

CUSTOMER LOYALTY TEAM • Support You Can Count On

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Customer Loyalty Systems Engineer



Agenda

SAS Enterprise Miner

- $\mathsf{SAS}^{^{\otimes}}$ Enterprise Miner™ and data mining overview
- Overview of interface and setting up a flow
 - Running Models
 - Model Comparison
- Rapid Predictive Modeler

BREAK

- Integrating models from other sources, including:
 - Champion models
 - Models from outside SAS Enterprise Miner
 - Open source models



What is Data Mining?

Turning increasing amounts of raw data into useful information

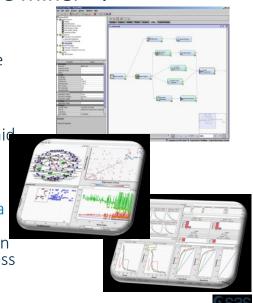
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What is SAS® Enterprise Miner™?

• SAS Enterprise Miner is a sophisticated graphical user interface, designed with the specific needs of data miners in mind.

 SAS Enterprise Miner is a data miner's workbench that manages the process and provides a comprehensive set of tools to aid the data miner throughout the essential steps, known by the acronym, SEMMA: Sample, Explore, Modify, Model, Assess.

 SAS Enterprise Miner streamlines the data mining process to create highly accurate predictive and descriptive models based on analysis of vast amounts of data from across an enterprise.



Two Passages into the Data Mine







Descriptive Models

Clustering (Segmentation)

grouping together similar people, things, events

- Transactions that are likely to be fraudulent
- Customers that are likely to have similar behaviors.

Associations

affinity, or how frequently things occur together, and sometimes in what order

 Customers who purchase product A also purchase product B



Predictive Models

Classification models predict class membership

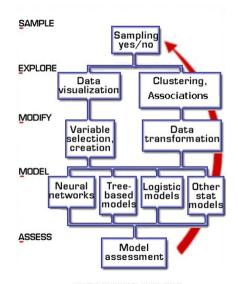
- 0 or 1: 1 if person responded; 0 otherwise
- Low, Medium, High: a customer's likeliness to respond

Regression models predict a number

- \$217.56 Total profit, expense, cost for a customer
- 37 The number of months before a customer churns

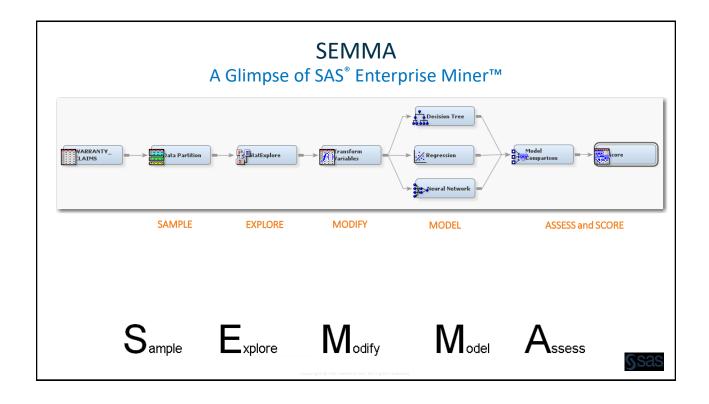


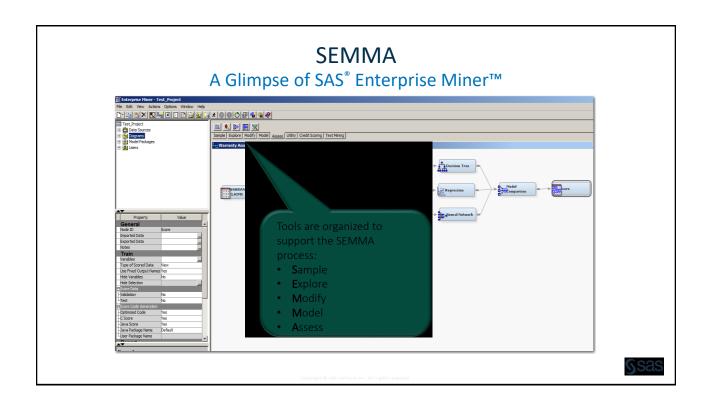
SEMMA Data Mining With SAS® Enterprise Miner™

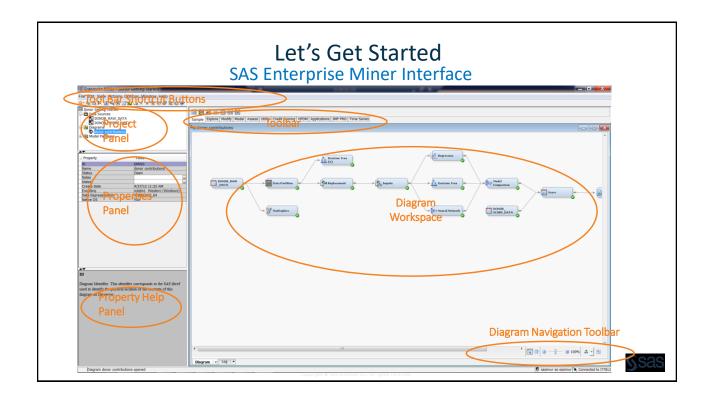


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Complete List of SAS Enterprise Miner nodes in 14.2 Data Input **SAMPLE** Filter Merge Sample Append File Import Partition **DMDB** Graph Variable Variable **EXPLORE** SOM/Kohonen Explore Clustering Selection MultiPlot Cluster StatExplore Path Analysis Transform Rules Builder Interactive **MODIFY** Impute Variables Binning **DM Neural** Two Stage Decision Neural **Partial Least Dmine** Rule Gradient Network Squares Regression Induction Boosting Regression Ensemble Model Import TS Data TS Dimension TS TS TS Exponential Credit Scoring* Correlation MODEL Analysis Reduction Similarity Smoothing Response Prep Decomp. **HP Explore HP Neural HP GLM HP Variable HP Principal HP Transform HP Decision HP Data HP Regression** Cluster Components **HP Impute** Selection Partition **HPSVM HP Forest** Network Model **ASSESS** Cutoff **Decisions** Score Segment Profile Comparison **End Groups** SAS Code Open Source Score Code Save Data Control Register SAS Viya Metadata UTILITY Reporter Ext Demo Integration Export **Start Groups**



