# YOGESH PATIL

## **Software Development Engineer**

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## **TECHNICAL SKILLS**

Languages: Python, Node.js, JavaScript, TypeScript, React, FastAPI, GraphQL

Cloud & DevOps: AWS (Lambda, API Gateway, S3, CloudWatch, SNS/SQS), GCP (Cloud Functions, Firebase),

Docker, Kubernetes, GitHub Actions, CI/CD Pipelines

Databases: PostgreSQL, MongoDB, Redis, DynamoDB, SQL

**Systems & Architecture**: Microservices, Event-Driven Architecture, REST APIs, Serverless, Message Queues (DLQ) **AI/LLM Tooling:** LangChain, Retrieval-Augmented Generation (RAG), Prompt Engineering, A/B Testing, LLM

# **WORK EXPERIENCE**

# Impel AI - Conversational Service AI Platform

Software Engineer Intern

Remote, New York, USA *Jan 2025 – May 2025* 

- Developed LangChain powered generative AI pipeline using Retrieval-Augmented Generation (RAG) to automate 70% of dealership service appointment workflows, reducing outreach and scheduling time by 80%.
- Implemented asynchronous messaging with Amazon SQS and dead-letter queues (DLQ) across SMS/Email channels, reducing real-time communication latency by 66% for customer notifications.
- Created an LLM based validation middleware for entity extraction and intent classification, improving conversation linking accuracy by **32%** and increasing milestone reliability by **28%** across multi-channel workflows.
- Enhanced appointment scheduling outcomes by A/B testing LLM driven personalization and deploying containerized microservices (integrated with dealership management systems and calendar APIs), resulting in 19% increase in confirmed appointments and 25% decrease in customer abandonment.

Software Engineer Intern (Backend APIs & Cloud Infrastructure)

May 2024 - Aug 2024

- Built RESTful backend services in Python and Node.js to streamline appointment scheduling and customer data integration across dealership platforms, improving API response times by **42%**.
- Designed CI/CD pipelines and containerized microservices on AWS (Docker) to automate deployments, reducing deployment time by **60%** and cutting regression errors by **45%**, which accelerated release cycles significantly.
- Engineered event-driven architecture using AWS SNS and SQS for GenAI inference routing, increasing pipeline throughput by **37%** and enhancing service reliability in high-concurrency LLM environment.

#### **Tech Prescient - Product Engineering for SaaS**

Software Engineer

Mar 2022 – Jul 2023

Remote

- Led development of role-based access control admin console in React/Typescript with Okta SSO integration for Vonage's enterprise portal, enabling secure multi-tenant user provisioning and driving a **4x** increase in platform adoption.
- Implemented CI/CD pipelines using GitHub Actions and AWS, standardizing build/test automation across full-stack services and improving deployment efficiency by 48% for real-time geospatial dashboards.
- Built a greenfield microservice for Maxar to unify 100+ oceanographic data sources, improving vessel tracking analytics across **5k+** maritime data points and enabling **\$100K+** in projected new revenue.

# **Xoriant Solutions Pvt. Ltd. - Business Systems**

Mumbai, India

Software Engineer

*Nov 2020 – Mar 2022* 

• Developed Node.js/React payroll and leave management system for 3,000+ employees, using Redis caching and MongoDB to automate manual HR processes, saving **20+** engineering hours per week in routine tasks.

### **PROJECTS**

# JobFit AI - Career Copilot Platform (JobFitAI.iamyogesh.com)

May 2025 – Current

• Built serverless LangChain pipeline (RAG on Firebase) to power AI-driven career tool, enabling LLM based resume feedback, ATS scoring, and gap analysis, improving resume match by **40%**.

# **EDUCATION**

Syracuse University
Master of Science, Computer Science
University Of Mumbai
Bachelor of Engineering, Computer Science Engineering

New York, USA May 2025 Mumbai, India May 2020