Taylor Bryant

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Technology learner with a combined 6-year background in academic support, client-facing services, and AI quality evaluation. Exhibiting independence and drive while actively working towards earning the Google Cybersecurity Professional Certificate. Currently advancing through Merit America's structured learning program and developing experience with Linux, network defense, and frontend development. Expected to build more job-aligned skills. Aiming to grow within organizations that value making a difference, continuous learning, and intuitive user experiences.

SKILLS & EXPERTISE

Technical Tools & Platforms: Active Directory, Adobe Illustrator & Photoshop, Command Prompt, ChatGPT, Linux, Microsoft 365, Notion, Oracle, Slack, Splunk, Suricata, Ubuntu, Windows, Wireshark, Zoom

Security Knowledge & Concepts: System Troubleshooting, Incident Response, Log Analysis, Network Defense & Security, System Administration (Basic), Threat Detection, Vulnerability Assessment

Development & Scripting: Cursor, GitHub, Node.js, Visual Studio Code, foundational HTML/CSS, and Python, SQL

Professional & Soft Skills: Attention to Detail, Collaboration, Creativity, Problem-Solving, Self-Motivation, Technical Curiosity, Troubleshooting

PROJECTS & PRACTICAL EXPERIENCE

Technical Portfolio Development
➔ Navigated a template and heavily personalized a portfolio site by building on GitHub, Visual Studio Code, and Cursor
➔ Applied version control principles and GitHub workflows for project organization
➔ Gained practical exposure to HTML, CSS, and basic frontend development tools

Cybersecurity Lab Projects
➔ Developed hands-on skills through guided labs and real-world scenarios within a leading virtual lab environment
➔ Conducted basic log analysis, system forensics, and threat detection using Linux CLI, Wireshark, and Splunk
➔ Practiced network defense concepts within traffic analysis, incident response, and system hardening

Industry Training
➔ Completed introductory training on identity, account management, and endpoint management concepts essential to IT environments for Microsoft Entra and Intune
➔ Building knowledge of Windows 10/11 deployment, configuration, and troubleshooting through an official Microsoft Program
➔ Preparing to strengthen an understanding of networking basics, protocols, and addressing connectivity

PROFESSIONAL EXPERIENCE

Web Search Evaluator • *TELUS Digital, Remote*   **07/2022 - Present**
● Independently evaluate AI-generated responses and web search results for clarity and compliance within user intents
● Deliver structured quality reports using a proprietary evaluation dashboard, contributing informed content ratings
● Maintain a high task accuracy of 80%-100% during periodic reviews, showing reliability in a high-autonomy role

Customer Service Associate • *Walgreens, Beulaville, North Carolina*   **09/2017–08/2020**
● Led weekly discussions on Customer Experience metrics (CE Scores) in order to improve overall customer satisfaction
● Operated a point-of-sale system during high-volume hours, helping to maintain excellent wait times and customer flow
● Used an inventory device to assist with stock-level accuracy, supporting product availability and operational readiness

Lab Monitor • *University of North Carolina at Greensboro, Greensboro, North Carolina*   **08/2016–04/2017**
● Provided steady, front-line support to students in a shared academic space, creating a reliable learning environment
● Tracked lab attendance through Excel-based systems, ensuring accurate reporting through attention to process and detail
● Assisted academic staff with administrative tasks, reinforcing team coordination and contributing to the center's mission

EDUCATION & CERTIFICATES

Google Cybersecurity Professional Certificate • *Merit America, Virtual*   **08/2025**
● Completed practical, hands-on training in threat detection, system hardening, and risk mitigation
● Developed technical skills using Linux, SQL, Python, SIEM tools, and network protocol analyzers
● Applied knowledge through simulated security audits, incident response exercises, and system hardening

Bachelor of Fine Arts • *University of North Carolina at Greensboro, Greensboro, North Carolina*   **06/2017**
● 58 credits completed; Relevant coursework includes: Typography, Design Foundations, Digital Imaging, Time-Based Media