ROBY AKSHAY

Jl. Selarai Kel. Balai Agung Kec. Sekayu Kab. Muba Prov. Sumsel | (+62) 821-7817-2201 | robyakshay144@gmail.com | https://www.linkedin.com/in/roby-akshay-522a2a247/

A detail-oriented IT Support professional with a strong technical background and expertise in troubleshooting, system maintenance, and user support. Known for problem-solving abilities, delivering efficient solutions, and ensuring smooth operations in IT systems. Demonstrates excellent communication skills and a proactive approach in helping users resolve technical issues quickly and effectively

EDUCATION

Graduate of SMK in Multimedia | currently a final-year student in the Diploma 3 program in Informatic Technik.

Graduated from SMK 1 Sekayu Major Multimedia in 2022
- final grade of 84.63

Last semester student in the Informatic Technik department Politeknik Sekayu
- last GPA of 3.85.

EXPERIENCE

Internship | Disdukcapil Muba
June 2021 – August 2021
- Assist with processing letters at Disdukcapil Muba, including stamping and other related tasks.
- Help with taking photographs for event documentation.
- Assist with small tasks assigned by the staff.

PHL IT STAFF (PART TIME) | Satreskrim Polres Muba
August 2022 – Des 2024
- Maintain office hardware such as PCs, printers, and other equipment.
- Create banners and logos, and edit videos.
- Assist with resolving software errors.
- Input reports using MS Office.

Internship | Polres Musi Banyuasin
August 2024 – Sept 2024
- Assist police officers in creating banners, pamphlets, and other graphic design tasks.
- Help with inputting reports into the internal website.
- Assist with editing videos for events like farewells.
- Develop a website for Polres Musi Banyuasin as part of the internship graduation requirements.

Business Owner | Futura Link
Jan 2025 – Now
- Create design projects such as graphic design and UI design.
- Provide custom professional website orders.
- As a digital product business, offer various products and services, including IoT, editing, and mobile apps.

SKILLS

- Microsoft Office
- Photoshop
- Corel Draw
- Figma
- Web Development

- UI Designer
- Computer Hardware Maintenance
- Photo Editing
- Graphic Design