**Ontario Online Learning Consortium**        Canada, IT Services Manager

**What state are your headquarters located in:** Canada

**Total annual spend for IT and cybersecurity development measures for your company**: £0 - £100k

**What state are you located in:** Canada

**What country are you located in:**

**Industry Sector**: Education

**What are key products or services offered by your company?** 0

**How many people are employed by your company?** 0-50 employees

**What is the current annual revenue for your organization?** 0

**How many business locations do you maintain company hardware and equipment such as servers…?** 1

**How many people are in your IT Department?** 4

**How many people are on your IT security team?** 2

**Number of Contact Center Seats**: 0

**What is your current Operating System?** Windows  MAC

**Who is your current ERP vendor?** HRMS - Payworks  NetSuite

**Who is your Cloud Service Provider?** AWS

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**1) Do you have responsibility for Cybersecurity?** yes

**Do you plan to add or expand cybersecurity initiatives in the next 12 months?** yes

**Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:** Application Security - Vulnerability Assessment,Application Security and WAF,API Secutiry,Cloud Security,Data Loss ProtectionData Security,DevOps Security,Disaster / Backup Recovery,Email Security,Employee monitoring – Insider Threat Detection,Encryption,Endpoint detection  response (EDR),Extended Detection and Response (XDR),Endpoint prevention,Fraud Prevention / Transaction Security,Identity  Access Management,Multi-factor authentication,ZerotrustMobile Security,Network Security - Firewall,Network Security - Intrusion Prevention Systems,Network Security - Monitoring  forensics,Network Security - Unified Threat Management,Privileged Access Management,Ransomware,Risk  Compliance,Security Incident Response,Security Operations Center – SOC as a Service,Security Rating / Benchmarking,SIEM,SOAR – Security Orchestration Automation and ResponseThreat Intelligence,User behavior monitoring,Web Security

**Please summarize your top Cybersecurity challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule)**: we are a younger organization. i am looking to modernize and secure our organization as much as possible without impacting user workflows. we heavily use microsoft 365 internally, with aws hosting our cloud infrastructure and websites._x000D_
_x000D_
i'm interested in ensuring the highest level of security i reasonably can across all systems and endpoints. ideally, encryption is in use everywhere with zero trust methodologies applied to our infrastructure and systems. i also want to ensure there is capability for byod mobile devices for email, with the ability to remotely wipe company data. _x000D_
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we do also have some devops activities that i would like to know how to best secure. email security is also important, as is cloud security. privileged access management is also on my list with full logging to enable it or others to manage resources, ideally with just in time authentication and limiting of admin rights until needed, with justification provided to grant them temporarily to complete a task.

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**2) Do you have responsibility for Cloud software solutions?** no

**Do you plan to add or expand cloud solution initiatives in the next 12 months?** no

**Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:** ,

**Please summarize your top Cloud Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule)**: 0

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**3) Do you have responsibility for Digital Solutions?**: no

**Do you plan to add or expand digital responsibility initiatives in the next 12 months?**: no

**Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:** ,

**Please summarize your top Digital Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule)**: 0

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**4) Do you have responsibility for Data Management?** no

**Do you plan to add or expand data management initiatives in the next 12 months?** no

**Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:** nan

**Please summarize your top Data Management challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule)**: 0

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**5) Do you have responsibility for Software/Application Development and Management?** yes

**Do you plan to add or expand software / application development initiatives in the next 12 months?** no

**Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:** APIs,CloudMicrosoft Stack,MobileSoftware Compliance,

**Please summarize your top Software/ Application Development challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule)**: we mainly run a couple of website systems such as wordpress and drupal, with a couple of php systems that are older and less supported. largest challenge is ensuring these remain up to date for security and functionality.

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**6) Do you have responsibility for Communication Systems?** no

**Do you plan to add or expand communication system initiatives in the next 12 months?** no

**Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:** ,

**Please summarize your top Communication Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule)**: 0

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**7) Do you have responsibility for Network Systems?** yes

**Do you plan to add or expand network system initiatives in the next 12 months?** no

**Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:** ,Network ConnectivityRoutingSwitchingWAN,WIFI,Wireless

**Please summarize your top Network Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule)**: mainly want to optimize and ensure the in office network is performant and has qos for video conferencing with zoom and teams. our aruba ap's have that capability now to add qos for wireless traffic, and need to ensure our cisco small business sg switches and sonicwall systems also have qos added to them.

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**8) Do you have responsibility for Consulting / Outsourcing?** no

**Do you plan to add or expand consulting / outsourcing initiatives in the next 12 months?** no

**Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:** ,

**Please summarize your top Consulting/Outsourcing challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule)**: 0

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**9) Do you have responsibility for IT Leadership, Talent Management and Training?** yes

**Do you plan to add or expand IT leadership, talent management, and training initiatives in the next 12 months?** no

**Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:** ,IT Asset ManagementIT Training Software for staff : Cybersecurity,Leadership coachingStaffing - Staff Retention,Team Efficiency and Effectiveness Training,Workload Prioritization/ Employee Burnout Prevention

**Please summarize your top IT Leadership, Talent Management and Training challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule)**: i am a new manager since july 2021. i want to ensure my team remains productive and engaged as much as possible, and that i am a strong leader.