

TECHNICAL TOPICS

ELECTRICAL



<h3>Connectivity Concerns</h3>	<p>2017-2022 Range Rover, Range Rover Sport, Velar, Evoque, Discovery, Discovery Sport, XE, XF, F-Pace, F-Type, E-Pace fitted with TCU3</p>
<p><u>Customer Voice:</u></p> <ul style="list-style-type: none">- Connectivity functions are no longer working (InControl App, SOTA, Traffic Information, Data Functions)	
<p><u>Technical Description:</u></p> <ul style="list-style-type: none">- Various symptoms related to vehicle connectivity.- Many Infotainment symptoms have a root cause of connectivity failures	
<p><u>Status:</u></p> <ul style="list-style-type: none">- Ensure customer account is active using InControl Portal- Ensure that Guided Diagnostics has been completed- For vehicles with PSIM- ensure the ICC number matches the portal information- If guided diagnostics states specifically that TCU replacement is necessary, there is no need for a TA. Please submit a FREED with the screenshot and session file if under New Vehicle Warranty.	<p>Refer to TOPIx workshop manual 415-01: Diagnosis and Testing- Telematics</p>



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