

BODY/CHASSIS – FRONT/REAR DOOR LATCH SILICON CONTAMINATION

Customer Voice:

- A customer may report that the front or rear door latch does not operate as expected.

Technical Description:

- This could be caused by the door latch becoming contaminated from silicon dioxide due to lubricants being sprayed into or around the door latch.

Status:

- Silicon based products, including lubricants, must never be sprayed into or around the door latch areas.
- SSM 76010 has been published to state this fact.

16-23MY XF, XE, E-PACE, F-PACE, I-PACE,
F-TYPE

