



Manage load balancing

StorageGRID

NetApp

May 17, 2022

Table of Contents

- Manage load balancing 1
 - Manage load balancing: Overview 1
 - How load balancing works - Load Balancer service 1
 - Configure load balancer endpoints 2
 - How load balancing works - CLB service (deprecated) 10

Manage load balancing

Manage load balancing: Overview

You can use the StorageGRID load balancing functions to handle ingest and retrieval workloads from S3 and Swift clients. Load balancing maximizes speed and connection capacity by distributing the workloads and connections across multiple Storage Nodes.

You can load balance client workloads in the following ways:

- Use the Load Balancer service, which is installed on Admin Nodes and Gateway Nodes. The Load Balancer service provides Layer 7 load balancing and performs TLS termination of client requests, inspects the requests, and establishes new secure connections to the Storage Nodes. This is the recommended load balancing mechanism.

See [How load balancing works - Load Balancer service](#).

- Use the deprecated Connection Load Balancer (CLB) service, which is installed on Gateway Nodes only. The CLB service provides Layer 4 load balancing and supports link costs.

See [How load balancing works - CLB service \(deprecated\)](#).

- Integrate a third-party load balancer. Contact your NetApp account representative for details.

How load balancing works - Load Balancer service

The Load Balancer service distributes incoming network connections from client applications to Storage Nodes. To enable load balancing, you must configure load balancer endpoints using the Grid Manager.

You can configure load balancer endpoints only for Admin Nodes or Gateway Nodes, since these node types contain the Load Balancer service. You cannot configure endpoints for Storage Nodes or Archive Nodes.

Each load balancer endpoint specifies a port, a network protocol (HTTP or HTTPS), a client type (S3 or Swift), and a binding mode. HTTPS endpoints require a server certificate. Binding modes allow you to restrict the accessibility of endpoint ports to:

- The virtual IP addresses (VIPs) of specific high availability (HA) groups
- Specific network interfaces of specific Admin and Gateway Nodes

Port considerations

Clients can access any of the endpoints you configure on any node running the Load Balancer service, with two exceptions: ports 80 and 443 are reserved on Admin Nodes, so endpoints configured on these ports support load balancing operations only on Gateway Nodes.

If you have remapped any ports, you cannot use the same ports to configure load balancer endpoints. You can create endpoints using remapped ports, but those endpoints will be remapped to the original CLB ports and service, not the Load Balancer service. Follow the steps in [Remove port remaps](#).



The CLB service is deprecated.

CPU availability

The Load Balancer service on each Admin Node and Gateway Node operates independently when forwarding S3 or Swift traffic to the Storage Nodes. Through a weighting process, the Load Balancer service routes more requests to Storage Nodes with higher CPU availability. Node CPU load information is updated every few minutes, but weighting might be updated more frequently. All Storage Nodes are assigned a minimal base weight value, even if a node reports 100% utilization or fails to report its utilization.

In some cases, information about CPU availability is limited to the site where the Load Balancer service is located.

Configure load balancer endpoints

Load balancer endpoints determine the ports and network protocols S3 and Swift clients can use when connecting to the StorageGRID load balancer on Gateway and Admin Nodes.

What you'll need

- You are signed in to the Grid Manager using a [supported web browser](#).
- You have the Root access permission.
- If you previously remapped a port you intend to use for the load balancer endpoint, you have [removed the port remap](#).
- You have created any high availability (HA) groups you plan to use. HA groups are recommended, but not required. See [Manage high availability groups](#).
- If the load balancer endpoint will be used by [S3 tenants for S3 Select](#), it must not use the IP addresses or FQDNs of any bare-metal nodes. Only SG100 or SG1000 appliances and VMware-based software nodes are allowed for the load balancer endpoints used for S3 Select.
- You have configured any VLAN interfaces you plan to use. See [Configure VLAN interfaces](#).
- If you are creating an HTTPS endpoint (recommended), you have the information for the server certificate.



Changes to an endpoint certificate can take up to 15 minutes to be applied to all nodes.

