InkCycle, Inc. - inkcycle.com - phone: 800.736.8877,

4284 Transport St, Ventura, KS

Keith Riley - Vice President of Operations - kriley@inkcycle.com, phone: 913.894.8387, 2nd phone: (913) 894-

8387 x134

Other emails: kriley@inkcycle.com, info@inkcycle.com LinkedIn: https://www.linkedin.com/in/kriley111

Contact 2 Info: Tracy Reed - Director of Information Systems - treed@inkcycle.com, 913.894.8387, (913) 894-8387

x137

Contact 2 LinkedIn: https://www.linkedin.com/in/tracy-reed-28b6303

Other emails: treed@inkcycle.com, tracy@inkcycle.com

Total annual spend for IT and cybersecurity development measures for your company: 20000

Industry Sector: Manufacturing / Natural Resources

What are key products or services offered by your company? Ink and Toner Cartridges

PPE HOCL

How many people are employed by your company? 100-250 employees

What is the current annual revenue for your organization? \$50M-\$100M

How many business locations do you maintain company hardware and equipment such as servers...? 4

How many people are in your IT Department? 2

How many people are on your IT security team? 1

Number of Contact Center Seats: 5

What is your current Operating System? Windows

Who is your current ERP vendor? IFS

Who is your Cloud Service Provider? Azure

1) Do you have responsibility for Cybersecurity? yes

Do you plan to add or expand cybersecurity initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Critical Event Management, Security Awareness Computer-Based Training for end-users, Data Loss Protection, Data Center Security, Disaster / Backup Recovery, Email Security, Employee monitoring Insider Threat Detection Endpoint detection response (EDR), Extended Detection and Response (XDR), Endpoint prevention Identity Access Management, Multi-factor authentication, Zerotrust, Industrial / IoT Security, Mobile Security, Network Security - Firewall, Network Security - Intrusion Prevention Systems, Network Security - Monitoring forensics, Network Security - Unified Threat Management, Phishing, Physical Security - Surveillance and Access Control Ransomware Security Incident Response, SIEM, SOAR - Security Orchestration Automation and Response, User behavior monitoring, Web Security

Please summarize your top Cybersecurity challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): i am primarily



focusing on securing our entire environment - multiple threat vectors - from being hacked or victims of phishing, ransomware, fraud etc.

2) Do you have responsibility for Cloud software solutions? yes

Do you plan to add or expand cloud solution initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Backup/Disaster Recovery IoT, Mobility Storage, Virtual Machines, Virtualization

Please summarize your top Cloud Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): i am looking at ways to leverage the cloud for backup and dr as well as solutions for a mobile workforce.

3) Do you have responsibility for Digital Solutions?: yes

Do you plan to add or expand digital responsibility initiatives in the next 12 months?: no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Digital Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): not facing challenges in these areas.

4) Do you have responsibility for Data Management? yes

Do you plan to add or expand data management initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Backup/Disaster Recovery, Hyper-converged Infrastructure (HCI), Network and application performance monitoring Server Storage

Please summarize your top Data Management challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): my data center has 10 year old servers, storage, and other equipment that needs to be replaced.

5) Do you have responsibility for Software/Application Development and Management? yes

Do you plan to add or expand software / application development initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:

Please summarize your top Software/ Application Development challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): no needs in these areas.

6) Do you have responsibility for Communication Systems? yes

Do you plan to add or expand communication system initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: .

Please summarize your top Communication Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): no needs here.



7) Do you have responsibility for Network Systems? yes

Do you plan to add or expand network system initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Company Intranet, Data Center Networking Mobility Network Connectivity Routing, SD-WAN, Switching WAN, WIFI, Wireless

Please summarize your top Network Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): i have a lot of updating to do.

8) Do you have responsibility for Consulting / Outsourcing? yes

Do you plan to add or expand consulting / outsourcing initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:

Please summarize your top Consulting/Outsourcing challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): no needs here.

9) Do you have responsibility for IT Leadership, Talent Management and Training? yes

Do you plan to add or expand IT leadership, talent management, and training initiatives in the next 12 months? no Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: IT Advisory / Analyst Support

Please summarize your top IT Leadership, Talent Management and Training challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): no current needs here but could be interesting for future reference.

