



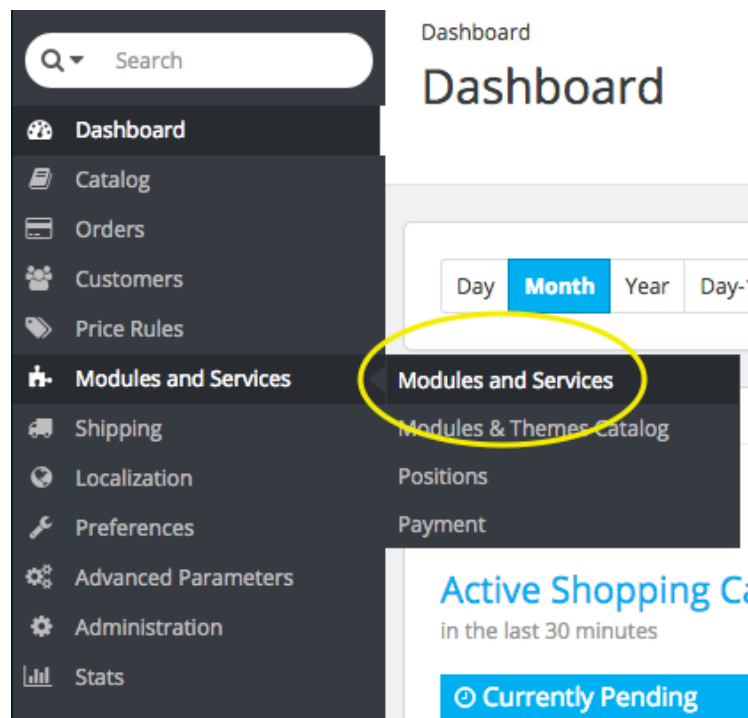
SendCloud module for PrestaShop

With our PrestaShop module you can quickly connect your online store to our platform and offer a better experience to your customers with Service Point deliveries.

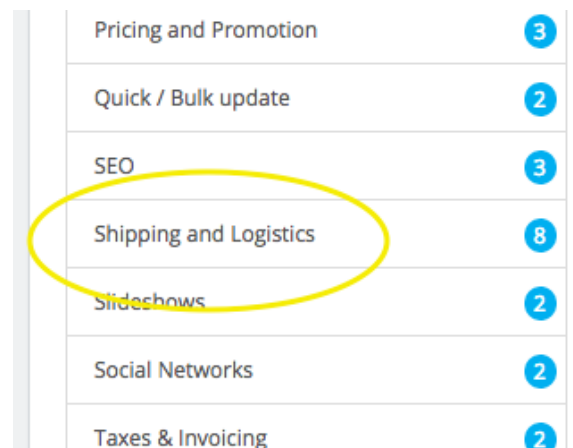
Service Points allow your customers to select the location where the shipment is going to be delivered (e.g: a super market near customer's house or work place).

Installing the SendCloud module

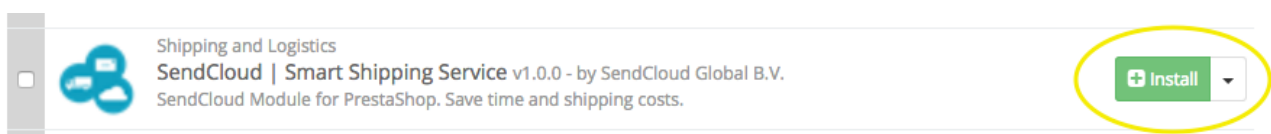
Go to *Modules and Service > Modules and Services* in your PrestaShop back office.



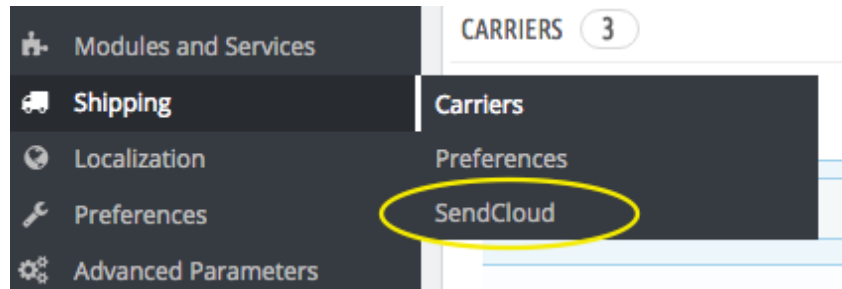
You should see all available modules for your PrestaShop installation there together with a list of module categories. Locate and click the *Shipping and Logistics* category.



