



# JARI E. MÉNDEZ AYALA

QUALITY TECHNICIAN/3D  
PROCESSOR

LINKEDIN.COM/IN/JARI-MENDEZ-  
AYALA-J51/



## PROFILE

The most energetic person you might encounter. Dedicated about learning new and better ways to getting my goals done.

Top 3 qualities

- Work under pressure
- Ability to learn quickly
- Organized and responsible



## WORK EXPERIENCE

### QUALITY CONTROL TECHNICIAN, 2021 – Current CONSILIENCE ANALYTICS

- Be on top of all my daily tasks.
- Analyze and determine if the data sent is correct,
- UI testing new platforms or softwares.
- Being a part of team meetings and analyzing new roles.
- Exceeding company's metrics.

### CUSTOMER SERVICE AND SALE REPRESENTATIVE, FIRSTBANK, 2018 – 2021 PUERTO RICO

- Handling complaints, providing solutions for customers, and resolving any issues.
- Work with emails, social media and calling outbound to resolve the issues.

### CUSTOMER SERVICE AND DATA ENTRY, CONDUENT, PUERTO RICO 2017 – 2018

- Exceeding the metrics of the company.
- Receiving daily calls for debit cards, credit cards and entry of sensitive data.
- Creating tickets for the Fraud Division.



## MY SKILLS & EXPERTISE

- Able to work in a dynamic environment.
- Ability to work in group and with minimal supervision.
- Knowledge of Bentley Context Capture for 3D modeling.
- Open to learning.
- Basic knowledge in T-SQL.
- Testing new websites, platforms and applications (UI).



## MY REFERENCES

### Arianis Rodriguez

Consilience Analytics/  
Lead Software Developer  
787-922-6089

### Andre Lefranc

Consilience Analytics /  
Operation Project Manager  
787-503-2134



## CONTACT

 jarimendezporfolio.netlify.app/#



### Phone

787-299-2120



### Email

jari@consiliencecap.com  
jarimendez51@gmail.com



### Address

Urb. Levittown Lakes Calle  
Magda E9 Toa Baja PR.



## EDUCATION

2019 – 2021

### Business Administration

Universidad Politecnica de  
Puerto Rico

2014

### High School

Dr. Pedro Albizu Campos  
Toa Baja



## LANGUAGE

- English
- Spanish

