Lunasa: Drag-and-Drop Account Appointment Scheduler

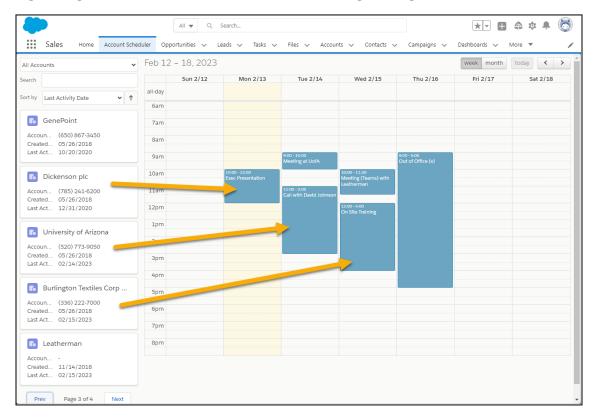


Overview

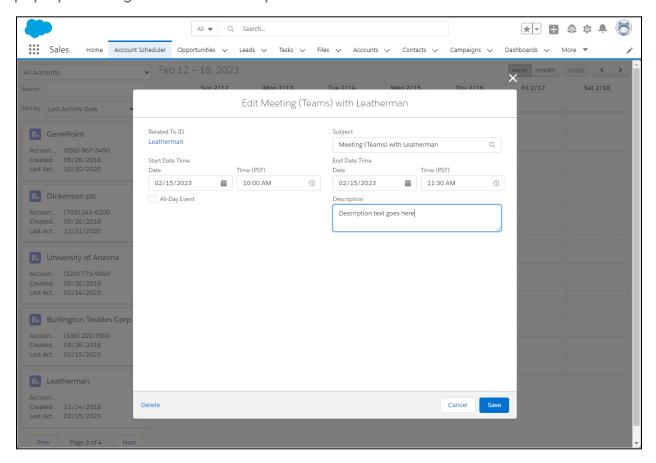
This article provides a configuration overview of the Lunasa Drag-and-Drop Calendar for Salesforce Lightning Experience. This module is intended to replicate the Salesforce Classic "Account Scheduler" module from the older classic interface. The new Drag and Drop Calendar module must first be installed from the AppExchange listing.

The user interface consists of:

- Account Listviews presented in dropdown/picklist form
- Alpha search to quickly jump through long lists of Accounts
- Keyword search to locate Accounts even faster
- · Admin-defined sorting criteria
- Lightning "cards" for each Account containing configured fields



Generally users should first pick an existing Account Listview at the top left, then determine how they want the list sorted (based on configured options). Users can click, tap or touch and drag the Account cards onto a specific day and time on the calendar to the right. This will pop-up a dialog for the User to input the Event details:



The "Edit Account Visit" modal window will display a form similar to the native Lightning interface, with each of the configured Event fields. Each calendar event is instantly saved to the User's Salesforce calendar.

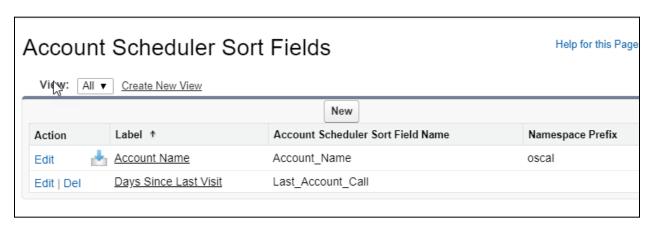
Configuration

The default Lightning Tab should appear as "Account Scheduler" (feel free to rename it and add to your Lightning apps). This can be renamed under **Setup > User Interface > Translation Workbench > Override** then select Package "Lunasa" and Setup Component "Web Tab".



There are three primary configuration options that you can adjust:

1. Sort Criteria can be defined under Setup > Custom Metadata > Account Scheduler Sort Fields. Add one record for each Account field you would like the users to be able to sort Accounts by. The "Label" field will determine the text that displays in the picklist but it is critical to input the <u>full API name or Developer Name</u> of the field into "Account Scheduler Sort Field Name" as shown below:



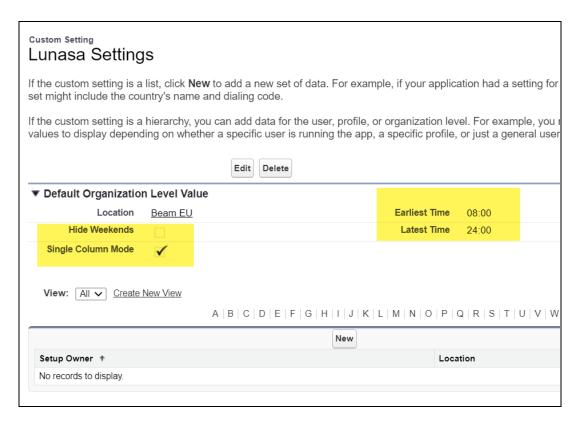
Card Fields are determined by a <u>Field Set</u> on the Account object called "Calendar Card" or oscal__CalendarCard. Drag whichever fields you would like to display in the Cards into this FieldSet. This can be found from <u>Setup > Object Manager > Account > Field Sets</u>. We suggest limiting this to 5 fields.



3. **Event Fields** are also determined from a similar fieldset called "Create Event" or oscal__CreateEvent. These appear in the Event Edit modal, where as **Card Fields** appear in the left menu of the scheduler interface.

Additional Application Settings

Administrators may also customize the following three settings under **Setup > Custom Code > Custom Settings > Lunasa Settings**.



- Set Earliest Time and Latest Time so you don't see midnight until midnight each day
- Hide Weekends
- Change the modal/new event input form to use only a single column vs two:

