

CUSTOMER PROBLEM ANALYSIS CHECK

POWER WINDOW CONTROL SYSTEM Check Sheet

Inspector's name; _____

| | | | |
|-------------------------|-----|-------------------|------------|
| Customer's Name | | Registration No. | |
| | | Registration Year | |
| | | Frame No. | |
| Date Vehicle Brought in | / / | Odometer Reading | km Mile |

| | | |
|--|---------------------|--|
| Date Problem First Occurred | | / / |
| Frequency Problem Occurs | | <input type="checkbox"/> Constant <input type="checkbox"/> Sometimes (times per day,month) <input type="checkbox"/> Once only |
| Weather Conditions When Problem Occurred | Weather | <input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy <input type="checkbox"/> Various/Others |
| | Outdoor Temperature | <input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold (Apporox. °F (°C)) |

| | | |
|---------------------------------|---|---|
| Malfunction Symptoms | <input type="checkbox"/> Diagnosis code is output <input type="checkbox"/> | |
| | <input type="checkbox"/> AUTO UP/AUTO DOWN is impossible | |
| | <input type="checkbox"/> Operation interlocked with Key is impossible | |
| | <input type="checkbox"/> Operation after Key-OFF is impossible | |
| | <input type="checkbox"/> Remote operation by the master switch is impossible in a seat | |
| | <input type="checkbox"/> Passenger's Door <input type="checkbox"/> Rear RH Seat <input type="checkbox"/> Rear LH Seat | |
| | <input type="checkbox"/> Operation by a switch of each seat is impossible in a seat | |
| | <input type="checkbox"/> Passenger's Door <input type="checkbox"/> Rear RH Seat <input type="checkbox"/> Rear LH Seat | |
| Condition when recovered normal | | <input type="checkbox"/> IG ON <input type="checkbox"/> Engine Started <input type="checkbox"/> () Switch operated |
| Condition when problem occurred | Yes-No | <input type="checkbox"/> IG OFF-ON <input type="checkbox"/> () Switch operated <input type="checkbox"/> Others () |