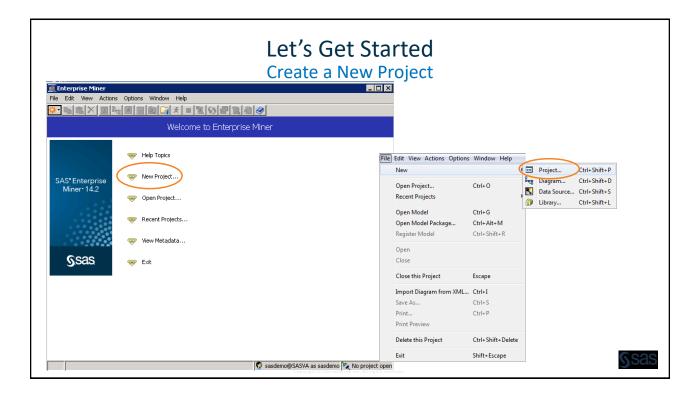


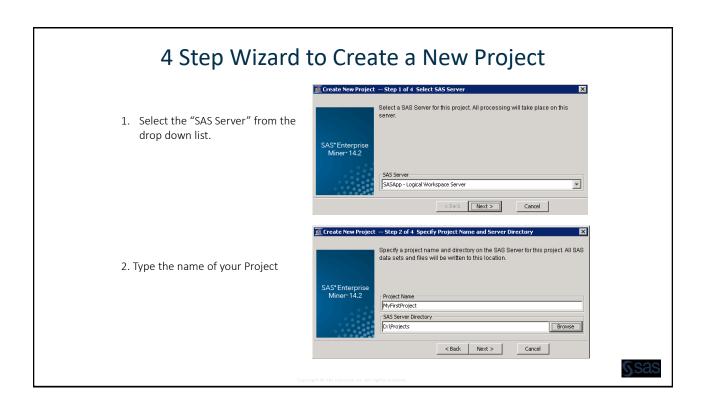


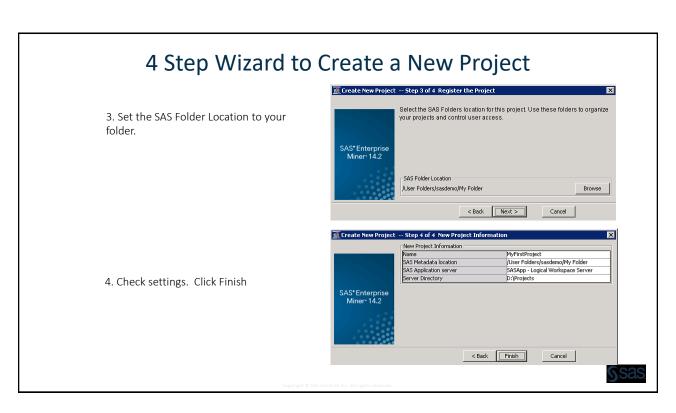
















Data Donor Raw Data

People likely to donate to a charity

- Y=TARGET_B
- N = 19,372
- Variables = 50 (47 Inputs)

Column Descriptions
Download Data

	Alphal	etic L	ist of	Varia
#	Variable	Type	Len	Form
37	CARD_PROM_12	Num	8	
8	CLUSTER_CODE	Char	2	
3	CONTROL_NUMBER	Char	8	
10	DONOR_GENDER	Char	3	
41	FILE_AVG_GIFT	Num	8	
42	FILE_CARD_GIFT	Num	8	
21	FREQUENCY_STATUS_97NK	Num	8	
	HOME_OWNER	Char	3	
	IM_DONOR_AGE	Num	_	2.
	IM_INCOME_GROUP	Num	_	2.
50	IM_MONTHS_SINCE_LAST_PROM_RESP	Num	8	2.
44	IM_WEALTH_RATING	Num	8	2.
5	IN_HOUSE	Num	8	
36	LAST_GIFT_AMT	Num	8	
32	LIFETIME_AVG_GIFT_AMT	Num	8	
28	LIFETIME_CARD_PROM	Num	8	
30	LIFETIME_GIFT_AMOUNT	Num	8	
31	LIFETIME_GIFT_COUNT	Num	8	
33	LIFETIME_GIFT_RANGE	Num	8	
34	LIFETIME_MAX_GIFT_AMT	Num	8	
35	LIFETIME_MIN_GIFT_AMT	Num	8	
29	LIFETIME_PROM	Num	8	
14	MEDIAN_HOME_VALUE	Num	8	
15	MEDIAN_HOUSEHOLD_INCOME	Num	8	

40	MONTHS_SINCE_FIRST_GIFT	Num	8
39	MONTHS_SINCE_LAST_GIFT	Num	8
4	MONTHS_SINCE_ORIGIN	Num	8
13	MOR_HIT_RATE	Num	8
47	M_DONOR_AGE	Num	8
45	M_INCOME_GROUP	Num	8
49	M_MONTHS_SINCE_LAST_PROM_RESP	Num	8
43	M_WEALTH_RATING	Num	8
38	NUMBER_PROM_12	Num	8
12	OVERLAY_SOURCE	Char	1
16	PCT_OWNER_OCCUPIED	Num	8
18	PEP_STAR	Num	8
17	PER_CAPITA_INCOME	Num	8
11	PUBLISHED_PHONE	Num	8
20	RECENCY_STATUS_96NK	Char	5
	RECENT_AVG_CARD_GIFT_AMT	Num	8
23	RECENT_AVG_GIFT_AMT	Num	8
27	RECENT_CARD_RESPONSE_COUNT	Num	8
24	RECENT_CARD_RESPONSE_PROP	Num	8
26	RECENT_RESPONSE_COUNT	Num	8
22	RECENT_RESPONSE_PROP	Num	8
19	RECENT_STAR_STATUS	Num	8
7	SES	Char	4
1	TARGET_B	Num	8
2	TARGET_D	Num	8
6	URBANICITY	Char	4



