

SERVICE ACTION N481 - VARIABLE CAMSHAFT TIMING (VCT) SOLENOIDS



NAS20.11.002 | WORKSHOP

CAN/USA

AFTERSALES BULLETIN

NOVEMBER 2, 2020

DESCRIPTION OF ISSUE

A potential issue has been identified on Land Rover certain vehicles with the Ingenium I4 2.0L engine within the listed Affected Vehicle Range which may exhibit one or more of the following:

- Driveability flat spots;
- Malfunction Indicator Lamp (MIL) illuminated with Variable Camshaft Timing (VCT) Diagnostic Trouble Code(s) (DTC) stored in the Powertrain Control Module (PCM);
- Increased induction noise while driving; and/or
- A small reduction in performance.

AFFECTED VEHICLE RANGE

Discovery Sport (LC)

Model Year: 2018-2019
VIN: 708389-830069

New Range Rover Evoque (LZ)

Model Year: 2020
VIN: 000181-033458

Range Rover Evoque (LV)

Model Year: 2018-2019
VIN: 269219-351490

Range Rover Velar (LY; INGENIUM I4 2.0L Petrol)

Model Year: 2018-2020
VIN: 749361-795580; 202091-243940

Range Rover Sport (LW; INGENIUM I4 2.0L Petrol - PHEV)

Model Year: 2018-2019
VIN: 162191-166281; 807145-845249

Range Rover (LG; INGENIUM I4 2.0L Petrol - PHEV)

Model Year: 2018-2019
VIN: 361214-364168; 509423-523709

Visit the British Brands Sales Suite (BBSS) website for a list of affected new vehicles at your retailer.

SERVICE PROGRAM / REWORK ACTION

Retailers are to replace the VCT solenoids before vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

There will be no charge to owners for this action under this program.

ACTION TO BE TAKEN

Use the Jaguar Land Rover claims submission system to make sure that a vehicle is eligible for this program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action.

Refer to Technical Bulletin N481NAS, *Service Action: Variable Camshaft Timing (VCT) Solenoids*, for detailed repair instructions.

PARTS

Use the Vehicle Identification Number (VIN) and the Electronic Parts Catalog (EPC) to confirm part number(s) necessary to perform repairs.

DESCRIPTION	PART NUMBER	QUANTITY
Variable Camshaft Timing (VCT) solenoid	LR126832	2
Range Rover Sport, Range Rover only	LR037935	8
Engine compartment brace - Bolt		

TOOLS

Refer to Technical Bulletin noted above for any required tools.

WARRANTY

NOTE: use the Jaguar Land Rover claims submission system to make sure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, make sure that all outstanding Recall and Service Actions are identified to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the October 31, 2022 closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART(S)	QUANTITY
N481	Discovery Sport, Range Rover Evoque, Range Rover Velar A	Variable Camshaft Timing Solenoid - Engine Set - Renew	18.31.51	Discovery Sport: 0.3 Range Rover Evoque: . 0.3 Range Rover Velar: 0.6	LR126832	2
N481	Discovery Sport, Range Rover Evoque, Range Rover Velar B	Variable Camshaft Timing Solenoid - Engine Set - Renew Drive in/drive out	18.31.51 02.02.02	Discovery Sport: 0.3 Range Rover Evoque:... 0.3 Range Rover Velar: 0.6 All: 0.2	LR126832 -	2 -
N481	Range Rover Sport, Range Rover C	Variable Camshaft Timing Solenoid - Engine Set - Renew	18.31.51	0.8	LR126832 LR037935	2 8

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART(S)	QUANTITY
N481	Range Rover Sport, Range Rover D	Variable Camshaft Timing Solenoid - Engine Set - Renew Drive in/drive out	18.31.51 02.02.02	0.8 0.2	LR126832 LR037935 -	2 8 -

Normal Warranty policies and procedures apply.