

Hector Stanton

Retail Cashier

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Profile

Enthusiastic and reliable Cashier, dedicated to providing excellent customer service with a smile. Organized, detail oriented, and experienced in properly handling daily accounts and managing inventory. Several years of experience in various retail settings with a proven track record of job success.

Work Experience

06/2017 - 08/2019, Cashier, Nordstrom, Seattle

- Greeted customers with a smile and encouraged feedback pertaining to their shopping experience.
- Handled all merchandise with care and packed customer bags neatly.
- Settled customer disputes in a professional and pleasant manner.
- Maintained up-to-date knowledge of all retail promotions.
- Prevented long waits by quickly and carefully ringing up items, adding to the hassle-free experience of the customer.
- Mentored junior cashiers and new employees.
- Took on extra shifts based on the needs of the store.
- Remained punctual and professional at all times.

03/2014 - 06/2017, Cashier, Viola's Flowers and Gifts, Seattle

- Put forth excellent customer service efforts at all times.
- Recorded and processed all flower orders in an organized and accurate manner.
- Provided relevant information and suggestions regarding floral arrangements and purchases.
- Ensured proper delivery times for all events and coordinated travel for deliveries.
- Answered phones, relayed important messages, and served as a general liaison between the florist and customers.

07/2011 - 04/2014, Inventory Monitor, Wal-mart , Hartford

- Carefully and accurately monitored and recorded all refrigerated items ready for stocking.
 - Delivered inventory reports to my supervisor in a timely fashion each and every week.
 - Coordinated and scheduled deliveries based on sales and future needs.
 - Worked well with other employees to ensure proper running of the inventory department.
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Education

08/2015 - 05/2017, Associate of Business Administration, WCC, Valhalla

09/2011 - 05/2015, High School Diploma, Valhalla High School, Valhalla

Skills

- Excellent Organizational skills
- Superior Customer Service Skills
- Strong Mathematical Skills
- Teamwork Skills
- Multitasking Skills
- Honesty and Integrity