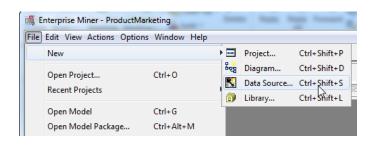
Create Data Source

Right Mouse Click on Data Source and Select Create Data Source

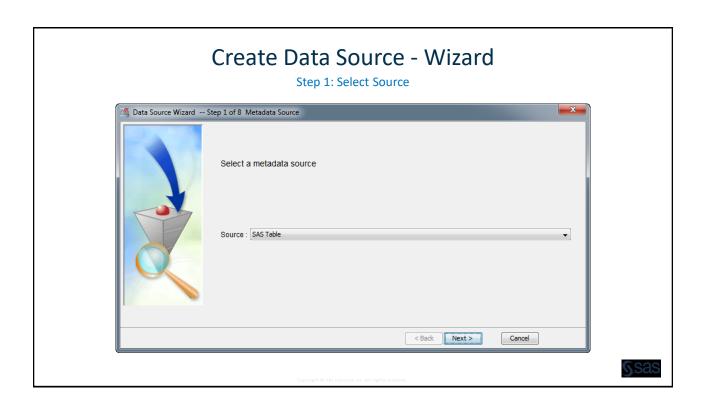
OR

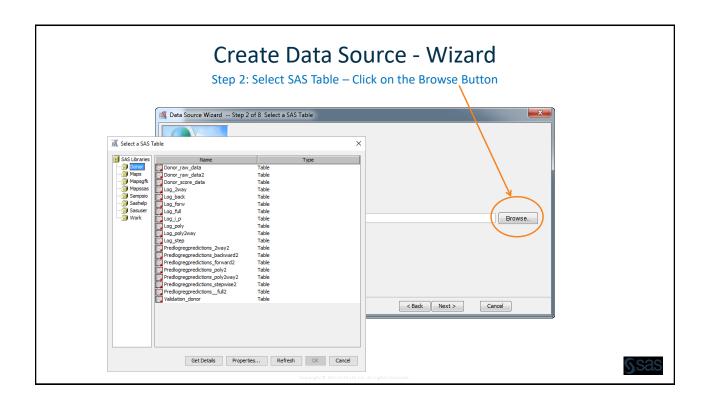
Go to the Menu and select File → New → Data Source

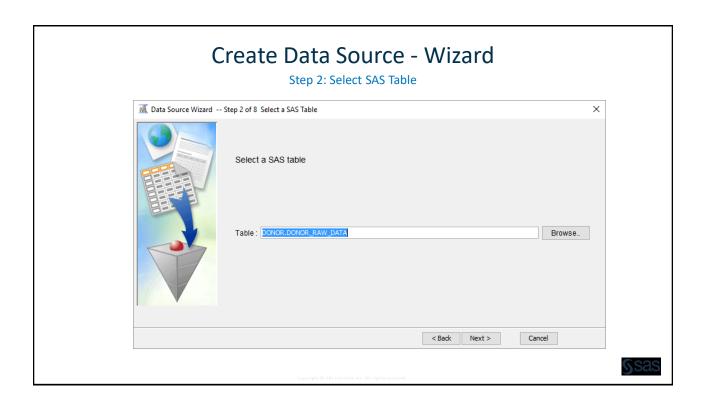


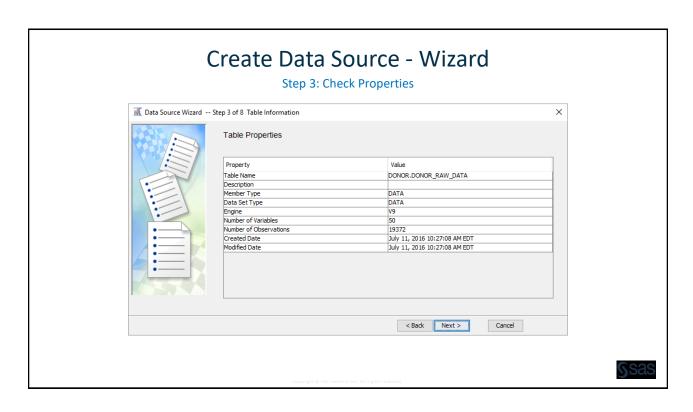






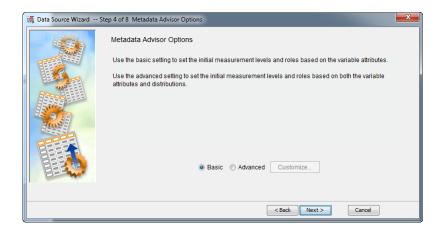






Create Data Source - Wizard

Step 4: Use Defaults or customize how the roles and attributes are assigned

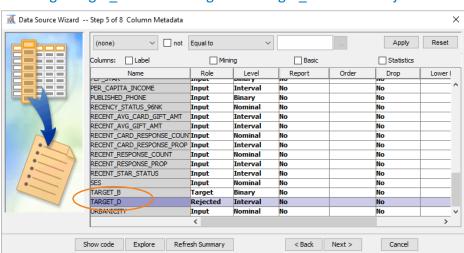


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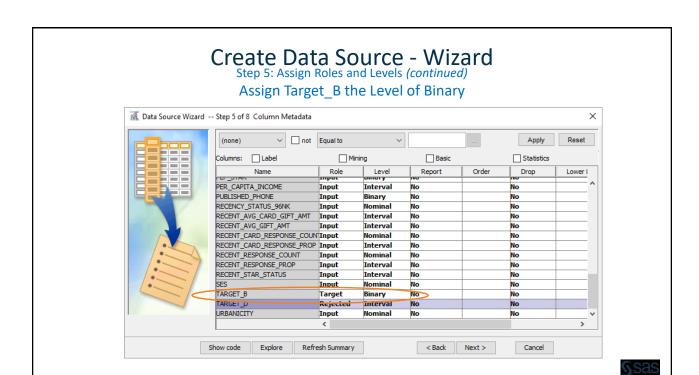
Create Data Source - Wizard

