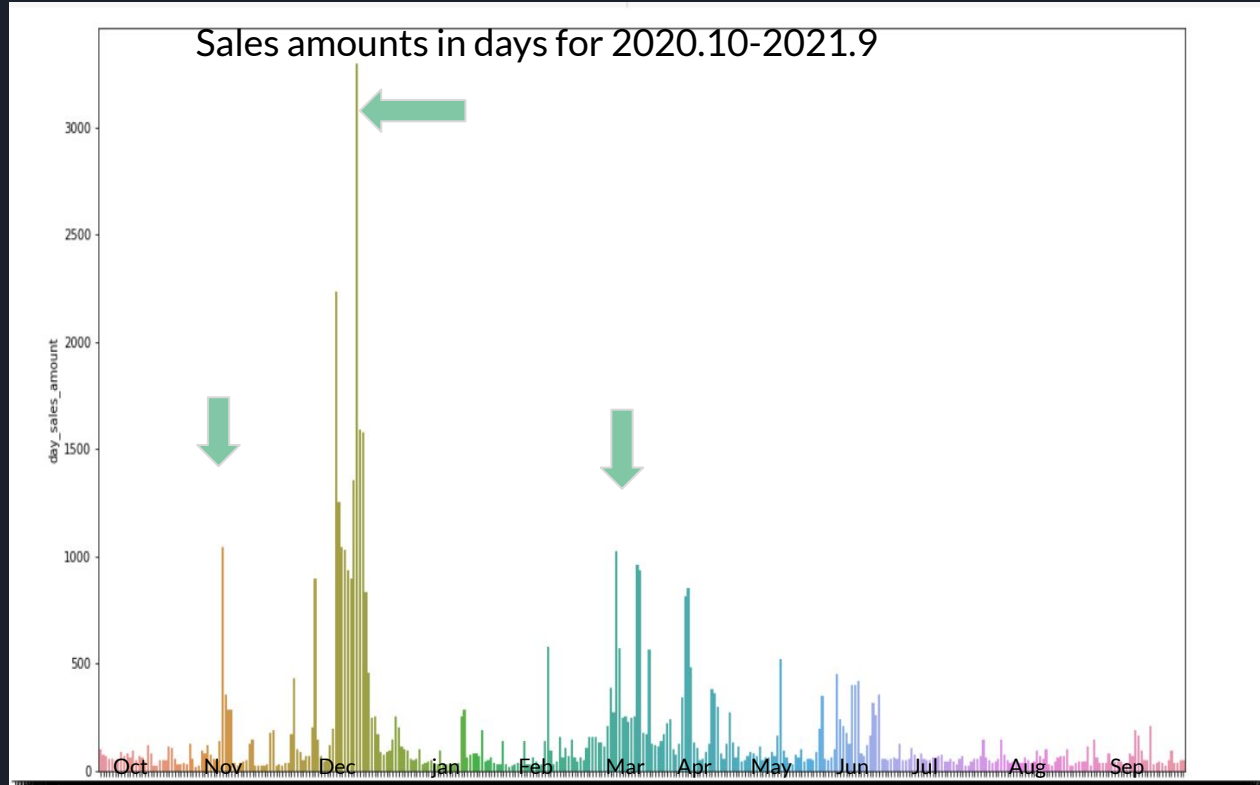
Random forest gives the best result.

The date and day sales amounts are main features applied for the prediction.