- To upload a certificate, you need the server certificate, the certificate private key, and optionally, a CA bundle.
- To generate a certificate, you need all of the domain names and IP addresses that S3 or Swift clients will use to access the endpoint. You must also know the subject (Distinguished Name).
- If you want to use the StorageGRID S3 and Swift API certificate (which can also be used for connections directly to Storage Nodes), you have already replaced the default certificate with a custom certificate signed by an external certificate authority. See [Configure S3 and Swift API certificates](#).

The certificate can use wildcards to represent the fully qualified domain names of all Admin Nodes and Gateway Nodes running the Load Balancer service. For example, `*.storagegrid.example.com` uses the `*` wildcard to represent `adm1.storagegrid.example.com` and `gn1.storagegrid.example.com`. See [Configure S3 API endpoint domain names](#).

Create a load balancer endpoint

Each load balancer endpoint specifies a port, a client type (S3 or Swift), and a network protocol (HTTP or HTTPS).

Access the wizard

1. Select **CONFIGURATION > Network > Load balancer endpoints**.
2. Select **Create**.

Enter endpoint details

1. Enter details for the endpoint.

Create a load balancer endpoint

1 Enter endpoint details

2 Select binding mode

3 Attach certificate

Endpoint details

Name

Port

Enter an unused port or accept the suggested port.

10443

Client type

Select the type of client application that will use this endpoint.

☒ S3 ☐ Swift

Network protocol

Select the network protocol clients will use with this endpoint. If you select HTTPS, attach the security certificate before saving the endpoint.

☐ HTTPS (recommended) ☒ HTTP

Cancel

Continue

Field	Description
Name	A descriptive name for the endpoint, which will appear in the table on the Load balancer endpoints page.

Field	Description
Port	<p>The port clients will use to connect to the Load Balancer service on Admin Nodes and Gateway Nodes.</p> <p>Accept the suggested port number or enter any external port that is not used by another grid service. Enter a value between 1 and 65535.</p> <p>If you enter 80 or 443, the endpoint is configured only on Gateway Nodes. These ports are reserved on Admin Nodes.</p> <p>See the Networking guidelines for information about external ports.</p>
Client type	The type of client application that will use this endpoint, either S3 or Swift .
Network protocol	<p>The network protocol that clients will use when connecting to this endpoint.</p> <ul style="list-style-type: none"> • Select HTTPS for secure, TLS encrypted communication (recommended). You must attach a security certificate before you can save the endpoint. • Select HTTP for less secure, unencrypted communication. Use HTTP only for a non-production grid.

2. Select **Continue**.

Select the binding mode

1. Select a binding mode for the endpoint to control how the endpoint is accessed.

Option	Description
Global (default)	<p>Clients can access the endpoint using a fully qualified domain name (FQDN), the IP address of any Gateway Node or Admin Node, or the virtual IP address of any HA group on any network.</p> <p>Use the Global setting (default) unless you need to restrict the accessibility of this endpoint.</p>
Node interfaces	Clients must use the IP address of a selected node and network interface to access this endpoint.
Virtual IPs of HA groups	<p>Clients must use a virtual IP address of an HA group to access this endpoint.</p> <p>Endpoints with this binding mode can all use the same port number, as long as the HA groups you select for the endpoints do not overlap.</p> <p>Endpoints with this mode can all use the same port number as long as the interfaces you select for the endpoints do not overlap.</p>



If you use the same port for more than one endpoint, an endpoint using **Virtual IPs of HA groups** mode overrides an endpoint using **Node interfaces** mode, which overrides an endpoint using **Global** mode.

- If you selected **Node interfaces**, select one or more node interfaces for each Admin Node or Gateway Node that you want to associate with this endpoint.

Binding mode

Select a binding mode if you plan to monitor or limit the use of this endpoint with a traffic classification policy.

The binding mode controls how the endpoint is accessed—using any IP address or using specific IP addresses and network interfaces.

☐ Global ☒ Node interfaces ☐ Virtual IPs of HA groups

If you use the same port for more than one endpoint, an endpoint bound to HA groups overrides an endpoint bound to Node interfaces, which overrides a Global endpoint. If this behavior does not meet your requirements, consider using a different port number for each endpoint.

Search...