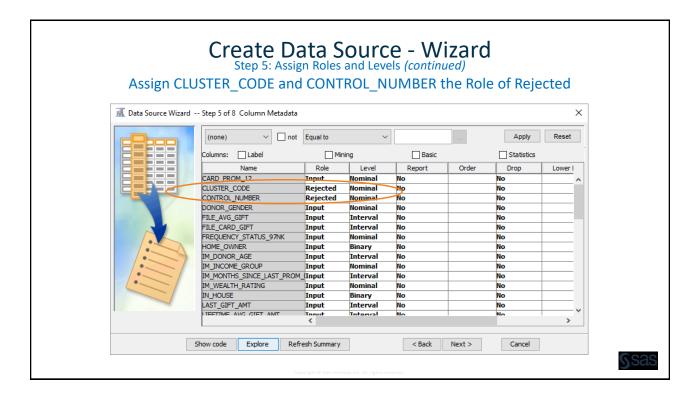
Step 5: Assign Roles and Levels

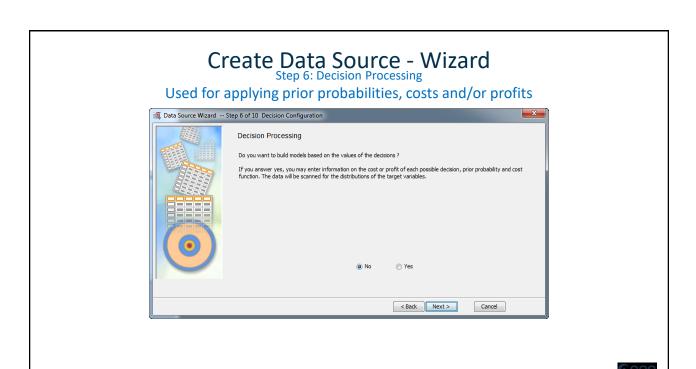
Assign Target_B a role of Target and Target_D a role of Rejected



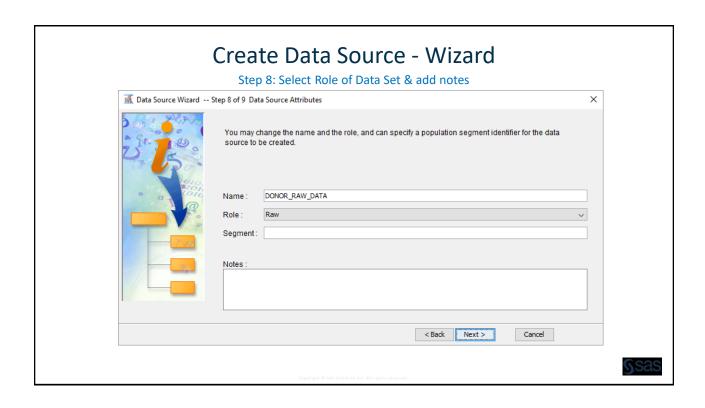
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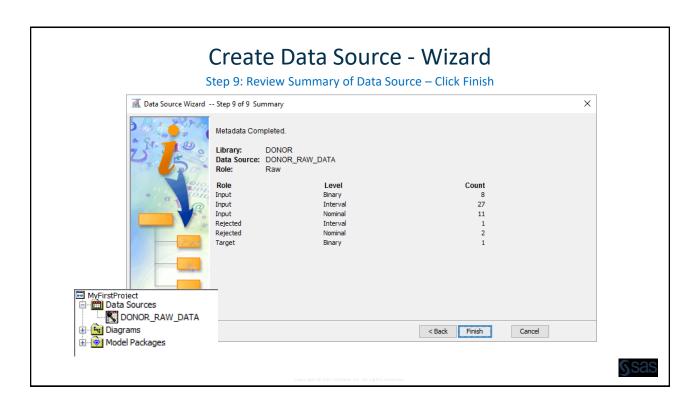