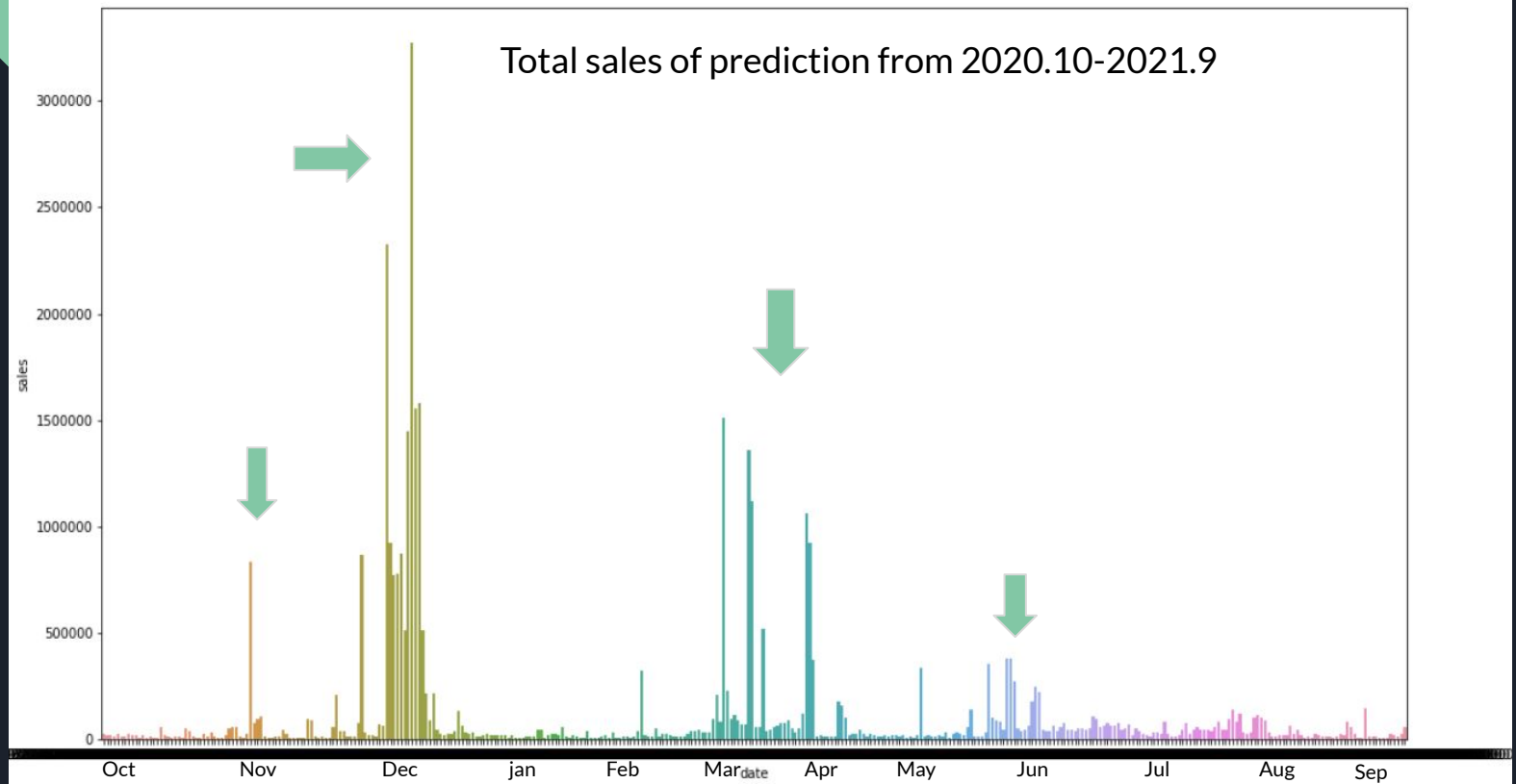
# prediction scores

- r2 score : 0.731

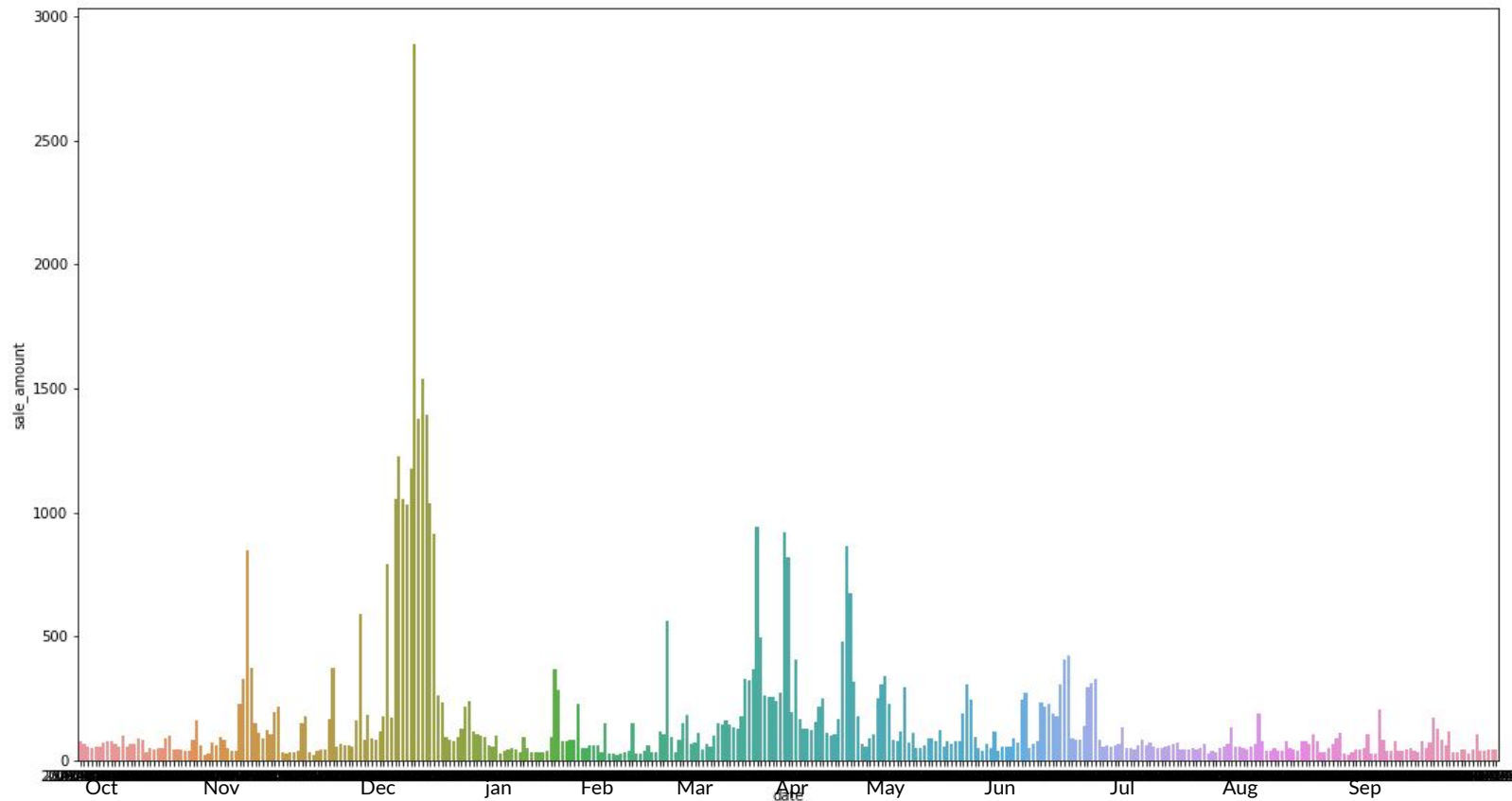
- r2 score : 0.852



