



Sirius XM Radio Is Inop With F122 Missing

2016 –2020MY E-Pace, F-Pace, I-Pace, F-Type, XE, XF, XJ, Range Rover, RR Sport, RR Velar, RR Evoque, Discovery & Discovery Sport equipped with InControl Touch Pro

Customer Voice:

- XM radio is inop.

Technical Description:

- The Sirius XM radio icon is available to select on the touchscreen but when selected XM does not open. During diagnosis the F122 firmware maybe found missing.

Status:

- This is currently under investigation.
- If diagnosis leads to the replacement of an IMC please submit an EPQR with contact details to get the parts back via PRR.

Note:

- When a TA or FRED is submitted for a replacement of an IMC, guided diagnostics must be completed and the results attached to the TA or FRED.
- Guided diagnostics should also be run for all touchscreen issues. If a TA is submitted, include any pictures or videos that are available duplicating the complaint.



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