

# **Interview Protocol**

## **Selection and Scheduling of Interviews**

Eighteen survey respondents who indicated a willingness to participate in an interview were contacted by e-mail to schedule an interview. These individuals were selected based on the researchers' conclusion that an interview would yield useful insights into a range of views and experiences. Sixteen individuals in that group ultimately responded.

All interviews were held over Zoom. Two respondents participated using audio only; the remainder participated using both audio and video. Each interview lasted for between 30 and 60 minutes.

## **Study Introduction**

Each interview participant signed and transmitted an informed consent form in connection with their participation. Where the consent form had not been received prior to the start of the interview, the content of the form was conveyed orally to the participant and verbal consent was obtained.

At the start of the interview, the participant was thanked for their participation and reminded that the conversation would be recorded to facilitate a transcript and analysis. The participant was also reminded that they would not be identified in any work resulting from this study in association with any of the information they provided during the interview.

Each researcher participating in the interview introduced themselves, and the participant was asked if they had any questions about the process.

## **Interview Questions**

Each participant was asked a series of questions tailored to the individual participant. Some questions were prepared in advance based on the participant's response to the survey and were designed to clarify or gain a more complete understanding of the survey response. Follow-up questions were generated based on the response to an interview question and were designed to clarify the response or to pursue a line of inquiry inspired by the response.

All participants were asked at the start of the interview to describe their background and experience in the field.

## Interview Conclusion

Each participant was asked at the end of the interview if there were any notable issues or needs related to open source software licensing that weren't covered in the survey or in the interview. Responses occasionally led to follow-up questions.

Participants were also asked for the names of other individuals who might be contacted about the issues that were the focus of the study.

## Interview Processing

The recording made of each interview was used to automatically generate a written transcript. Each transcript was then individually reviewed in connection with the relevant recording to identify and correct transcription errors.