

City of Birmingham - birminghamal.gov - phone: 205.502.4701,

Address1line1 Address1line2 Address1line3 Address1city Address1stateorprovince
Address1county Address1country, NA, AL

Marsha Johnson - Information Security Officer - marsha.johnson@birminghamal.gov, phone: 205.478.8299,
2nd phone: 205.254.2805

Other emails: marsha.johnson@birminghamal.gov, mjohnson@birminghamal.gov

LinkedIn: <https://www.linkedin.com/in/marsha-johnson>

Contact 2 Info: Patrick McLendon - Chief Information Officer – patrick.mclendon@birminghamal.gov,
205.254.2000, 205.254.2812

Contact 2 LinkedIn: <https://www.linkedin.com/in/patricktmclendon>

Other emails: patrick.mclendon@birminghamal.gov, pmclendon@birminghamal.gov

Total annual spend for IT and cybersecurity development measures for your company: 3-5 billion

Industry Sector: Government (state/local/federal)

What are key products or services offered by your company? The IMS department provides IT troubleshooting, maintenance, and installations of all COB-owned devices and software. All Telecommunications services and equipment, research and development of Applications, and Cyber Security and Data Governance. I create information security policies and procedures along with building an Information Security Program from the ground up.

How many people are employed by your company? 1000-5000 employees

What is the current annual revenue for your organization? \$1B-\$5B

How many business locations do you maintain company hardware and equipment such as servers...? 50

How many people are in your IT Department? 75

How many people are on your IT security team? 2

Number of Contact Center Seats: NO

What is your current Operating System? NO

Who is your current ERP vendor? NO

Who is your Cloud Service Provider? Azure

1) Do you have responsibility for Cybersecurity? yes

Do you plan to add or expand cybersecurity initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: , Encryption Fraud Prevention / Transaction Security Industrial / IoT Security, Physical Security - Surveillance and Access Control, Third Party Cyber Risk Management,

Please summarize your top Cybersecurity challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): there are no projects currently scheduled for the next year. however, it usually takes the city a year to evaluate a product, apply for funding from the city council, and purchase it. therefore, no rush, but these are things that are on the horizon.

2) Do you have responsibility for Cloud software solutions? no

Do you plan to add or expand cloud solution initiatives in the next 12 months? NO

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Cloud Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): no

3) Do you have responsibility for Digital Solutions?: no

Do you plan to add or expand digital responsibility initiatives in the next 12 months?: NO

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Digital Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): no

4) Do you have responsibility for Data Management? no

Do you plan to add or expand data management initiatives in the next 12 months? NO

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: 0

Please summarize your top Data Management challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): no

5) Do you have responsibility for Software/Application Development and Management? no

Do you plan to add or expand software / application development initiatives in the next 12 months? NO

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Software/ Application Development challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): no

6) Do you have responsibility for Communication Systems? no

Do you plan to add or expand communication system initiatives in the next 12 months? NO

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Communication Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): no

7) Do you have responsibility for Network Systems? yes

Do you plan to add or expand network system initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Network Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): no projects are scheduled for the next 3-6 months.

8) Do you have responsibility for Consulting / Outsourcing? yes

Do you plan to add or expand consulting / outsourcing initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: IT Service Management (ITSM), Staffing / Recruiting, Technology Lifecycle Management, Vendor Evaluations

Please summarize your top Consulting/Outsourcing challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): no projects are scheduled for the next 3-6 months.

9) Do you have responsibility for IT Leadership, Talent Management and Training? yes

Do you plan to add or expand IT leadership, talent management, and training initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: IT Advisory / Analyst Support, IT Asset Management IT Training Software for staff : Cybersecurity, IT Training Software for staff : Software, Staffing - Outsourced staffing - Project based Staffing - Permanent to hire Cybersecurity staffing Team Efficiency and Effectiveness Training, Workload Prioritization/ Employee Burnout Prevention

Please summarize your top IT Leadership, Talent Management and Training challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): nothing in the next 3-6 months.
