# NAVANEETH KRISHNA MADHU

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Innovative software engineer with expertise in Python, machine learning, and AI technologies, specializing in developing intelligent systems for enhancing customer support, human-computer interaction, and digital marketing.

#### **PROJECTS**

#### SAP

## Python Backend Developer, GenAl Support Project

2024-present

- Spearheaded the Python backend development for the GenAl project, leveraging OpenAl
  and LangChain for web crawling, data extraction from both web sources and PDF
  documents, and knowledge base creation.
- Engineered a generative AI model, similar to ChatGPT, to serve as a customer support bot, capable of providing precise answers from website content and PDFs, significantly enhancing customer service efficiency.
- Collaborated closely with cross-functional teams, ensuring technical solutions met strategic objectives and facilitated seamless integration and deployment across SAP's platforms.

## Gesture Recognition System Project

#### Machine Learning/Software Engineer

2023

- Developed a real-time hand gesture recognition system using OpenCV and Mediapipe, further enhanced by integrating the YOLO object detection algorithm to detect and predict hand signs with high precision.
- Implemented a GPT-4 powered chatbot for innovative gesture-to-text conversion, enabling interactive applications and improving human-computer interaction.
- Leveraged Python to integrate advanced machine learning and deep learning models, ensuring the system's high accuracy in hand gesture identification and interpretation.
- Managed project code and documentation on GitHub, showcasing software development and version control skills.

#### MetatronCube

AI/ML Intern 2024 - Present

- Contributing to the development of an innovative application aimed at automating the creation of social media posts for Shopify stores, utilizing web scraping techniques to gather product images and descriptions.
- Playing a key role in leveraging OpenAI and machine learning algorithms to transform scraped content into engaging social media advertisements, complete with relevant hashtags and captions.
- Responsible for the Al-driven generation of posts, ensuring content is not only persuasive but also well-tailored to target audiences, enhancing brand visibility and engagement.
- Instrumental in implementing functionality for the automatic scheduling and posting of advertisements, optimizing social media management and marketing strategies.

#### **EDUCATION**

Amrita Vishwa Vidyapeetham, Ettimadai, Coimbatore

2012

## **Bachelor of Computer Science and Engineering,**

• CGPA: 6.12

# **SKILLS & OTHER**

Skills: Python, AI, GenAI, ML, Java, C++, C#