# **Aditya Kumar**

Shivpuri, Patna

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# **Personal Profile**

Currently associated with SFCPRISMS Solutions Pvt. Ltd. Over 1 year of experience in configuring, implementing, and supporting Salesforce CRM solutions. Proficient in Apex Language and leveraging Force.com Platform. Specialized in Salesforce Commerce Cloud platform, particularly in the B2C domain. Experienced in developing and maintaining eCommerce applications using Salesforce B2C Commerce Cloud (Demandware). Managed multiple B2C Salesforce Commerce Cloud projects across various industries with a focus on retail. Skilled in Lightning web components with a strong foundation in Salesforce technologies, especially CRM functionalities. Hands-on experience in business application implementation and Salesforce integration with third-party tools.

### Work Experience

#### SFCPRISMS Solutions Pvt. Ltd.

Patna, India

SFCPRISMS Solutions Pvt Ltd July 2023 - July 2024

- Working as a Salesforce Developer and Salesforce Admin
- Successfully worked with Development, Support & Implementation Team
- Design and develop custom applications on the Salesforce platform using Apex, Visualforce, and Lightning components.
- Successfully Implemented new features and enhancements to existing Salesforce applications.
- Integrate Salesforce with other systems using APIs, web services, and middleware tools.
- Ensure data integrity and synchronization across integrated systems.
- Configure Salesforce objects, fields, workflows, validation rules, and approval processes.
- Customize user interfaces and user experiences to meet business requirements.
- Provide training and mentorship to junior developers and other team members.
- Stay up-to-date with Salesforce platform updates and industry best practices.
- Collaborate with project managers to ensure timely delivery of projects.
- Work closely with business analysts to gather and analyze requirements.

Technical Skills: Coding, Debugging & bug fixing, HTML/CSS, APEX, Lightning Web Component, JavaScript.

Roop Milan Textile Patna, India

Computer Operator (Tally)

May 2020 – Nov 2022

- Working with Roop Milan Textile as A Computer Operator
- Accurately enter financial data into Tally ERP software.
- Update records for sales, purchases, receipts, payments, and other transactions.
- Maintain and reconcile general ledger accounts.
- Prepare financial statements and reports, including balance sheets and profit and loss accounts.
- Monitor and update inventory records.
- Manage stock levels and coordinate with the warehouse team.

### Technical Skill

Programming languages: C, APEX, OOPS, C++

Front-End Technologies : Html, CSS, JavaScript, Lightning Web Component

Database : SOQL

Tools : Visual Studio (2019,2022), VS Code, Postman, SCRUM

Management Tools : Microsoft TFS, Jira tool, Git Hub

### **Projects**

#### 1. Sales Connect

**SFCPRISMS Solutions Pvt. Ltd** 

Team Size: 4

Technology Used: APEX, Lightning Web Component

Role: Team Lead

• **Project Overview:** Developed a custom login page and custom data table within Salesforce environment to facilitate CRUD operations (Create, Read, Update, Delete) for leads and opportunities, mimicking standard Data-Table functionality. Implemented a Lightning Web Component (LWC) to handle user authentication and session management, ensuring seamless login experience and persistent sessions. Designed and created a custom record details page for leads and opportunities, offering comprehensive views and editing capabilities for lead and opportunity details, enhancing user interaction and data management efficiency. Developed a specialized Lightning Web Component (LWC) to streamline the lead conversion process, simplifying the conversion of leads into opportunities within the Salesforce platform.

#### 2. Salesforce-You tube Integration

Team Size: 2

Technology Used: APEX, Postman, API, Lightning Web Component

**Role:** My role is to develop new functionality, and Bug fixing. Also Implementing all the existing feature to Loosely – Coupled Architecture.

