

Jillian Aldini

Clothing Store

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Profile

Reliable and approachable clothing store associate with a motivated attitude and ability to foster wonderful customer experiences. Adept in assisting customers with all aspects of the shopping experience, from providing information on sales and promotions to ensuring a smooth and accurate checkout experience.

Work Experience

02/2019 - 05/2022, Clothing Store Associate, Small Steps Boutique, New York

- Exhibited enthusiasm and a passion for exceptional customer service during each and every shift.
- Assisted the store owner with managing inventory and stocking racks.
- Worked well independently and also as a team member.
- Followed instructions and took on miscellaneous duties when needed.
- Strived to maintain an orderly and visually-pleasing store environment.
- Adhered to store protocols and policies at all times.
- Assisted customers with all aspects of the shopping experience.
- Informed customers about store offerings, sales, and promotions.

07/2015 - 12/2018, Sales Associate, Eleanor's Bridal, New York

- Served as an enthusiastic and dedicated bridal team member.
- Worked to ensure that all future brides had an exceptional and unique shopping experience.
- Listened to customers to fully understand their vision and provided them with appropriate dress options.
- Prepared fitting rooms and assisted with dress try-ons and fittings as needed.
- Placed orders, scheduled visits, and handled transactions in a secure manner.

11/2014 - 05/2015, Sales Associate, The Blue Turtle, New York

- Worked as a sales associate during the busy holiday season.
 - Helped to foster a pleasant and smooth shopping experience.
 - Remained up-to-date on new items, sales, and promotions.
 - Worked in accordance with store guidelines and policies at all times.
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Education

09/2011 - 05/2015, High School Diploma, St. Francis Preparatory School, New York

Languages

- English
- Italian
- French

Skills

- Great Customer Service
- Knowledge of Retail Procedures
- Excellent Mathematical Skills
- Creative Problem Solving
- Ability to Work in a Team
- Flexibility and Adaptability