**Omotola Ashiru**

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Email: tolaashiru4@gmail.com

**EDUCATION**

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| 2014 – 2016 | **School of Computing, Leeds Beckett University**   * **B.Sc. (Hons) Computing**, **First Class**   **Modules of Interest:**  **Advanced Software Engineering**  * Mastered multiple Design and Development techniques applicable in numerous programming Languages   (C, C++, C#, Python, Java)   * Designed a marketplace application alongside a website as part of a team for a Leeds City Market Case Study  **Advanced Internet Development**   * Revamped previous knowledge of Internet technologies including but not limited to: Web APIs/Services, Ajax, Angular JS, XML, JSON, Frontend and Backend Frameworks(MVC) * Applied newly learned technologies to previously designed websites for improved presentation and optimised performance | | Leeds, UK |
| 2009 – 2011 | **University of West Georgia**   * Associates Degree, Computing * Averaged 3.7/4.0 G.P.A * ACM (Association for computing Machinery) member * Multi-Cultural Excellence Award winner 2009 and 2010 | Georgia, USA | |

**EMPLOYMENT HISTORY**

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| 2016 – Date | **TECSYS Europe Limited**  **Software Support Analyst**  My daily activities on-site at TECSYS Europe LTD include, but are not limited to the tasks below:   * Handling of routine customer questions relating to product usage. * Reproducing and qualifying technical support issues from customers for problem identification and resolution. * Developing and preparing code changes to ensure a high level of customer satisfaction * Installing and retrofitting program fixes on to customer’s systems * Performing QC/QA testing on program changes prepared by other team members. * Developing and maintaining strong technical expertise on all TECSYS products – DMS, WMS, TMS, etc. and those devices and platforms upon which our products function. * SLA management * Incident management * Client management * Process improvement and documentation | Leeds, UK |
| 2016 – 2016  (3 Months) | **Towler and Staines Limited**  **Web Developer**   * Built and maintained an e-commerce website using the presta shop tool * Maintained inventory of product for the store front * Monitored website traffic and activities using Google Analytics | Bradford, UK |
| 2011 - 2013 | **University of West Georgia (Information Technology Services)**  **Desktop Support Analyst**   * Configured, deployed, maintained, and supported computer workstations, laptops, printers, mobile devices, phones and other computer and telecommunications equipment in a sector of the University * Maintained inventory of installed software, * Managed software licensing and created policies and procedures for upgrades. * Diagnosed and resolved unique, nonrecurring problems associated with application software and operating systems; determine the source of problems and classified their level, priority and nature. * Upgraded all systems in a specified sector. * Conducted troubleshooting operations on both software and hardware issues. | Georgia, USA |
| 2010 - 2011 | **University of West Georgia (Gymnasium)**  **Front Desk Assistant**   * Opened up and closed down the University Gym on a daily basis * Logged inventory of gym equipment * Attended to personnel at the gym to ensure easy navigation of equipment and surroundings | Georgia, USA |

**TECHNICAL SKILLS**

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| **Languages/Technologies** | C, C#,.NET, C++  HTML5, XHTML & XML  Java, Visual Basic,  Python, PHP, AJAX  Angular JS, JSON, Backend and Frontend Frameworks. |
| **Operating Platforms** | Windows, Mac OS, Linux |
| **Software Packages** | VMware Workstation, Multiple IDE’s (Visual Studio, Android Studio, Eclipse, Aptana Studio, MS Office Suite, MS Visio |
| **Databases** | SQL, Oracle, DB2, MySQL, PLSQL, [phpMyAdmin](https://www.google.co.uk/url?sa=t&rct=j&q=&esrc=s&source=web&cd=1&cad=rja&uact=8&ved=0ahUKEwj15pm8uOjKAhVIPxQKHU-BB4IQFggfMAA&url=https%3A%2F%2Fwww.phpmyadmin.net%2F&usg=AFQjCNEJspEwLzj9mAi5dNVvDbRXKLKiuw&sig2=yE2RDbydsktsjkpzwy2zhA&bvm=bv.113370389,d.ZWU), MS SQL Server, MS SQL Server Compact |
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* Flexibility - Ability to work as an individual or as part of a group to produce a coherent program
* Excellent time management skills (Delivery and deployment of programs ahead of schedule to provide ample time for revisions)
* Translation of code from one language to another
* Quick learner - ability to learn new concepts and apply them on the go.
* Team worker- Work well in a team-oriented environment.(open to new suggestions and willing to provide alternate solutions to existing ones)
* Problem solving– Resolve problems while maximizing efficient use of computing resources.

**REFERENCES**

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| --- | --- | --- |
| Paul Smith | **Manager/Employer**  498 Leeds Rd  Bradford  BD3 9SL | paul.smith@towler-staines.co.uk |
| Dr Ah-Lian Kor | **Senior Lecturer**  Leeds Beckett University  Headingly Campus  LS6 3QS | A.Kor@leedsbeckett.ac.uk |