

# JUDICIARY OF KENYA DIRECTORATE OF INFORMATION AND COMMUNICATION TECHNOLOGY EXECUTIVE SUMMARY PROGRESS REPORT FOR JUDICIARY DIGITAL STRATEGY AS AT MARCH 31 2017

# **BACKGROUND**

The Chief Justice Hon. David K. Maraga launched the vision for institution namely, Sustaining the Judiciary Transformation (SJT): A Service Delivery Agenda on 26 Jan 2017. The blueprint will guide the Judiciary over the period 2017 – 2021

## **REPORT SUMMARY**

SN	ASSIGNMENT	STATUS	REMARKS
1.	INTERNET AND WIFI	127/133 Submitted	16 Stations have received funds
		2/133 Activated	2 Stations (Kiambu and Oyugis)
			have activated Wi-Fi
2.	EDR PILOT TRANSCRIPTION	US Embassy will	Judiciary to Request support by
		Support the EDR	22/03/17. Not new status from JCE
3.	EFILING	System Ready	User Validation Completed
			24/03/17. Registry visits in
			progress for Milimani, Supreme and
			CoA
4.	EMAIL SERVICE	ICTA Preparing	Follow up letter sent to ICTA on 30th
		Hosting and Email	March and Follow up meeting
		Accounts	scheduled for 4 April 2017.

## ASSIGNMENT NUMBER ONE: INTERNET AND WIFI FOR ALL COURT STATIONS

Implementation of internet and WiFi connectivity in all court stations by March 2017.

## **PROJECT STATUS SUMMARY**

NAME OF PROJECT :INTERNET AND WIFI	DATE OF INCEPTION: FEB 2017
STATIONS: ALL COURT STATION	<b>DATE OF COMPLETION:</b> 31 MARCH 2017
SUBMISSION STATUS: 127/133	<b>COMPLIANCE: 127/133</b>
CURRENT STATUS: 16 STATIONS FUNDED	REMARKS: SPECIAL AIE CONTINIOUSLY
	BEING SENT TO STATIONS
FUNDS: GOK	

## SUMMARY;

 87/99 courts stations have evaluated and recommended ISPs for Internet Connectivity + Wi-Fi

- 2. 30/33 court stations have evaluated and recommended ISPs for Wi-Fi connectivity
- 3. 17 court stations have sent incomplete documents
- 4. 5/150 stations have commenced installation
- 5. 2 Stations have activated Wi-Fi
- 6. 4 court stations are unresponsive
- 7. 16 Court stations have received AIE Funds

## **CHALLENGES FACED BY STATIONS**

The stations have faced the following challenges in engaging the various service providers.

- 1. Lack of procurement staff in all stations, thus regional procurement process of a number of stations done
- 2. Procurement staff in training, delaying the procurement process
- 3. Lack of ICT staff in all stations, some stations supported by regional ICT staff
- 4. Incorrect quotations from ISPs that doesn't meet the required technical specification
- 5. Some stations not emphasizing required technical specification in their RFQs, thus end up receiving wrong quotations from ISPs
- 6. Some stations sending RFQs by road couriers to ISPs, hence delayed deliveries
- Some stations not including their contact (no email/Phone contact) forcing ISPs to call HQ to find out station contacts
- 8. Stations not emphasizing on project scope (Internet connect and/or Wi-Fi), ISPs including LAN supply and installations
- 9. Stations in remote sites with minimal ISP coverage
- 10. Some stations doing split contracting
- 11. New Kadhis courts started procurement process on March 1, 2017
- 12. Payment of funds in excess of station threshold

## SPECIFIC CHALLENGES FACED IN ACTIVATING WIFI

- 1. Delayed response from ISPs to deliver WiFi equipment
- 2. Stations highlighting the are adhere in to procurement guideline of waiting period of 10 days before commencing works

## **CONCLUSION**

The 127 stations represent 95% compliance with the directive on installation of Internet and Special AIE for 102 stations has been sent to finance director for processing. 16 Stations have been provided with funds to their accounts.

