

Issue List

Open Issues Only

O/C	Tkt #	Age	Opened	Issue	Link Type	Link	Assigned To	Priority
O	811	162:22:13	10/15/03	bath ceiling leak	Customer	Koita, Moussa [513 662-6830]	0	High
O	2000	52:16:45	02/02/04	Gutter leaks/frozen up	Customer	Clark, Karen [513-662-2772]	Joseph Reda	High
O	2017	51:17:49	02/03/04	AC leaking into aptment	Customer	Pritchett, Gail [513-481-8667]	Lynn Crusham	High
O	2119	44:19:55	02/10/04	must be repaired for hud reinspection	Customer	Cannady, Tashia [751-3965]	Joseph Reda	High
O	2141	43:19:23	02/11/04	outside light front door	Customer	Saxton, Laura [481-0720]	Joseph Reda	High
O	2147	43:17:07	02/11/04	Fire dept shut off furnace and water heater since jan 26	Customer	Dukes, Alice [471-3360]	Joseph Reda	High
O	2220	36:23:55	02/18/04	many things wrong here at phifer property	Customer	Bridges, Dawnnette [251-2369]	Joseph Reda	High
O	2225	36:19:35	02/18/04	Water Leak	Customer	Facundo, Andier [471-8911]	Brett Trudel	Emergency
O	2228	36:19:15	02/18/04	Many things wrong in this apt	Customer	Clayborne, Theresa [513-281-3578]	Joseph Reda	High
O	2227	36:19:11	02/18/04	bath room door won't shut	Unit	16 [AM]	Brett Trudel	Medium
O	2242	35:18:55	02/19/04	Bedrm ceilings are leaking	Customer	Cephas, Latricia [471-2093]	Joseph Reda	High
O	2244	35:18:36	02/19/04	please secure blding	Customer	, []	Joseph Reda	High
O	2259	33:18:47	02/21/04	25-11	Property	Stone Meadow Apartments [SM]	Brett Trudel	Medium
O	2279	30:23:19	02/24/04	Bathtub is clogged she did use Draino and door knob broke	Customer	Brunner, Melissa [513-921-0141]	Marvcus Patton	High
O	2298	29:17:57	02/25/04	Settlement	Customer	Johnson, Latosha [921-2404]	0	<Unassigned>
O	2299	29:17:56	02/25/04	Settlement	Customer	Robinson, Joseph []	0	<Unassigned>
O	2303	28:22:46	02/26/04	Both toilets are leaking PTE	Customer	Bridges, Dawnnette [251-2369]	Joseph Reda	High
O	2309	28:20:13	02/26/04	New move in make ready for Excel inspection	Unit	3761-09 [SM]	0	<Unassigned>
O	2323	27:21:35	02/27/04	door sweep	Customer	Bonner, Arlenda [513 481-0695]	0	High
O	2377	21:18:17	03/04/04	Vacant - Surface Mold	Unit	19 [JA]	Joseph Reda	High
O	2386	20:16:37	03/05/04	hole in bathrm ceiling, water leaking through from upstairs	Customer	Holley, Steve [662-0765]	Joseph Reda	High
O	2402	17:16:30	03/08/04	Shower leaking into nieghbor	Unit	I-04 [Cdlwd]	0	High
O	2403	17:16:17	03/08/04	joy 19mold, 8,9, 15	Property	Joy Apartments [JA]	Joseph Reda	Emergency
O	2419	16:16:57	03/09/04	Front door window busted	Customer	, []	Joseph Reda	High
O	2431	15:19:22	03/10/04	Set out date 3-22-04 8 am	Customer	Griffis, Shawna Renee []	0	<Unassigned>
O	2433	15:18:14	03/10/04	Towel Rack/	Customer	Bowman, Cynthia [513 481-4482]	0	Medium
O	2436	15:17:57	03/10/04	Ceiling fan PTE	Customer	Parks, Kenece [513-662-0929]	0	Medium
O	2449	14:19:39	03/11/04	Fridge not working/loud noise	Customer	Hicks, Carol [513 481-6405]	0	Medium
O	2450	14:19:36	03/11/04	Floor tiles up	Customer	Hodges, Gwendolyn [513-481-7233]	0	Medium
O	2451	14:18:53	03/11/04	Make ready by 4-01-04 please JA 15	Property	Joy Apartments [JA]	Joseph Reda	High
O	2453	14:17:54	03/11/04	Gave rent to tom, OLD MANAGER	Customer	Goldfuss, John []	Vivian Reda	High
O	2455	14:15:24	03/11/04	Doesn't want to move	Customer	Schwass, Adam [481-2703]	Vivian Reda	High

