O'FAQ

Q Why things look a bit ugly here? 🤢

A Answer

Because this is an MVP. We believe in functionality-first philosophy: 🏎️🚗🛵🛴🛹 We are currently at our skateboard stage. We appreciate your help and patience towards 🏎️.

omentors.com

O'FAQ

Q Do I need to complete the checklist?

A Answer

Yes, please. We appreciate it. All of the items asked in the checklist are required for us to test our platform in MVP stage.

omentors.com

O'FAQ

Q Who can see my information?

A Answer

Your account information is safe & protected in the O'Mentors platform. Mentors and Mentees won't see each other's full info until they start the application process or approve.

omentors.com

O'FAQ

Q How should I book with a mentor?

A Answer

Through your mentor's Calendly link.
After a mentor verifies a payment, their
private booking link will become visible to
you and you can book them via that link.

omentors.com

O'FAQ

Q What if I don't hear back from a mentor?

A Answer

Mentors will either accept or reject applications. If you don't hear back from a mentor within 7 days feel free to cancel the application and apply to other mentors.

omentors.com

O'FAQ

Q What if I don't make a payment?

A Answer

Every mentor has a private payment link and it will be available to you after they accept your application. Mentorship will began only after they verify your payment.

omentors.com

O'FAQ

Q How will I get account notifications?

A Answer

At this stage, there is no email notification. You'll have to login to see your notifications. We recommend to login at least a couple of times a week during beta. I'll send reminders.

omentors.com

O'FAQ

Q What's the best way for feedback?

A Answer

The best way to provide feedback is using the platform. We analyze the user activities accumulatively. So the more you login & use O'Mentors, the more insights we can collect.

Send urgent issues directly to me, plz:
saeed.mirshekari@gmail.com

O'FAQ

Q What date the beta testing ends?

A Answer

Beta testing ends on March 29, 2024. There will be a quick survey and we will continue the development based on your feedback and our data analysis during this stage.

omentors.com