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| Reference | SSM71498 |
| Models | XK / X150 F-TYPE / X152 XJ / X351 XF / X250 |
| Title | Front drive shafts rubber boots split or damaged - investigation |
| Category | Driveline |
| Last modified | 03-Feb-2014 00:00:00 |
| Symptom | 509000 Axle Concerns |
| Content | <p>Issue: Engineering is investigating the cause of front drive shafts (half shafts) rubber boots split or damaged on Jaguar vehicles in warranty.</p> <p>Cause: Unknown – engineering investigation on-going.</p> <p>Action:</p> <ul style="list-style-type: none">● When submitting an EPQR, please include pictures of the area surrounding the damaged drive shaft rubber boot before removing it.● If you believe another component on the vehicle may have damaged the boot please include a picture showing the impact point.● Pictures showing the damage to the boot should be included in the EPQR.● Please describe the typical vehicle use by the customer.● If the vehicle has been used off road a description of those driving conditions would be helpful.● If the customer remembers any impacts to the underside of the vehicle, please include a description of what happened.● If the vehicle is in the UK, and within 100 miles of Coventry, engineering may want to look at the vehicle before it is repaired. The customer should not be inconvenienced, but if the vehicle is available for the engineering team to look at please indicate this in the EPQR and we will try to set up a visit. |