

Subject

Dear Femi,

I am writing to formally raise multiple concerns and submit a request for reassessment of my current housing and social care support, pursuant to my rights under the **Care Act 2014**, the **Housing Act 1996**, and the **Consumer Rights Act 2015**.

1. Housing Status – Ongoing Homelessness and Systemic Failure

I have been functionally homeless from **28 November 2024 to 29 June 2025**, despite being placed in supported living. This does not constitute independent housing and fails to meet the criteria of **reasonable accommodation** under Section 184 of the Housing Act. The “Not Homeless” decision contradicts my reality, which includes lack of autonomy, financial instability (as shown in my bank transactions), and a hostile or unsuitable environment. I am 24 years old and therefore no longer eligible for youth services (18–24). The system is offering me no clear pathway to housing independence, breaching my right to adequate housing and support.

2. Evidence of Neglect, Environmental Risk, and Poor Conditions

Attached image evidence shows:

- Unsafe and unsanitary shared kitchen conditions.
- Absence of personal recycling facilities.
- Limited privacy and invasive living arrangements.

Furthermore, I have been subjected to multiple threats, harassment, and unsafe conditions within previous supported living placements, which I have documented with images and recordings.

3. Subject Access Request (SAR) Compliance

I have issued SARs to South Essex College, EPUT, and Thurrock Council. You are legally required under the **GDPR 2018** to confirm receipt, identify data controllers, and forward all related personal data. I have submitted recordings and request confirmation that you have fully complied with the SAR and forwarded relevant material to the responsible bodies.

4. Request for Reassignment – Social Worker Bias

It is with deep seriousness that I raise the issue of cultural and ethnic conflict. As an **Igbo man**, I am requesting to no longer be represented by a **Yoruba** social worker. In Nigeria, the history of systemic ethnic conflict between Igbo and Yoruba groups is significant, and it impacts interpersonal dynamics. Given our deeply divergent cultural backgrounds and historical hostility—including open conflict—I am requesting **a reassignment to a neutral, non-Yoruba social worker** who can provide impartial support without perceived or unconscious bias. This is necessary to maintain the integrity of my care and to ensure trust in the process.

5. Unresolved Incidents

- I demand an update on my housing application timeline and escalation options.
 - I request that a personal recycling bin be provided at my accommodation.
 - I have been denied service at the Post Office (incident dated Sunday 13 April 2025) and am seeking a formal apology for the discriminatory experience.
 - I am ready to provide full audio recordings of my interactions and incidents mentioned herein.
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I request that these matters be addressed urgently. If no appropriate response is received within 10 working days, I will escalate this to external legal channels and ombudsman services.

Sincerely,

Nnamdi Michael Okpala

DOB: 19/05/2001

Email: okpalan@protonmail.com