

JARI E. MÉNDEZ AYALA

QUALITY TECHNICIAN/3D PROCESSOR

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CONTACT



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EDUCATION

2019 - 2021

Business Administration

Universidad Politecnica de Puerto Rico

2014

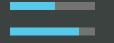
High School

Dr. Pedro Albizu Campos Toa Baja



LANGUAGE

- Spanish



PROFILE

The most energetic person you might encounter. Dedicated about learning new and better ways to getting my goals done.

Top 3 qualities

- Work under pressure
- · Ability to learn quickly
- Organized and responsible



WORK EXPERIENCE

QUALITY CONTROL TECHNICIAN, **2021 - Current CONSILIENCE ANALYTICS**

- Be on top of all my daily tasks.
- Analyze and determine if the data sent is correct,
- UI testing new platforms or softwares.
- Being a part of team meetings and analyzing new roles.
- Exceeding company's metrics.

CUSTOMER SERVICE AND SALE REPRESENTATIVE, FIRSTBANK, **PUERTO RICO**

2018 - 2021

- ·Handling complaints, providing solutions for customers, and resolving any issues.
- ·Work with emails, social media and calling outbound to resolve the issues.

CUSTOMER SERVICE AND DATA 2017 - 2018 **ENTRY, CONDUENT, PUERTO RICO**

- · Exceeding the metrics of the company.
- · Receiving daily calls for debit cards, credit cards and entry of sensitive data.
- · Creating tickets for the Fraud Division.



MY SKILLS & EXPERTISE

- · Able to work in a dynamic environment.
- Ability to work in group and with minimal supervision.
- Knowledge of Bentley Context Capture for 3D modeling.
- · Open to learning.
- Basic knowledge in T-SQL.
- Testing new websites, platforms and applications (UI).



MY REFERENCES

Arianis Rodriguez

Consilience Analytics/ Lead Software Developer 787-922-6089

Andre Lefranc

Consilience Analytics / Operation Project Manager 787-503-2134