

TECHNICAL TOPICS

ELECTRICAL



Post 21A Update Apple CarPlay® Navigation Voice Guidance Not Heard	2016 – 2021 Discovery, Discovery Sport, Evoque, Velar, Range Rover Sport, Range Rover, E-Pace, F-Pace, I-Pace, XE, XF, F-type, XJ with NGI
<p><u>Customer Voice:</u></p> <ul style="list-style-type: none">– Navigation voice guidance no longer operational after latest NGI update <p><u>Technical Description:</u></p> <ul style="list-style-type: none">– NGI 21A software error causing loss of voice guidance when using CarPlay® applications <p><u>Status:</u></p> <ul style="list-style-type: none">– 21B resolves this issue.– 21B has been released on TOPIx and has been sent to vehicles through a SOTA campaign– 21B release notes are available on TOPIx	 A close-up photograph of a Jaguar car's infotainment system. The screen displays the Apple CarPlay interface, showing various app icons like Phone, Music, Mail, Messages, Now Playing, Podcasts, Audiobooks, Spotify, and WhatsApp. Below the screen are two circular control knobs, one labeled "195" and the other "21B". The screen also shows the time as 2:56 and the date as Friday, 19th August.



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