Omotola Ashiru

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EDUCATION

2014 – 2016	**School of Computing, Leeds Beckett University**	Leeds, UK

- **B.Sc. (Hons) Computing**, **First Class**

Modules of Interest:

Advanced Software Engineering

- Mastered multiple Design and Development techniques applicable in numerous programming Languages (C, C++, C#, Python, Java)
- Designed a marketplace application alongside a website as part of a team for a Leeds City Market Case Study

Advanced Internet Development

- Revamped previous knowledge of Internet technologies including but not limited to: Web APIs/Services, Ajax, Angular JS, XML, JSON, Frontend and Backend Frameworks(MVC)
- Applied newly learned technologies to previously designed websites for improved presentation and optimised performance

2009 – 2011	**University of West Georgia**	Georgia, USA

- Associates Degree, Computing
- Averaged 3.7/4.0 G.P.A
- ACM (Association for computing Machinery) member
- Multi-Cultural Excellence Award winner 2009 and 2010

EMPLOYMENT HISTORY

2016 – Date	**TECSYS Europe Limited** **Software Support Analyst**	Leeds, UK

My daily activities on-site at TECSYS Europe LTD include, but are not limited to the tasks below:

- Handling of routine customer questions relating to product usage.
- Reproducing and qualifying technical support issues from customers for problem identification and resolution.
- Developing and preparing code changes to ensure a high level of customer satisfaction
- Installing and retrofitting program fixes on to customer's systems
- Performing QC/QA testing on program changes prepared by other team members.
- Developing and maintaining strong technical expertise on all TECSYS products – DMS, WMS, TMS, etc. and those devices and platforms upon which our products function.
- SLA management
- Incident management
- Client management
- Process improvement and documentation

2016 – 2016 (3 Months)	**Towler and Staines Limited** **Web Developer**	Bradford, UK

- Built and maintained an e-commerce website using the presta shop tool
- Maintained inventory of product for the store front
- Monitored website traffic and activities using Google Analytics

2011 - 2013	**University of West Georgia (Information Technology Services)**	Georgia, USA
	Desktop Support Analyst	

- Configured, deployed, maintained, and supported computer workstations, laptops, printers, mobile devices, phones and other computer and telecommunications equipment in a sector of the University
- Maintained inventory of installed software,
- Managed software licensing and created policies and procedures for upgrades.
- Diagnosed and resolved unique, nonrecurring problems associated with application software and operating systems; determine the source of problems and classified their level, priority and nature.
- Upgraded all systems in a specified sector.
- Conducted troubleshooting operations on both software and hardware issues.
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2010 - 2011	**University of West Georgia (Gymnasium)**	Georgia, USA
	Front Desk Assistant	

- Opened up and closed down the University Gym on a daily basis
- Logged inventory of gym equipment
- Attended to personnel at the gym to ensure easy navigation of equipment and surroundings

TECHNICAL SKILLS

Languages/Technologies	C, C#,.NET, C++
	HTML5, XHTML & XML
	Java, Visual Basic,
	Python, PHP, AJAX
	Angular JS, JSON, Backend and Frontend Frameworks.
Operating Platforms	Windows, Mac OS, Linux
Software Packages	VMware Workstation, Multiple IDE's (Visual Studio, Android Studio, Eclipse, Aptana Studio, MS Office Suite, MS Visio
Databases	SQL, Oracle, DB2, MySQL, PLSQL, phpMyAdmin, MS SQL Server, MS SQL Server Compact

- Flexibility - Ability to work as an individual or as part of a group to produce a coherent program
- Excellent time management skills (Delivery and deployment of programs ahead of schedule to provide ample time for revisions)
- Translation of code from one language to another
- Quick learner - ability to learn new concepts and apply them on the go.
- Team worker - Work well in a team-oriented environment.(open to new suggestions and willing to provide alternate solutions to existing ones)
- Problem solving – Resolve problems while maximizing efficient use of computing resources.

REFERENCES

Paul Smith	**Manager/Employer**	paul.smith@towler-staines.co.uk
	498 Leeds Rd	
	Bradford	
	BD3 9SL	
Dr Ah-Lian Kor	**Senior Lecturer**	A.Kor@leedsbeckett.ac.uk
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