

TECHNICAL TOPICS

ELECTRICAL



Post 21A Update Apple CarPlay Navigation Voice Guidance Not Heard

2016 – 2021 Discovery, Discovery Sport, Evoque, Velar, Range Rover Sport, Range Rover, E-Pace, F-Pace, I-Pace, XE, XF, F-type, XJ with NGI

Customer Voice:

- Navigation voice guidance no longer operational after latest NGI update

Technical Description:

- NGI 21A software error causing loss of voice guidance when using CarPlay applications

Status:

- The issue is planned to be resolved in 21B which is expected the last week of October..
- Guided diagnostics has also been updated for this issue
- SSM75416 has been published and will be updated once a permanent fix has been developed



PRINTED COPIES ARE UNCONTROLLED