Requirements

1. An employee should be able to make a reservation for a customer (trips, journeys and Bus-and-Chauffeur).
2. Only employees of VIA BUS have access to the system.
3. An employee should be able to add extras.
4. Journeys and Bus-and-Chauffeur services can have up to 2 chauffeurs.
5. An employee can create a tour by specifying departure date and time, return date and time, departure and arrival location, number of seats, add up to 2 available chauffeurs, select a bus, destination(s), stops.
6. An employee should be able to register information about customers and all the passengers (only for trips and journeys).
7. An employee should include the customer’s or company’s name if it is a bus-chauffeur service.
8. Each customer’s information should contain: name, address, phone number and e-mail address if he or she wants to get newsletter and company name if applicable.
9. Each passenger should contain: name, address and age only for trips and journeys.
10. An employee should be able to specify the number of busses of a specific type.
11. An employee should be able to delete a reservation.
12. An employee should be able to edit a reservation, customer’s info, chauffeurs’ info.
13. An employee should be able to see the Chauffeur’s profile.
14. Each Chauffeur’s profile contains : name, phone number, form of employment (part-time or full-time), preferences, ID.
15. An employee should be able to add, edit or remove a Chauffeur.
16. A customer should be able to reserve a party guide for the bus-and-chauffeur services that have a party bus.
17. An employee should be able to add a new bus to the current list of busses.
18. Employee chooses either to set or not a discount for the customer (e.g family, frequency discount).
19. The system should display if the customer made reservations in the past so he may get a discount from the employee when he will make a new reservation.
20. The system should have a list of tours (trips and journeys) with fixed destinations.