

WARRANTY BULLETIN



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Subject:	[CF2023-004W] DASHBORAD ADAPTOR CABLE REPLACEMENT — X5 G2				
File Number:	CF2023-004W	Issued Date:	16 th MAY, 2023	Issued by:	Jerry Qian
Distribution:	Service Manager / Parts Manager / Warranty Manager / Technicians			VIN Range:	See attachment
Involved Model(s):	CF500AZ-9S/CF500ATR-9L(T3b)/CF500AU-9L/CF500AU-9S/CF500AZ-9S			Labor time:	0.15hr

Description of issue:

CFMOTO has determined that some vehicles' dashboard adaptor cable terminals could have been damaged during assembly, which may cause the fault code because of poor connection when the vehicle is powered on.

Solution:

1. Improved terminals have been applied to the adaptor cable plugs.
2. All on-hand inventory must have the dashboard adaptor cable replaced prior to sale or delivery to customers.
3. Owners of sold units must be contacted as soon as possible to replace them.

Parts list and labor time:

PARTS NAME	PARTS CODE	QTY/UNIT	LABOR TIME
DASHBORAD ADAPTOR CABLE	9DRV-150190-B000	1	0.15hr

CFMOTO Action:

1. Provide the instructions for adaptor cable replacement;
2. Pay for the warranty cost caused by the foregoing failure, including spare parts and labor costs.

Importers Action:

1. Dealers must be notified as soon as the importers received this bulletin;
2. Confirm the affected vehicle's information submitted by dealers;
3. The application of warranty must be submitted to CFMOTO, but no later than 1 month after the application have been approved by importer. This application is NOT restricted by 1-year warranty policy;
4. MUST provide the picture of VIN from every vehicle which has been updated.

Dealers Action:

1. Customers must be notified as soon as dealers received this bulletin;
2. All sold (involved) vehicles must be returned to the dealer's stores and provided with a free repair service according to this bulletin;
3. All unsold (involved) vehicles must be repaired according to this bulletin before delivery;
4. MUST provide the picture of VIN from every vehicle which has been repaired.
5. The repaired vehicle's information must be submitted to importers in 15 days.

Instruction:

1.1 Remove the straps and covering of the shipping crate, find the dashboard kit package and unpack it, take out the dashboard kit as shown.



1.2 Disassemble the air inlet port from the slot on the dashboard kit as shown. Be cautious that the metal net on the back of the dashboard cover to prevent hurt by scratching.



1.3 Pull out the lock latch, press the latch then disconnect the plug as shown.



1.4 Another plug on the back of the dashboard is disassembled in the same way as in step 1.3, then remove the dashboard adaptor cable.



1.5 Connect the two plugs on the improved dashboard adaptor cable to the two ports located on the back of the dashboard, note the grooves shown in the picture, the two plugs should match and connect the correct port, then push the latch into the lock position.



1.6 Reinstall the air inlet port onto the slot.

