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Total annual spend for IT and cybersecurity development measures for your company: 250000

Industry Sector: Government (state/local/federal)

What are key products or services offered by your company? Public safety, property maintenance and codes, building permits, Business and pet licenses, parks and recreation.

How many people are employed by your company? 100-250 employees

What is the current annual revenue for your organization? Less than \$50M

How many business locations do you maintain company hardware and equipment such as servers...? 5

How many people are in your IT Department? 2

How many people are on your IT security team? 0

Number of Contact Center Seats: NO

What is your current Operating System? NO

Who is your current ERP vendor? NO

Who is your Cloud Service Provider? Azure

1) Do you have responsibility for Cybersecurity? yes

Do you plan to add or expand cybersecurity initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Critical Event Management, Network Security - Monitoring forensics SIEM,

Please summarize your top Cybersecurity challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): currently our county manages our routing/switching security. we would like to adopt our own siem for event logging and management for better transparency of our network and security.

2) Do you have responsibility for Cloud software solutions? yes

Do you plan to add or expand cloud solution initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: , Document Management Systems Help Desk IT Service Management (ITSM)

Please summarize your top Cloud Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): we are planning to get some sort of document management system in 2023. we have received demo of laserfiche before and liked their product. not sure what other competitors are out there or what cost would look like from different providers.

we currently use freshworks freshservice as our helpdesk ticketing system. it was inherited from previous it personnel here and we are wanting to evaluate other products and compare to see what best meets our needs going forward.

3) Do you have responsibility for Digital Solutions?: no

Do you plan to add or expand digital responsibility initiatives in the next 12 months?: NO

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Digital Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): no

4) Do you have responsibility for Data Management? yes

Do you plan to add or expand data management initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Backup/Disaster Recovery Server Storage

Please summarize your top Data Management challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): we have been considering for some time now between veeam and cohesity paired with wasabi cloud storage as a replacement to our 12 tb datto backup appliance which replicates to unlimited datto cloud storage and also provides cloud accessible hardware resources to spin up virtual servers in event of disaster recovery. unfortunately if/when we replace datto we will lose that dr function and have to accommodate our own server and storage for dr use in alternate location or find a solution that includes dr or backup and dr as a service.

5) Do you have responsibility for Software/Application Development and Management? no

Do you plan to add or expand software / application development initiatives in the next 12 months? NO

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Software/ Application Development challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): no

6) Do you have responsibility for Communication Systems? yes

Do you plan to add or expand communication system initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Cloud based phone systems (VOIP),

Please summarize your top Communication Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): our mitel phone system is near end of life and our intentions are to use a local consultant company to evaluate our current system, needs and wants and they would write a rfp. i've met with a few vendors in previously on this topic but i believe our administration would prefer to work with a local consultant in this area.

7) Do you have responsibility for Network Systems? yes

Do you plan to add or expand network system initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Company Intranet, Mobility Network Connectivity Switching, WIFI, Wireless

Please summarize your top Network Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): unlikely in 3-6 months but eventually more realistically 1-3 years from now we would like to expand on our existing nimble san so that it replicates to a secondary location as a backup and could serve as a fail over for production in event of dr.

8) Do you have responsibility for Consulting / Outsourcing? no

Do you plan to add or expand consulting / outsourcing initiatives in the next 12 months? NO

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Consulting/Outsourcing challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): no

9) Do you have responsibility for IT Leadership, Talent Management and Training? yes

Do you plan to add or expand IT leadership, talent management, and training initiatives in the next 12 months? NO

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: IT Certificates IT Training Software for staff : Software

Please summarize your top IT Leadership, Talent Management and Training challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): currently there are only 2 of us in the it department. myself as information systems manager and 1 other person as information systems technical specialist. we are in process of creating a 3rd position "systems administrator" and hopefully be able to hire a 3rd full time employee by end of this year. depending on those changes we may promote within and hire from outside to fill the tech specialist position. we currently subscribe to stormwind studios online training however we rarely ever find time for ourselves to continue or education. we hope that changes after getting 3rd fte to lighten our workload.
