



2010 2012 2014 2016

Week

Complaint.Type

- |   |                                 |                                       |                               |   |
|---|---------------------------------|---------------------------------------|-------------------------------|---|
| Adopt-A-Basket                            | Derelict Vehicle                | For Hire Vehicle Report               | Municipal Parking Facility    | Smoking                                 |
| Advocate - Other                          | Derelict Vehicles               | Forensic Engineering                  | New Tree Request              | Snow                                    |
| Advocate - RPIE                           | DFTA Literature Request         | Forms                                 | No Child Left Behind          | SNW                                     |
| Advocate-Business Tax                     | DHS Advantage - Tenant          | Found Property                        | Noise                         | Special Enforcement                     |
| Advocate-Co-opCondo Abatement             | DHS Advantage - Third Party     | Gas Station Discharge Lines           | Noise - Commercial            | Special Natural Area District (SNAD)    |
| Advocate-Commercial Exemptions            | DHS Advantage - Landlord/Broker | GENERAL                               | Noise - Helicopter            | Special Projects Inspection Team (SPIT) |
| Advocate-Personal Exemptions              | DHS Income Savings Requirement  | GENERAL CONSTRUCTION                  | Noise - House of Worship      | Sprinkler - Mechanical                  |
| Advocate-Prop Class Incorrect             | Dirty Conditions                | General Construction/Plumbing         | Noise - Park                  | Squeegee                                |
| Advocate-Prop Refunds/Credits             | Discipline and Suspension       | Graffiti                              | Noise - Residential           | SRDE                                    |
| Advocate-Property Value                   | Disorderly Youth                | Harboring Bees/Wasps                  | Noise - Street/Sidewalk       | Stalled Sites                           |
| Advocate-SCRIE/DRIE                       | DOE Complaint or Compliment     | Hazardous Material                    | Noise - Vehicle               | Standing Water                          |
| Advocate-UBT                              | DOF Literature Request          | Hazardous Materials                   | Noise Survey                  | Standpipe - Mechanical                  |
| AGENCY                                    | DOF Parking - Address Update    | Hazmat Storage/Use                    | Non-Emergency Police Matter   | Street Condition                        |
| Agency Issues                             | DOF Parking - DMV Clearance     | Health                                | Non-Residential Heat          | Street Light Condition                  |
| Air Quality                               | DOF Parking - Payment Issue     | Healthcare Facilities                 | NONCONST                      | Street Sign - Damaged                   |
| Alzheimer's Care                          | DOF Parking - Request Copy      | HEAP Assistance                       | NORC Complaint                | Street Sign - Dangling                  |
| Animal Abuse                              | DOF Parking - Request Status    | HEAT/HOT WATER                        | OEM Disabled Vehicle          | Street Sign - Missing                   |
| Animal Facility - No Permit               | DOF Parking - Tax Exemption     | HEATING                               | OEM Literature Request        | STRUCTURAL                              |
| Animal in a Park                          | DOF Property - City Rebate      | Highway Condition                     | Open Flame Permit             | Summer Camp                             |
| APPLIANCE                                 | DOF Property - Owner Issue      | Highway Sign - Damaged                | Opinion for the Mayor         | Sweeping/Inadequate                     |
| Asbestos                                  | DOF Property - Payment Issue    | Highway Sign - Dangling               | Other Enforcement             | Sweeping/Missed                         |
| Asbestos/Garbage Nuisance                 | DOF Property - Property Value   | Highway Sign - Missing                | OUTSIDE BUILDING              | Sweeping/Missed-Inadequate              |
| ATF                                       | DOF Property - Reduction Issue  | Home Care Provider Complaint          | Overflowing Litter Baskets    | Tanning                                 |
| Beach/Pool/Sauna Complaint                | DOF Property - Request Copy     | Home Delivered Meal - Missed Delivery | Overflowing Recycling Baskets | Tattooing                               |
| Benefit Card Replacement                  | DOF Property - RPIE Issue       | Home Delivered Meal Complaint         | Overgrown Tree/Branches       | Taxi Complaint                          |
| Bereavement Support Group                 | DOF Property - State Rebate     | Home Repair                           | PAINT - PLASTER               | Taxi Compliment                         |
| BEST/Site Safety                          | DOF Property - Update Account   | Homeless Encampment                   | PAINT/PLASTER                 | Taxi Report                             |
| Bike Rack Condition                       | DOOR/WINDOW                     | Homeless Person Assistance            | Panhandling                   | Taxpayer Advocate Inquiry               |
| Bike/Roller/Skate Chronic                 | DOOR Literature Request         | Housing - Low Income Senior           | Parent Leadership             | Teaching/Learning/Instruction           |
