San Antonio River Authority - sariverauthority.org - phone: 210.227.1373,

100 E Guenther St, San Antonio, TX

Shawna Arroyo - Assistant Director of Information Technology - sarroyo@sara-tx.org, phone: 575.405.9052, 2nd phone: 210.302.3261

Other emails: sarroyo@sara-tx.org, shawnaa@sara-tx.org

LinkedIn: https://www.linkedin.com/in/shawnaarroyo14

Contact 2 Info: Shawna Arroyo - Assistant Director of Information Technology – sarroyo@sara-tx.org, 575.405.9052, 210.302.3261

Contact 2 LinkedIn: https://www.linkedin.com/in/shawnaarroyo14

Other emails: sarroyo@sara-tx.org, shawnaa@sara-tx.org

Total annual spend for IT and cybersecurity development measures for your company: $2.1M

Industry Sector: Government (state/local/federal)

What are key products or services offered by your company? The San Antonio River Authority (River Authority) was created in 1937 by the State of Texas to preserve, protect, and manage the resources and environment of the San Antonio River Basin._x000D_
*Develop predictive flood modeling technology_x000D_
*Create and maintain watershed master plans for the San Antonio River Basin_x000D_
*Perform debris removal to maintain flow capacity of waterways in Wilson, Karnes, and Goliad counties._x000D_
*Conduct water quality monitoring and assessment for State of Texas' Clean Rivers Program_x000D_
*Own, operate, and maintain five wastewater treatment plants and collection systems in northeast Bexar County as well as managing the Randolph Air Force Base wastewater system._x000D_
*Operate, maintain, and provide recreation and educational programming for various parks and trails (https://www.sariverauthority.org/about/current-facts)

How many people are employed by your company? 250-500 employees

What is the current annual revenue for your organization? $250M-$500M

How many business locations do you maintain company hardware and equipment such as servers…? 9

How many people are in your IT Department? 18

How many people are on your IT security team? 2

Number of Contact Center Seats: NO

What is your current Operating System? Windows 10

Who is your current ERP vendor? NO

Who is your Cloud Service Provider? Azure

 1) Do you have responsibility for Cybersecurity? yes

 Do you plan to add or expand cybersecurity initiatives in the next 12 months? yes

 Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Application Security - Vulnerability Assessment Disaster / Backup Recovery, Encryption Privileged Access Management,

Please summarize your top Cybersecurity challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): we are moving our data center to a co-location and in doing so we need to update our disaster recovery plan. this will include how backups are performed as a goal is to have air gap copy. we have a variety of applications and perform an account assessment quarterly, but the vulnerability of the applications has evolved. we would like best practices or tools on how to perform this assessment. we currently have a pam solution in place but would like to learn about best practices as trends have been changing in this area.

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2) Do you have responsibility for Cloud software solutions? yes

Do you plan to add or expand cloud solution initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: , Help Desk, Managed File Transfer,

Please summarize your top Cloud Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): we currently have a helpdesk solution that encumbers asset management. the challenges of adding agents to the system is getting expensive and the scanning feature is not always reliable. we are going to review help desk solutions throughout 2022 but will need to wait for budget approval in june 2023 to proceed. we currently have a managed file transfer solution but would appreciate any information on new solutions. the approval for budget for this solution would be in june 2023.

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3) Do you have responsibility for Digital Solutions?: no

Do you plan to add or expand digital responsibility initiatives in the next 12 months?: NO

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Digital Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): no

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4) Do you have responsibility for Data Management? yes

Do you plan to add or expand data management initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Data Cleansing, Data Governance MDM Data Quality, Data Visualization

Please summarize your top Data Management challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): we are piloting a data catalog solution in the coming months to understand its functionality. the challenge is understanding how to incorporate all our data into a useful tool. best practices would be appreciated.

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5) Do you have responsibility for Software/Application Development and Management? yes

Do you plan to add or expand software / application development initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Software/ Application Development challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): not interested at this time.

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6) Do you have responsibility for Communication Systems? yes

Do you plan to add or expand communication system initiatives in the next 12 months? no

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Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Communication Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): not interested at this time.

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7) Do you have responsibility for Network Systems? yes

Do you plan to add or expand network system initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Network Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): not interested at this time.

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8) Do you have responsibility for Consulting / Outsourcing? yes

Do you plan to add or expand consulting / outsourcing initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Consulting/Outsourcing challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): not interested at this time.

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9) Do you have responsibility for IT Leadership, Talent Management and Training? yes

Do you plan to add or expand IT leadership, talent management, and training initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: , IT Training Software for staff : Cybersecurity, IT Training Software for staff : Software

Please summarize your top IT Leadership, Talent Management and Training challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): training on microsoft azure.