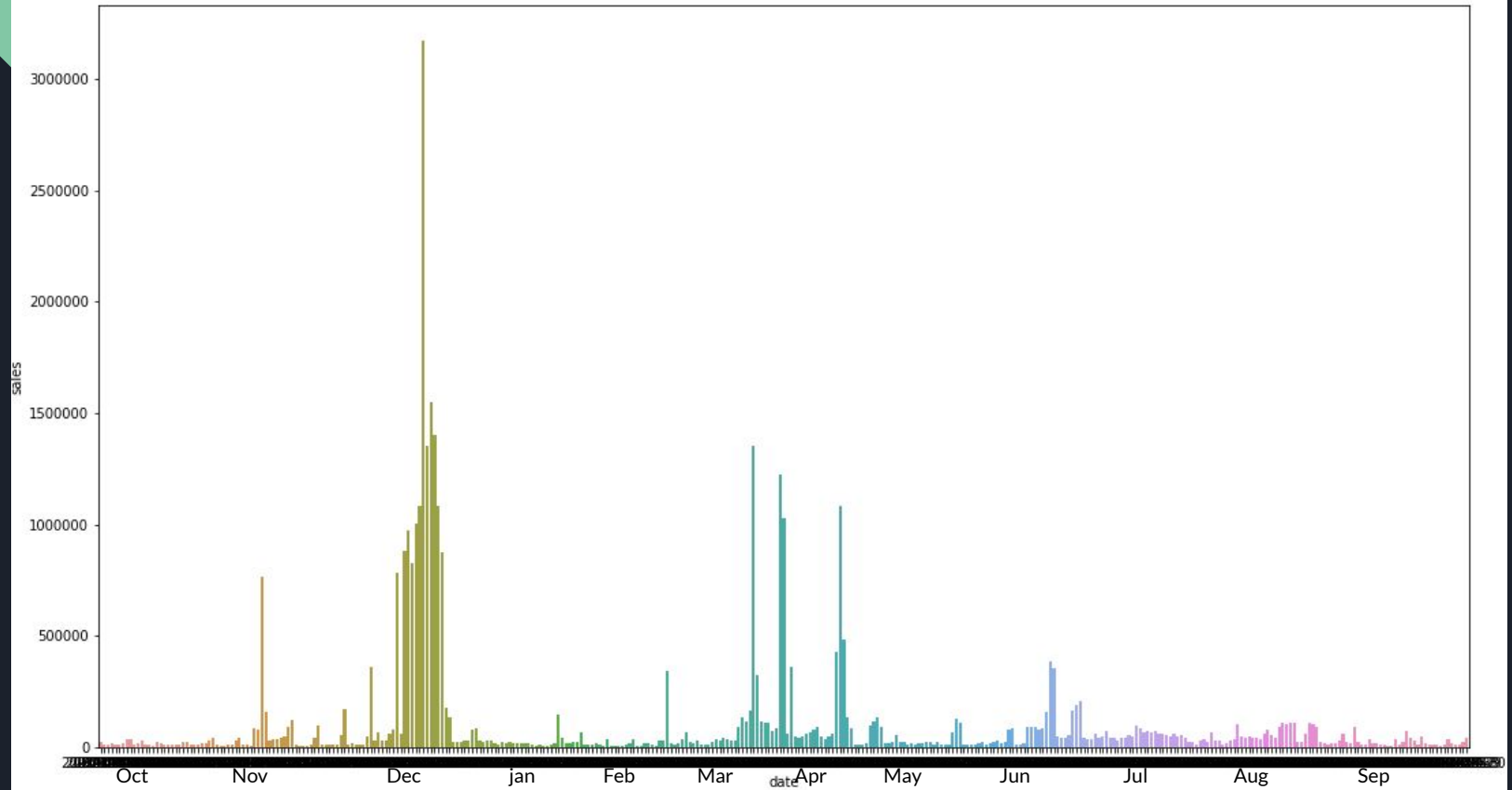
## prediction result 2



# Prediction of sales amount for the next year



# Prediction of sales for 2021.10-2022.9







## The analysis of popular product price

50% of orders have a total price between 450\$ and 1800\$

They contribute 36% of the total revenue.

