Pernod Ricard - pernod-ricard.com - phone: 33-1-41-00-41-00,

12 Place Des États-Unis, Paris, NY

Pauline Paterson - Regional Director of IT Solutions - Brand Companies (Chivas, Absolut, Jameson) - pauline.paterson@pernod-ricard.com, phone: 442000000000, 2nd phone: +44.20.8538.4484

Other emails: pauline.paterson@pernod-ricard.com, paulinepaterson@pernod-ricard.com

LinkedIn: https://www.linkedin.com/in/pauline-paterson-a786a13

Contact 2 Info: Pauline Paterson - Regional Director of IT Solutions - Brand Companies (Chivas, Absolut,

Jameson) - pauline.paterson@pernod-ricard.com, 44200000000, +44.20.8538.4484

Contact 2 LinkedIn: https://www.linkedin.com/in/pauline-paterson-a786a13

Other emails: pauline.paterson@pernod-ricard.com, paulinepaterson@pernod-ricard.com

Total annual spend for IT and cybersecurity development measures for your company: 2000000

Industry Sector: Manufacturing / Natural Resources

What are key products or services offered by your company? Alcohol Beverages

How many people are employed by your company? 1000-5000 employees

What is the current annual revenue for your organization? \$1B-\$5B

How many business locations do you maintain company hardware and equipment such as servers...? 5

How many people are in your IT Department? 48

How many people are on your IT security team? 3

Number of Contact Center Seats: 15

What is your current Operating System? Windows

Who is your current ERP vendor? Oracle

Who is your Cloud Service Provider? Azure

1) Do you have responsibility for Cybersecurity? yes

Do you plan to add or expand cybersecurity initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Endpoint prevention, Multi-factor authentication,

Please summarize your top Cybersecurity challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): being proactive is something we're looking to be better at.

2) Do you have responsibility for Cloud software solutions? yes

Do you plan to add or expand cloud solution initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: , Business Intelligence Help Desk IT Service Management (ITSM)



Please summarize your top Cloud Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): re-evaluating the helpdesk/itsm strategy poc for new bi tool

3) Do you have responsibility for Digital Solutions?: yes

Do you plan to add or expand digital responsibility initiatives in the next 12 months?: yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Robotic Process Automation (RPA),

Please summarize your top Digital Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): looking to pilot new rpa solutions

4) Do you have responsibility for Data Management? yes

Do you plan to add or expand data management initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: , BI Dashboard Reporting Business Intelligence Data Governance MDM Data Quality, Data Visualization

Please summarize your top Data Management challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): looking for a new bi tool that provides self-service

5) Do you have responsibility for Software/Application Development and Management? yes

Do you plan to add or expand software / application development initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Automation Testing Software,

Please summarize your top Software/ Application Development challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): we currently don't have an automated system for testing, which is taking up lot of our fte's time

6) Do you have responsibility for Communication Systems? no

Do you plan to add or expand communication system initiatives in the next 12 months? NO

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: .

Please summarize your top Communication Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): no

7) Do you have responsibility for Network Systems? no

Do you plan to add or expand network system initiatives in the next 12 months? NO

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Network Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): no



8) Do you have responsibility for Consulting / Outsourcing? yes

Do you plan to add or expand consulting / outsourcing initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Business Intelligance,

Please summarize your top Consulting/Outsourcing challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): as we explore new tools in the bi space, we may require consulting support for implementation

9) Do you have responsibility for IT Leadership, Talent Management and Training? yes

Do you plan to add or expand IT leadership, talent management, and training initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Staffing - Staff Retention Workload Prioritization/ Employee Burnout Prevention

Please summarize your top IT Leadership, Talent Management and Training challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): we're always looking for new training/upskilling of our employees

