Arctic Glacier - arcticglacier.com - phone: 204.772.2473,

625 Henry Avenue, Winnipeg, PA

Richard Wyckoff - President CEO - rwyckoff@arcticglacier.com, phone: 800.730.9599, 2nd phone: 215.283.0326

Other emails: rwyckoff@arcticglacier.com, richard.wyckoff@arcticglacier.com

LinkedIn: https://www.linkedin.com/in/richard-wyckoff-75b8785

Contact 2 Info: Nick Chodorow - CIO - nchodorow@arcticglacier.com, 708.642.4967, 773.203.1064

Contact 2 LinkedIn: https://www.linkedin.com/in/nick-chodorow-0133b31 Other emails: nchodorow@arcticglacier.com, nick.chodorow@arcticglacier.com

Total annual spend for IT and cybersecurity development measures for your company: 10 million

Industry Sector: Manufacturing / Natural Resources

What are key products or services offered by your company? We manufacture and distribute packaged ice

How many people are employed by your company? 1000-5000 employees

What is the current annual revenue for your organization? \$250M-\$500M

How many business locations do you maintain company hardware and equipment such as servers...? 110

How many people are in your IT Department? 16

How many people are on your IT security team? 0

Number of Contact Center Seats: 0

What is your current Operating System? 0

Who is your current ERP vendor? Microsoft Dynamics CRM, High Jump

Who is your Cloud Service Provider? Azure

1) Do you have responsibility for Cybersecurity? yes

Do you plan to add or expand cybersecurity initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,SIEM,

Please summarize your top Cybersecurity challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): siem, soc as a service

2) Do you have responsibility for Cloud software solutions? yes

Do you plan to add or expand cloud solution initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ERPIoTSaaS Management,

Please summarize your top Cloud Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): erp, saas management, iot

3) Do you have responsibility for Digital Solutions?: yes



Do you plan to add or expand digital responsibility initiatives in the next 12 months?: yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Digital Consulting

Please summarize your top Digital Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): resource issues inside and out, consulting and contract help - building new integrations

4) Do you have responsibility for Data Management? yes

Do you plan to add or expand data management initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Data Integration Access, Data Warehousing,

Please summarize your top Data Management challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): need to move to the cloud and build a new data warehouse/lakes

5) Do you have responsibility for Software/Application Development and Management? yes

Do you plan to add or expand software / application development initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: .Cloud

Please summarize your top Software/ Application Development challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): must match the needs of the business through internal and external resources, customer facing applications - building mobile app

6) Do you have responsibility for Communication Systems? yes

Do you plan to add or expand communication system initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:

Please summarize your top Communication Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): i don't have any at this point in time

7) Do you have responsibility for Network Systems? yes

Do you plan to add or expand network system initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:

Please summarize your top Network Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): not looking at this in 2022

8) Do you have responsibility for Consulting / Outsourcing? yes

Do you plan to add or expand consulting / outsourcing initiatives in the next 12 months? yes



Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,Application Modernization,Cloud Enablement,Cloud Workload and MigrationDatabase Modernization,Digital Transformation (Analytics, Al)Software / Application Development,

Please summarize your top Consulting/Outsourcing challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): we will need external help with our cloud, app, and data initiatives

9) Do you have responsibility for IT Leadership, Talent Management and Training? yes

Do you plan to add or expand IT leadership, talent management, and training initiatives in the next 12 months? yes Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: IT Advisory / Analyst SupportLeadership coachingStaffing - Staff Retention, Team Efficiency and Effectiveness Training, Workload Prioritization / Employee Burnout Prevention

Please summarize your top IT Leadership, Talent Management and Training challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): i need help in figuring out the best ways to continue to develop the team members i have.

