

## Bristol Archives Usage Survey

*At the Archives, we are always trying to improve the accessibility of items in our collection, both to professional researchers and to members of the public. We would greatly appreciate your feedback on the current systems for searching the collections. (The survey will take only a few minutes to complete.)*

1. How regularly do you use the Bristol Archives system (please indicate)?

Daily      Weekly      Monthly      Yearly

2. Do you use the Archive system for professional purposes?      Yes      /      No

3. Which of the two online searching methods do you use most (please indicate):

- Bristol Archive's own search engine: [archives.bristol.gov.uk](http://archives.bristol.gov.uk)
- Bristol Museums' search engine (incl. British Empire & Commonwealth Collection): [museums.bristol.gov.uk](http://museums.bristol.gov.uk)

4. On a scale of 1 to 10, how easy to use do you find this search engine (1 = difficult, 10 = easy)?

1      2      3      4      5      6      7      8      9      10

5. What are your reasons behind the score you gave? What would improve the usability of the system?

6. Are there any particular criteria by which you would like to search for documents/artifacts/media? (E.g. date, place of origin, theme etc). Which criteria are most important to you?

7. On a scale of 1 to 10, how satisfied are you with the multimedia computer in the Archive (1 = very dissatisfied, 10 = very satisfied)?

1      2      3      4      5      6      7      8      9      10

8. What are the main reasons behind the score? What kind of improvements would you like to see implemented in this system?

9. Rank the following with numbers 1 to 4 as to how much they affect your experience:

- Speed of the online search engines (Archive/Museums)
- The relevance of search results
- The need to go back and forth between the online computers and the multimedia computer to look for reference numbers
- The absence of a search function on the multimedia computer