Reference	SSM74408
Models	E-PACE / X540 F-PACE / X761 F-TYPE / X152 I-PACE / X590 XE / X760 XF / X260 XJ / X351
Title	Telematics Control Unit (TCU) Fails activation at PDI
Category	Electrical
Last modified	03-May-2019 00:00:00
Symptom	207000 Entertainment Systems
Content	Note: This issue affects 18/19/20MY vehicles only

Issue:
Telematics Control Module (TCU) fails activation during the Pre Delivery Inspection (PDI) or the eCall button does not illuminate after PDI.

Cause:
Currently under investigation by JLR engineering.

Action:

CAUTION: This procedure requires a minimum of Pathfinder version 229 loaded or a later.
1. Move the vehicle outside to an area of known good reception.
NOTE: The Jaguar Land Rover (JLR) approved diagnostic equipment will read the Vehicle Identification Number (VIN) for the vehicle and automatically take the vehicle out of 'Transportation mode' if required.
2. Connect the JLR approved diagnostic equipment to the vehicle and begin a new session.
3. Follow the JLR approved diagnostic equipment prompts.
4. Select 'ECU Diagnostics'.
5. Select 'Telematic control unit module' [TCU]'
6. Select 'ECU Functions'
7. Select 'TCU Module Reset'.
8. Follow all on-screen instructions to complete this task.
9. Select 'Telematics server communication check'.
10. Follow all on-screen instructions to complete this task.
11. If the 'Telematics server communication check' is successful, then retry the PDI Application.
12. If the 'Telematics server communication check' is unsuccessful, select 'Update ECU' to update the TCU to the latest software version and then retry the PDI Application.

Note: This SSM is an interim action until the Telematics Guided Flow routine for Telematics Diagnosis is

updated on Pathfinder