



JARI E. MÉNDEZ AYALA

**QUALITY TECHNICIAN/3D
PROCESSOR**

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AYALA-J51/](https://www.linkedin.com/in/jari-mendez-ayala-j51/)



CONTACT



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Magda E9 Toa Baja PR.



EDUCATION

2019 – 2021

Business Administration

UNIVERSIDAD POLITECNICA DE
PUERTO RICO

2014

Highschool

Dr. Pedro Albizu Campos
Toa Baja



LANGUAGE

- English
- Spanish



PROFILE

The most energetic person you might encounter. Dedicated about learning new and better ways to getting my goals done.

Top 3 qualities

- Work under pressure
- Ability to learn quickly
- Organized and responsible



WORK EXPERIENCE

QUALITY CONTROL TECHNICIAN, 2021 – Current CONSILIENCE ANALYTICS

- Be on top of all my daily tasks.
- Analyze and determine if the data sent is correct,
- UI testing new platforms or softwares.
- Being a part of team meetings and analyzing new roles.
- Exceeding company's metrics.

CUSTOMER SERVICE AND SALE REPRESENTATIVE, FIRSTBANK, 2018 – 2021 PUERTO RICO

- Handling complaints, providing solutions for customers, and resolving any issues.
- Work with emails, social media and calling outbound to resolve the issues.

CUSTOMER SERVICE AND DATA ENTRY, CONDUENT, PUERTO RICO 2017 – 2018

- Exceeding the metrics of the company.
- Receiving daily calls for debit cards, credit cards and entry of sensitive data.
- Creating tickets for the Fraud Division.



MY SKILLS & EXPERTISE

- Able to work in a dynamic environment.
- Ability to work in group and with minimal supervision.
- Knowledge of Bentley Context Capture for 3D modeling.
- Open to learning.
- Basic knowledge in T-SQL.
- Testing new websites, platforms and applications (UI).



MY REFERENCES

Arianis Rodriguez

Consilience Analytics/
Lead Software Developer
787-922-6089

Andre Lefranc

Consilience Analytics /
Operation Project Manager
787-503-2134