SYSTEMS

0109E-11

HOW TO PROCEED WITH TROUBLESHOOTING

HINT:

Carry out troubleshooting in accordance with the procedures below. Only a basic procedure is shown. Details in the Diagnostic Section show the most effective methods for each circuit. Confirm the troubleshooting procedures for the relevant circuit before beginning troubleshooting.

1	VEHICLE BROUGHT TO WORKSHOP
2	CUSTOMER PROBLEM ANALYSIS
(a) A	Ask the customer about the conditions and environment when the problem occurred.
3	SYMPTOM CONFIRMATION AND DTC (AND FREEZE FRAME DATA) CHECK
(a)	Charly the bettery positive voltage
` '	Check the battery positive voltage. Standard: 11 to 14 V (Engine stopped)
	/isually check the wire harness, connectors and fuses for open and short, etc.
` '	Varm up the engine to the normal operating temperature.
. ,	Confirm the problem symptoms and conditions, and check for DTCs according to the related chart.
` '	OK > Go to step 5
NG	
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4	DTC CHART
. ,	Check the results obtained in step 3, then confirm the inspection procedures for the system or part using the DTC chart.
	Go to step 6
5	PROBLEM SYMPTOMS CHART
` '	Check the results obtained in step 3. Confirm the inspection procedures for the system or part using
	he problem symptoms table.
6	CIRCUIT INSPECTION OR PARTS INSPECTION
(a) (Confirm the circuit in the system or the part that should be checked using the problem symptoms table

or the results obtained in step 4.

	7	REPAIR
(a)	Re	epair the affected system or part according to the instructions in step 6.
8	3	CONFIRMATION TEST
(a)	fo	ter completing repairs, confirm that the problem has been solved. If the problem does not recur, per- rm a confirmation test under the same conditions and in the same environment as when it occurred e first time.
FI	ND	

CUSTOMER PROBLEM ANALYSIS

HINT:

- In troubleshooting, the problem symptoms must be confirmed accurately. Preconceptions should be
 discarded in order to give an accurate judgement. To clearly understand what the problem symptoms
 are, it is extremely important to ask the customer about the problem and the conditions at the time it
 occurred.
- As much information as possible should be gathered for reference. Past problems that seem unrelated
 may also help in some cases. In the Diagnostic section, a customer problem analysis table is provided
 for each system.
- 5 items are important points in the problem analysis:

Important Points with Customer Problem Analysis
What Vehicle model, system name
When Date, time, occurrence frequency
Where Road conditions
 Under what conditions? Running conditions, driving conditions, weather conditions
● How did it happen? Problem symptoms

(Sample) Supplemental Restraint System check sheet.

CUSTOMER PROBLEM ANALYSIS CHECK							
Supplemental Restraint System Check Sheet Inspector's Name							
			VIN				
Customer's Name			Production I	Date		/	/
			Licence N	о.			
Date Vehicle Brought In	/	1	Odometer Reading				km miles
Date Problem First Occur	rred					/	/
Weather	□ Fine	☐ Cloudy	☐ Rainy	□s	nowy	☐ Other	
Temperature	Approx.						
Vehicle Operation	☐ Starting	□ Idling [□ Constant speed □		□ Acce	leration Deceleration		celeration

HINT:

The diagnostic system in the CAMRY has various functions.

The first function is the Diagnostic Trouble Code (DTC) check. A DTC is a code stored in the ECU
memory whenever a malfunction in the signal circuits to the ECU occurs. In a DTC check, a previous
malfunction's DTC can be checked by a technician during troubleshooting.

SYMPTOM CONFIRMATION AND DIAGNOSTIC TROUBLE CODE

 Another function is the Input Signal Check, which checks if the signals from various switches are sent to the ECU correctly.

By using these functions, the problem areas can be narrowed down and troubleshooting is more effective. Diagnostic functions are incorporated in the following systems in the CAMRY:

System	Diagnostic Trouble Code Check	Input Signal Check (Sensor Check)	Diagnostic Test Mode (Active Test)
Supplemental Restraint System	0		
Audio System	0		
Combination Meter		0	

