



USER OPERATING GUIDE: LG S12ET DUALCOOL

Product: 3.5kW Split Air Conditioner (S12ET)

Smart Features: Built-in Wi-Fi & Dual Inverter Technology¹

1. Fast Start Guide

To begin cooling your room quickly:

1. **Power:** Press the **On/Off** button on the remote.
 2. **Mode:** Press the **MODE** button until the **Snowflake** (Cooling) icon appears.
 3. **Temperature:** Use the arrows to set your comfort level (Recommended: 22°C to 24°C).
 4. **Fan Speed:** Use the **FAN SPEED** button to set to High or "Natural Wind" mode.
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2. Key Remote Functions

- **Jet Mode:** Rapidly cools or heats the room by blowing air at high speed for 30 minutes.²
 - **Energy Ctrl:** Saves electricity by limiting the power consumption to 80%, 60%, or 40%.³
Great for keeping the unit running all day efficiently.
 - **Comfort Sleep:** Automatically adjusts the temperature and airflow to ensure a restful night.⁴
 - **Self-Clean:** After turning the unit off, the fan continues to run for a short period to dry the internal coil, preventing mold and odors.⁵
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3. Setting Up LG ThinQ (Wi-Fi)

Control your AC from your smartphone from anywhere in the world.

1. **Download:** Search for "**LG ThinQ**" in the App Store or Google Play.
2. **Register:** Create an account and log in.
3. **Connect:** * Press the **Jet Mode** and **Fan Speed** buttons on your remote simultaneously for 3 seconds.
 - The Wi-Fi icon on the AC unit should blink.
 - Follow the in-app instructions to add your "Air Conditioner."

4. Maintenance (Keep it Running Efficiently)

Task	Frequency	Instruction
Air Filters	Every 2 Weeks	Pull filters out from the top, wash with water/mild soap, dry, and reinstall.
Outdoor Unit	Every 6 Months	Ensure no leaves or debris are blocking the back or front of the unit.
Professional Service	Once a Year	Contact your installer for a full chemical clean and refrigerant check.

5. Troubleshooting Common Issues

- **Unit not turning on:** Check if the circuit breaker has tripped or if the batteries in the remote need replacing.
- **Not cooling enough:** Ensure the filters are clean and that no curtains or furniture are blocking the air intake at the top of the unit.
- **Water leaking:** Ensure the indoor unit is level and the drain hose outside is not blocked or submerged in a bucket of water.

A Note from Your Installer

Your LG S12ET is a high-efficiency unit designed to save you up to 70% on energy compared to older models.⁶ To maximize its lifespan, please ensure the filters are kept clean.

For Service & Support, contact us via the info on your Invoice.