| Blocked Driveway                          | DOT Literature Request          | Housing Options                       | Parking Card                  | Traffic                                 |
| Boilers                                   | DPR Internal                    | HPD Literature Request                | Plant                         | Traffic Signal Condition                |
| Bottled Water                             | DPR Literature Request          | Illegal Animal Kept as Pet            | Plumbing                      | Traffic/Illegal Parking                 |
| Bridge Condition                          | DRIE                            | Illegal Animal Sold                   | PLUMBING                      | Trans Fat                               |
| Broken Muni Meter                         | Drinking                        | Illegal Fireworks                     | Poison Ivy                    | Transportation Provider Complaint       |
| Broken Parking Meter                      | Drinking Water                  | Illegal Parking                       | Portable Toilet               | Trapping Pigeon                         |
| Building Condition                        | Drug Activity                   | Illegal Tree Damage                   | Posting Advertisement         | Tunnel Condition                        |
| Building/Use                              | EAP Inspection - F59            | Indoor Air Quality                    | Public Assembly               | Unleashed Dog                           |
| Bus Stop Shelter Placement                | Elder Abuse                     | Indoor Sewage                         | Public Assembly - Temporary   | Unlicensed Dog                          |
| Cable Complaint                           | ELECTRIC                        | Industrial Waste                      | Public Payphone Complaint     | Unsanitary Animal Facility              |
| Calorie Labeling                          | Electrical                      | Interior Demo                         | Public Toilet                 | Unsanitary Animal Pvt Property          |
| Case Management Agency Complaint          | Electronics Waste               | Investigations and Discipline (IAD)   | Radioactive Material          | UNSANITARY CONDITION                    |
| City Vehicle Placard Complaint            | Elevator                        | Invitation                            | Rangehood                     | Unsanitary Pigeon Condition             |
| Collection Truck Noise                    | ELEVATOR                        | Laboratory                            | Recycling Enforcement         | Unspecified                             |
| Comment                                   | Emergency Response Team (ERT)   | Lead                                  | Registration and Transfers    | Urinating in Public                     |
| Complaint                                 | Eviction                        | LEAD                                  | Request for Information       | Utility Program                         |
| Complaint Type                            | Ferry Complaint                 | Legal Services Provider Complaint     | Request Xmas Tree Collection  | VACANT APARTMENT                        |
| Compliment                                | Ferry Inquiry                   | Lifeguard                             | Research Questions            | Vacant Lot                              |
| Construction                              | Ferry Permit                    | LinkNYC                               | Rodent                        | Vending                                 |
| CONSTRUCTION                              | FHE                             | Literature Request                    | Root/Sewer/Sidewalk Condition | Violation of Park Rules                 |
| Consumer Complaint                        | Fire Alarm - Addition           | Litter Basket / Request               | Safety                        | Water Conservation                      |
| Cranes and Derricks                       | Fire Alarm - Modification       | Lost Property                         | SAFETY                        | WATER LEAK                              |
| Curb Condition                            | Fire Alarm - New System         | Maintenance or Facility               | Sanitation Condition          | Water Maintenance                       |
| Damaged Tree                              | Fire Alarm - Reinspection       | Meals Home Delivery Required          | Scaffold Safety               | Water Quality                           |
| Day / DOH New License Application Request | Fire Alarm - Replacement        | Micro Switch                          | School Maintenance            | Weatherization                          |
| DCA Literature Request                    | Fire Safety Director - F58      | Misc. Comments                        | SCRIE                         | Window Guard                            |
| Dead Tree                                 | FLOORING/STAIRS                 | Miscellaneous Categories              | Senior Center Complaint       | X-Ray Machine/Equipment                 |
| Dead/Dying Tree                           | Foam Ban Enforcement            | Missed Collection (All Materials)     | Sewer                         |   |
| DEP Literature Request                    | Food Establishment              | Mold                                  | Sewer Maintenance             |   |
| Derelict Bicycle                          | Food Poisoning                  | MOLD                                  | SG-99                         |   |
|   | For Hire Vehicle Complaint      | Mosquitoes                            | Sidewalk Condition            |   |