

Nylah Tay Rogers

3419 East Sunset
Springfield, Missouri 65804

Programmer - Solutions Specialist - Account Manager

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ABOUT

I am a very energetic and friendly person. My strengths tend to revolve around helping others, teaching, and leadership. I value deep relationships and enjoy profound conversations.

I work well with people and have great client skills. I am used to working one on one with clients, both technical and non-technical, helping them with training, solutions, assistance, support, and account information.

I have strong programming skills in PHP and continuously work with Wordpress, Magento, and Magento 2 PHP development projects.

EXPERIENCE

Jack Henry & Associates - October 2018 - Present

Programming Analyst, Silverlake Support Team, October 2018 - Present

- Applying code fixes in ILE RPG on an IBM iSeries environment.
- Researching programs and debugging code to figure out the solution.
- A variety of consulting engagements assisting clients with the right solution for their business needs
- Phone, email, and online meeting support offering training, support help, and more.

Classy Llama, LLC - July 2013 - October 2018

Account Manager & Level 1 Developer, Nucleus Team, August 2018 - Present

- Still performing Magento, Magento 2 PHP development and providing solutions for eCommerce sites
- Often working one on one with clients using a Zendesk/Salesforce environment on a kanban team
- A variety of consulting engagements assisting clients with the right solution for their business needs
- Managing clients' tickets and projects and seeing them through completion and resolution.

Level 1 Developer / Frontend Website Development, Llama Desk/Nucleus Team, July 2015 - August 2018

- Provided solutions for eCommerce sites
- Magento, Magento 2 PHP development
- Worked personally with the code on over a hundred sites.
- Specialized in frontend design work.

CONTACT

- nylahtayrogers@gmail.com
- Home: 417-501-4726
- Cell: 417-844-3332

SKILLS

Programming Skills

Website:

HTML, CSS, JavaScript

Object Oriented:

PHP, Java, C#

Procedural

ILE RPG

Others

SQL, MySQL

Tech Skills

MS Office Suite, Adobe Creative Suite,
SalesForce / Zendesk

Other Skills

Time management,
Great Communication skills,
Support Desk,
Team Leadership

EDUCATION

**Ozark Technical
Community College**
Springfield MO

Home School,
Springfield MO

Home educated the entire
k-12th grade.

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Quality Assurance Technician / Junior Website Designer, July 2013 - July 2015

Palen Music Center - *September 2009 - July 2013*

Website and Media Technician

- Managed all eCommerce content on their website.
- Created all designs and layouts for all promotional materials, both printed and emailed.
- Designed all logos and graphics for the company.
- Updated website designs and code.

Note: All Previous Jobs are not listed as they were seasonal jobs during high school years, but are available upon request.

CERTIFICATIONS

Magento Certified
Solutions Specialist

MSSQL

EXTRA CURRICULAR

Certified 4th Degree Black
Belt

Event Pianist

PERSONAL

Piano Teacher

Teaching and music are two of my passions. I teach weekly piano lessons out of my house where I currently have about 20 students ranging from all ages.

Springfield Martial Arts Center — Owner and Instructor

Currently, I co-own a martial arts studio on the north side of Springfield where I teach TaeKwonDo classes, self-defense classes, seminars, sexual assault prevention workshops and more. In my 18 years of Martial Arts, I am a certified 4th Degree Black Belt, honorary 6th Degree Black Belt Master, and a certified instructor.

Church Volunteer

- Pianist - I volunteer as the pianist at my local church.
- Deacon - Currently serving as one of the deacons at the church.
- Children's Teacher - I teach kids classes. I have led entire teams of teachers and volunteers at former churches.

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REFERENCES

Personal

Jimmy Ashley - Director at BKD CPAs & Advisors

Cell: 417-459-0700

Rev. Phil Snider - Pastor at Brentwood Christian Church

Cell: 417-299-1676 , Email: philsnider@gmail.com

Professional

Curtis Schrum - Website Engineer II at Classy Llama - Friend and Coworker

Cell: 417-459-0700, Email: cjschrum@gmail.com

Julia Turnage - Project Manager - Former Coworker

Cell: 520-227-8142