O	2456	13:22:36	03/12/04	Spray for Roaches	Property	Candlewood Apartments, LLC [Cdlwd]	0	High
O	2462	13:21:00	03/12/04	Maintenance Reported/Holly	Unit	A-04 [Cdlwd]	Eddie Walker	High
O	2465	13:20:57	03/12/04	Report from Holly on apt A4 candlewood	Unit	A-04 [Cdlwd]	Eddie Walker	High
O	2467	13:18:20	03/12/04	Cant live here there is no heat at all	Customer	Cephas, Latricia [471-2093]	Joseph Reda	High
O	2468	13:18:17	03/12/04	Cant live here there is no heat at all .	Customer	Cephas, Latricia [471-2093]	Vivian Reda	High
O	2469	13:18:11	03/12/04	Was heat billed paid	Customer	Dunphy, Richard [921-3666]	Vivian Reda	High

Issue List 3/26/04 9:10am

Page 1 of 3

rentmanager.com - property management systems rev.373

Issue List

Open Issues Only

O/C	Tkt #	Age	Opened	Issue	Link Type	Link	Assigned To	Priority
O	2472	13:17:19	03/12/04	Mailbox key	Unit	16 [AM]	Joseph Reda	High
O	2473	13:16:58	03/12/04	New move in AM 11	Unit	11 [AM]	Joseph Reda	High
O	2475	12:23:05	03/13/04	One month free rent	Customer	Johnson, Amber [252-6765]	Vivian Reda	High
O	2480	12:18:35	03/13/04	Toilet chain broke hard to flush toilet	Customer	Saxton, Laura [481-0720]	Joseph Reda	High
O	2485	10:19:08	03/15/04	Sink stopped up/faucet/birds a/c	Unit	16 [AM]	Joseph Reda	High
O	2487	10:19:03	03/15/04	Transfer	Customer	Johnson, Barbara [513 481-2479]	Lynn Crusham	High
O	2496	09:19:21	03/16/04	Oven is not working	Customer	Holley, Steve [662-0765]	Joseph Reda	High
O	2498	09:18:45	03/16/04	Candle Wd A,B and C Building Has no out side lights working	Property	Candlewood Apartments, LLC [Cdlwd]	Joseph Reda	High
O	2500	09:17:25	03/16/04	OVEN IS NOT WORKING AT ALL	Customer	Howard/Bell, Tawan [662-3592]	Joseph Reda	High
O	2508	08:17:35	03/17/04	No heat still at 1011 winfld Apt 4	Property	Winfield Ave [Winfld]	Vivian Reda	High
O	2515	07:20:55	03/18/04	Floor damaged	Customer	Lee, Gloria [513-661-8355]	Lynn Crusham	High
O	2517	07:20:53	03/18/04	Door abuse	Customer	Lyle, Doris [513-471-4026]	Mollie Ketcham	High
O	2520	07:19:45	03/18/04	Sm BDRM needs door replaced	Unit	3731-20 [SM]	0	High
O	2521	07:16:22	03/18/04	all the hallights on her side of building are out	Customer	Saxton, Laura [481-0720]	Joseph Reda	High
O	2524	06:23:30	03/19/04	NEW MOVE-IN JA-09	Unit	09 [JA]	Joseph Reda	High
O	2530	06:16:37	03/19/04	Kitchen sink both side clogged	Customer	Bridges, Dawnnette [251-2369]	Joseph Reda	High
O	2532	05:23:05	03/20/04	called 3-19-04 to give 30 day	Customer	Howard/Bell, Tawan [662-3592]	Vivian Reda	High
O	2537	05:17:51	03/20/04	Wants to know if peephole can be lowered	Customer	Yates, Eddie Mae [513-921-5288]	Mollie Ketcham	Medium
O	2545	03:22:40	03/22/04	2728 faber hall way ligs	Property	Faber Manor [FM]	Joseph Reda	High
O	2546	03:22:39	03/22/04	2728 faber b-11	Property	Faber Manor [FM]	Joseph Reda	High
O	2548	03:20:39	03/22/04	light by door	Property	Joy Apartments [JA]	Joseph Reda	High
O	2550	03:19:01	03/22/04	Showing	Property	Candlewood Apartments, LLC [Cdlwd]	Lynn Crusham	High

