Primary Medical Group - primarymedical.net - phone: 805.642.1430,

3555 Ventura Ca,', CA

Richie Nguyen - Vice President, Operations - r.nguyen@primarymedical.net, phone: 0, 2<sup>nd</sup> phone: 213.503.8293

Other emails: r.nguyen@primarymedical.net, richie.nguyen@primarymedical.net

LinkedIn: https://www.linkedin.com/in/richie-nguyen-b5674331

Contact 2 Info: James Styles - Director of Information Technology - j.styles@primarymedical.net, 805.864.0926,

805.947.5785

Contact 2 LinkedIn: https://www.linkedin.com/in/james-n-styles

Other emails: j.styles@primarymedical.net, james.styles@forwardline.com

Total annual spend for IT and cybersecurity development measures for your company: 500000

Industry Sector: Healthcare / Hospital

What are key products or services offered by your company? Primary Care

How many people are employed by your company? 100-250 employees

What is the current annual revenue for your organization? Less than \$50M

How many business locations do you maintain company hardware and equipment such as servers...? 8

How many people are in your IT Department? 0

How many people are on your IT security team? 0

Number of Contact Center Seats: 0

What is your current Operating System? 0

Who is your current ERP vendor? 0

Who is your Cloud Service Provider? Google

## 1) Do you have responsibility for Cybersecurity? yes

Do you plan to add or expand cybersecurity initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Critical Event Management, Security Awareness Computer-Based Training for end-users, Data Loss Protection, Data Center Security, Data Security Disaster / Backup Recovery, Email Security, Employee monitoring, Äi Insider Threat Detection, Encryption, Endpoint detection response (EDR), Multi-factor authentication Network Security - Firewall, Network Security - Intrusion Prevention Systems, Phishing, Ransomware Security Incident Response Threat Intelligence Web Security

Please summarize your top Cybersecurity challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): 1. data encryption for data at rest and in transit.

- 2. more robust security around lan traffic (vlan, etc)
- 3. putting better endpoint protection in place
- 4. improving wifi security

#### 2) Do you have responsibility for Cloud software solutions? yes

Do you plan to add or expand cloud solution initiatives in the next 12 months? no



Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Backup/Disaster Recovery,Co-locationHelp DeskIT Service Management (ITSM)Virtualization

Please summarize your top Cloud Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): 1. migrating from google to microsoft

2. creating a data center in the cloud

## 3) Do you have responsibility for Digital Solutions?: no

Do you plan to add or expand digital responsibility initiatives in the next 12 months?: no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Digital Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): 0

### 4) Do you have responsibility for Data Management? no

Do you plan to add or expand data management initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: 0

Please summarize your top Data Management challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): 0

# 5) Do you have responsibility for Software/Application Development and Management? no

Do you plan to add or expand software / application development initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:

Please summarize your top Software/ Application Development challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): 0

### 6) Do you have responsibility for Communication Systems? yes

Do you plan to add or expand communication system initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Cloud based phone systems (VOIP),

Please summarize your top Communication Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): 1. we may be migrating to a new voip

### 7) Do you have responsibility for Network Systems? yes

Do you plan to add or expand network system initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Data Center NetworkingRouting,SD-WAN,SwitchingWAN,WIFI,Wireless

Please summarize your top Network Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): 1.



implementing new firewalls

- 2. implementing new switches
- 3. implementing new wifi
- 4. possibly working on spinning up a data center

# 8) Do you have responsibility for Consulting / Outsourcing? no

Do you plan to add or expand consulting / outsourcing initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: .

Please summarize your top Consulting/Outsourcing challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): 0

# 9) Do you have responsibility for IT Leadership, Talent Management and Training? yes

Do you plan to add or expand IT leadership, talent management, and training initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: IT Certificates,IT Training Software for staff: IT Operations,Leadership coaching,Team Efficiency and Effectiveness Training,

Please summarize your top IT Leadership, Talent Management and Training challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): 1. i'm interested in learning more about leadership training

2. continued education is always a pertinent topic for keeping myself and staff up to speed on new technology

