CUSTOMER PROBLEM ANALYSIS CHECK

05289−16

SFI SYSTEM Check Sheet	Inspector's Name	

Customer's Name		VIN	
Date Vehicle Brought in		Production Date	
Licence Plate No.		Odometer Reading	km miles

Problem Symptoms

☐ Engine Does Not Start	☐ Engine does not crank ☐ No initial combustion ☐ No complete combustion	
☐ Difficult to Start	☐ Engine cranks slowly ☐ Other _____	
☐ Poor Idling	☐ Incorrect first idle ☐ Idling rpm is abnormal ☐ High (rpm) ☐ Low (rpm) ☐ Rough idling ☐ Other _____	
☐ Poor Driveability	☐ Hesitation ☐ Backfire ☐ Muffler explosion (after−fire) ☐ Surging ☐ Knocking ☐ Other _____	
☐ Engine Stall	☐ Soon after starting ☐ After accelerator pedal depressed ☐ After accelerator pedal released ☐ During A/C operation ☐ Shifting from N to D ☐ Other _____	
☐ Other		

Date Problem Occurred	
Problem Frequency	☐ Constant ☐ Sometimes (times per day/month) ☐ Once only ☐ Other _____

Condition When Problem Occurs

Weather	☐ Fine ☐ Cloudy ☐ Rainy ☐ Snowy ☐ Various/Other _____	
Outdoor Temperature	☐ Hot ☐ Warm ☐ Cool ☐ Cold (approx._____ °C/_____ °F)	
Place	☐ Highway ☐ Suburbs ☐ Inner City ☐ Uphill ☐ Downhill ☐ Rough road ☐ Other _____	
Engine Temp.	☐ Cold ☐ Warming up ☐ After Warming up ☐ Any temp. ☐ Other _____	
Engine Operation	☐ Starting ☐ Just after starting (min.) ☐ Idling ☐ Racing ☐ Driving ☐ Constant speed ☐ Acceleration ☐ Deceleration ☐ A/C switch ON/OFF ☐ Other _____	

Condition of Malfunction Indicator Light (MIL)		☐ Remains on ☐ Sometimes lights up ☐ Does not light up
DTC Inspection	Normal Mode (Pre−check)	☐ Normal ☐ Malfunction code(s) (code) ☐ Freeze frame data ( )
	Check Mode	☐ Normal ☐ Malfunction code(s) (code) ☐ Freeze frame data ( )