Go through the available module list in the *Shipping and Logistics* category, go to **SendCloud / Smart Shipping Service** module and click on the *Install* button.

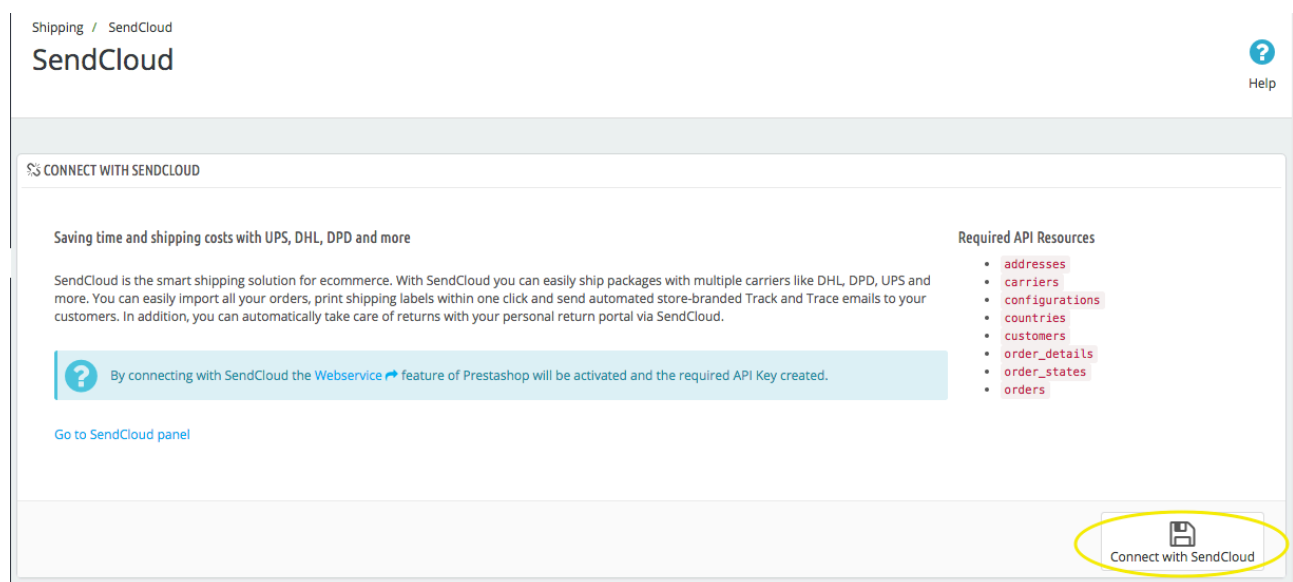


After installation, you should be redirected to the SendCloud module configuration screen. There you can connect your online store to SendCloud and check the status of the Service Points setup. You can always find this page by going to *Shipping* > *SendCloud* from the main menu.




Connecting your online store in your SendCloud panel

If you already have connected your PrestaShop manually there's no need to delete your integration at SendCloud Panel. Just click Connect with SendCloud to update your online store connection or create a new one. There's no need to manually choose Webservice API Resources, the module does everything for you.



Use the *Connect with SendCloud* button and a new window will be opened in your SendCloud Panel.

It might be required to login before completing the connection process. If you are already authenticated, then your connection is done automatically.



☐ Remember me

Sign In

Password forgotten



Sign in with


Google

facebook

Linked in

You should be able to see your online store details in the SendCloud panel.