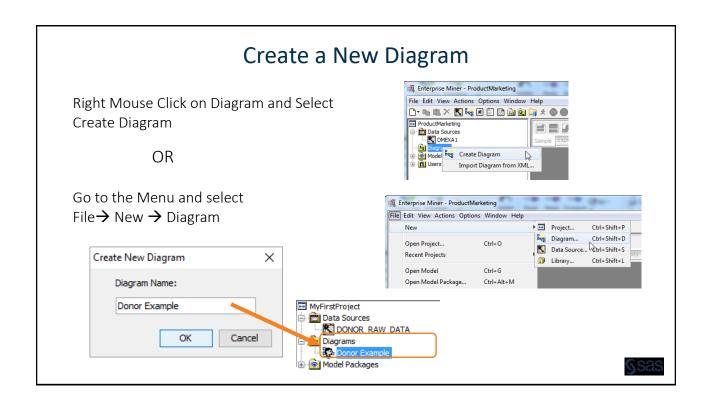


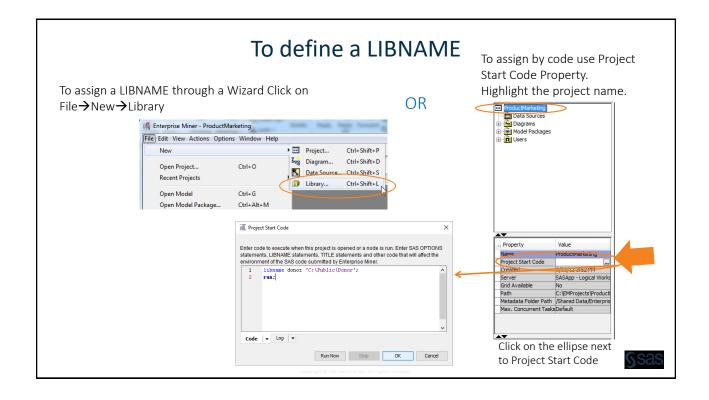


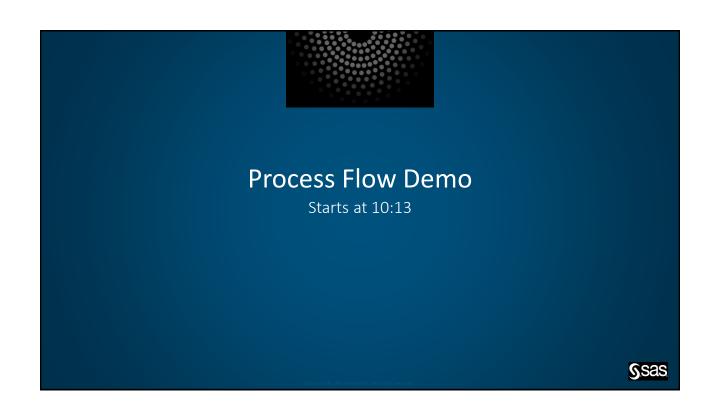












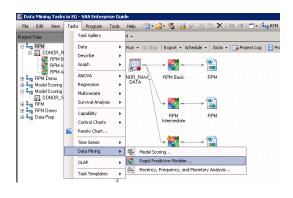


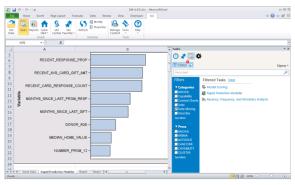


SAS Rapid Predictive Modeler

Packaging

- Included in the SAS Enterprise Miner bundle at no additional charge
- Delivered as a customized task in SAS Enterprise Guide, SAS Add-in for MS Office (MS Excel only) and SAS Studio





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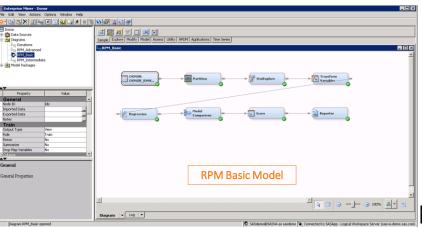
SAS Rapid Predictive Modeler

Key Capabilities

• Chose from prebuilt Enterprise Miner model flows that use a broad range of classical and modern modeling techniques.

• Analytic experts can further customize and improve SAS RPM developed models using SAS

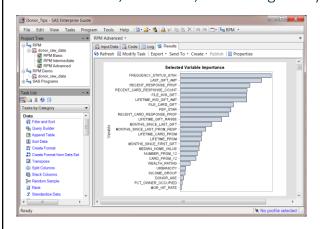
Enterprise Miner.

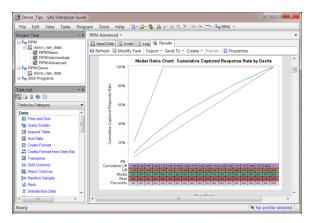


SAS Rapid Predictive Modeler

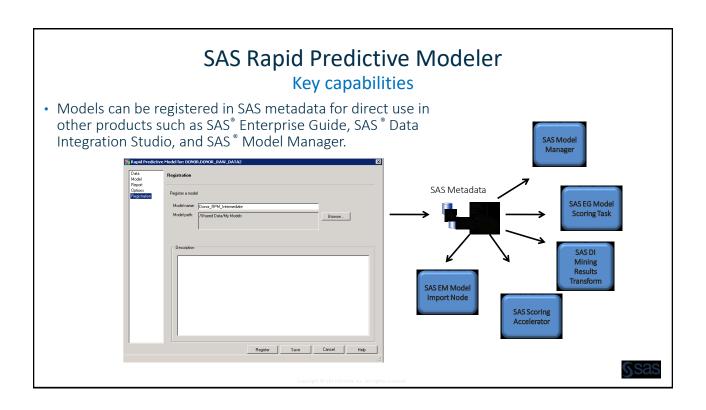
Key Capabilities

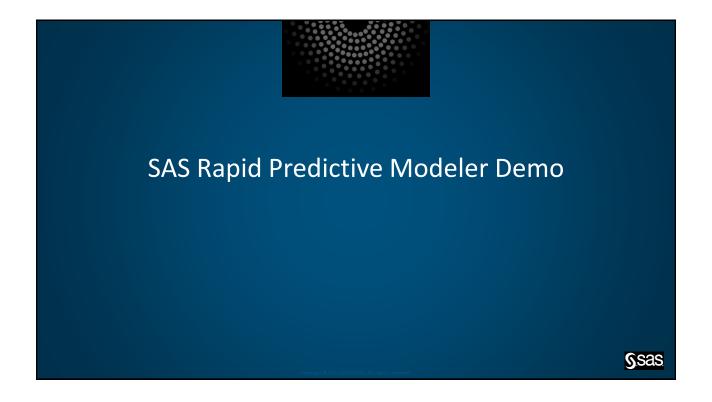
• Analytic results are presented as a simple to understand reports including a scorecard, lift charts, and listing of key variables.





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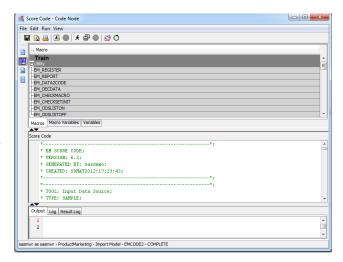


Integrating Outside Models SAS Code Node



Enables you to incorporate new or existing SAS code into process flow diagrams that were developed using SAS Enterprise Miner.