Total interface count: 3

<input type="checkbox"/>	Node	Node interface	Site	IP address	Node type
<input type="checkbox"/>	DC1-ADM1	eth0	Data Center 1	172.16.3.246 and 2 more	Primary Admin Node
<input type="checkbox"/>	DC1-ADM1	eth1	Data Center 1	10.224.3.246 and 5 more	Primary Admin Node
<input type="checkbox"/>	DC1-ADM1	eth2	Data Center 1	47.47.3.246 and 3 more	Primary Admin Node

- If you selected **Virtual IPs of HA groups**, select one or more HA groups.

Binding mode

Select a binding mode if you plan to monitor or limit the use of this endpoint with a traffic classification policy.

The binding mode controls how the endpoint is accessed—using any IP address or using specific IP addresses and network interfaces.

☐ Global ☐ Node interfaces ☒ Virtual IPs of HA groups

If you use the same port for more than one endpoint, an endpoint bound to HA groups overrides an endpoint bound to Node interfaces, which overrides a Global endpoint. If this behavior does not meet your requirements, consider using a different port number for each endpoint.

Search...

Total interface count: 2

<input type="checkbox"/>	Name 	Description 	Virtual IP address 	Interfaces (in priority order) 
<input type="checkbox"/>	FabricPool	Use for FabricPool client access	10.96.104.5 10.96.104.6	DC1-ADM1-104-96:eth2 (active) DC2-ADM1-104-103:eth2
<input type="checkbox"/>	S3 Clients	use for S3 client access	10.96.104.10	DC1-ADM1-104-96:eth0 DC2-ADM1-104-103:eth0

4. If you are creating an **HTTP** endpoint, you do not need to attach a certificate. Select **Create** to add the new load balancer endpoint. Then, go to [After you finish](#). Otherwise, select **Continue** to attach the certificate.

Attach certificate

1. If you are creating an **HTTPS** endpoint, select the type of security certificate you want to attach to the endpoint.

The certificate secures the connections between S3 and Swift clients and the Load Balancer service on Admin Node or Gateway Nodes.

- **Upload certificate.** Select this option if you have custom certificates to upload.
- **Generate certificate.** Select this option if you have the values needed to generate a custom certificate.
- **Use StorageGRID S3 and Swift certificate.** Select this option if you want to use the global S3 and Swift API certificate, which can also be used for connections directly to Storage Nodes.

You cannot select this option unless you have replaced the default S3 and Swift API certificate, which is signed by the grid CA, with a custom certificate signed by an external certificate authority. See [Configure S3 and Swift API certificates](#).

2. If you are not using the StorageGRID S3 and Swift certificate, upload or generate the certificate.

Upload certificate

a. Select **Upload certificate**.

b. Upload the required server certificate files:

- **Server certificate**: The custom server certificate file in PEM encoding.
- **Certificate private key**: The custom server certificate private key file (.key).



EC private keys must be 224 bits or larger. RSA private keys must be 2048 bits or larger.

- **CA bundle**: A single optional file containing the certificates from each intermediate issuing certificate authority (CA). The file should contain each of the PEM-encoded CA certificate files, concatenated in certificate chain order.

c. Expand **Certificate details** to see the metadata for each certificate you uploaded. If you uploaded an optional CA bundle, each certificate displays on its own tab.

- Select **Download certificate** to save the certificate file or select **Download CA bundle** to save the certificate bundle.

Specify the certificate file name and download location. Save the file with the extension .pem.

For example: storagegrid_certificate.pem

- Select **Copy certificate PEM** or **Copy CA bundle PEM** to copy the certificate contents for pasting elsewhere.

d. Select **Create**.

The load balancer endpoint is created. The custom certificate is used for all subsequent new connections between S3 and Swift clients and the endpoint.

Generate certificate

a. Select **Generate certificate**.

b. Specify the certificate information:

- **Domain name**: One or more fully qualified domain names to include in the certificate. Use an * as a wildcard to represent multiple domain names.
- **IP**: One or more IP addresses to include in the certificate.
- **Subject**: X.509 subject or distinguished name (DN) of the certificate owner.
- **Days valid**: Number of days after creation that the certificate expires.

c. Select **Generate**.

d. Select **Certificate details** to see the metadata for the generated certificate.

- Select **Download certificate** to save the certificate file.

Specify the certificate file name and download location. Save the file with the extension .pem.

For example: storagegrid_certificate.pem

- Select **Copy certificate PEM** to copy the certificate contents for pasting elsewhere.

e. Select **Create**.

