# <u>Addressing Employee Attrition</u>

Utilizing Logistic Regression to determine associations of employee attrition and the effectiveness of retention initiatives

**Nathan Cantwell** 

## **Table of Contents**

- **01** Problem Statement (I-II)
  - Quantitative assessment of attrition at Acme Aroma, and three project driving questions.
- **02** Modeling Approach (III-IV)

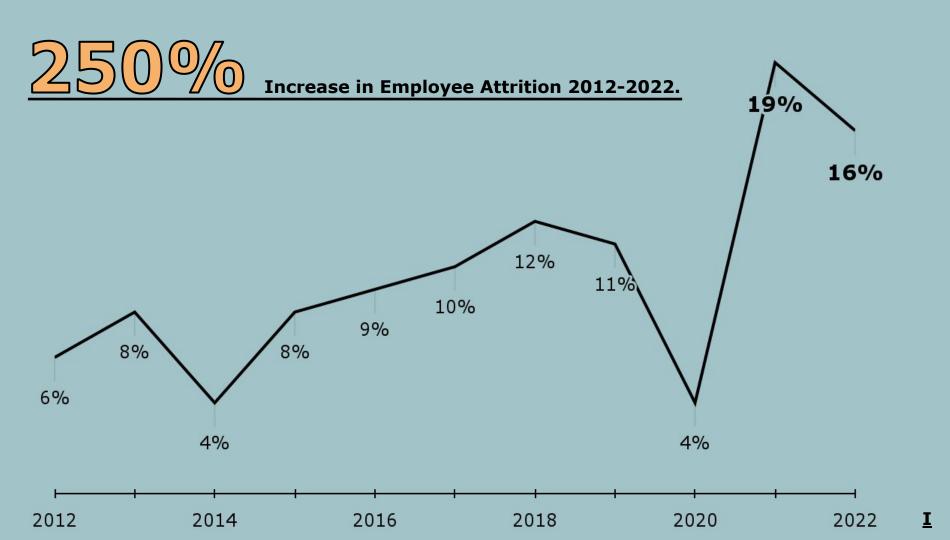
Benefits of the logistic regression model, and how it will be evaluated.

- 03 Insights (V-VII)
  - Findings from exploration of the dataset, evaluation of model performance, and root association analysis.
- **04** Recommendations (VIII)

Action steps for implementing the model, efficacy of retention initiatives, and hiring considerations.

**O5** Potential Limitations and Project Reflection (IX-X)

Answers to the project driving questions, and a discussion of limitation of this analysis.



# **3 Project Driving Questions**

1. Which employees are at high attrition risk?

2. What are the root associations of attrition?

3. Which retention initiative will have the greatest impact?

## **Solution: Logistic Regression Model**

Trained using HR employee characteristic data.

1. Which employees are at high attrition risk?



The model **predicts** attrition or retention for each employee.

2. What are the root associations of attrition?



The model finds which variables have the **strongest associations with attrition**.

3. Which retention initiative will have the greatest impact?



The effect of each initiative can be input to the model to **predict retention benefits**.

# **Objective: Minimize False Negatives**

Model evaluation utilizes **false positive (FP) and false negative (FN)** counts.

**FP:** the model assigns "attrition" to an employee that had stayed at Acme.

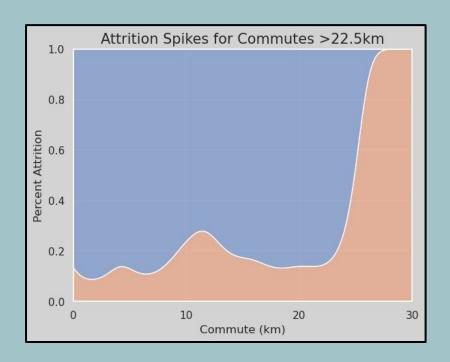
**FN:** the model assigns "retention" to an employee that had left Acme.

The model can minimize FP's or FN's, neither can be eliminated. For our goals, **minimize FN's**.

Recall score: percentage of lost employees correctly identified.

**F1 Score:** high F1 scores show **model balance**, correctly identifying attrition and retention at high percentages.

# In the Data: Who is Leaving Acme?

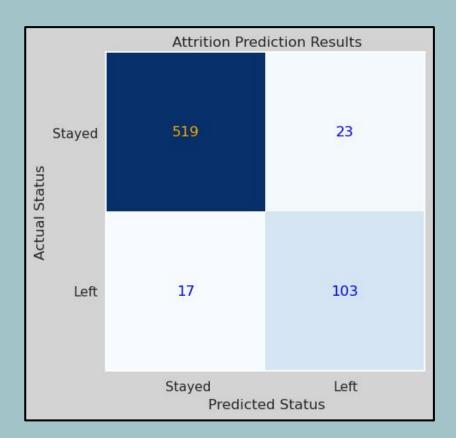




# Model Evaluation: 86% Recall

#### **Final model results:**

- → Correctly ID retention in 519/542 cases.
- → Correctly ID attrition in 103/120 cases.
- → 86% recall.
- → 84% F1 score.



## 3 Greatest Root Associations

# When controlling for other factors, attrition is...

- → 2.3x more likely for single employees.
- → 2x more likely for each 7.5km increase in commute.
- → 2x more likely for every 3 years since a promotion.

<u>Variable</u>	Odds Ratio	Lower Estimate	Upper Estimate
Single Status	2.33	1.53	3.56
Commute (km)	2.01	1.71	2.37
Last Promotion (years)	1.99	1.61	2.46

## **3 Recommended Action Steps**

- **1.** *Implement* and maintain *this model*.
- 2. Select the "Limit business travel" initiative.
- 3. Hire individuals:
  - a. Within 22km.
  - b. Not of single marital status.
  - c. That hiring managers note have *promotion potential*, if possible.

Retention Initiative	Retention/Savings	
Increased base pay	1 employee/₹30k	
Additional professional development	4 employees/₹120k	
Workplace flexibility	6 employees/₹180k	
Employee appreciation	9 employees/₹270k	
Limit business travel	15 employees/₹450k	

### **Special Consideration:**

"Workplace flexibility" may have further benefits, considering the association of commute distance with attrition.



### **Potential Limitations**

#### **Data limitations:**

- → *Missing values* in dataset.
- → Class imbalance (16% attrition 84% retention).

#### **Model limitations:**

- → Logistic regression *does not* determine a causal relationship.
- → This model is trained on historic data.

Even with these limitations, this model gains us significant insight into the growing attrition issue.

# 3 Project Driving Questions: Answered

1. Which employees are at high attrition risk?

The model correctly identifies attrition in 5/6 cases.

2. What are the root associations of attrition?

Single status, long commutes, & years since promotion.

3. Which retention initiative will have the greatest impact? "Limit business travel" initiative, ₹450k estimated savings.