- In the DTC check, it is very important to determine whether the problem indicated by the DTC is: 1 still occurring, or 2 occurred in the past but has since returned to normal. In addition, the DTC should be compared to the problem symptom to see if they are related. For this reason, DTCs should be checked before and after confirmation of symptoms (i.e., whether or not problem symptoms exist) to determine current conditions, as shown in the table below.
 - Never skip the DTC check. Failure to check DTCs may, depending on the case, result in unnecessary troubleshooting for systems operating normally or lead to repairs not pertinent to the problem. Follow the procedures listed above in the correct order.
- A flow chart showing how to proceed with troubleshooting using the DTC check is shown below. Directions from the flow chart will indicate should be performed DTC troubleshooting or to the troubleshooting of each problem symptom.

in	g of each problem symptom.		
1	DTC CHECK		
2	MAKE A NOTE OF DTCS DISPLAYED AND THEN CLEAR THE MEMORY		
3	SYMPTOM CONFIRMATION		
	a Symptome exist		

а	Symptoms exist
b	No symptoms exist
a Go to step 5	

b

4 | SIMULATION TEST USING THE SYMPTOM SIMULATION METHODS

5 DTC CHECK

a	DTC displayed
b	No DTC displayed

a Troubleshooting of problem indicated by DTC

b

6 SYMPTOM CONFIRMATION

а	No symptoms exist
b	Symptoms exist

If a DTC was displayed in the initial DTC check, it indicates that the trouble may have occurred in a wire harness or connector in that circuit in the past. Check the wire harness and connectors[see[page[01-31]]].

a SYSTEM NORMAL

b

TROUBLESHOOTING OF EACH PROBLEM SYMPTOM

The problem is still occurring in a place other than the diagnostic circuit (the DTC displayed first is either for a past problem or a secondary problem).

SYMPTOM SIMULATION

HINT:

The most difficult case in troubleshooting is when no problem symptoms occur. In such cases, a thorough customer problem analysis must be carried out. A simulation of the same or similar conditions and environment in which the problem occurred in the customer's vehicle should be carried out. No matter how much skill or experience a technician has, troubleshooting without confirming the problem symptoms will lead to important repairs being overlooked and mistakes or delays.

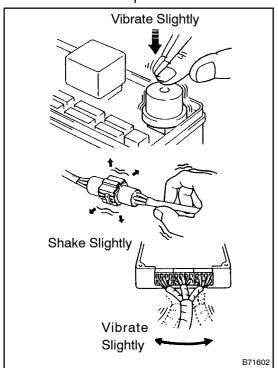
For example:

With a problem that only occurs when the engine is cold or occurs as a result of vibration caused by the road during driving, the problem can never be determined if the symptoms are being checked on a stationary vehicle or a vehicle with a warmed-up engine.

Vibration, heat or water penetration (moisture) is difficult to reproduce. The symptom simulation tests below are effective substitutes for the conditions and can be applied on a stationary vehicle.

Important points in the symptom simulation test:

In the symptom simulation test, the problem symptoms as well as the problem area or parts must be confirmed. First, narrow down the possible problem circuits according to the symptoms. Then, connect the tester and carry out the symptom simulation test, judging whether the circuit being tested is defective or normal. Also, confirm the problem symptoms at the same time. Refer to the problem symptoms table for each system to narrow down the possible causes.



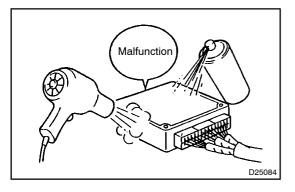
- 1. VIBRATION METHOD: When vibration seems to be the major cause.
- (a) PART AND SENSOR
 - (1) Apply slight vibration with a finger to the part of the sensor considered to be the cause of the problem and check whether or not the malfunction occurs.

HINT:

Applying strong vibration to relays may open relays.

- (b) CONNECTORS
 - (1) Slightly shake the connector vertically and horizontally.
- (c) WIRE HARNESS
 - (1) Slightly shake the wire harness vertically and horizontally.

The connector joint and fulcrum of the vibration are the major areas that should be checked thoroughly.



- 2. HEAT METHOD: If the problem seems to occur when the area in question is heated.
- (a) Heat the component that is the possible cause of the malfunction with a hair dryer or similar device. Check if the malfunction occurs.

NOTICE:

- Do not heat to more than 60°C (140°F). Exceeding this temperature may damage components.
- Do not apply heat directly to the parts in the ECU.



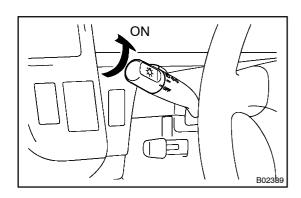
- 3. WATER SPRINKLING METHOD: When the malfunction seems to occur on a rainy day or in highhumidity.
- (a) Sprinkle water onto the vehicle and check if the malfunction occurs.

