

Reference	SSM76010
Models	E-PACE / X540 F-PACE / X761 F-TYPE / X152 I-PACE / X590 XE / X760 XF / X260
Title	Front/Rear Door Latch - Silicon Contamination Causing Doors To Not Operate As Expected
Category	Body
Last modified	14-Jun-2023 00:00:00
Symptom	112000 Latches/Locks & Security

Content**Issue:**

Investigations have found that front/rear doors are not operating as expected as a result of silicon contamination within the door latch.

Cause:

This is caused by an insulating layer of silicon dioxide forming on the commutator which is caused by contamination from silicon-based products such as lubricants.

Action:

Silicon-based products, including lubricants, must not be sprayed into or around the door/door latch area.

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