 PrestaShop Demo Settings 

Name 

PrestaShop Demo *



Webshop url

http://[redacted] *

Prestashop API key

[redacted] *

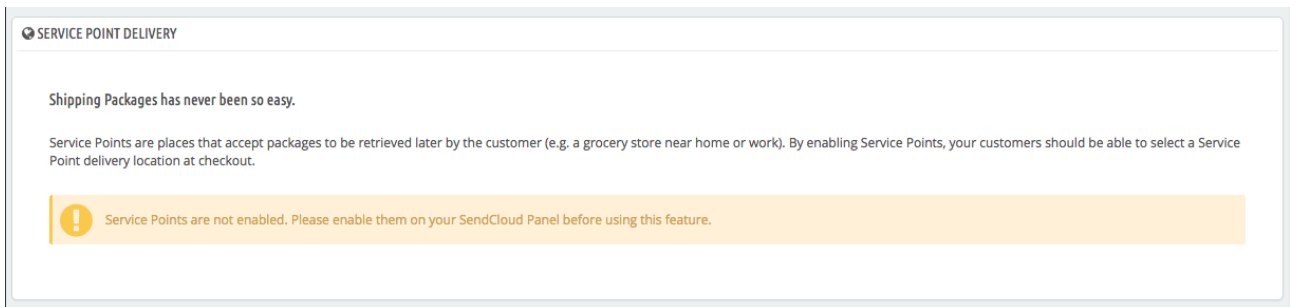
☐ Import the parcel weight

☐ Service point   [Manual](#)

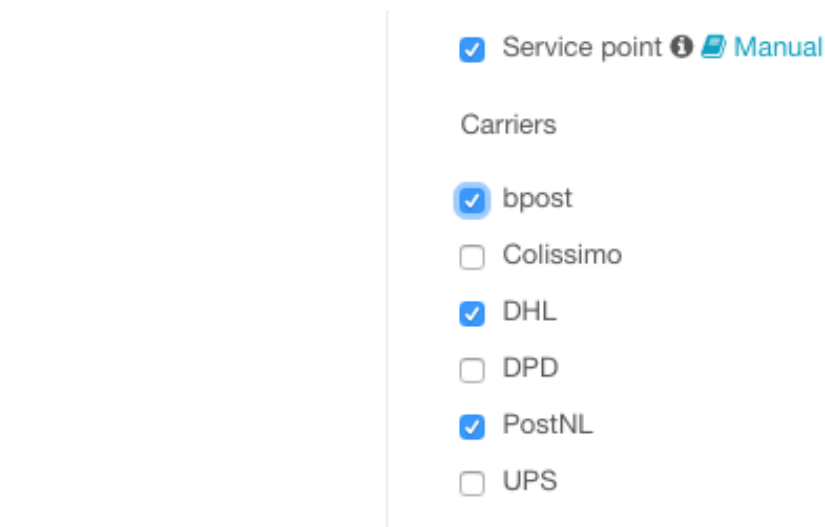
At this point you are ready to start shipping.

Enabling Service Points

Before you could start using Service Points, a connection with the module must be made, as described above in the "**Connecting your online store**" section. This ensures that all the requirements are met beforehand. After connecting, you can activate Service Points using your integration settings page in the SendCloud Panel.



Click on *Service point* in the integration settings screen and a list of the available carriers will be displayed. Choose the carriers that you would like to enable to your customers to select delivery locations at checkout.

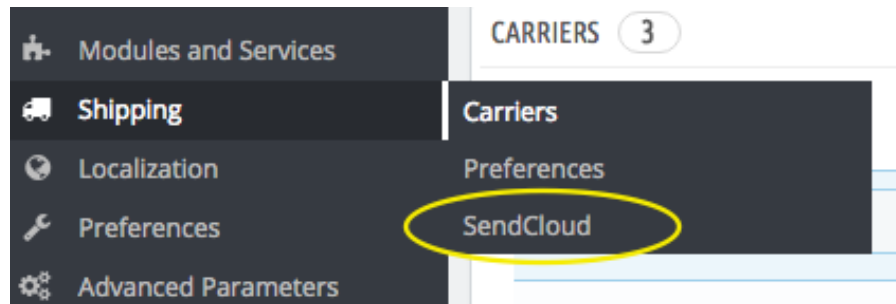


Save your integration settings and you should be able to find our *Service Point Delivery* carrier in your PrestaShop back office.

