```
In [13]: ### import needed libraries
         import matplotlib.pvplot as plt
         import seaborn as sns
         import pandas as pd
         import numpy as np
In [9]:
         ### load data in from csv to pandas dataframe
         book_data = pd.read_csv('C:/Users/ODsLaptop/Documents/CUNY/DATA_612_rec_system
         s/project1/project1/book data.csv')
In [10]: | ### create a user-item matrix from the dataframe
         book matrix = book data.pivot table(index='Reviewer', columns='Book',
                                              values='Score')
In [11]: ### break ratings into training and testing datasets
         from sklearn.model_selection import train_test_split
         train, test = train test split(book matrix, test size=0.2)
In [12]: | ### calculate the raw average of training data
         total_sum = (train['Hamlet'].sum(skipna=True) +
               train['Count of Monte Cristo'].sum(skipna=True) +
               train['The Aneid'].sum(skipna=True) +
               train['The Odyssey'].sum(skipna=True) +
               train['The Great Gatsby'].sum(skipna=True))
         total entries = (~np.isnan(train)).sum(1).sum()
         train_mean = total_sum/total_entries
         print "training raw average: ", train_mean
         training raw average: 2.7058823529411766
In [14]: | ### calculating rmse for training data
         stan_err = []
         for i in train.columns[1:5]:
             for j in train[i]:
                if np.isnan(j) == False:
                    stan_err.append(j-train_mean)
         train_rmse = sum(stan_err)/len(stan_err)
         print "training RMSE: ", train rmse
```

training RMSE: -0.2443438914027151

```
In [15]: stan_err = []
         for i in test.columns[1:5]:
             for j in test[i]:
                if np.isnan(j) == False:
                    stan_err.append(j-train_mean)
         test_rmse = sum(stan_err)/len(stan_err)
         print "testing RMSE: ", test_rmse
         testing RMSE: 0.04411764705882337
In [16]: # calculating the bias for each user
         for user in train.columns[1:5]:
             print user, train[user].mean(skipna=True)
         Hamlet 2.6666666667
         The Aneid 2.6666666667
         The Great Gatsby 2.25
         The Odyssey 2.33333333333
In [17]:
         print train.mean(axis=1, skipna=True)
         Reviewer
         Roger
                  1.75
         Sandy
                  4.00
                  3.25
         Diane
         Molly
                  2.00
         dtype: float64
```