JARI E. MÉNDEZ AYALA

QUALITY TECHNICIAN/3D PROCESSOR

LINKEDIN.COM/IN/JARI-MENDEZ-AYALA-J51/

CONTACT

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Urb. Levittown Lakes Calle Magda E9 Toa Baja PR.

EDUCATION

2019 – 2021
Business Administration
Universidad Politecnica de Puerto Rico

2014
High School
Dr. Pedro Albizu Campos Toa Baja

LANGUAGE

- English
- Spanish

PROFILE

The most energetic person you might encounter. Dedicated about learning new and better ways to getting my goals done.

Top 3 qualities
- Ability to learn quickly
- Bilingual
- Organized and responsible

WORK EXPERIENCE

QUALITY CONTROL TECHNICIAN, CONSILIENCE ANALYTICS — 2021 – Current

- Be on top of all my daily tasks.
- Analyze and determine if the data sent is correct,
- UI testing new platforms or softwares.
- Being a part of team meetings and analyzing new roles.
- Exceeding company's metrics.

CUSTOMER SERVICE AND SALE REPRESENTATIVE, FIRSTBANK, PUERTO RICO — 2018 – 2021

- Handling complaints, providing solutions for customers, and resolving any issues.
- Work with emails, social media and calling outbound to resolve the issues.

CUSTOMER SERVICE AND DATA ENTRY, CONDUENT, PUERTO RICO — 2017 – 2018

- Exceeding the metrics of the company.
- Receiving daily calls for debit cards, credit cards and entry of sensitive data.
- Creating tickets for the Fraud Division.

MY SKILLS & EXPERTISE

- Able to work in a dynamic environment.
- Ability to work in group and with minimal supervision.
- Knowledge of Bentley Context Capture for 3D modeling.
- Open to learning.
- Basic knowledge in T-SQL.
- Testing new websites, platforms and applications (UI).

MY REFERENCES

Arianis Rodriguez
Consilience Analytics/
Lead Software Developer
787-922-6089

Andre Lefranc
Consilience Analytics /
Operation Project Manager
787-503-2134