Miller Clapperton - millerclapperton.com - phone: 770.405.1125,

7948 Second Flag Drive, Austell, GA

Jerrie Self - CFO - jerrie.self@millerclapperton.com, phone: 770.405.1820, 2nd phone: 770.941.8281

Other emails: jerrie.self@millerclapperton.com, self@millerclapperton.com

LinkedIn: https://www.linkedin.com/in/jerrieself

Contact 2 Info: Daniel Jenkins - Chief Technology Officer / Director of Information Technology -

daniel.jenkins@millerclapperton.com, 770.941.8281, 740.317.7176

Contact 2 LinkedIn: https://www.linkedin.com/in/danielzjenkins

Other emails: daniel.jenkins@millerclapperton.com, daniel@millerclapperton.com

Total annual spend for IT and cybersecurity development measures for your company: 2000000

Industry Sector: Manufacturing / Natural Resources

What are key products or services offered by your company? Architecture, Construction, and Engineering services + the manufacturing of our own products

How many people are employed by your company? 250-500 employees

What is the current annual revenue for your organization? \$50M-\$100M

How many business locations do you maintain company hardware and equipment such as servers...? 4

How many people are in your IT Department? 7

How many people are on your IT security team? 0

Number of Contact Center Seats: 0

What is your current Operating System? Windows

Who is your current ERP vendor? In-house development

Who is your Cloud Service Provider? AWS

1) Do you have responsibility for Cybersecurity? yes

Do you plan to add or expand cybersecurity initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: , Cloud Security Security Operations Center - SOC as a Service SIEM Third Party Cyber Risk Management,

Please summarize your top Cybersecurity challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): we are looking at a holistic approach of recreating our entire security stack to modernize it to the challenges we face now. my organization is currently behind the times where email threat protection, virus scan, and firewalls need to be improved along with soc services.

2) Do you have responsibility for Cloud software solutions? yes

Do you plan to add or expand cloud solution initiatives in the next 12 months? yes



Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: , CRM, ERP, IT Service Management (ITSM)

Please summarize your top Cloud Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): our push for a crm will likely be the biggest push in the near future as we look for a way to move away from zendesk sell/base.

3) Do you have responsibility for Digital Solutions?: yes

Do you plan to add or expand digital responsibility initiatives in the next 12 months?: no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: , Workflow and Content Automation

Please summarize your top Digital Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): i am always interested in advancing automation technologies.

4) Do you have responsibility for Data Management? yes

Do you plan to add or expand data management initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: , BI Dashboard Reporting, Big Data Analytics, Business Intelligence, Business Process Management

Please summarize your top Data Management challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): working with my data analysis it will be important to find ways to expand our use of data to look toward future business growth.

5) Do you have responsibility for Software/Application Development and Management? yes

Do you plan to add or expand software / application development initiatives in the next 12 months? NO

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: , Application Architecture Cloud, Mobile Outsourced Consulting, Web

Please summarize your top Software/ Application Development challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): we have an in-house erp. if we are to continue development, we will need to lean on outside sources for better assistance.

6) Do you have responsibility for Communication Systems? yes

Do you plan to add or expand communication system initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Cloud based phone systems (VOIP), Hosted PBX, Unified Communications, Video Conferencing

Please summarize your top Communication Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): i am currently in the final year of a contract for voip services, i would be interested in hearing of some alternative products and solutions.

7) Do you have responsibility for Network Systems? yes

Do you plan to add or expand network system initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: SD-WAN.



Please summarize your top Network Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): i will be looking at expanding our cloud interconnectivity.

8) Do you have responsibility for Consulting / Outsourcing? yes

Do you plan to add or expand consulting / outsourcing initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Software / Application Development,

Please summarize your top Consulting/Outsourcing challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): we have an in-house erp. if we are to continue development, we will need to lean on outside sources for better assistance.

9) Do you have responsibility for IT Leadership, Talent Management and Training? yes

Do you plan to add or expand IT leadership, talent management, and training initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Leadership coaching

Please summarize your top IT Leadership, Talent Management and Training challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): i would be interested in expanding education for my team.

