



# 24-HOUR EMERGENCY

roadside service

## REPORTING A CLAIM

### 24/7 EMERGENCY ROADSIDE ASSISTANCE

**I. Towing:** to the nearest qualified service provider up to 100 miles of free towing. Charges are based on a per mile rating that vary from state to state.

**II. Battery Service:** We will jumpstart the battery and/or apply minor emergency mechanical adjustments while on the road.

**III. Flat Tire Assistance:** We will install the inflated spare. If there is no spare or if the spare is flat, we will tow the vehicle to the nearest qualified provider. No benefit is available for the cost of the tire repair or the second service call to return the repaired tire to the disabled vehicle.

**IV. Fuel and Water Delivery Service:** An emergency supply of fuel or water will be delivered to the cover vehicle. You only pay for the cost of liquids, parts or materials delivered.

**V. Winching:** We will extricate the covered vehicle from a ditch, snow, mud or sand. Vehicle must be within 100 feet of a state maintained road. This benefit cannot be used for everyday normal snow removal. Maximum benefit is \$100, per incident.

**VI. Locksmith Service:** Locksmith service provided when keys are lost, broken or accidentally locked in the vehicle. Benefit is limited to \$100 per incident and the cost of replacement keys is not covered.

**For Roadside Assistance Claims, just call:**

**1-855-866-3161**

Please have available the policy number and the year, make, model and VIN # of this vehicle. A representative will dispatch a roadside service professional to you as quickly as possible.