Taylor Bryant

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Junior technology professional with a combined 6-year background in academic support, client-facing services, and AI quality evaluation. Exhibiting independence and drive while actively working towards earning the Google Cybersecurity Professional Certificate. Currently advancing through Merit America's structured learning program and developing skills on Linux, risk assessment, and technical documentation. Expected to build more job-aligned skills within threat detection and Wireshark. Aiming to grow within organizations that value making a difference, continuous learning, and intuitive user experiences.

RELEVANT SKILLS & EXPERTISE

Tools/Languages: Linux, Windows, SQL, Splunk, WireShark, Tcpdump, Suricata, Python, Node.js, ChatGPT, Affinity Designer, Illustrator
Security Practices: Information Security, Network Security, Vulnerability Assessment, Threat Analysis, Log Analysis, Security Frameworks and Controls, Technical Documentation
Software Platforms: Google Workspace, Slack, Notion, GitHub, Microsoft 365, Zoom, Discord
Strengths: Problem-Solving, Collaboration, Attention to Detail, Calmness Under Pressure, Self-Starting, Technical Curiosity, Creativity

CYBERSECURITY PROJECTS

TryHackMe Rooms: Utilized interactive, gamified virtual environment to enhance practical knowledge and hands-on skills:

- **Linux Fundamentals** (1, 2, & 3) and **Linux Strength Training** - Navigated directories and files, adjusted permissions, analyzed logs, explored common utilities
- **Intro to Logs** and **Log Analysis** - Identified log types, located logs, employed regular expressions (RegEx), and utilized command line and CyberChef for effective log analysis
- **Wireshark Basics** and **Wireshark 101** - Gained proficiency in packet dissection, navigation, and filtering techniques; analyzed ARP, ICMP, TCP, DNS, HTTP, and HTTPS traffic for network troubleshooting and security analysis
- **Windows Fundamentals** (1, 2, & 3) and **Windows Forensics** (1 & 2) - Acquired fundamental understanding of Windows, including file systems, user account control (UAC), control panel, system configuration, security, firewall, registry, and FAT/NTFS file systems; developed skills in accessing hives, utilizing registry explorer, and recovering files
- **Splunk Basics**, **Incident Handling with Splunk**, and **Splunk** (2 & 3) - Developed skills in navigating Splunk; conducting incident handling using Splunk; participated in the Boss of the SOC investigation for security analysis

PROFESSIONAL EXPERIENCE

Web Search Evaluator • *TELUS Digital, Remote*   **07/2022 - Present**
- Independently evaluate AI-generated responses and web search results for clarity and compliance within user intents
- Deliver structured quality reports using a proprietary evaluation dashboard, contributing informed content ratings
- Maintain a high task accuracy of 80%-100% during periodic reviews, showing reliability in a high-autonomy role

Customer Service Associate • *Walgreens, Beulaville, North Carolina*   **09/2017–08/2020**
- Led weekly discussions on Customer Experience Metrics (CE Scores) in order to improve overall customer satisfaction
- Operated a point-of-sale system during high-volume hours, helping to maintain excellent wait times and customer flow
- Used an inventory device to assist with stock-level accuracy, supporting product availability and operational readiness

Lab Monitor • *University of North Carolina at Greensboro, Greensboro, North Carolina*   **08/2016–04/2017**
- Provided steady, front-line support to students in a shared academic space, creating a reliable learning environment
- Tracked lab attendance through Excel-based systems, ensuring accurate reporting through attention to process and detail
- Assisted academic staff with administrative tasks, reinforcing team coordination and contributing to the center's mission

EDUCATION & CERTIFICATES

Google Cybersecurity Professional Certificate • *Merit America, Virtual*   **08/2025**
- Cultivated holistic understanding of cybersecurity's critical role in organizational security, privacy, and success, including how to systematically identify and mitigate risks, threats, and vulnerabilities
- Gained practical experience with **Linux**, **SQL**, **Python** and utilized **SIEM tools**, **IDS**, and **network protocol analyzers** for proactive threat management
- Applied knowledge to real-world scenarios, developing skills in proactive **threat detection** and **response** through completion of dynamic hands-on projects, including: conducting a simulated **security audit**, responding to a **cyber incident**, analyzing **vulnerable systems**, and completing an **incident handler's journal**

Bachelor of Fine Arts • *University of North Carolina at Greensboro, Greensboro, North Carolina*   **06/2017**
- 58 credits completed; Relevant coursework includes: Typography, Design Foundations, Digital Imaging, Time-Based Media