Project Overview: Developed a Lightning Web Component (LWC) within the Salesforce platform to seamlessly integrate with YouTube using API keys, providing a user-friendly interface for accessing YouTube data directly within Salesforce. Utilized HTML, CSS, and JavaScript to build the LWC, implementing responsive design principles and Salesforce's Lightning Design System (SLDS) for consistent and intuitive user experience. Integrated YouTube Data API calls within the LWC using JavaScript Fetch API or Salesforce's Apex HTTP classes, enabling retrieval of video metadata, analytics, and engagement metrics. Configured API keys securely within the LWC's JavaScript code or stored them in Salesforce Custom Metadata Types for centralized management and enhanced security. Implemented features such as searching for YouTube videos, displaying video thumbnails and titles, and retrieving video statistics within the LWC's user interface, providing users with real-time access to relevant YouTube content. Leveraged Salesforce's Lightning Message Service (LMS) or Custom Events for inter-component communication, allowing seamless integration of the YouTube LWC with other Salesforce components or applications. Ensured compliance with YouTube API usage policies and best practices, including adhering to API rate limits, handling authentication and authorization securely, and optimizing API calls for performance and efficiency. Conducted thorough testing of the LWC across different browsers and devices, addressing any compatibility issues and ensuring consistent functionality and performance. Documented the LWC's functionality, including API integration methods, usage instructions, and troubleshooting guidelines, for reference by administrators and developers. Provided training and support to users and stakeholders on utilizing the YouTube LWC within Salesforce, empowering them to leverage YouTube data effectively for their business needs

#### 3. Salesforce Chat GPT Integration

**Learning Project** 

Team Size: 1

Technology Used: APEX, Postman, API, Lightning Web Component

Project Overview: Developed a Lightning Web Component (LWC) within the Salesforce platform to seamlessly integrate with Chat GPT API, enabling intelligent conversational capabilities directly within Salesforce. Utilized HTML, CSS, and JavaScript to build the LWC, adhering to Salesforce's Lightning Design System (SLDS) guidelines for a cohesive user interface. Integrated Chat GPT API calls within the LWC's JavaScript code using JavaScript Fetch API or Salesforce's Apex HTTP classes, allowing for real-time generation of AI-powered responses based on user inputs. Configured API keys securely within the LWC, following best practices for authentication and authorization to ensure data privacy and security. Implemented features such as initiating conversations, receiving AI-generated responses, and handling user interactions within the LWC's interface, providing users with an intuitive and interactive chat experience. Leveraged Salesforce's event-driven architecture, such as Lightning Message Service (LMS) or Custom Events, for seamless communication between the Chat GPT LWC and other Salesforce components or applications. Adhered to Chat GPT API usage policies and guidelines, including rate limits and data usage restrictions, to ensure compliance and optimize performance. Conducted comprehensive testing of the Chat GPT LWC across various browsers and devices, ensuring compatibility

and functionality across different environments. Documented the functionality of the Chat GPT LWC, including usage instructions, API integration methods, and troubleshooting guidelines, to facilitate its adoption and usage by administrators and developers. Provided training and support to users and stakeholders on leveraging the Chat GPT LWC within Salesforce, empowering them to utilize AI capabilities for improved productivity and customer engagement.

4. Salesforce SharePoint Integration SFCPRISMS Solutions Pvt Ltd (Cloud-File)

Team Size: 8

Technology Used: APEX, Postman, API, Lightning Web Component

**Project Overview:** The Salesforce-SharePoint Integration project aims to enhance document management by enabling users to upload files from Salesforce to SharePoint, delete files from Salesforce, and create or delete folders in SharePoint. This integration leverages APIs and middleware solutions to ensure seamless communication and secure data transfer between the platforms. By automating file and folder management tasks, the project enhances workflow efficiency, ensures organized and centralized document storage, and provides robust security measures. The integration will streamline processes, reduce manual effort, and improve collaboration, ultimately leading to better business outcomes and user satisfaction.

# Certifications

- SALESFORCE ASSOCIATE
- FUNDAMENTALS I MP
- FUNDAMENTALS II MP
- COPADO CONSULTANT
- COPADO EXTENSION BUILDER
- COPADO ROBOTIC TESTING

# **Education**

R.B.S College Andaur (L.N.M.U)

Bachelor in Science

• Graduated with 60 %

Dr. J.M.T.S.A.N.S. Inter College, Sultanpur

Senior Secondary School

Aggregate 65%

Darbhanga, Bihar

Aug 2017 - Mar 2020

Samastipur, Bihar

Apr 2015- Feb 2017