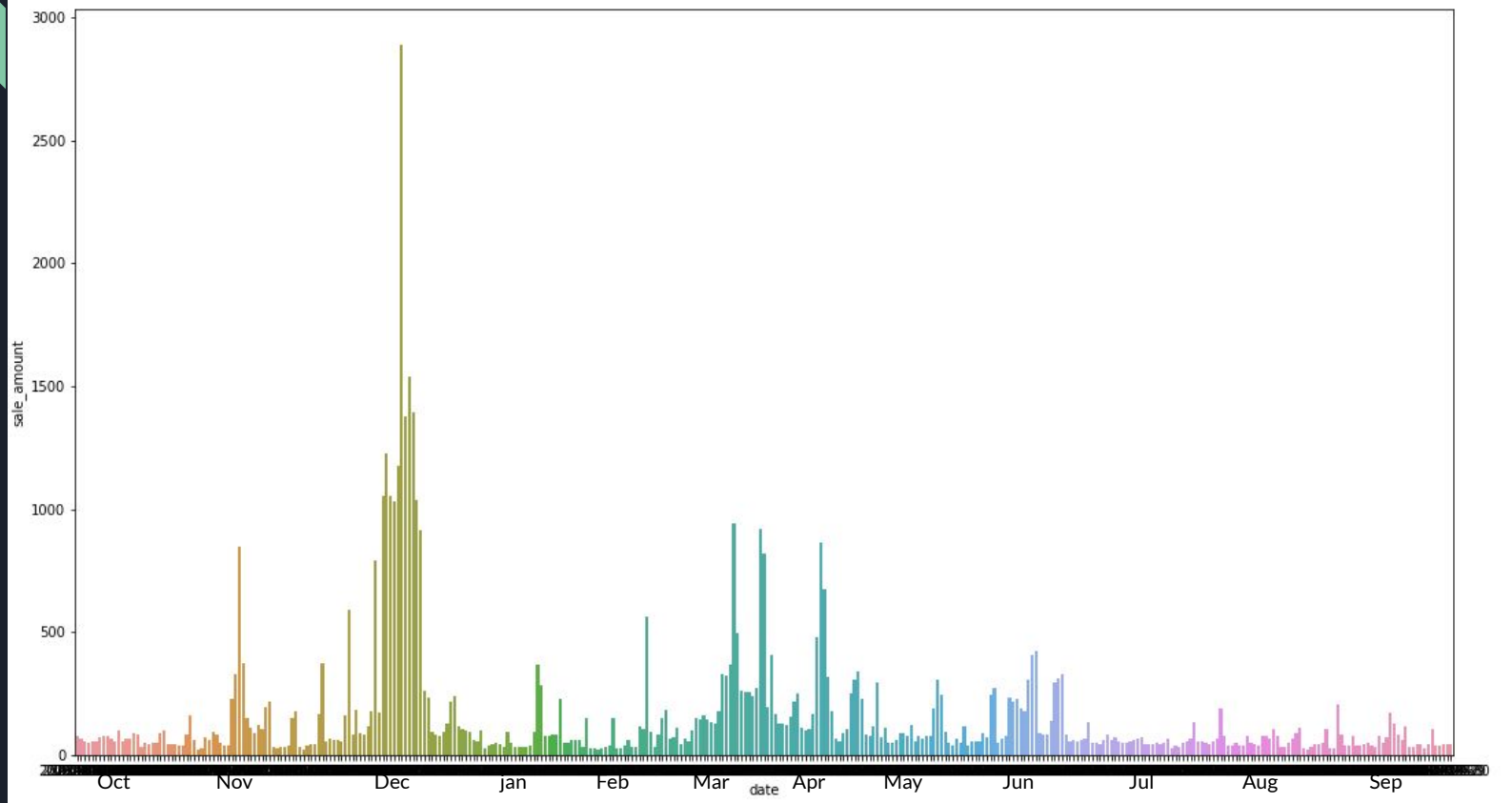
Higher discount, higher daily sales.



