



Training Website

Web Application and API Integration

Background

All technicians are put through a rigorous internal training programme before they can work solo on-site. This training is done via mentorship and structured observation of tasks. Each observation is recorded and subsequently assessed. The training is 'hands-on' and is often scored via paper based notes and submitted to a manager for review. Each training element contains a specific skill set that is to be observed and graded competent, progressing, or stop. When a programme of training is complete, the manager will review and, if satisfactory, will submit the body of assessments to the Health & Safety Manager to issue a certificate of competency.

Development

A website/application is required to administer the training records. This should be primarily designed assuming use on a desktop computer or laptop, but with an eye to it being mobile friendly too. The system will maintain the structure of training programmes, keep track of which member of staff is assigned to which programmes, and also keep track of re-training reminders at a configurable interval. The system will allow a Health & Safety manager to review training and approve satisfactory training routes with an issued certificate of competency. Ideally, the website should integrate with the Company HR system for the purpose of staff records and related matters.

Project Contact

Gemma Bark, Health & Safety Manager (gibark@tcsiteservices.co.uk)

T&C Site Services Ltd
Etruria House, Garner Street
Etruria,
Stoke-on-Trent
ST4 7BE