

# CUSTOMER PROBLEM ANALYSIS CHECK

## COMBINATION METER SYSTEM Check Sheet

Inspector's name: \_\_\_\_\_

Customer's Name		VIN	
		Production Date	
		Licence Plate No.	
Date of Vehicle Brought In	/ /	Odometer Reading	km miles

Date Problem First Occurred	/ /
Frequency Problem Occurs	<input type="checkbox"/> Constant <input type="checkbox"/> Sometimes (    Times per    day, month) <input type="checkbox"/> Once only
Weather Conditions When Problem Occurred	Weather <input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy <input type="checkbox"/> Various/Others
	Outside Temperature <input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold (Approx.    °F (    °C))

Problem Symptom	Gauge	<input type="checkbox"/> Malfunction in speedometer
		<input type="checkbox"/> Malfunction in tachometer
		<input type="checkbox"/> Malfunction in water temperature receiver gauge
		<input type="checkbox"/> Malfunction in fuel receiver gauge
	Others	<input type="checkbox"/> Entire combination meter does not operate
		<input type="checkbox"/> Operating light control rheostat does not change light brightness
		<input type="checkbox"/> Buzzer does not sound (Key reminder warning, Seat belt warning)
		<input type="checkbox"/> Seat belt warning lamp for driver's seat does not operate
		<input type="checkbox"/> Seat belt warning lamp for front passenger's seat does not operate
		<input type="checkbox"/> Malfunction in clock display
		<input type="checkbox"/> Malfunction in outside temperature display
		<input type="checkbox"/> Malfunction in average vehicle speed display
		<input type="checkbox"/> Malfunction in average fuel consumption/instantaneous fuel consumption display
		<input type="checkbox"/> Malfunction in driving time display
		<input type="checkbox"/> Malfunction in possible running distance display
		<input type="checkbox"/> Multi-information display screen does not change when steering pad switch is operated