NOTICE:

- Never sprinkle water directly into the engine compartment. Indirectly change the temperature and humidity by applying water spray onto the front of the radiator.
- Never apply water directly onto electronic components.

HINT:

If the vehicle has or had a water leakage problem, the leakage may have damaged the ECU or connections. Look for evidence of corrosion or shorts. Proceed with caution during water tests.



- 4. HIGH ELECTRICAL LOAD METHOD: When a malfunction seems to occur when electrical load is excessive.
- (a) Turn on all the electrical loads including the heater blower, headlights, rear window defogger, etc., and check if the malfunction occurs.

DIAGNOSTIC TROUBLE CODE CHART

Use Diagnostic Trouble Codes (DTCs) (from the DTC checks) in the table below to determine the trouble area and proper inspection procedure. The Supplemental Restraint System (SRS) diagnostic trouble code chart is shown below as an example.

- DTC No. Indicates the diagnostic trouble code. • Page or Instructions Trouble Area Indicates the page where the inspection proce-Indicates the suspect areas of dures for each circuit is to be found, or gives the problem. instructions for checking and repairs. • Detection Item Indicates the system or details of the problem. DIAGNOSTIC TROUBLE CODE CHART If a malfunction code is displayed during the DTC check, check the circuit for that code listed in the table below (Proceed to the page given for/that circuit). DTC No. SRS Warning Light Detection Item Trouble Area (See page) • Short in D squib circuit • Steering wheel pad (squib) B0100/13 Spiral cable ON (05-119) Airbag sensor assembly Wire harness • Open in D squib circuit • Steering wheel pad (squib) Spiral cable B0101/14 ON Airbag sensor assembly (05-124) Wire harness • Short in D squib circuit (to ground) • Steering wheel pad (squib) B0102/11 Spiral cable ON (05-128) Airbag sensor assembly • Wire harness • Short in D squib circuit (to B+) • Steering wheel pad (squib)
 - Open in P squib circuit
 Front passenger airbag assembly (squib)
 Airbag sensor assembly
 Wire harness
 Front passenger airbag assembly (squib)
 Airbag sensor assembly
 Wire harness

Spiral cable

• Wire harness

Wire harness

Airbag sensor assembly

Airbag sensor assembly

• Front passenger airbag assembly (squib)

ON

ON

B0103/12

B0105/53

(05 - 136)

P0106/54

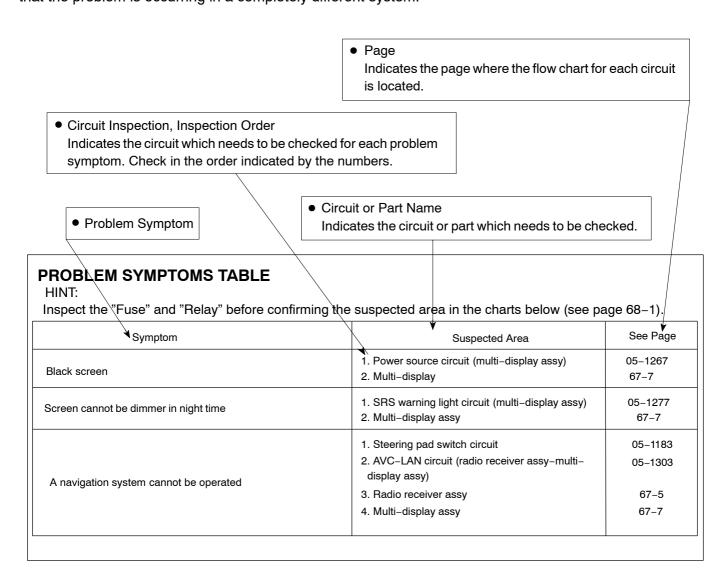
• Short in P squib circuit

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PROBLEM SYMPTOMS TABLE

The suspected circuits or parts for each problem symptom are shown in the table below. Use this table to troubleshoot when, during a DTC check, a "Normal" code is displayed but the problem is still occurring. Numbers in the table show the inspection order in which the circuits or parts should be checked. HINT:

In some cases, the problem is not detected by the diagnostic system even though a problem symptom is present. It is possible that the problem is occurring outside the detection range of the diagnostic system, or that the problem is occurring in a completely different system.



CIRCUIT INSPECTION

How to read and use each page is shown below.

