

CUSTOMER PROBLEM ANALYSIS CHECK

WIRELESS DOOR LOCK CONTROL SYSTEM Check Sheet

Inspector's Name _____

Customer's Name		Registration No.	
		Registration Year	/ /
		Frame No.	
Date Vehicle Brought In	/ /	Odometer Reading	km miles

Date Problem First Occurred		/ /
Frequency Problem Occurs		<input type="checkbox"/> Constant <input type="checkbox"/> Sometimes (times/per day, month) <input type="checkbox"/> Once only
Weather Conditions When Problem Oc- curred	Weather	<input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy <input type="checkbox"/> Various/Others
	Outdoor Temperature	<input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold (Approx. °C (°F))
	Place	<input type="checkbox"/> Everywhere <input type="checkbox"/> Specific Locality()
Date Transmitter Battery Last Replaced		/ /

Problem Symptom	<input type="checkbox"/> Whole wireless door lock control system does not operate.	
	<input type="checkbox"/> Only door unlock operation is impossible.	
	<input type="checkbox"/> Only door lock operation is impossible.	
	<input type="checkbox"/> Only key confinement prevention function does not operate.	
	<input type="checkbox"/> Wireless door lock function operates even when each door is opened.	
	<input type="checkbox"/> Wireless door lock functions incorrectly. (Although one door is unlocked, when the transmitter switch is pressed, all doors become unlocked.)	<input type="checkbox"/> When RH door is unlocked. <input type="checkbox"/> When LH door is unlocked.
	<input type="checkbox"/> Others	