

Maintaining Conversation State with Dialogs



Matt Kruczek

DIRECTOR OF MOBILE & WEB FOR TALLAN

@MCKRUZ www.tallan.com



Agenda



What are Dialogs and why should I use them?

IDialog Interface

Saving State



What are Dialogs?

**Conversational
abstractions that
encapsulate their
own state**

**Breaks up
conversations into
smaller pieces**

**Portable and
adhere to SRP**



What are Dialogs?



Jane User

Hi, I'm Jane User.

Hi, I'm John Bot. What is your name?

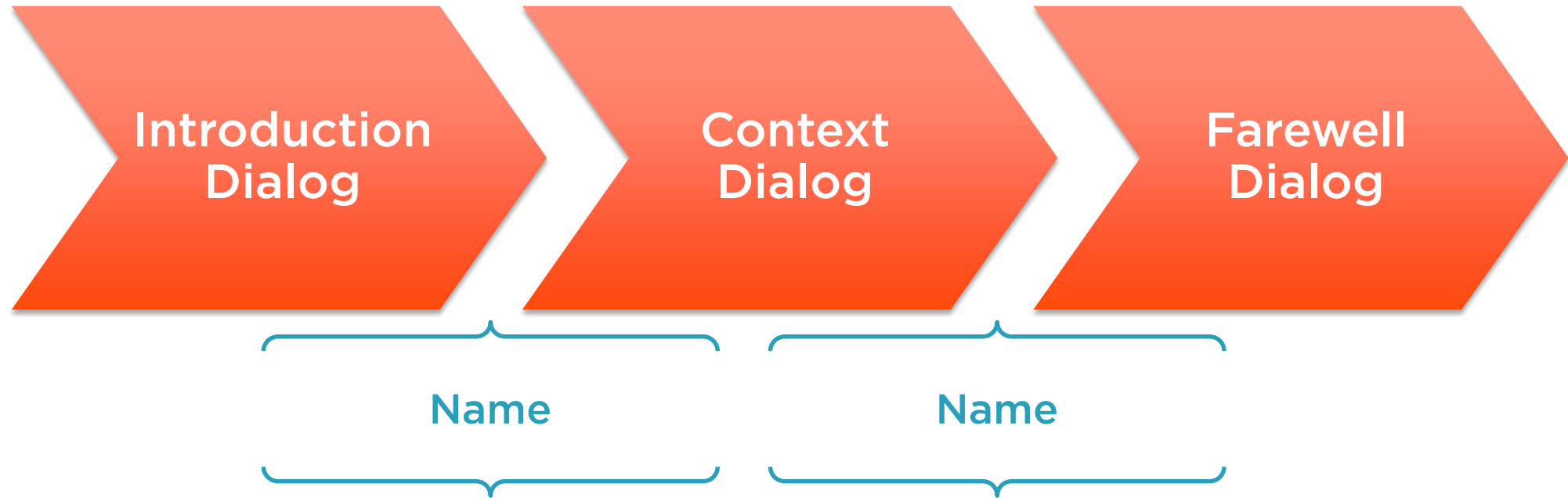
Hi Jane User how can I help you today?



John Bot



Creating a Dialog Chain



```
Using Microsoft.Bot.Builder.Dialogs;  
  
[Serializable]  
  
public class MyDialog : IDialog<object>  
{  
    public async Task StartAsync(IDialogContext context)  
    {  
    }  
}
```

The IDialog Interface

Lives in the Microsoft.Bot.Builder.Dialogs namespace

Must use the Serializable Attribute

Has one method StartAsync

Utilizes Async and Await





User Created SQL Database

Uniquely Identifiable Properties

- From
- To
- Conversation



Bot State Service

- GetUserData
- GetConversationData
- GetPrivateConversationData
- SetUserData
- SetConversationData
- SetPrivateConversationData
- DeleteStateForUser

Setting and Getting Typed Data

```
StateClient stateClient = activity.GetStateClient();

BotData userData = await
stateClient.BotState.GetUserDataAsync(activity.ChannelId, activity.From.Id);

userData.SetProperty<bool>("isDone", true);

await stateClient.BotState.SetUserDataAsync(activity.ChannelId,
activity.From.Id, userData);
```



Setting and Getting Complex Data

// Get Complex Data

```
StateClient stateClient = activity.GetStateClient();
```

```
BotState botState = new BotState(stateClient);
```

```
BotData botData = new BotData(eTag: "*");
```

```
botData.SetProperty<BotState>("UserData", myUserData);
```

```
BotData response = await stateClient.BotState.SetUserDataAsync(activity.ChannelId, activity.From.Id, botData);
```

// Set Complex Data

```
MyUserData addedUserData = new MyUserData();
```

```
BotData botData = await botState.GetUserDataAsync(activity.ChannelId, activity.From.Id);
```

```
myUserData = botData.GetProperty<MyUserData>("UserData");
```



Summary



What are Dialogs and why should I use them?

IDialog Interface

Saving State

