Nate Yoak
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WORK EXPERIENCE

Apple Retail August 2024 - Present
Specialist, Akron, Ohio

- Created a personalized shopping solution for customers and built excitement for Apple products through demo experiences and fun conversation.
- Solved minor on-device technical issues that are within the scope of the specialist role.
- Maintained open communication with teammates to anticipate customer needs, surface re-occurring issues, and optimize in store shopping experience.
- Achieved product zone metrics such as business intros and appleCare consistently.

Spin Fever August 2019 - July 2024
Lead Host/IT Specialist, Hermitage, Pennsylvania

- Successfully facilitated an inclusive environment through fun promotions, conversation, and gaming excitement.
- Troubleshoot in-house gaming machine issues as needed.
- Build strong relations over time with customers to bring more value to the business.
- Creatively integrated a new idea for a promotion utilizing Apple's AirPlay technology and iPad with a Spin the Wheel App and HDMI splitter. This effectively increased customer count during promo hours by 50% due to the added personal touch and overall immersive experience.

Twin Sisters Digital Media January 2020 - April 2020
Audio Engineer Intern, Akron, Ohio

- Collaborated with graphic design team by conceptualizing lyrics and producing background music to "Wash Your Hands!," accumulating over 18,000 plays on Youtube.
- Transcribed paper sheet music into a digital format, creating new monetization potential for older catalogued music.

EDUCATION

Kent State University
Kent, Ohio — Bachelor of Science, Computer Science, expected graduation: Spring 2026

Kent State University
Kent, Ohio — Bachelor of Science, Music Technology, 2020

SKILLS

- Creative problem solving
- Programming languages: C++, Python
- Command Line Interface
- Passion for learning new technologies

PROJECTS

Computer Science II:Data Structures - *Project* 3

- Successfully implemented Stack Data Type in C++ to handle conversion for infix to postfix expressions and postfix to assembly instructions for demonstrating how an assembler works.

Computer Science II:Data Structures - *Project 4*

- Demonstrated tree traversal concepts by implementing C++ copy semantics for a profiler from a given set of .cpp files on the command line.