## ComplaintReportingMain handleAddCustomer(custName, custID) handleUpdateCustomerStatus(custID, companyStatus) handleAddNewTicket(custID, ticketID, dateComplaintsApplyTo, listOfComplaints) handlePrintCustomerTicketReport(custID, ticketID) handleMostCommonComplaintReport(startDate, endDate) handleAllComplaintsByDateReport(startDate, endDate) handleAllComplaintsByCustomerByDateReport(custID, stsrtDate, endDate) handleTicketsByDateReport(startDate, endDate) Customer custID name companyStatus: String getTickets() getTickets(startDate, endDate) Ticket ticketID dateCreated printTicketComplaints() printTicketReport() Complaint dateComplaintAppliesTo complaintID complaintDescriptionString

getComplaintDescriptionString()