

# CUSTOMER PROBLEM ANALYSIS CHECK

## ENGINE IMMOBILISER SYSTEM Check Sheet

Inspector's  
Name \_\_\_\_\_

Customer's Name		Registration No.	
		Registration Year	/ /
		Frame No.	
Date Vehicle Brought In	/ /	Odometer Reading	km miles

Date Problem First Occurred	/ /
Frequency Problem Occurs	<input type="checkbox"/> Continuous <input type="checkbox"/> Intermittent (    times a day)

Symptoms	<input type="checkbox"/> Immobiliser is not set. (Engine starts with other key codes than the registered key code.)
	<input type="checkbox"/> Engine does not start.

Check Item	<b>Malfunction Indicator Lamp</b> <input type="checkbox"/> Normal <input type="checkbox"/> Remains on <input type="checkbox"/> Does not light up
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DTC Check	1st Time	<input type="checkbox"/> Normal code <input type="checkbox"/> Malfunction code (Code    )
	2nd Time	<input type="checkbox"/> Normal code <input type="checkbox"/> Malfunction code (Code    )