



# Oscar Pereira

## WEB DEVELOPER

### CONTACT



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<https://github.com/odps>

### ABOUT ME

Aspiring Web Developer currently pursuing a degree in the field. Passionate about creating efficient and user-friendly web solutions, with a strong foundation in both front and back-end technologies. I am eager to apply my technical skills and problem-solving abilities in a dynamic, real-world setting. Committed to continuous learning and contributing to innovative projects.

### TECHNICAL SKILLS

#### Programming Languages

- Java, JavaScript (Advanced), PHP

#### Frameworks and Libraries

- Laravel, Vue.js, Bootstrap, Sass

#### Web Development Tools

- HTML, CSS, JavaScript, MySQL, Apache, MongoDB

#### Cloud and DevOps

- AWS Cloud Foundations Certified

#### Tools and Platforms

- Linux, VirtualBox, Git/GitHub

### LANGUAGES

English - Advanced C2

Spanish - Native

Italian - Advanced C1

### EDUCATION

#### IES Abastos - Desarrollo Aplicaciones Web

Web and Applications Development

2023 / 2025

#### Amazon Web Services - Cloud Foundation

Foundations on cloud services and development.

2024

#### MERN Course

Mongo, Express, React and NodeJS Development

2024

### EXPERIENCE

#### Technical Support - Helpdesk Level 2

- Provided efficient technical support by utilizing remote access tools and diagnostic software to troubleshoot and resolve network and system issues.
- Collected and analyzed critical information to accurately diagnose problems and implement effective solutions.
- Maintained detailed documentation of troubleshooting processes and resolutions in ticketing systems, ensuring accurate reporting and future reference.
- Worked closely with higher-level support teams to escalate and resolve complex technical challenges in a timely manner.
- Enhanced communication and organizational skills, consistently delivering professional service in fast-paced, high-pressure environments.