

# TECHNICAL TOPICS

## ELECTRICAL



Post 21A Update Apple Carplay Navigation Voice Guidance Not Heard	2016 – 2021 Discovery, Discovery Sport, Evoque, Velar, Range Rover Sport, Range Rover, E-Pace, F-Pace, I-Pace, XE, XF, F-type, XJ with NGI
<p><u>Customer Voice:</u></p> <ul style="list-style-type: none"> <li>– Navigation voice guidance no longer operational after latest NGI update</li> </ul> <p><u>Technical Description:</u></p> <ul style="list-style-type: none"> <li>– NGI 21A software error causing loss of voice guidance when using CarPlay applications</li> </ul> <p><u>Status:</u></p> <ul style="list-style-type: none"> <li>– There is currently no resolution for this concern</li> <li>– Guided diagnostics has been updated for this issue</li> <li>– SSM75416 has been published and will be updated once a permanent fix has been developed</li> </ul>	



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