

# TECHNICAL TOPICS

## ELECTRICAL



<p><b>Post 21A Update Apple Carplay Navigation Voice Guidance Not Heard</b></p> <p><u>Customer Voice:</u></p> <ul style="list-style-type: none"><li>– Navigation voice guidance no longer operational after latest NGL update</li></ul> <p><u>Technical Description:</u></p> <ul style="list-style-type: none"><li>– NGL 21A software error causing loss of voice guidance when using CarPlay applications</li></ul> <p><u>Status:</u></p> <ul style="list-style-type: none"><li>– There is currently no resolution for this concern</li><li>– Guided diagnostics has been updated for this issue</li><li>– SSM75416 has been published and will be updated once a permanent fix has been developed</li></ul>	<p>2016 – 2021 Discovery, Discovery Sport, Evoque, Velar, Range Rover Sport, Range Rover, E-Pace, F-Pace, I-Pace, XE, XF, F-type, XJ with NGL</p> 
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