



- a. a computer used for hosting multiple websites
- b. a single computer exclusively reserved for hosting a website
- c. copies of data in case the original is lost or damaged
- d. data transfer capacity
- e. the time during which a server is in operation
- f. the time during which a server is not in operation

What type of hosting plan does your company use? What's the service like?

### 3

### Web design

James is a junior website designer. His boss wants him to make a few changes to the company website. Complete his boss' questions below.

cluttered  
scrolling

font  
showing up

live  
stand out

play  
user-friendly

pop-ups

1. Can you make the headers stand out a bit more? I can't see them very clearly.
2. Make sure that you check the site on different browsers before we finally go live.
3. This page is not very user friendly. I don't understand what to do.
4. Try to play with the colours a little more. At the moment, they're a bit inconsistent.
5. I don't like this font. Can you use Arial instead?
6. Instead of creating a long page that requires extensive scrolling, can you break it up into multiple pages?
7. Can you get rid of the? People find them very annoying.
8. The images are not Showing up. Can you fix that?
9. The content on the page is a bit cluttered. Can you include some white spaces?

Answer any the questions below.

1. What kind of website would you consider to be user-friendly?

**Clear Navigation:** The website should have an intuitive menu structure, allowing users to find information easily. Clear labels, logical grouping, and a consistent layout contribute to better navigation.

**Responsive Design:** A user-friendly site adapts seamlessly to different devices (desktops, tablets, and mobiles). It ensures that content remains readable and functional regardless of screen size.

**Fast Loading Times:** Slow-loading pages frustrate users. Optimizing images, minimizing code, and using content delivery networks (CDNs) help improve loading speed.

2. What website features do you find annoying?

**Long Loading Times:** Slow-loading websites can lead to high bounce rates. Optimizing image sizes, avoiding low-quality plugins, and minimizing videos can help improve loading speed.



**Poor Navigation Structure:** Imagine arriving on a homepage with no clear menu or navigation. Visitors get frustrated when they don't know where to click or how to find information. Clear and straightforward navigation is crucial for a positive user experience.

**Unoptimized for Mobile:** With most people browsing on mobile devices, responsive design is essential.

3. What are some of your favourite websites? Why?

365Bet because Chucky can play lotta different types of games.

4. Have you ever designed a website? Was it easy?

Yes, depending what u use, the frameworks is a good choice because the give u a lotta thangs completed.

5. How has web design changed in recent years?

Has changed for a good way because we developed a lotta new effective frameworks. For example tail wind.



## 4

## Describing technology

Study the following adjectives and put them into the correct categories below.

buggy      clunky      efficient      lightweight      outdated      powerful  
seamless      sophisticated      state-of-the-art      user-friendly      versatile      vulnerable

Positive: efficient, **sophisticated**, **lightweight**, **powerful**, **versatile**, **user-friendly**, **seamless**, **state-of-the-art**

Negative: buggy, **vulnerable**, **outdated**, **clunky**

Complete the sentences below. More than one answer may be possible.

1. If you don't install a firewall, your network will be very vulnerable.
2. Computers that were powerful in the 1990s are completely outdated nowadays.
3. The new version of this software is a bit buggy. Some of the features don't work at all.
4. Some employees are refusing to use clunky software made for desktop computers. They want mobile access to corporate data.
5. Mobile devices are extremely versatile these days. There are apps for almost anything!
6. Modern laptops are very lightweight compared with 15 years ago. You can carry them in a small bag.
7. Nowadays, there are many apps that allow seamless access to the same data from your mobile device or your computer.

## 5

## Troubleshooting

Match the IT problems below to the possible solutions or diagnosis. What typical IT problems do you encounter in your work?

1. The company server has crashed. D
  2. My email client has frozen. E
  3. There's been too much downtime lately. B
  4. My computer has been infected with a virus. Nothing works anymore. A
  5. The printer isn't printing in colour anymore. C
- 
- a. I'm afraid you'll have to re-install your operating system.
  - b. It may have overheated again.



- c. It might be out of toner.
- d. We may have to consider changing our hosting provider.
- e. You may need to reboot your computer.