## **ASSIGMENT NUMBER TWO: NEW EMAIL SERVICE**

Implementation of a secure email service for all staff by March 2017.

# **PROJECT STATUS SUMMARY**

NAME OF PROJECT :NEW EMAIL SYSTEM	DATE OF INCEPTION: DEC 2016
STATIONS: ALL	DATE OF COMPLETION: JUNE 2017
CURRENT STATUS: SERVER SETUP AT ICTA	<b>REMARKS:</b> ALL ACCOUNT TO BE CREATED
FUNDS: GOK	

There has been new development as in the last meeting on 13th March 2016 the server will now be hosted at ICTA. The ICTA has recommended that the platform moves to Exchange Server as they have a complete infrastructure to host it. All accounts are being created in this new environment.

All Supreme Court Judges and Court of Appeal Judges accounts have been created in the new email, the usernames are all similar to the ones in zimbra. We have also added them to the groups or each court rank.

#### **CHALLENGES**

Apart for the challenge of one ICT officer to implement the solution, below is a summary of new problem that arose from testing;

Testing of the new email service in the current internet has shown similar problems faced by the current email service. This was reported on Thursday and we have initiated for new internet service request specifically for the new email service to mitigate those issues.

The email request to ICTA has been initiated and the team is provisioning servers for the email. ICTA has infrastructure ready for Exchange mail services.

## **NEXT STEPS**

Circulation of a memo to all staff on migration of the services over a period of 90 days to new email services and finally shutdown the old email service.

## CONCLUSION

The email service is working and will continue undergoing test to ascertain its functions, all accounts of Judges and senior staffs are ready.

## **ASSIGNMENT NUMBER THREE: EDR TRANSCRIPTION PILOT**

Implementation of transcription for Election Dispute Resolutions in 20 court stations by June 2017.

## **PROJECT STATUS SUMMARY**

NAME OF PROJECT :EDR PILOT TRANSCRIPTION	DATE OF INCEPTION: DEC 2016
STATIONS: 20 STATIONS	DATE OF COMPLETION: JUNE 2017
CURRENT STATUS:	REMARKS:
FUNDS: US EMBASSY, GOK AND IDLO	

#### **CHALLENGES**

The procurement process has revealed the solution is priced highly as per submissions. The negotiation was completed and not successful. The implication of this may be as follows; Revising the scope of work of the project to less court rooms to fit the budget Consideration of more funding for the project. This called for alternative solutions e.g hiring. The EDR subcommittee recommends the review of the US embassy pilot at the Children's court. This has been reviewed and the team met the representative of the embassy. The conclusion was to write formal request to the embassy through the CJ's Office by  $27^{th}$  March 2017.

## **NEXT STEPS**

The request has been drafted and consultation is ongoing with the JCE committee. Once the request is sent to the embassy the solution will be delivered to the Judiciary for implementations.

#### CONCLUSION

The EDR Project will be back on course once this agreement is finalised.

## ASSIGNMENT NUMBER FOUR: EFILING FOR COMMERCIAL DIVISION PILOT

Implementation of eFiling for HC commercial division by June 2017.

## **PROJECT STATUS SUMMARY**

NAME OF PROJECT :EFILING	DATE OF INCEPTION: DEC 2016
STATIONS: MILIMANI HC COMMERCIAL	DATE OF COMPLETION: JUNE 2017
CURRENT STATUS: SYSTEM PROTOTYPE READY	<b>REMARKS:</b> USER VERIFICATION COMPLETE
FUNDS: GOK	

## **SUMMARY**

The efiling system has been developed and is complete and undergoing minor changes. Presentation to registrar's representative on 24 March 2017 for testing and validation was conducted and finalized on 24 March 2017. Further review is ongoing with visits at the registry to improve the system functionality. The exercise will be finalized on 12 April 2017. Expected inception meeting with the Judges and staff on 17 April 2017 to activate the system at the Division.

## CONCLUSION

The eFiling project is progressing well and is on course. Once the ICMS subcommittee meet to review the system then input and approve the system test in the registry will commence by April 2017 in Commercial Division.