O	2553	03:00:19	03/23/04	Sink is leaking water all over the floor		Customer	Diakite, Adama [662-3959]	Joseph Reda	High
O	2559	02:22:24	03/23/04	Water leaking from Bathroom Ceiling		Customer	Koita, Moussa [513 662-6830]	0	High
O	2561	02:22:11	03/23/04	Make ready for new move in		Unit	3731-16 [SM]	Donna Pickerd	High
O	2563	02:21:30	03/23/04	kitchen lights are not working		Unit	3741-24 [SM]	Joseph Reda	Medium
O	2564	02:21:14	03/23/04	needs stove and frig		Unit	11 [AM]	Joseph Reda	<Unassigned>
O	2573	02:17:05	03/23/04	Bleed radiators		Customer	Johnson, Joseph [513 662-9223]	0	High
O	2574	02:17:04	03/23/04	Bleed radiators		Customer	Price, Shirley [513 481-7365]	0	High
O	2575	02:17:03	03/23/04	Bleed radiators		Customer	Foster, William [513 661-5254]	0	High
O	2576	02:16:34	03/23/04	kitchen faucet		Customer	Staley, Tim [251-3420]	Joseph Reda	High
O	2581	01:22:34	03/24/04	water disconection notice		Customer	Bridges, Dawnnette [251-2369]	Vivian Reda	Emergency
O	2583	01:20:04	03/24/04	Maintenance Make Ready		Unit	F-08 [Cdlwd]	0	High
O	2587	01:18:44	03/24/04	Toilet clogged		Property	Candlewood Apartments, LLC [Cdlwd]	0	High
O	2589	01:18:34	03/24/04	PTE bedroom screen		Customer	Jemison, Victoria [513-251-1734]	Joseph Reda	Low
O	2592	01:17:31	03/24/04	Showing		Property	Candlewood Apartments, LLC	Lynn Crusham	High
Issue List	3/26/04 9:10am			Page 2 of 3					

rentmanager.com - property management systems rev.373

Issue List

Open Issues Only

O/C	Tkt #	Age	Opened	Issue	Link Type	Link	Assigned To	Priority
O	2593	01:17:00	03/24/04	make ready for new move in 3/29/04	Unit	[Cdlwd] 08 [JA]	Joseph Reda	High
O	2594	00:23:53	03/25/04	Window Screen Cut	Customer	Sullivan, Angella [513 661-6650]	Joseph Reda	High
O	2595	00:22:45	03/25/04	Toilet stopped up and over flowing	Unit	3731-20 [SM]	Joseph Reda	High
O	2596	00:22:02	03/25/04	Wants to move because of fighting and drugs	Customer	Lattimore, Belinda [471-9149]	Donna Pickerd	High
O	2597	00:20:31	03/25/04	toilet keeps running	Unit	11 [AM]	Joseph Reda	High
O	2601	00:19:01	03/25/04	Water from the faucet is coming out the sides	Customer	Williams, Demir [513-251-1147]	Mollie Ketcham	High
O	2602	00:18:57	03/25/04	Did walk thur	Customer	Williams, Dionta [513-251-5860]	Donna Pickerd	High
O	2603	00:18:44	03/25/04	New Move In Issues	Unit	09 [JA]	Joseph Reda	High
O	2604	00:18:07	03/25/04	Toilet not flushing	Unit	B1 [PM]	Joseph Reda	High
O	2605	00:17:47	03/25/04	needs a mew mail box key	Unit	3745-02 [SM]	Joseph Reda	High
O	2606	00:17:06	03/25/04	patch hole over toilet in the ceiling	Unit	16 [JA]	Joseph Reda	High
O	2607	00:01:10	03/26/04	Clocked in at 7:51 AM	Property	Candlewood Apartments, LLC [Cdlwd]	Donna Pickerd	High

Issue List 3/26/04 9:10am Page 3 of 3 rentmanager.com - property management systems rev.373