



ARTEMIS MATTHEW VIEKMAN

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SUMMARY

I'm a Jane of all trades, with a passion for technology development and a customer service-oriented work ethic. I am extremely organized and detail oriented, with the ability to pick up new skills quickly.

EXPERIENCE

ofTechandGaming | Morgantown, WV

Founder, Lead Web Developer, Community Events Organizer

- Full Stack Services offered in both front and back-end development using HTML, CSS, JS, NODE.JS, EJS, Mongoose.
- Serve as main technology lead for a team of streamers for all aspects of stream support including OBS, Discord, and Streamlabs, in-stream moderation, and other technology related issues, and audio production work as needed.
- Created an iOS app using Swift.
- Scheduled, hosted, and lead team-based events that require immense team communication, creative problem solving, and strict time management.

Starbucks | Morgantown, WV

Shift Supervisor

08/2021 - Current

- Answered and resolved customer questions and concerns.
- Sustained safety protocols to ensure proper, cost-effective and safe handling of equipment and materials.
- Set up, adjusted and maintained machines to keep production operating at peak levels.
- Monitored employee performance and safety, conducting retraining to correct problems and optimize productivity.
- Completed opening and closing duties to facilitate business operations.

CVS Health | Morgantown, WV

Shift Supervisor

07/2019 – 09/2020

- Assist with any customer ad hoc requests, questions or concerns to deliver a superior level of customer service,
- Oversee inventory, ensuring all shipments arrived and made available to customers.
- Organize and maintain a high level of efficiency in both stock rooms and on the showroom floor to ensure optimal customer experience.

Production Director | Morgantown, WV

01/2010 – 01/2020

- Partnered with performers and producers to determine and create desired sounds for productions.
- Continually updated equipment and floor plan to better suit our needs.
- Coordinated work of lighting and sound crews to streamline production operations.
- Created agendas and communication materials for team meetings.
- Earned reputation for good attendance and hard work.

Starbucks | Morgantown, WV

Shift Supervisor

06/2019 - 03/2020

- Answered and resolved customer questions and concerns.
- Sustained safety protocols to ensure proper, cost-effective and safe handling of equipment and materials.
- Set up, adjusted and maintained machines to keep production operating at peak levels.
- Monitored employee performance and safety, conducting retraining to correct problems and optimize productivity.
- Completed opening and closing duties to facilitate business operations.

Harrison County Emergency Services | Clarksburg, WV

Paramedic

01/2018 - 05/2019

- Remained level-headed and proactive during emergency situations.
- Transported patients from accident scenes to hospitals in emergency vehicles.
- Conducted equipment inspections and vehicle checks in adherence with required maintenance schedules.
- Demonstrated dedication to providing quality care through continued training and education.
- Responded quickly to medical emergencies to promote best possible health outcomes.

Star City EMS | Morgantown, WV

Paramedic

08/2016 - 04/2019

- Remained level-headed and proactive during emergency situations.
- Transported patients from accident scenes to hospitals in emergency vehicles.
- Conducted equipment inspections and vehicle checks in adherence with required maintenance schedules.
- Evaluated patients' medical status and monitored vital signs during transit.
- Explained each step of treatment to conscious patients to reduce fear and invoke calm.
- Responded quickly to medical emergencies to promote best possible health outcomes.

Some College (No Degree) | Emergency Medical Technology

Pierpont Community and Technical College | 2015-2017

Special Skills

- quickBooks
- Microsoft Suite
- Square
- MailChimp
- Types 70 WPM
- Git Hub
- Heroku
- HTML
- CSS
- JS
- NODE.JS
- EJS
- MongoDB
- Mongoose
- OBS
- StreamLabs
- Stream Elements
- Discord
- Nightbot
- Mee6
- Adobe Creative Cloud
- Ableton
- Reason
- Audacity
- Squarespace
- WIX
- WordPress