

Eric Christensen Arocena

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Backend lead with proven expertise in Python, SQL, and frameworks like Django and Flask. Skilled in building and managing APIs, integrating third-party services, and optimizing database solutions. Recognized for leadership abilities, fostering collaboration, and delivering scalable, high-quality projects. Focused on enhancing team synergy, maintaining adaptability, and improving organizational efficiency.

WORK EXPERIENCE

Backend Developer Lead, Igrowker (Training Camp)

Sept 2024 - Nov 2024

- Lead backend development of applications using Django, integrating the API to optimize data and service management in real projects.
- Designed and implemented restful APIs to ensure efficient communication between systems, improving software interoperability.
- Integrated PostgreSQL databases, ensuring optimal performance in queries and handling of large volumes of information.
- Promoted good development practices such as modularity, error handling and process optimization, improving code quality and scalability.
- I collaborated with multidisciplinary teams to resolve technical challenges, facilitating on-time deliveries and with high quality standards.

Technical Support, Sector 7

Jan 2015 - Present

- Customer Service: Delivered personalized technical support, including tailored advice and detailed reports to meet customer needs.
- Technical Support: Performed comprehensive diagnostics and resolved hardware and software issues. Specialized in custom equipment assembly, preventive maintenance, and repair of PCs, laptops, tablets, and smartphones.
- Inventory Management: Oversaw inventory control, managed stock levels, and ensured efficient store ordering processes to maintain smooth operations.

Technical Support, Temperies S.A.

Mar 2021 - May 2021

- Ticket Management: Efficiently managed and resolved company-wide incidents across various departments using Mantis.
- Help Desk Support: Provided remote assistance via Zoom, Google Meet, Discord, AnyDesk, and TeamViewer, ensuring timely issue resolution.
- Infrastructure: Conducted maintenance of workspaces, installed security cameras, and managed structured cabling.
- Inventory and Asset Management: Supervised inventory control, coordinated equipment recycling initiatives, and ensured optimal stock levels.
- Technical Support: Delivered preventive maintenance, responded to technical incidents, and performed customized PC assembly tailored to specific roles and needs.

Attention to the public, Municipality Of Tandil

May 2015 - Mar 2021

- Traffic inspector (2015 - 2018): Order and direct traffic. Exercise control of parking on public roads. Prevent and be the authority for inspection and verification of violations of current regulations on traffic and transportation.
- Recycling: Pretreatment for recycling process or efficient reuse of hardware

EDUCATION

National University of the Center of the Province of Buenos Aires

- University Technician in Computer Application Development. (2019 2021)
Abandoned - To be Continued
- Systems Engineering (2011 - 2014) Abandoned

E.E.E. N° 2 Gral Mariano Necochea

- National Bachelor and Facilities Technician in Electromechanics (2007 - 2010)

SKILLS

Languages: Spanish (native). English (B2/C1)

Technical Skills:

- Backend Development (Django, Flask, REST APIs)
- Database Management (PostgreSQL, SQL, MongoDB)
- Problem Solving & Critical Thinking
- Proactivity & Fast Learning
- Leadership & Team Collaboration
- CI/CD Pipelines & Docker

Certifications:

- Backend Developer (Django) & Leadership – Igrowker
- FullStack Python – Codo A Codo
- Data, Python, and SQL – SoloLearn
- MongoDB and PyMongo – Mongo Academy
- Docker Fundamentals – Udemy
- QA Advanced – UTN & Udemy