Obsa Siyo

Software Engineer

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Experience

Best Buy | Sales Associate

May 2021 - Present

- Helps drive a positive customer experience by building relationships, exhibiting empathy, and providing solutions to their needs.
- Engages customers using acquired skills to complete and support the customer experience.
- Processes transactions such as sales orders, returns and exchanges.
- Achieves profitable growth to meet team and individual goals while enabling an excellent customer shopping experience.

Data Analyst | Jordan Rivers Advisors

Dec 2019 - Jan 2020

- Implemented machine learning algorithms such as Linear Regression.
- Created automation tools with python to help convert raw data into a standard form.
- Organized and clean inconsistent data for statistical use with SQL and Python's Pandas.

Help Desk | Church Health Center

Aug 2019 - Oct 2019

- Helped customers with directions.
- Greeted visitors at the door.

IT Intern | FedEx

May 2018 - Aug 2018

- Designed an API for an Azure Cloud service.
- Implemented a web dashboard and microservices that can be relaunched and canceled using HTML, CSS, JavaScript, Bootstrap, Docker, Spring, Java, and Azure.
- Created and presented different stages of my team's project with PowerPoint, Agile, and GitHub.

Education

University of Memphis
B.S. Computer Science
Aug 2015 - May 2019
GPA: 3.8/4.0

Skills

Technical:
Languages: Java, PHP, JavaScript, HTML, CSS, Python, C, C++, Bash
Technologies: Android, Bootstrap, Docker, Spring, Linux, React, SQL, Jupyter