ricoOscar Camilo Alvarez Torres

Cloud Infrastructure Architect

Contact

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Certifications

Informatica - IICS: Cloud Data Integration Services R37 (onDemand)

PMP (Project Management Professional) Certification

SCRUM Fundamentals Certified (SFC)

ITILv3 Foundation

ITIL Intermediate – Service Operation

CCNA (Cisco Certified Network Associate)

CCNP (Cisco Certified Network Professional)

CCDA (Cisco Certified Design Associate)

CCDP (Cisco Certified Design Professional)

CXFS (Cisco Express Foundation for Systems Engineers)

Amazon Web Services (AWS) Business Professional

AWS Certified Solutions Architect - Associate (SAA)

AWS Certified Solutions Architect - Professional (SAP)

AWS Certified Advanced Networking – Specialty (ANS)

AWS Certified SysOps Administrator - Associate (SOA)

AWS Certified Developer – Associate (DVA)

Cloud Architect with +14 years of experience with comprehensive consultative sales experience and technical skills to help customers solve complex problems using cloud technologies through services like AWS EC2, SNS, CloudTrial, CloudWatch, CloudFormation, RDS, EBS, AWS Transfer Family, S3, Lambda, IAM among others. Knowledge of tools like Informatica, Power BI, SnowFlake, Terraform, CI/CD with tools like AzureDevOps VSTS and AWS CodeStar.

Work in tandem to exceed customer expectations for architecting cloud solutions, including migration, functionality, cost-effectiveness, and rollout. Experience in build relationships with customers and partners to gain an extensive understanding of their business and IT environments, allowing the sales team to best match with solutions portfolio to address customer needs and requirements.

Work History

Current 2021-08

Senior Cloud Infrastructure Architect
Amazon Web Services – AWS
Support clients for the adoption of cloud services by executing projects, proof of concept, and evaluation of business solutions in the cloud, review of best operational practices, and knowledge transfer workshops with clients. Analysis of the application portfolio and its IT environment, Web applications, High Performance Computing, big data, disaster recovery, and IT transformation. Focus on creating transition plans considering business conditions to adopt cloud services.

2021-08 2021-04

Unified Communications Solutions Architect
Claro
Development of technical and commercial proposals, designing technological solutions that include network elements, security, unified communications and datacenter. Development of technical proposals for clients who are looking for hybrid environments or total migrations to public clouds. Development of technical proposals for organizations that are planning to migrate their services partially or totally to the public cloud such as AWS, being responsible for creating technical strategies to migrate their infrastructure to the cloud. Completion of the AWS Well-Architected Partner Program in conjunction with AWS to assess customer architectures in the cloud.

2021-03 2019-02

Senior Pre-Sales Engineer
Claro
Development of commercial and technical proposals that meet customer expectations at the product and service level. Customer management at the commercial level. Working group management for bidding presentation leading technical and commercial proposals. Development of work plans for project implementation using public Cloud Providers (AWS, Azure, GCP).

2019-02 2015-03

Service Level Manager
Claro
Supplier management, contracts, compliance with regulation requirement. SLA Assurance and design network improvement plans based on service performance data. Process design. Requirements survey, offer request design and technical scope for commercial proposals. Management of Big Data for proposal of improvement plans. Project management to ensure transmission platforms.

Languages

English

Spanish

Portuguese

Citizenship

Colombian

Courses

Windows 2003 Server network management with the backing of Microsoft and SENA

Awareness in community justice and conflict resolution

LINUX - SENA: Operating System, Command and Utility

IPv6FD - IPv6 Fundamentals, Design and Deployment

PMP with emphasis on Leadership and Management Skills (LMS)

Intermediate ITIL Course Service Operation (SO)

Scrum Expert

Introduction to Power BI – Microsoft Program

SnowFlake Hands-On Essentials: Data Warehousing – SnowFlake University

Data Warehousing on AWS

Planning and Designing Databases on AWS

Corporate NOC Engineer

2015-03
2012-05

Claro

Continuous improvement of corporate customer's network. Design of solutions and technical proposals to meet the needs of products purchased by customers. Technical support for networking and security equipment.

Network Management Engineer

2012-05
2011-06

ARCOM Inc.

Achievements: Network management, personnel management, telecommunications project management. Design and Implementation of integrated solutions to improve the performance of networks

Network Engineer Level 2

2011-05
2010-11

DIGITEX INTERNATIONAL

Extensive knowledge in the area of networks with infrastructure support call centers with over 4000 users, ASA firewall management, Fortinet, Checkpoint, multilayer switches 4500, 3500, 2900, WAN links, switched network security, protocols routing, knowledge of the different standards of STP. Management of network management tools.

Consultant full time computer security

2010-10
2009-09

CreAngel ltd, Enterprise Information Security

Management platforms with more than 3000 equipment, advising and guiding the process of underwriting, management and development of information for decision making, management of IPS and IDS. Project management of information security.

Education

2024
Studyng

MDAI - Master in Data Analytics Intelligence

University of the Andes

2018
2016

MM – Master in Marketing

University of the Andes

2016
2012

MBA - Magister in Business Administration

Externado University

2009
2005

Telecommunications Engineering

Military University Nueva Granada