



digitalPersona

720 Bay Road
Redwood City, California 94063 - USA

To Whom it may concern;

Thank you for your recent inquiry related to DigitalPersona Products and Services. Please find below our responses to your current inquiries. Should any additional information be required, please do not hesitate to contact your local in country DigitalPersona partner or our corporate offices directly for further details.

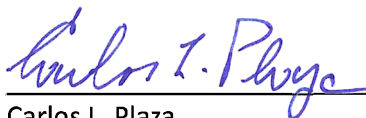
We will be delivering today, November 11th 2010, modifications to the libfprint driver to improve image quality for the U.are.U 4500. The libfprint driver currently delivers a raw image from the 4500 that has not been corrected for optical distortion in the prism. The changes we will deliver today will produce better quality images corrected for distortion. The 4500 images will also be rotated to be consistent with images from this driver for our previous products. We have tested these modifications and confirmed that 4500 libfprint results are significantly improved.

DigitalPersona is committed to providing excellent support for our products. We have responded quickly to the requests to study and improve the solution with our product as we have received more information about end user requirements and how our product is being integrated and used in the end user environment. We are pleased to be working with our partners to deliver a solution that best meets the needs of the end user.

As stated previously, Support and Customer Satisfaction are at the core of DigitalPersona's business philosophy. We will work with our customers up front to ensure their successful implementation of a DigitalPersona Solution and overall customer satisfaction upon the deployment of the product.

We thank you for the opportunity to provide you with our award winning, proven solutions. We welcome any additional inquiries you may have related to our products and services.

With Best Regards;

 Nov. 11, 2010

Carlos L. Plaza

Date

Director, Sales Operations