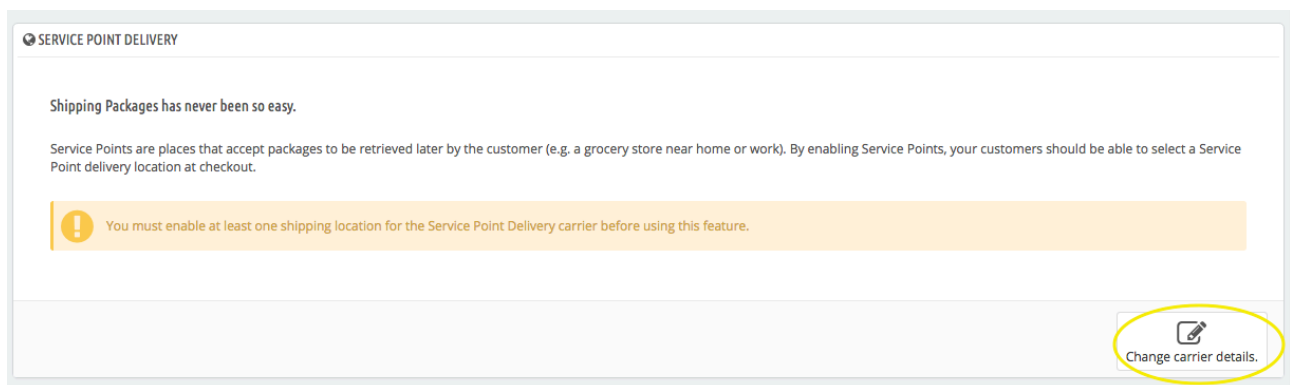
Setting up the Service Point Delivery Carrier

In order for your customers to select a service point location within the check out, your PrestaShop must have a **Service Point Delivery carrier** available that is correctly configured. This carrier is automatically created when enabling Service Points from SendCloud Panel.

You **must** define the shipping zones where the Service Point Delivery carrier is going to be available and also your pricing rules for that.



Go to *Shipping > SendCloud* and click *Change carrier details* in the *Service Point Delivery* section.



You should see the Carrier management screen of PrestaShop.

Choose *Shipping locations and costs* from the main navigation area. You can optionally change the *Transit Time* field to the expected delivery time description (e.g: *2 business days*).

1 General settings
2 Shipping locations and costs
3 Size, weight, and group access
4 Summary

* Carrier name
Service Point Delivery

* Transit time
Service Point Delivery
en ▼

Speed grade
4

Logo
Choose a file
Format JPG, GIF, PNG. Filesize 8.00 MB max. Current size undefined.

Tracking URL
For example: 'http://example.com/track.php?num=@' with '@' where the tracking number should appear.

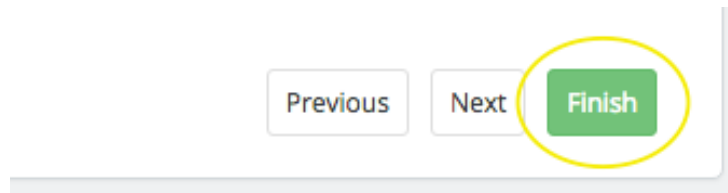
You can now choose which customer region to activate Service Points and set your price rules for each of them.

Note: this is a required step and Service Point selection will not be available for your customers until at least one shipping zone is defined.

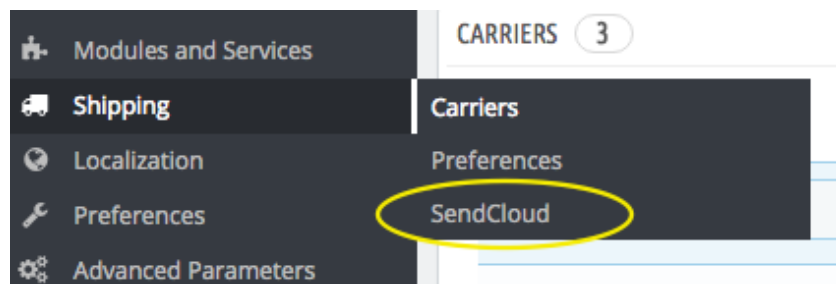
Ranges

Will be applied when the weight is	>=	kg	0.000000
Will be applied when the weight is	<	kg	50.000000
All	<input type="checkbox"/>	€	
Africa	<input type="checkbox"/>	€	
Asia	<input type="checkbox"/>	€	
Central America/Antilla	<input type="checkbox"/>	€	
Europe	<input checked="" type="checkbox"/>	€	
Europe (non-EU)	<input type="checkbox"/>	€	
North America	<input type="checkbox"/>	€	
Oceania	<input type="checkbox"/>	€	
South America	<input type="checkbox"/>	€	

