# Olaoluwa Adegoke

### Summary

<u>LinkedIn</u> • Eau Claire, WI, 54701

Strong foundation in software development with hands-on experience in building and enhancing applications, refining user interfaces, and streamlining workflows to achieve business goals. Equipped with a diverse skill set in programming languages and frameworks, with a proven ability to quickly adapt and tackle complex technical challenges. Eager to contribute my technical expertise and problem-solving skills to a dynamic software engineering team

# Areas of Expertise

- Software Development
- Web Development
- API Development & Integration
- UI/UX Design

- Project Management
- Database Management
- Code Optimization & Refactoring
- Problem Solving & Debugging

Cross-Functional Collaboration

### Technical Proficiencies

- Programming Languages: Java, JavaScript, Python, SQL, C, C#, Swift, PHP, Visual Basic
- Web Technologies & Databases: HTML, CSS, MySQL
- Frameworks & Libraries: React, Node.js, jQuery, ASP.NET MVC
- Developer Tools: Git, GitHub, Azure DevOps, VS Code, Eclipse, Visual Studio, SOAP UI, SQL Server Management Studio

# Professional Experience

University of Wisconsin - Eau Claire, WI Lead Help Desk Consultant May 2023 — Present

Deliver comprehensive technical support to a user base exceeding 10,000 students and staff, addressing and troubleshooting a wide range of software and hardware issues.

- Managed and documented daily resolution of approximately 50 support tickets using TeamDynamix system, ensuring accurate tracking and follow-up.
- Served as a critical communication bridge between first-level help desk and Tier 2 support teams, facilitating swift ticket escalation and issue resolution.
- Enhanced operational efficiency by refining Help Desk protocols, developing comprehensive training materials, and optimizing SharePoint resources.
- Guided and trained new employees, significantly improving team adaptability and support quality.

MTS Systems, Eden Prairie, MN Applications Developer Intern June 2024 — Aug 2024

Contributed to the modernization of a legacy application by rewriting it using ASP.NET MVC with C#, improving the application's performance, maintainability, and alignment with current technology standards. Collaborated with end-users to gather requirements and ensure that the updated application seamlessly integrated with existing systems.

- Successfully mitigated security vulnerabilities by implementing ASP.NET MVC framework, resulting in improved application performance and security.
- Developed a secure web API for file downloads to protect against unauthorized access, ensuring data integrity
- Enhanced user interface design and functionality using jQuery plugins to streamline user interaction and increase efficiency.

# Wisconsin Department of Transportation, Madison, WI Software Developer Intern

June 2023 — Aug 2023

Developed and enhanced critical business applications using C#, streamlining the roadway structure work certification process for the State of Wisconsin.

- Leveraged SQL across multiple platforms, including SQL Server, Oracle, and Access, to monitor, query, and maintain data for efficient data management and retrieval.
- Refactored internal applications to adopt the Bureau of Structures' MVC architecture, improving overall maintainability, scalability, and testability.

## **Projects**

#### Personal Portfolio | Website Link | GitHub

- Developed and maintained a personal portfolio website to highlight professional skills, projects, and experience. Engineered a responsive, modern interface using HTML, CSS, JavaScript, and React to ensure a seamless user experience on all devices.
- Integrated a customizable light and dark mode to improve accessibility and user personalization options.
- Utilized version control systems like Git and GitHub for efficient project management and collaboration.

#### Weather Website | Website Link | GitHub | Demo

- Designed and developed a responsive weather website that provides real-time weather updates and forecasts based on user location.
- Integrated auto-suggest search functionality for city names or zip codes, providing users with a seamless experience for finding local weather.
- Implemented temperature unit conversion between Fahrenheit and Celsius to enhance user flexibility.
- Leveraged the OpenWeatherMaps API to fetch accurate weather data.
- Utilized React, JavaScript, HTML, CSS, Git, and GitHub to develop, deploy, and manage the project efficiently.

## Education

Bachelor of Science in Software Engineering (Minor: Information Systems)

University of Wisconsin - Eau Claire, Eau Claire, WI

Associate of Science: Software and Mobile Development

Chippewa Valley Technical College, Eau Claire, WI