OBINexus Tiered Support and Licensing Plan (Year One)

Objective:
To establish a clear support and licensing structure that scales with user needs and ensures high-quality service delivery.

Milestone Goals:

1. Complete the OBINexus website by the end of the year.

2. Recover Google credentials and set up a new social media and Discord community.

3. Launch a tiered support and licensing system.

Support & Licensing Tiers:

1. Community License (Free Tier)

- Access to the community Discord server.

- Basic user support and documentation.

- No guaranteed response times.

- Ideal for hobbyists and testers.

2. Business License

- Dedicated business support.

- Access to business-only Discord channels.

- Can submit GDPRS (General Technical Requests).

- Monthly reports and technical insights.

3. Premium License (Uche Tier)

- Designed for high-level research projects.

- Full insight into development roadmaps.

- SARs (Special Access Requests) are allowed.

- One-on-one support sessions.

- Requires approval.

4. OBI Tier (Operations Tier)

- Reserved for top-tier partners and internal collaborators.

- Includes advanced system access and project-level integration.

- Direct access to development tools and early feature drops.

- Requires approval.

Implementation Notes:

- Discord community launch will be synchronised with the website launch.

- Approval-based tiers are for security and misuse prevention.

- Each license includes documentation and version tracking.

End-of-Year Vision:

- Self-sustaining support structure.

- Documented workflows for each tier.

- Monetisation is enabled via licensing.

- Clear lines of communication for feedback and requests.