Florida Community Health Centers - fchcinc.org - phone: 561.844.9443,

5827 Corporate Way, West Palm Beach, FL

Alycia Meadows - **Director of Finance and Controller** - ameadows@fchcinc.org, phone: NA, 2nd phone: **561.844.9443**

Other emails: ameadows@fchcinc.org, alycia@fchcinc.org

LinkedIn: https://www.linkedin.com/in/alycia-meadows-373b27b1

Contact 2 Info: Jeremiah Barham - Director of Information Technology – jbarham@fchcinc.org, (561) 844-9443 ext. 1038, 772.461.1402

Contact 2 LinkedIn: https://www.linkedin.com/in/jeremiah-barham-5aa998211

Other emails: jbarham@fchcinc.org, jeremiah@fchcinc.org

Total annual spend for IT and cybersecurity development measures for your company: 100k

Industry Sector: Healthcare / Hospital

What are key products or services offered by your company? We are a Federally Qualified Health Center

How many people are employed by your company? 250-500 employees

What is the current annual revenue for your organization? Less than $50M

How many business locations do you maintain company hardware and equipment such as servers…? 14

How many people are in your IT Department? 6

How many people are on your IT security team? 0

Number of Contact Center Seats: NO

What is your current Operating System? NO

Who is your current ERP vendor? NO

Who is your Cloud Service Provider? Azure

---

1) Do you have responsibility for Cybersecurity? yes

Do you plan to add or expand cybersecurity initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Application Security - Vulnerability Assessment, Security Awareness Computer-Based Training for end-users, Disaster / Backup Recovery Endpoint detection response (EDR) Penetration Testing and Simulation, Phishing, Ransomware, Risk Compliance,

Please summarize your top Cybersecurity challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): work from home users, and user training.

---

2) Do you have responsibility for Cloud software solutions? yes

Do you plan to add or expand cloud solution initiatives in the next 12 months? no

---

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: , Help Desk

Please summarize your top Cloud Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): we are currently on track-it and i would like to find something that is a little more robust.

3) Do you have responsibility for Digital Solutions?: no

Do you plan to add or expand digital responsibility initiatives in the next 12 months?: NO

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Digital Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): no

4) Do you have responsibility for Data Management? yes

Do you plan to add or expand data management initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: nan

Please summarize your top Data Management challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): i have no plans for this one

5) Do you have responsibility for Software/Application Development and Management? no

Do you plan to add or expand software / application development initiatives in the next 12 months? NO

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Software/ Application Development challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): no

6) Do you have responsibility for Communication Systems? yes

Do you plan to add or expand communication system initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Communication Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): i have no plans of changing our phone system currently

7) Do you have responsibility for Network Systems? yes

Do you plan to add or expand network system initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Network Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): i am actually

looking at upgrading our firewall next year, and need something that can handle a lot of vpn connections. currently we can only handle 25.

8) Do you have responsibility for Consulting / Outsourcing? yes

Do you plan to add or expand consulting / outsourcing initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: IT Service Management (ITSM),

Please summarize your top Consulting/Outsourcing challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): looking for cisco/meraki expertise that can help us manage our meraki switches and wap's, and cisco switches and firewall.

9) Do you have responsibility for IT Leadership, Talent Management and Training? yes

Do you plan to add or expand IT leadership, talent management, and training initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: IT Certificates, IT Training Software for staff : Cybersecurity,

Please summarize your top IT Leadership, Talent Management and Training challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): i would be interested in offering my staff the ability to advance their knowledge through these types of services.