

City of Prairie Village KS, Information Systems Manager

What state are your headquarters located in: KS

Total annual spend for IT and cybersecurity development measures for your company: 150,000

What state are you located in: KS

What country are you located in:

Industry Sector: Government (state/local/federal)

What are key products or services offered by your company? First Responder Public Safety Services, Parks Rec including Aquatics/Pool, Pet Licensing, Building Permits, Public Works services

How many people are employed by your company? 250-500 employees

What is the current annual revenue for your organization? Less than \$50M

How many business locations do you maintain company hardware and equipment such as servers...? 3

How many people are in your IT Department? 2

How many people are on your IT security team? 0

Number of Contact Center Seats: 0

What is your current Operating System? Windows 10 Pro

Who is your current ERP vendor? 0

Who is your Cloud Service Provider? Azure

1) Do you have responsibility for Cybersecurity? no

Do you plan to add or expand cybersecurity initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: 0

Please summarize your top Cybersecurity challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): 0

2) Do you have responsibility for Cloud software solutions? yes

Do you plan to add or expand cloud solution initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Backup/Disaster Recovery, Document Management Systems, Help Desk, IT Service Management (ITSM), Storage, Virtual Machines,

Please summarize your top Cloud Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): 12tb datto

backup appliance replacement planned for 2nd or 3rd quarter this year. _x000D_

x000D

document manager system is desired by hr, city clerks and court staff. must be cjis compliant meeting fips 140-2 encryption and most likely needs to be on prem self hosted to be cjis compliant for court and police department use. _x000D_

x000D

currently use freshservice for helpdesk software. would like to use something all inclusive for helpdesk tickets, asset tracking, project management, remote control support, software deployment automation, etc.

3) Do you have responsibility for Digital Solutions?: yes



Do you plan to add or expand digital responsibility initiatives in the next 12 months?: yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,Digital ConsultingDigital Transformation

Please summarize your top Digital Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): we have a lot of microfiche tape that we would like to have converted to digital and if/when we get document management service be able to add converted documents from there.

4) Do you have responsibility for Data Management? yes

Do you plan to add or expand data management initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Backup/Disaster RecoveryData VisualizationEncryption

Please summarize your top Data Management challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): backups and disaster recovery. we need to replace our datto backup appliance this year. it currently acts as our on-prem backup and also our dr repository as we retain unlimited cloud backups and can spin up virtualization in the cloud temporary if need be due to disaster.

x000D
x000D

our city buildings are too all private fiber connected but too close for housing our own dr site which is why cloud repository.

5) Do you have responsibility for Software/Application Development and Management? no

Do you plan to add or expand software / application development initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Software/ Application Development challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): 0

6) Do you have responsibility for Communication Systems? yes

Do you plan to add or expand communication system initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Cloud based phone systems (VOIP),

Please summarize your top Communication Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): we have a mitel db 250 phone system end of life in next couple of years. we need to upgrade entire phone system with physical phones and softphone capabilities.

7) Do you have responsibility for Network Systems? yes

Do you plan to add or expand network system initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: WIFI,Wireless

Please summarize your top Network Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): we have google

fiber that we currently use open mesh (now datto) wireless access points. since datto acquired open mesh the free cloud controller is now subscription model going forward. interested in finding a low cost wifi cloud managed controller for wireless access points.

8) Do you have responsibility for Consulting / Outsourcing? no

Do you plan to add or expand consulting / outsourcing initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Consulting/Outsourcing challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): 0

9) Do you have responsibility for IT Leadership, Talent Management and Training? yes

Do you plan to add or expand IT leadership, talent management, and training initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,IT Asset Management,IT CertificatesIT Training Software for staff : SoftwareStaffing - Permanent to hire IT staffing

Please summarize your top IT Leadership, Talent Management and Training challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): we are a 2 person it department possibly getting approved to hire a 3rd person late 2022 or early 2023. we currently subscribe to stormwind studios for online technical training.