- Train
- Score
- Report





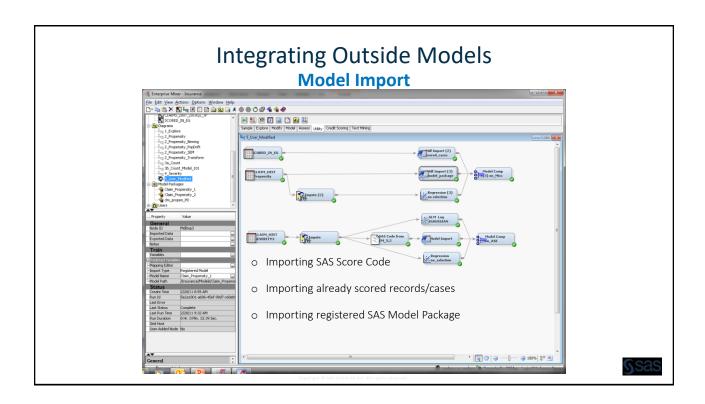
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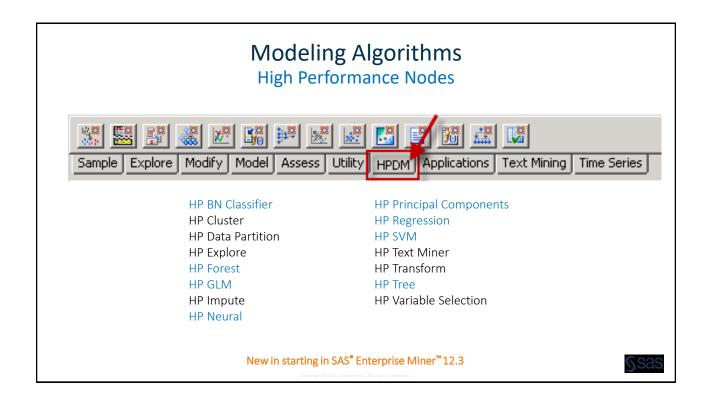
Integrating Outside Models Model Import



The <u>Model Import</u> node enables you to import models into the Enterprise Miner environment that were not created by Enterprise Miner. Models that were created by using SAS PROC LOGISTIC, for example, can now be run, assessed, and modified in Enterprise Miner.

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R integration

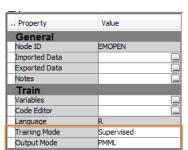
SAS® Enterprise Miner

- SAS Enterprise Miner Open Source Integration node
 - Enables the execution of R code within an Enterprise Miner flow
 - Facilitates multitasking in R
 - Generates text and graphical output from R
 - Integrates both supervised and unsupervised learning tasks
 - Transfers data, metadata, and results automatically between Enterprise Miner and R
 - Uses SAS/IML under the covers

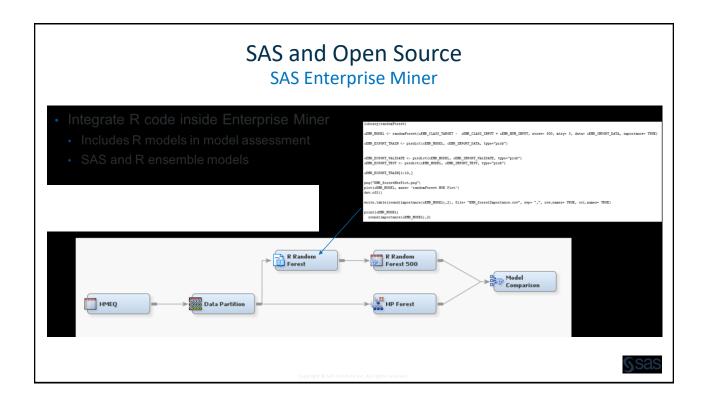


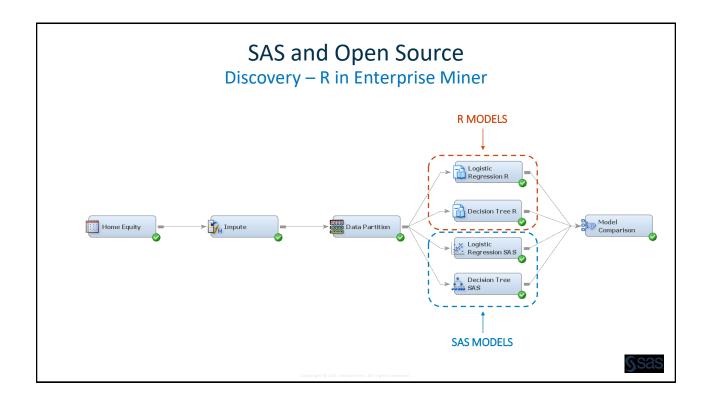
Open source integration node Modes of operation

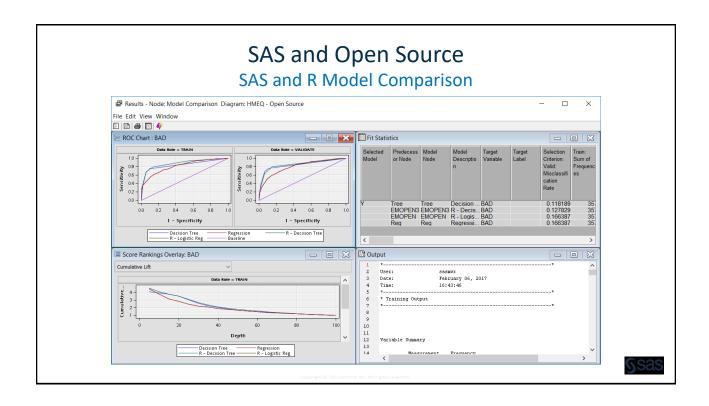
- Training Mode
 - Supervised
 - Unsupervised
- Output Mode
 - PMML: Creates SAS Data step score code
 - Merge: Merge inputs with predictions
 - None: Troubleshooting R code, output graphs, simulations etc

