Nishchal Shrestha

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EXPERIENCE

Teleplan International (Reconext)   **April 2020 – Nov. 2020**
Technician/Desktop Support   Irving, TX
- Assembled and tested components in motherboards and PCs.
- Determined viability of computers, refurbish quality, or salvage.
- Performed quality checks, cosmetic clean up as well as minor repairs on the motherboard.
- Reimaged and updated the repaired laptops.
- Performed software tests and quality check on laptop including packaging in the end.
- Trained new hires on the basics of computer hardware and troubleshooting technical problems.
- Assisted in creating new user profile using Active Directory.
- Collaborated with the management team to make the training programs better.

CTDI   **Nov. 2020 – May 2021**
Assistant Technician   Flower Mound, TX
- Organized the production line by keeping records on Excel spreadsheet.
- Coordinated the management of returned units and assisted in documenting the procedure.
- Evaluated the grade of each unit before exporting to ensure quality of work.
- Performed quality control on individual modems and internet cables to make sure quality standards were met.
- Performed basic maintenance and update on local PCs that were lagging.
- Ran regular scans on PCs to check for malware and quarantined infected files.

EDUCATION

North Lake College   **Expected – May 2023**
Bachelor of Science in Computer Engineering   Dallas, TX
- Maintaining a GPA of 3.6
- Transferring to the University of Texas at Dallas next fall semester.

Kathmandu Model College   **Aug. 2017 – April 2019**
High School Curriculum   Kathmandu, Nepal
- Graduated with a GPA of 3.4
- Attained good character certificate.

SKILLS & INTERESTS

- **Skills:** Microsoft Office, Excel, Word, Windows, Android, Linux, Virtual Box, Google Drive, HTML, CSS, GitHub, Assembling and Testing computer components, Multitasking, Good troubleshooting and problem-solving skills, Attention to details, Quick learner.

- **Interests:** building PCs, learning new languages, reviewing games and shows, researching topics online, solving internet mysteries, hiking on trails.