

# Latest Vehicle Concern Fixes



<b>No Audio Output or Loss of Audio</b>	18 – 20MY E-PACE, F-PACE, I-PACE, F-TYPE, XE, XF, XJ, Range Rover, RR Sport, RR Velar, RR Evoque, Discovery, Discovery Sport with InControl Touch Pro Audio System
<b>Customer Voice:</b> <ul style="list-style-type: none"><li>Customer states there is no audio output from the speakers on all sources</li></ul> <b>Technical Description:</b> <ul style="list-style-type: none"><li>Audio Amplifier Module AAM hardware failure</li><li>This specific issue is not related at this time to SSM 74491 and SSM 74490 for the polar switch failure</li><li>For 18MY Range Rover, RRS and Discovery please be sure to follow LTB1226NAS2 which provides instructions to update to the AAM software</li></ul> <b>Status:</b> <ul style="list-style-type: none"><li>Under Investigation, parts have been sent back to UK engineering for analysis</li><li>Should diagnosis lead to the replacement of the AAM, please raise an EPQR with the parts managers information for us to create a parts return.</li></ul>	A photograph of the Audio Amplifier Module (AAM) hardware, showing a rectangular metal housing with a ribbed top surface and a large black ribbon cable connector at the bottom right corner.

