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Contact 2 Info: Creede Tibbs - Director of General Services - 0, 0, 0

Contact 2 LinkedIn: https://www.linkedin.com/in/creede-tibbs-27414578

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Total annual spend for IT and cybersecurity development measures for your company: \$50k

Industry Sector: Government (state/local/federal)

What are key products or services offered by your company? We are a municipal Government. We provide public safety, road work, Utilities, Parks Rec and Community Development.

How many people are employed by your company? 250-500 employees

What is the current annual revenue for your organization? \$50M-\$100M

How many business locations do you maintain company hardware and equipment such as servers...? 13

How many people are in your IT Department? 11

How many people are on your IT security team? 2

Number of Contact Center Seats: 3

What is your current Operating System? Windows

Who is your current ERP vendor? Incode - Tyler Technologies

Who is your Cloud Service Provider? AWS

1) Do you have responsibility for Cybersecurity? yes

Do you plan to add or expand cybersecurity initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Application Security - Vulnerability Assessment Critical Event Management Disaster / Backup Recovery Endpoint detection response (EDR) Identity Access Management, Multi-factor authentication, Zerotrust, Network Security - Firewall Network Security - Monitoring forensics, Penetration Testing and Simulation, Phishing, Physical Security - Surveillance and Access Control Threat Intelligence, User behavior monitoring, Web Security

Please summarize your top Cybersecurity challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): trying to implement zero trust, starting mfa and establishing an effective pen testing and security assessments.

2) Do you have responsibility for Cloud software solutions? yes



Do you plan to add or expand cloud solution initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: , Document Management Systems Storage

Please summarize your top Cloud Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): i am looking at creating a cloud solution for document retention and availability. we have documents on every property in the city of ardmore. i am looking for a way for employees and citizens to access their data and potentially act upon it.

3) Do you have responsibility for Digital Solutions?: yes

Do you plan to add or expand digital responsibility initiatives in the next 12 months?: no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Digital Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): nothing in the time frame mentioned.

4) Do you have responsibility for Data Management? yes

Do you plan to add or expand data management initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Backup/Disaster Recovery Data Integration Access Data Visualization, Data Warehousing, Server Storage

Please summarize your top Data Management challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): i am looking at creating a cloud solution for document retention and availability. we have documents on every property in the city of ardmore. i am looking for a way for employees and citizens to access their data and potentially act upon it.

5) Do you have responsibility for Software/Application Development and Management? yes

Do you plan to add or expand software / application development initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: .

Please summarize your top Software/ Application Development challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): nothing in the time frame mentioned.

6) Do you have responsibility for Communication Systems? yes

Do you plan to add or expand communication system initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Cloud based phone systems (VOIP) Enterprise Mobility Management, Hosted PBX, Unified Communications, Video Conferencing

Please summarize your top Communication Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): we currently have a cisco call manager and unity voicemail. we are looking to upgrade in the next 3-6 months.

7) Do you have responsibility for Network Systems? yes



Do you plan to add or expand network system initiatives in the next 12 months? NO

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Company Intranet, Routing Switching WAN, WIFI,

Please summarize your top Network Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): we have a cisco based network. all out 13 facilities are connected by dark fiber. i would like to increase the speed between these sites and also look for some redundancy.

8) Do you have responsibility for Consulting / Outsourcing? yes

Do you plan to add or expand consulting / outsourcing initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:

Please summarize your top Consulting/Outsourcing challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): nothing in the time frame mentioned.

9) Do you have responsibility for IT Leadership, Talent Management and Training? yes

Do you plan to add or expand IT leadership, talent management, and training initiatives in the next 12 months? no Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: 0

Please summarize your top IT Leadership, Talent Management and Training challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): nothing in the time frame mentioned.

