CUSTOMER PROBLEM ANALYSIS CHECK

05FIL–01

RADIO AND NAVIGATION SYSTEM Check Sheet		Inspector's name: _____

Customer's Name		VIN	
		Production Date	
		Licence Plate No.	
Date Vehicle Brought in	/ /	Odometer Reading	km Mile

Date Problem First Occurred	/ /
Frequency Problem Occurs	☐ Always ☐ Intermittently (Times a day)

DTC Check

1st time trouble code.

Unit Check Mode		LAN Monitor	

Current	Memory Occured Data/Time	Code Sub–Code Code Sub–Code

2nd time trouble code.

Unit Check Mode		LAN Monitor	

Current	Memory Occured Data/Time	Code Sub–Code Code Sub–Code

Problem Symptom

I38696

I39529