# Ohik Kwon Resume

### **WORK EXPERIENCE**

UIC – OVCAS Sept. 2023 – Present

Student Computer Specialist

Chicago, IL

- Resolve problems from faculty, staff, and students about software, hardware, networks, communications, and operating systems such as DOS, Windows, Macintosh, Unix, and CMS.
- Install and troubleshoot software for faculty and staff
- Report problems and malfunctions of department-managed personal computers.
- Install computer-related hardware.

## Amazon Fulfillment Center

Jun. 2023 – Aug. 2023

Employee

Aurora, IL

- Worked in a team-based environment where I was designated a duty for the day.
- Regularly ready 800+ shipments while maintaining communication with other ongoing operations.

Panera Bread May. 2022 – Jan. 2023

Service Ambassador & Barista

Naperville, IL

- Worked at the Front-of-House, welcoming and taking orders.
  - o Fulfilled drink and pastry orders
  - o Employee of the Month (2x)
- Worked with the Back-of-House to ensure customers' orders and quality were met
- Regularly collaborated in a team to close and prepare for the following day

U.S Soccer Jun. 2019 – Jun 2020

U.S. Youth Soccer Referee

Chicagoland

- Ensured safe and competitive play in age groups ranging from U8-U12.
- Communicated with coaches, players, and parents to operate a smooth game.
  - o Regularly worked in a team of 3, where we relied heavily on each other

#### **EDUCATION**

# University of Illinois-Chicago

May. 2026

BS, Computer Science

Chicago, IL

Class standing - Sophomore

# **CERTIFICATIONS, SKILLS & INTERESTS**

- Certifications:
  - o Google IT Support Professional Certificate

**Ongoing** 

o Computational Science Certificate(IIT)

Jun. 2022

- Skills: PC building; Java; Python; GMS2; Window OS; Communication; Bilingual(Korean)
- Interests: Technology; Volleyball; Fashion; Sleep; Traveling