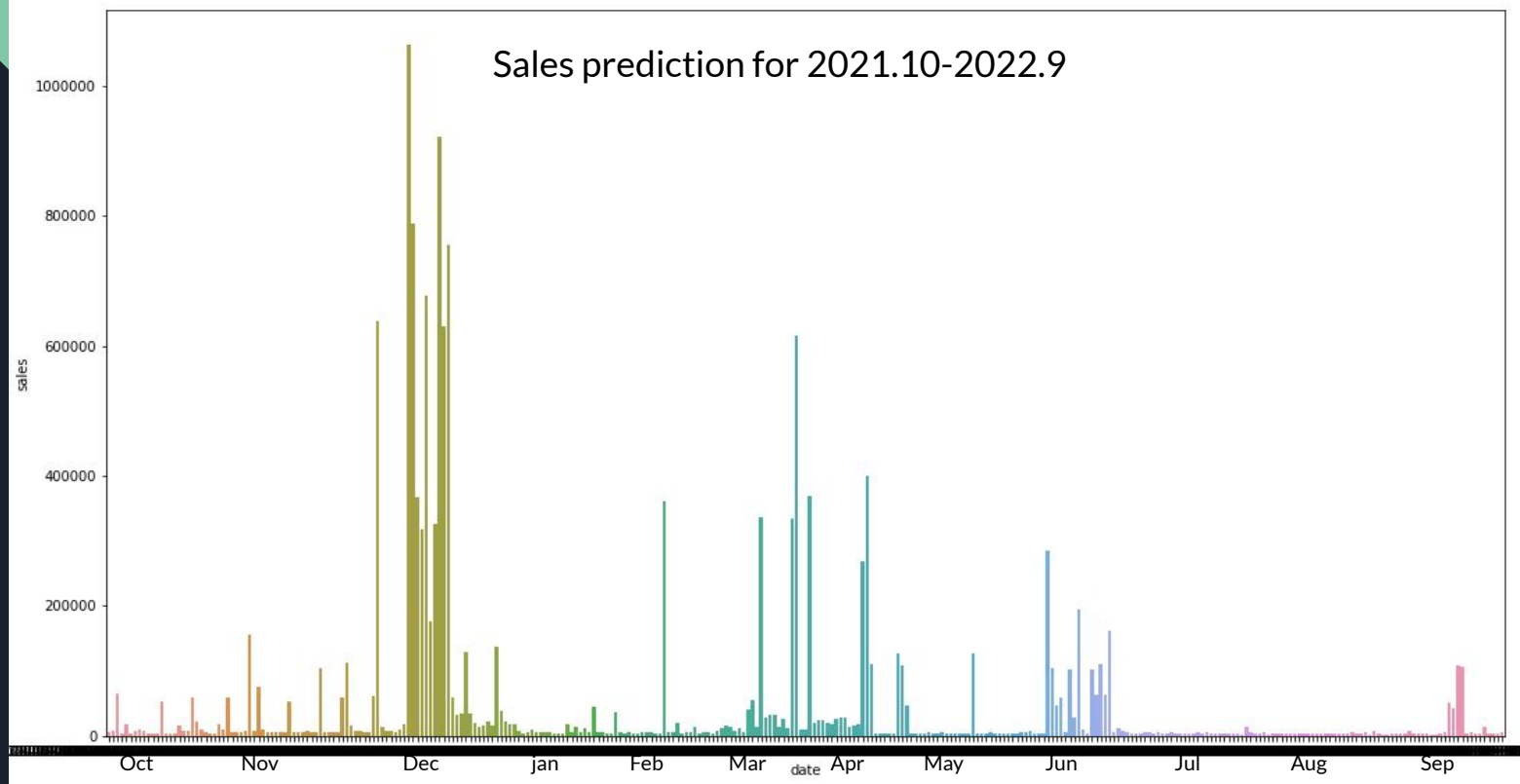
For other price range

25% of orders have a total sales above 1800\$, which contribute 62% of total.

# ML model for the prediction 1



# Deep learning model for the prediction 2





## Next step

1. There are two more profitable categories, Entertainment and Appliances, it is interesting and valuable to cover others in the analysis using the similar model depending on what products the company is making.



## Next Step

2. One further analysis can be applied based on ages, categories or some other online shopping behaviors to analyse more precisely to give better suggestions.
3. By using data from other companies or markets based on this model to give more suggestions for companies.



End

End



End

End