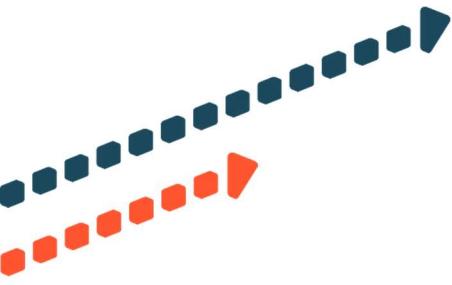




Your ServiceNow transformation partner





ABOUT US



Rubico is not just a service provider – we are a strategic partner who redefines your company's service management model. As a certified ServiceNow partner, we combine consulting experience, an automation-centric approach, and system integration expertise to create demonstrable ROI, measurable business outcome and operational improvements.

OUR TOOLS:

servicenow

  **bmc cherwell**

 **BROADCOM SysAid**

   **Jira ivanti TOPdesk**

We serve clients across Hungary and the DACH region, where we help our customers achieve improved operational efficiency, reduced IT costs, and enhanced user satisfaction with the support of a team of more than 35 experts. Our team of experts has more than 150 professional certifications, and our leading professionals support our clients with 20+ years of experience in enterprise ITSM implementations (CASD, HPSM, Cherwell, Jira) and 11+ years of experience with ServiceNow.

With its strategic partner Vialto Consulting, Rubico offers its clients a wide range of business and management consulting services in addition to service management.

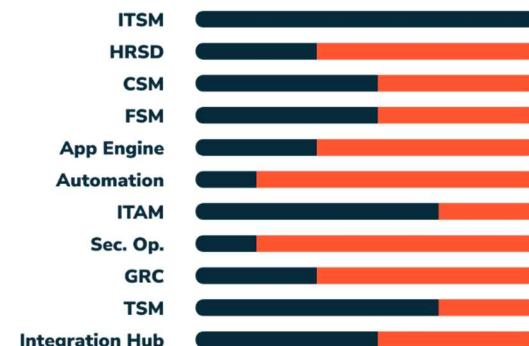


HOW DO WE HELP **TRANSFORM** YOUR BUSINESS?

A STRATEGIC VISION THAT GOES BEYOND TECHNOLOGY

Every successful transformation is based on a clear vision of the future. Our experts help you connect your business goals with the technological capabilities of ServiceNow to develop a customized transformation plan that fits your company's industry standards and unique needs. We don't just configure software – we build a new operating model.

OUR SERVICENOW EXPERTISE:



SEAMLESS IMPLEMENTATION AND CUSTOMIZATION

The true value of the ServiceNow platform becomes apparent when it accurately reflects your processes. With our agile methodology and custom applications, you can achieve tangible results faster than expected. Whether it's ITSM, ITOM, HR, customer service or other modules, all our implementations are carried out to the highest quality standards and based on ServiceNow best practices.

