

TECHNICAL TOPICS

ELECTRICAL



TCU Connectivity Concerns	17-22MY Range Rover, RR Sport, RR Velar, RR Evoque, Discovery, Discovery Sport, XE, XF, F-PACE, F-TYPE, E-PACE fitted with TCU3
<p>Customer Voice:</p> <ul style="list-style-type: none">– Connectivity functions are no longer working (InControl App, SOTA, Traffic Information, Data Functions), SOS malfunction, Erroneous E-Call Trigger <p>Technical Description:</p> <ul style="list-style-type: none">– Various symptoms related to TCU functionality– Numerous error modes may be resolved without updating or replacing the TCU. <p>Status:</p> <ul style="list-style-type: none">– Ensure customer account is active using InControl Portal– Ensure ALL faults are worked through using TOPIx diagnostics, and Pinpoint tests prior to any update attempts on the TCU– Complete Pathfinder guided diagnostics only after ensuring information on TOPIx has been referenced.– Please escalate ALL TCU3 programming failures through the TA process, this does include situations where Pathfinder states “Corrupt Module Requiring Replacement” – we are working on recovering these modules locally due to current supply constraints <p>Refer to TOPIx workshop manual 415-01: Diagnosis and Testing- Telematics</p>	 



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