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# O'DAIL STEWART

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Winnipeg, Manitoba Canada

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## PROFESSIONAL SUMMARY

A certified Microsoft IT professional with 9+ years of experience in the Technology Industry who has a deep passion for enterprise-wide security management providing support for over 2000 end users.

## CERTIFICATIONS

- CompTIA Security+ certification
- Microsoft Certified Professional (MCP) - Windows 10
- AZ: 500 - Azure Security Engineer Associate (Pursuing)
- CISSP - Certified Information Systems Security Professional (Pursuing)

## SKILLS

- HTML, CSS, JavaScript, Python
- IAM (Active Directory, Okta) End-User Provisioning, Group Policy
- Cyber Security Awareness Trainer
- Experience with MDM - Maas 360
- Working knowledge of SSL/TLS
- Good knowledge of protocols (DNS, DHCP)
- Experience with firewall ACLs (Checkpoint), IPS/IDS and SIEM
- Experience with SCCM, WebEx and Remote Desktop
- Experience with MS Exchange 2010 Administration
- Experience with MS Server 2003/2008/2012 setup, Administration, and support
- Proficient with VMWare ESXI, vSphere Administration
- Vulnerability Scans and Reports using InsightVM
- Basic proficiency in PowerShell and Linux scripting
- Skillful with most Microsoft Office Applications
- Project management Experience (McAfee EPO DLP / Zscaler /Maas360)
- CompTIA Security+ Certified
- Windows 10 (MCP Certified)
- Goal-oriented
- Active listener
- Task-oriented with attention to detail

## EDUCATION

**Bachelors Degree in Information Technology:** 07/2018

**University Of The West Indies, Mona**

Computer Architecture | Computer Networks | Operating Systems | Enterprise Database Systems | Software Engineering | E-Commerce | Big Data Analytics | Information Systems Security | Computer Programming

**Certificate :** Web Development, Expected in 07/2020

**CodeCademy** - Online

HTML | CSS | JavaScript | React

## WORK HISTORY

**Customer Service Representative,** 03/2020 to Current

**24-7 Intouch** – Winnipeg, Manitoba

- Use company troubleshooting resolution trees to evaluate technical problems while leveraging personal expertise to find appropriate solutions.

## **IT & Data Security Officer , 04/2018 to 02/2020**

### **Sagicor Bank – Kingston , Jamaica**

- Promoted to IT and Data Security Officer July 2019.
- Responsible for monitoring SIEM, DLP, Vectra, Cylance, Zscaler & Carbon Black responding to real-time threats and security incidents
- Spearheaded McAfee epo implementation to monitor over 2000 systems
- Provide company-wide desktop remote support for security related incidents.
- Train new employees on IT & Data security procedures and best practices
- Perform system security administration duties to resolve problems
- Perform Internal audits, vulnerability scans, and other security related tasks to identify risks
- Maintain systems in VMware ESXI lab environment

## **System Administrator, 10/2013 to 04/2018**

### **Norman Manley High School – Kingston, Jamaica**

- Administered and maintained domain server.
- Set up accounts and workstations
- Monitor system performance and troubleshoot issues
- Train staff on new technologies
- Implemented corrective plans of action for network performance issues including availability, utilization, and latency.

## **CORE COMPETENCIES**

**Operating systems:** Mac OS Version 10.6, Windows 7, 8, 10(Certified), Server 2003, 2008, 2012, Exchange 2010, Linux Ubuntu, CentOS, VMware ESXI, Checkpoint

**Applications:** SCCM, Cylance, Zscaler, Logrhythm, Carbon Black, InsightVM, Izoolabs, McAfee Epo, Okta, Maas 360, Active Directory, Microsoft Word/Excel/Access/PowerPoint,