**Franklin County Municipal Court** - franklincountymunicourt.org - phone: 614.645.8730,

**375 S High St, Columbus, OH**

**Rhonda Sloan Ferguson - DIRECTOR OF ACCOUNTING FINANCE - rhonda.ferguson@fcmcclerk.com, phone: NA, 2nd phone: 614.645.8730**

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**Contact 2 Info: Mike Pifher - IT Director – pifherm@fcmcclerk.com, 614.525.4089, 614.525.5555**

**Contact 2 LinkedIn: https://www.linkedin.com/in/mike-pifher-57651872**

**Other emails: pifherm@fcmcclerk.com, mpifher@fcmcclerk.com**

**Total annual spend for IT and cybersecurity development measures for your company**: 1.2 million

**Industry Sector**: Government (state/local/federal)

**What are key products or services offered by your company?** The Court has fourteen General Division judges and one Environmental Division judge. Judges preside over civil, criminal, and traffic cases and conduct both jury and non-jury trials. The Court's jurisdiction includes traffic cases, misdemeanor criminal cases, and civil cases where the amount at issue is $15,000 or less.

**How many people are employed by your company?** 250-500 employees

**What is the current annual revenue for your organization?** Less than $50M

**How many business locations do you maintain company hardware and equipment such as servers…?** 1

**How many people are in your IT Department?** 6

**How many people are on your IT security team?** 2

**Number of Contact Center Seats**: NO

**What is your current Operating System?** Windows 10

**Who is your current ERP vendor?** Ceridian

**Who is your Cloud Service Provider?** Azure

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**1) Do you have responsibility for Cybersecurity?** yes

**Do you plan to add or expand cybersecurity initiatives in the next 12 months?** yes

**Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:** , Cloud Security Security Awareness Computer-Based Training for end-users, Data Loss Protection Data Security Disaster / Backup Recovery, Email Security, Employee monitoring Insider Threat Detection, Encryption, Endpoint detection response (EDR) Endpoint prevention, Multi-factor authentication, Mobile Security, Phishing, Physical Security - Surveillance and Access Control, Privileged Access Management, Ransomware Web Security

**Please summarize your top Cybersecurity challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule)**: moving to the microsoft cloud (m365 and azure) - looking at mfa and cloud security options. also looking to secure mobile devices and data. internal security with web, email and network is also on the radar.

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**ChaseTek**

Registration@chasetek.com

**2) Do you have responsibility for Cloud software solutions?** yes

**Do you plan to add or expand cloud solution initiatives in the next 12 months?** yes

**Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:** Backup/Disaster Recovery, Document Management Systems Help Desk IT Service Management (ITSM) Storage, Virtual Machines, Virtualization

**Please summarize your top Cloud Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule)**: moving to microsoft cloud and also away from an internal service provider. looking at options for virtual desktops, cloud storage, backup of o365 and others.

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**3) Do you have responsibility for Digital Solutions?**: no

**Do you plan to add or expand digital responsibility initiatives in the next 12 months?**: NO

**Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:** ,

**Please summarize your top Digital Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule)**: no

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**4) Do you have responsibility for Data Management?** yes

**Do you plan to add or expand data management initiatives in the next 12 months?** yes

**Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:** Backup/Disaster Recovery, Data Governance MDM, Encryption Server Storage

**Please summarize your top Data Management challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule)**: cloud storage and security. mdm

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**5) Do you have responsibility for Software/Application Development and Management?** no

**Do you plan to add or expand software / application development initiatives in the next 12 months?** NO

**Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:** ,

**Please summarize your top Software/ Application Development challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule)**: no

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**6) Do you have responsibility for Communication Systems?** yes

**Do you plan to add or expand communication system initiatives in the next 12 months?** yes

**Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:** Cloud based phone systems (VOIP) Enterprise Mobility Management, Video Conferencing

**Please summarize your top Communication Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule)**: looking to move off an on-prem gensys system.

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**7) Do you have responsibility for Network Systems?** no

**Do you plan to add or expand network system initiatives in the next 12 months?** NO

**Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:** ,

**Please summarize your top Network Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule)**: no

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**8) Do you have responsibility for Consulting / Outsourcing?** no

**Do you plan to add or expand consulting / outsourcing initiatives in the next 12 months?** NO

**Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:** ,

**Please summarize your top Consulting/Outsourcing challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule)**: no

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**9) Do you have responsibility for IT Leadership, Talent Management and Training?** yes

**Do you plan to add or expand IT leadership, talent management, and training initiatives in the next 12 months?** yes

**Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:** , IT Asset Management IT Training Software for staff : Cybersecurity, IT Training Software for staff : Software, IT Training Software for staff : IT Operations, Leadership coaching Staffing - Permanent to hire IT staffing Staffing - Staff Retention, Team Efficiency and Effectiveness Training, Workload Prioritization/ Employee Burnout Prevention

**Please summarize your top IT Leadership, Talent Management and Training challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule)**:  training new staff and also looking for retention.