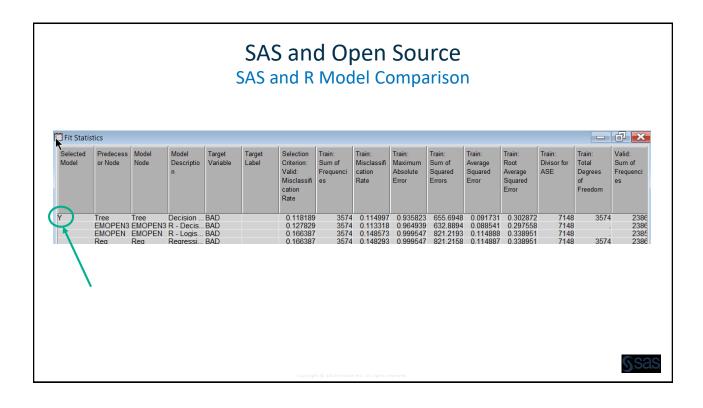


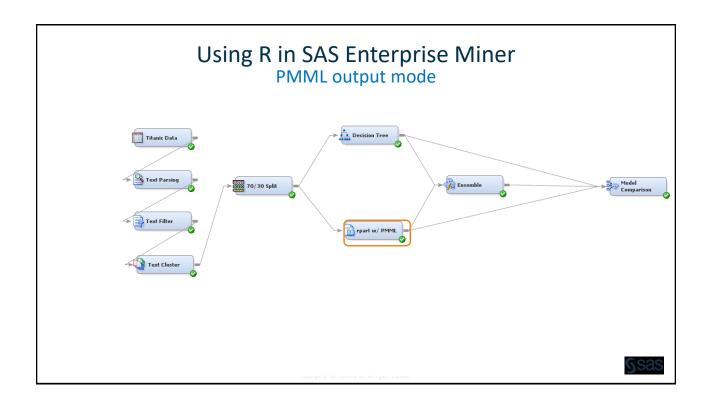
Sas.











Using R in SAS Enterprise Miner PMML output mode

library(rpart)

&EMR_MODEL <- rpart(&EMR_CLASS_TARGET ~ &EMR_CLASS_INPUT + &EMR_NUM_INPUT, data= &EMR_IMPORT_DATA, method= "class")

Gsas

Using R in SAS Enterprise Miner PMML output mode

library(rpart)

&EMR_MODEL <- rpart(&EMR_CLASS_TARGET ~ &EMR_CLASS_INPUT + &EMR_NUM_INPUT, data= &EMR_IMPORT_DATA, method= "class")

SAS Enterprise Miner data source

Sas.

Using R in SAS Enterprise Miner PMML output mode

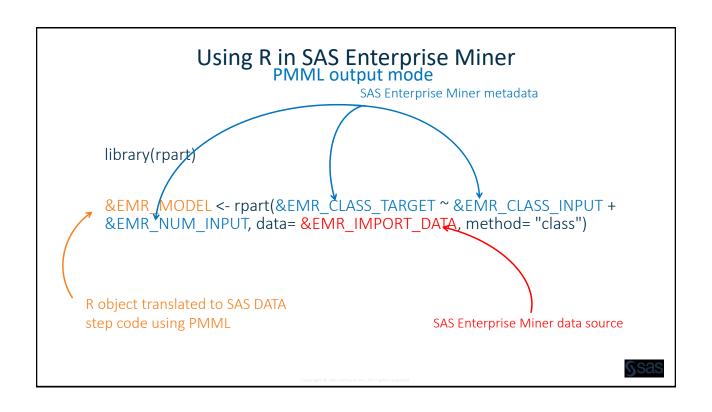
SAS Enterprise Miner metadata

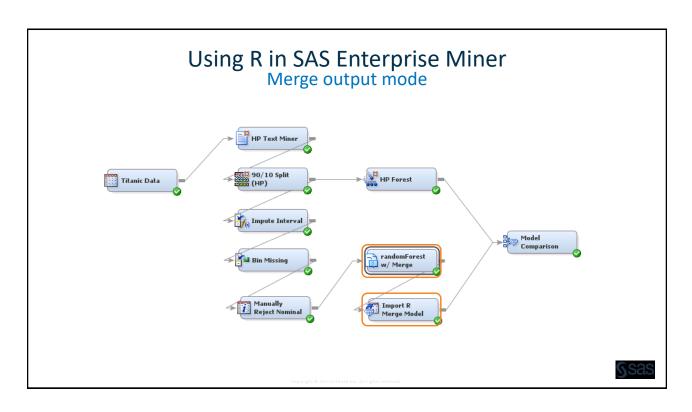
library(rpart)

&EMR_MODEL <- rpart(&EMR_CLASS_TARGET ~ &EMR_CLASS_INPUT + &EMR_NUM_INPUT, data= &EMR_IMPORT_DATA, method= "class")

SAS Enterprise Miner data source

USas





Using R in SAS Enterprise Miner Merge output mode

library(randomForest)

 $EMR_MODEL <- randomForest (EMR_CLASS_TARGET ~ EMR_CLASS_INPUT + EMR_NUM_INPUT, ntree= 250, mtry= 5, maxnodes= 50, data= EMR_IMPORT_DATA,$

importance= TRUE)

&EMR_EXPORT_TRAIN <- predict(&EMR_MODEL, &EMR_IMPORT_DATA, type="prob")

&EMR EXPORT VALIDATE <- predict(&EMR MODEL, &EMR IMPORT VALIDATE, type="prob")

&EMR_EXPORT_TRAIN[1:10,]

Best practice

User must explicitly create exported variables to be merged with Enterprise Miner data sources

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Open Source Integration

Other Benefits of Open Source in Enterprise miner

Multi-Threaded Processing of Workflows

- Use Open Source node in various flows simultaneously
- Enterprise Miner handles multi-threaded execution

Scoring

Create supported models in R that can converted into scoring code for operational deployment (i.e. in-database)

Collaboration

· Many users can access the same EM diagram

General Use

 Use any of R's packages within Enterprise Miner (EM), leveraging all EM functionality in prior nodes (i.e. data prep, prep-processing)

