

TECHNICAL TOPICS

ELECTRICAL



<p>Post 21A Update Apple CarPlay® Navigation Voice Guidance Not Heard</p> <p><u>Customer Voice:</u></p> <ul style="list-style-type: none">– Navigation voice guidance no longer operational after latest NGI update <p><u>Technical Description:</u></p> <ul style="list-style-type: none">– NGI 21A software error causing loss of voice guidance when using CarPlay® applications <p><u>Status:</u></p> <ul style="list-style-type: none">– 21B resolves this issue and is currently in queue for release to TOPix– Guided diagnostics has also been updated for this issue– SSM75416 has been published and will be updated once the software release has been completed	<p>2016 – 2021 Discovery, Discovery Sport, Evoque, Velar, Range Rover Sport, Range Rover, E-Pace, F-Pace, I-Pace, XE, XF, F-type, XJ with NGI</p> 
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