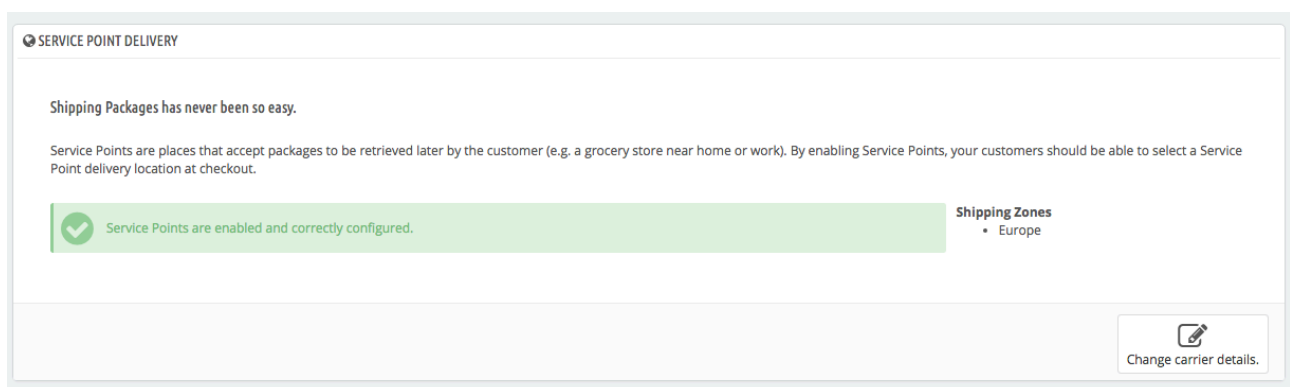
In the example above, customers coming from Europe will be able to select *Service Point Delivery* as a carrier during the checkout. Click the Finish button in the bottom of the carrier setting screen and you are ready.



Remember: use *Shipping > SendCloud* menu whenever you want to change the carrier available in the *Service Point Delivery*.



You may check the current status of the Service Points availability.



Service points as part of the check out process

After enabling the Service Points your customers will see the Service Point Delivery carrier in the *Shipping* step during check out.

SHIPPING:

01. Summary



02. Sign In

03. Address

04. Shipping

05. Payment

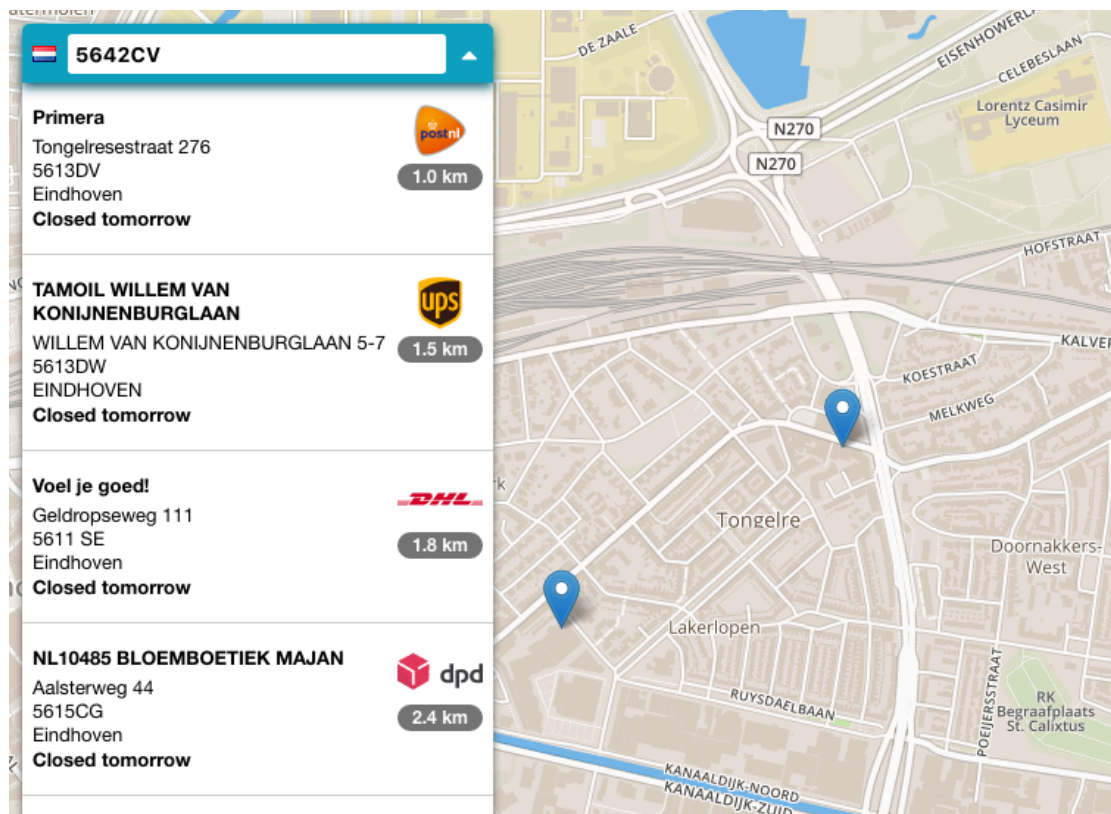
Choose a shipping option for this address: SendCloud NL