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Open Source Integration



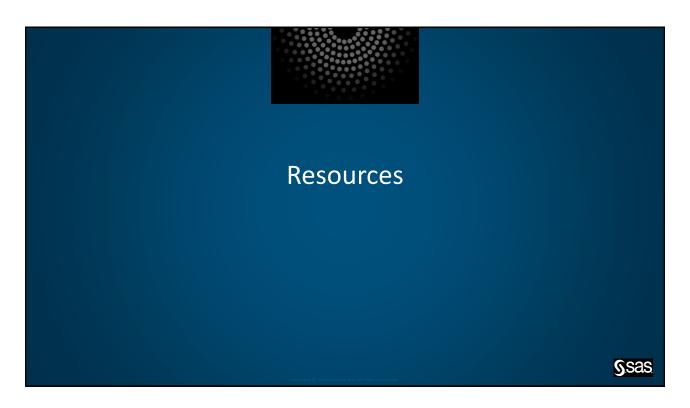
- DATA STEP COMPONENT
- ESSENTIALLY A SAS LANGUAGE API INTO JAVA:
 - Instantiates Java classes and calls Java methods
 with arguments from the DATA step (Supported since 9.1.3)

Tip: How to execute a Python script in SAS® Enterprise Miner™

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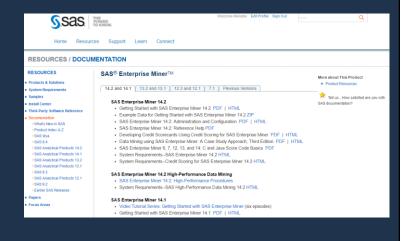


SAS® Enterprise Miner™

Getting Started Documentation

- Using same data from "Getting Started with SAS® Enterprise Miner™" documentation
- Both the data and the documentation are available on support.sas.com http://support.sas.com/docu

http://support.sas.com/docu mentation/onlinedoc/miner/



***Tab and Scroll to find your version

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Resources

- SAS Enterprise Miner Learning Page Brand New!!
 - SAS Enterprise Miner Technical Support Web Site
 - SAS Enterprise Miner Training
 - Data Mining and Machine Learning Community Join Today
- E-Learning Class for SAS Rapid Predictive Modeler (RPM)
 - Rapid Predictive Modeling for Business Analysts
- YouTube SAS Rapid Predictive Modeler Videos
 - A Modeling Sampler, Part 1
 - A Modeling Sampler, Part 2
 - A Modeling Sampler, Part 3
 - · A Modeling Sampler, Part 4
 - Creating Data Miner Models Using SAS Studio and the Rapid Predictive Modeler Task



SAS Enterprise Miner Process Flow Diagrams • GitHub Examples https://github.com/sassoftware/dm-flow • Video – Learn by Example https://www.youtube.com/watch?v=oSLrkvQH7iU



Video Resources

Modeling Techniques

- Getting Started with SAS Enterprise Miner Tutorial Videos
 - https://www.youtube.com/playlist?list=PLVBcK_lpFVi-xzvJiOlf33UvVbRoLRu0z
- Incremental Response Modeling
 - https://www.youtube.com/watch?v=zabWaSS_BDI
- The New HP GI M Node
 - https://www.youtube.com/watch?v=88qWDc1pGUU
- Making Machine Learning Manageable
 - https://www.youtube.com/watch?v=88qWDc1pGUU
- Random Forest and Support Vector Machines
 - https://www.youtube.com/watch?v=EOxwpnbFqIU
- Deep Learning in SAS Enterprise Miner
 - https://www.youtube.com/watch?v=HOEqvyyuPrk



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SAS and Open Source

Video Demos / Information

Empowering the SAS Enterprise Miner user

Video: Using R in SAS Enterprise Miner https://www.youtube.com/watch?v=TbXo0xQCqDw

Blogs: Spectral Clustering in SAS® Enterprise Miner™ Using Open Source Integration Node https://communities.sas.com/docs/DOC-8011

Blogs: How to execute a Python script in SAS® Enterprise Miner™ https://communities.sas.com/docs/DOC-10832

Article: The Open Source Integration node installation cheat sheet https://communities.sas.com/docs/DOC-9988

Usage Notes:



Resources SAS Courses

- Predictive Modeling Using SAS High-Performance Analytics Procedures
- Predictive Modeling Using Logistic Regression
- Applied Analytics Using SAS Enterprise Miner
- Data Mining: Principles and Best Practices
- SAS Enterprise Miner High-Performance Data Mining Nodes
- Data Mining Techniques: Theory and Practice

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For a complete list of courses, please see https://support.sas.com/edu/courses.html?ctry=us

Learning More

Decision Trees for Analytics Using SAS® Enterprise Miner™

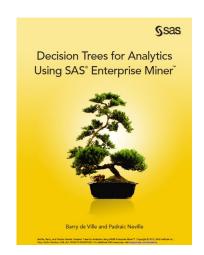
By: Barry de Ville and Padraic Neville

ISBN: 978-1-61290-315-6 Copyright Date: July 2013

SAS Bookstore: https://www.sas.com/store/prodBK 63319 en.html

Table of Contents [PDF]
Free Chapter [PDF]
Example Code and Data

Available on Amazon





Learning More

Ensemble Methods in Data Mining: Improving Accuracy Through Combining Predictions

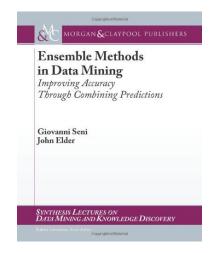
By: Giovanni Seni & John Elder

ISBN-10: 1608452840

Publisher: Morgan and Claypool Publishers (February 24,

2010)

Available on Amazon





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Resources Suggested Reading



Big Data, Data Mining, and Machine Learning: Value Creation for Business Leaders and Practitioners

By Jared Dean

Available on **Amazon**



Data Mining Techniques: For Marketing, Sales, and Customer Relationship Management

by Gordon S. Linoff and Michael J. A. Berry

Available on **Amazon**



Resources Suggested Reading



Customer Segmentation and Clustering Using SAS Enterprise Miner, Third Edition By Randall S. Collica

Available on **Amazon**



Data Analytics: A Practical Guide To Data Analytics For Business, Beginner To Expert(Data Analytics, Prescriptive Analytics, Statistics, Big Data, Intelligence, ... Master Data, Data Science, Data Mining)
by James Fahl

Available on **Amazon**



