

TECHNICAL TOPICS

ELECTRICAL



Post 21A Update Apple CarPlay® Navigation Voice Guidance Not Heard

2016 – 2021 Discovery, Discovery Sport, Evoque, Velar, Range Rover Sport, Range Rover, E-Pace, F-Pace, I-Pace, XE, XF, F-type, XJ with NGI

Customer Voice:

- Navigation voice guidance no longer operational after latest NGI update

Technical Description:

- NGI 21A software error causing loss of voice guidance when using CarPlay® applications

Status:

- 21B resolves this issue.
- 21B has been released on TOPIx and has been sent to vehicles through a SOTA campaign
- 21B release notes are available on TOPIx



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