<input checked="" type="radio"/>		PrestaShop Delivery time: Pick up in-store The best price	Free
<input type="radio"/>		Service Point Delivery Delivery time: Service Point Delivery The fastest	8,00 € (tax incl.)
<input type="radio"/>		My carrier Delivery time: Delivery next day!	8,47 € (tax incl.)

Select Service Point >

☐ I agree to the terms of service and will adhere to them unconditionally. ([Read the Terms of Service](#))

Your customers will be able to select a Service Point location to be included to their delivery details.



Your customers can check the details of the Service Point in their *Order History* details

DELIVERY ADDRESS (MON ADRESSE)

John DOE
My Company
Insulindelaan 115
2nd floor
5642CV Eindhoven
Netherlands
0102030405

INVOICE ADDRESS (MON ADRESSE)

John DOE
My Company
Insulindelaan 115
2nd floor
5642CV Eindhoven
Netherlands
0102030405

SERVICE POINT DETAILS

Voel je goed!
Geldropseweg 111
5611 SE Eindhoven

Order confirmation e-mails also contains the Service Point details

DELIVERY ADDRESS

John DOE
Insulindelaan 115
5642CV Eindhoven
Netherlands
0611119999
0699991111

Service Point Details
Primera
Tongelresestraat 276
5613DV Eindhoven

BILLING ADDRESS

John DOE
Insulindelaan 115
5642CV Eindhoven
Netherlands
0611119999
0699991111

Service Point details in the backoffice

Backoffice users can view the details of the selected service point near the *Shipping* tab of order details screen.

📍 SERVICE POINT DETAILS

🚚 SHIPPING 1

🔄 MERCHANDISE RETURNS 0

TAMOIL WILLEM VAN KONIJNENBURGLAAN
WILLEM VAN KONIJNENBURGLAAN 5-7
5613DW EINDHOVEN

When changing the status of an order to *Processing in progress* a Delivery Slip is created and the Service Point details are also available in the generated document.

🕒 STATUS 1

📄 DOCUMENTS 0

🏦 Awaiting bank wire payment 09/30/2016 09:44:25 [↩ Resend email](#)

Awaiting bank wire payment

UPDATE STATUS

🔍

Canceled

Delivered

On backorder (not paid)

On backorder (paid)

Payment accepted

Payment error

Processing in progress

Refunded

Remote payment accepted

Example of Delivery Slip document with Service Point details.

Reference	Product
demo_3	Printed Dress - Size : S, Color : Orange

Payment Method	Bank wire	39,46 €
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Service Point Details

TAMOIL WILLEM VAN KONIJNENBURGLAAN
WILLEM VAN KONIJNENBURGLAAN 5-7
5613DW EINDHOVEN