

<b>Reference</b>	SSM76023
<b>Models</b>	E-PACE / X540 F-PACE / X761 F-TYPE / X152 I-PACE / X590 XE / X760 XF / X260
<b>Title</b>	TCU (Telematic Control Unit) Emergency SOS B Call Not Activated
<b>Category</b>	Electrical
<b>Last modified</b>	26-Jun-2023 00:00:00
<b>Symptom</b>	205000 Electrical Accessories
<b>Content</b>	<p><b><u>Issue:</u></b></p> <p>JLR is investigating reports of vehicles being released to customers without the TCU (Telematic Control Unit) SOS Emergency Call being activated.</p> <p><b><u>Cause:</u></b></p> <p>TCU activation fails to complete during the PDI routine.</p> <p><b><u>Action:</u></b></p> <p>Ensure the TCU is activated during the PDI routine, and the SOS emergency call button is illuminated red, if it does not illuminate red, please repeat the TCU activation process as defined in the PDI manual until the SOS call button is illuminated red prior to customer handover.</p>

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