

SwiftISP Services Documentation

Wholesale Internet Capacity

We provide high-capacity, dedicated internet bandwidth to ISPs and large enterprises.

Key Features:

- Dedicated fiber and wireless backbone solutions
- Scalable capacity (from Mbps to Gbps)
- 24/7 network monitoring and SLA-backed uptime
- Peering with local and international exchanges

Use Cases:

- Reselling internet to end customers
- Backbone for branch office connectivity
- Content delivery and streaming

Hotspot Solutions

Complete design, setup, and management of hotspot networks for public and commercial spaces.

Key Features:

- Captive portal for user login and branding
- Bandwidth control and user session management
- Analytics dashboard (usage, devices, sessions)
- Voucher-based or pay-per-use models

Use Cases:

- Shopping malls, cafes, campuses, events
- Marketing through SMS/WhatsApp login
- Revenue generation through access billing

Networking Equipment Sales

We supply high-quality, reliable networking hardware for businesses, ISPs, and home users.

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Available Products:

- Routers, switches, and access points (MikroTik, Ubiquiti, TP-Link)
- Fiber and wireless transmission equipment
- RACKs, UPS, and cabling accessories
- Outdoor/indoor enclosures and mounts

Services Include:

- Pre-configuration
- On-site delivery and installation
- Warranty and technical support

ISP Billing Systems

Robust automated systems for managing customer subscriptions, payments, and usage.

Core Features:

- Customer registration and KYC
- Invoice generation and payment tracking
- SMS & WhatsApp billing reminders
- Integration with M-PESA and bank APIs
- Custom dashboards and reports

Value Add:

- Reduce revenue leakage
- Centralize customer data and account history
- API support for external systems

Software Development

We build custom software to solve real business problems in the ICT and ISP space.

What We Build:

- Custom dashboards and CRMs

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- Client portals and self-care apps
- Internal automation tools
- API integrations with third-party systems

Technologies:

- React, Laravel, Python, Node.js, MySQL, PostgreSQL
- Android (Kotlin), iOS (Swift/Flutter)
- RESTful APIs and modern DevOps pipelines

ICT Support & Consulting

Our expert engineers help you design, implement, and maintain modern ICT infrastructure.

Services Include:

- Network design and deployment
- Server configuration and hardening
- Backup solutions and disaster recovery
- On-site and remote technical support

Industries Served:

- ISPs, schools, SACCOs, NGOs, hospitality, and more

Why Choose SwiftISP?

- Technical Expertise: Skilled team with years of experience in ISP systems.
- Scalable Solutions: Start small and scale as your needs grow.
- Dedicated Support: Round-the-clock assistance for mission-critical services.
- Innovation-Driven: We use the latest technologies and best practices.