THE ART OF SYSTEM INTEGRATION

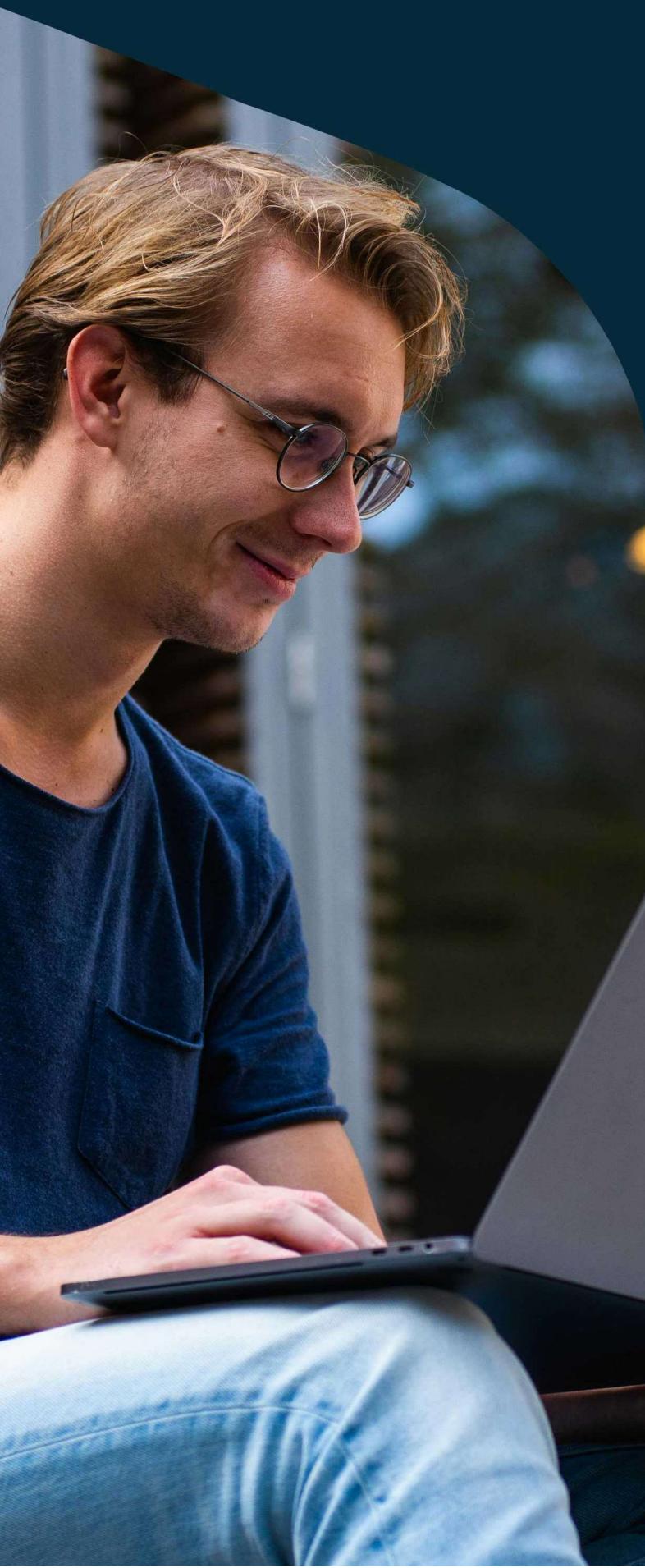
Rubico specializes in integrating complex enterprise systems.

We have extensive experience in SAP-ServiceNow integration— we provide real-time incident management, cross-platform workflows and an accurate configuration database. We are also experienced in integrating Microsoft 365, Salesforce, Oracle, and cloud platforms.



SECURITY AND COMPLIANCE – FROM THE GROUND UP

Security is critical in today's digital environment. With our GRC and SecOps solutions, governance and protection are built into the platform. Role-based access control, real-time compliance dashboards, and automated checks make sure your system is not only efficient, but also secure. Rubico helps its customers to define the security strategy within ServiceNow, based on industry regulations and specific requirements. (GDPR, HIPPA, GxP, etc.)



ARTIFICIAL INTELLIGENCE AND AUTOMATION

Automation is at the heart of Rubico solutions. Our AI-powered virtual agents typically reduce ticket volumes by 30-50%, while our predictive intelligence automates categorization, routing, and problem resolution. We further increase efficiency and reduce problem resolution times with robotic process automation (RPA) and AIOps solutions.

OUR TRACK RECORD DEMONSTRATES PROVEN RESULTS



Successful ServiceNow projects
at home and abroad



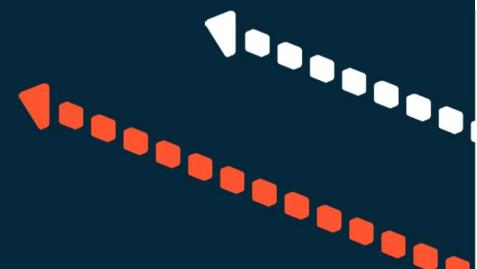
High customer retention rate



35+ professionals with 150+
ServiceNow certifications



Senior consultants with 11+ years
of ServiceNow experience



OUR REFERENCES:



Lufthansa



GEDEON RICHTER



HungaroControl



MOLGROUP



INDUSTRY-SPECIFIC SOLUTIONS

Every sector faces unique challenges, which is why we have developed customized frameworks for, among others:



Financial services: automation of regulatory workflows



Energy and utilities: field service management



Healthcare: case management in compliance with data protection regulations



Manufacturing: intelligent factory workflows



Public sector and education: citizen service portals

WHY RUBICO?



We don't just implement a system – we transform your entire service model to provide next generation services to your customers. Whether you are just starting your ServiceNow journey or looking to optimize your existing environment, Rubico delivers enterprise-level results.

Our mission is simple:

"WE MAKE THE COMPLEX SIMPLE AND SERVICES A SEAMLESS EXPERIENCE."

Contact us today and discover how your company can become a leader in digital transformation with the ServiceNow platform and Rubico's expertise!



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