MPD UPDATE
Electrical

Pop Noise From Audio Output

16MY – 20MY RR Velar, RR Evoque, Discovery, Discovery Sport, RR Sport, Range Rover, F-Type, F-Pace, I-Pace, XE, XF & XJ equipped with InControl Touch Pro

Problem Description:

- Customer may state there is a pop noise or crackle when playing the audio.

Current Status:

- NGI 19B software was released in market on Sept. 18th 2019.
- NGI 19C software will contain further system improvements.

Recommended Actions:

- Please raise a TA case if a vehicle is exhibiting this customer symptom with NGI 19B software.

KPI's

Total VIN Count	Status	Issue Owner
	🟡	NAS: George Krzyzanowski

🔴 Solution Unavailable or project not yet accepted   🟡 Solution known, not yet delivered   🟢 Service Fix Available, Communication Published