www.linkedin.com/in/olaoluwaadegoke

#### **EDUCATION**

## University of Wisconsin, Eau Claire - Eau Claire, WI

# September 2022 – December 2024

Bachelor of Science, Major: Software Engineering | Minor: Information Systems

- Cumulative GPA: 3.94
- Clubs/Activities: Student Association for Computing Machinery, African Student Association

# Chippewa Valley Technical College - Eau Claire, WI

# August 2019 – May 2022

Associates of Science, Software and Mobile Development

- Cumulative GPA: 3.94
- Clubs/Activities: Student Government

#### **WORK EXPERIENCE**

#### **Help Desk Analyst**

# Learning and Technology Services Help Desk, University of Wisconsin, Eau Claire

## August 2022 - Present

- Identify root problems of software/hardware issues and implement quick solutions.
- Improve skills and knowledge of new operating systems to provide consistent customer support and increase the rate of first level resolution.
- Collaborate with Tier 2 help desk support to resolve complex problems that need to be escalated.
- Utilize effective problem triage to resolve more than 30 tickets per day.
- Educate users on appropriate use of campus software to enhance productivity.

## **Student Outreach Assistant**

## Student Central, Chippewa Valley Technical College

## October 2021 - May 2022

- Made outreach phone calls to students which resulted in an increase in class enrollments.
- Successfully promoted events on campus that led to a growth in student involvement.
- Educated students on various college processes

# **PERSONAL PROJECTS**

## **Android Recipe App**

GitHub Repository: <a href="https://github.com/oadegokee/Recipe\_Finder#readme">https://github.com/oadegokee/Recipe\_Finder#readme</a>

- Technologies used: MealDB API, Java, GitHub, Android Studio
- Developed an android app using Java that allows users to search for recipes and add their recipes
- Integrated MealDB's API allowing users to view recipes and have access to YouTube videos of the recipe, if available.
- Used an SQLite Database allowing users to add and store their recipe in the app.

# **Weather Website**

Website: https://oadegokee.github.io/weathercast/

- Technologies used: OpenWeatherMaps API, JavaScript, HTML, CSS, Git, GitHub
- Developed a weather site that allows users to see the current weather and forecast of their location.
- Enabled ability for users to search for a location using city name or zip code and switch between Fahrenheit and
- Implemented responsive web design which responds to the user's behavior based on screen size and browser.

# **Book Search Website**

Website: https://oadegokee.github.io/2021\_BookNet/

- Technologies used: Google Books API, JavaScript, HTML, CSS, jQuery, Git, GitHub
- Collaborated with other developers to develop a Book finder website that allows users to search for books by title, author, ISBN or genre.
- Integrated jQuery library to build effects and animations on the page.

## **SKILLS**

Software: JavaScript, Java, Swift, HTML, SQL, CSS, Git, jQuery, PHP, API, Visual Basic.