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Total annual spend for IT and cybersecurity development measures for your company: 50

Industry Sector: Manufacturing / Natural Resources

What are key products or services offered by your company? Welcome To UCC Environmental\_x000D\_

Since 1920, UCC Environmental has been providing highly-engineered material handling and environmental solutions for power generation and industrial applications worldwide. We work closely with our customers to conceptualize, design, and supply systems that meet their individual plant needs. Our company's success is based on providing customers with the highest level of innovations, system reliability and customer service throughout the life of their system.\_x000D\_\_x000D

Headquartered in Illinois, USA, UCC Environmental offers global support from over 50 sales and service locations around the world. Global operations in the United States, Germany, Thailand, India and China allow UCC Environmental to seamlessly serve its international customer base.

How many people are employed by your company? 500-1000 employees

What is the current annual revenue for your organization? \$50M-\$100M

How many business locations do you maintain company hardware and equipment such as servers...? 10+

How many people are in your IT Department? 11

How many people are on your IT security team? 3

**Number of Contact Center Seats: 3** 

What is your current Operating System? Windows 10 and 11

Who is your current ERP vendor? Microsoft Dynamics

Who is your Cloud Service Provider? Azure

1) Do you have responsibility for Cybersecurity? yes

Do you plan to add or expand cybersecurity initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: , Cloud Security, Data Loss Protection Data Security, Encryption, Identity Access Management, Multi-factor authentication, Zerotrust Network Security - Intrusion Prevention Systems Network Security - Unified Threat Management



Please summarize your top Cybersecurity challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): looking for mfa over vpn connectivity

2) Do you have responsibility for Cloud software solutions? yes

Do you plan to add or expand cloud solution initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Backup/Disaster Recovery Cloud Migration Services, IT Service Management (ITSM), Managed File Transfer Virtual Machines.

Please summarize your top Cloud Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): looking for high gpu vdi on cloud

3) Do you have responsibility for Digital Solutions?: no

Do you plan to add or expand digital responsibility initiatives in the next 12 months?: NO

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Digital Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): no

4) Do you have responsibility for Data Management? no

Do you plan to add or expand data management initiatives in the next 12 months? NO

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: nan

Please summarize your top Data Management challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): no

5) Do you have responsibility for Software/Application Development and Management? no

Do you plan to add or expand software / application development initiatives in the next 12 months? NO

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: .

Please summarize your top Software/ Application Development challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): no

6) Do you have responsibility for Communication Systems? yes

Do you plan to add or expand communication system initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: , BYOD Employee Cell Device Management, Contract Management Outsourced Consulting, Telecom Expense Management Video Conferencing

Please summarize your top Communication Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): thinkhub and polycom devices interconnectivity required



## 7) Do you have responsibility for Network Systems? yes

Do you plan to add or expand network system initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: , Mobility Network Connectivity Routing, SD-WAN, Switching, Team Collaboration Platform, WAN, WIFI,

Please summarize your top Network Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): want to improve wan connectivity across all location

## 8) Do you have responsibility for Consulting / Outsourcing? no

Do you plan to add or expand consulting / outsourcing initiatives in the next 12 months? NO

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:

Please summarize your top Consulting/Outsourcing challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): no

## 9) Do you have responsibility for IT Leadership, Talent Management and Training? yes

Do you plan to add or expand IT leadership, talent management, and training initiatives in the next 12 months? no Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: IT Advisory / Analyst Support, IT Asset Management, IT Certificates, IT Training Software for staff: Cybersecurity, IT Training Software for staff: Software, IT Training Software for staff: IT Operations, Staffing - Permanent to hire IT staffing, Team Efficiency and Effectiveness Training,

Please summarize your top IT Leadership, Talent Management and Training challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): training it staff and keeping them motivated by ensuring achieving department goal of excellent it service