The load balancer endpoint is created. The custom certificate is used for all subsequent new connections between S3 and Swift clients and this endpoint.

After you finish

1. If you use a domain name system (DNS), ensure that the DNS includes a record to associate the StorageGRID fully qualified domain name to each IP address that clients will use to make connections.

The IP address you enter in the DNS record depends on whether you are using an HA group of load-balancing nodes:

- If you have configured a HA group, clients will connect to the virtual IP addresses of that HA group.
- If you are not using a HA group, clients will connect to the StorageGRID Load Balancer service using the IP address of any Gateway Node or Admin Node.

You must also ensure that the DNS record references all required endpoint domain names, including any wildcard names.

2. Provide S3 and Swift clients with the information needed to connect to the endpoint:

- Port number
- Fully qualified domain name or IP address
- Any required certificate details

View and edit load balancer endpoints

You can view details for existing load balancer endpoints, including the certificate metadata for a secured endpoint. You can also change an endpoint's name or binding mode and update any associated certificates.

You cannot change the service type (S3 or Swift), the port, or the protocol (HTTP or HTTPS).

- To view basic information for all load balancer endpoints, review the table on the Load balancer endpoints page.

Create

Actions

Search...

Total endpoints count: 1

<input type="checkbox"/>	Name	Port	Network protocol	Binding mode	Certificate expiration
<input type="checkbox"/>	FabricPool endpoint	10443	HTTPS	Global	Oct 19th, 2022

- To view all details about a specific endpoint, including certificate metadata, select the endpoint's name in the table.

FabricPool endpoint

Port: 10443
 Client type: S3
 Network protocol: HTTPS
 Binding mode: Global
 Endpoint ID: c2b6feb3-c567-449d-b717-4fed98c4a411

[Remove](#)

Binding Mode

[Certificate](#)

You can select a different binding mode or change IP addresses for the current binding mode.

[Edit binding mode](#)

Binding mode: Global




This endpoint uses the Global binding mode. Unless there are one or more overriding endpoints for the same port, clients can access this endpoint using the IP address of any Gateway Node, any Admin Node, or the virtual IP of any HA group on any network.

- To edit an endpoint, use the **Actions** menu on the Load balancer endpoints page or the details page for a specific endpoint.



After editing an endpoint, you might need to wait up to 15 minutes for your changes to be applied to all nodes.

Task	Actions menu	Details page
Edit endpoint name	a. Select the check box for the endpoint. b. Select Actions > Edit endpoint name . c. Enter the new name. d. Select Save .	a. Select the endpoint name to display the details. b. Select the edit icon  . c. Enter the new name. d. Select Save .
Edit endpoint binding mode	a. Select the check box for the endpoint. b. Select Actions > Edit endpoint binding mode . c. Update the binding mode as required. d. Select Save changes .	a. Select the endpoint name to display the details. b. Select Edit binding mode . c. Update the binding mode as required. d. Select Save changes .

Task	Actions menu	Details page
Edit endpoint certificate	<ol style="list-style-type: none"> Select the check box for the endpoint. Select Actions > Edit endpoint certificate. Upload or generate a new custom certificate or begin using the global S3 and Swift certificate, as required. Select Save changes. 	<ol style="list-style-type: none"> Select the endpoint name to display the details. Select the Certificate tab. Select Edit certificate. Upload or generate a new custom certificate or begin using the global S3 and Swift certificate, as required. Select Save changes.

Remove load balancer endpoints

You can remove one or more endpoints using the **Actions** menu, or you can remove a single endpoint from the details page.



To prevent client disruptions, update any affected S3 or Swift client applications before you remove a load balancer endpoint. Update each client to connect using a port assigned to another load balancer endpoint. Be sure to update any required certificate information as well.

- To remove one or more endpoints:
 - From the Load balancer page, select the check box for each endpoint you want to remove.
 - Select **Actions > Remove**.
 - Select **OK**.
- To remove one endpoint from the details page:
 - From the Load balancer page, select the endpoint name.
 - Select **Remove** on the details page.
 - Select **OK**.

How load balancing works - CLB service (deprecated)

The Connection Load Balancer (CLB) service on Gateway Nodes is deprecated. The Load Balancer service is now the recommended load balancing mechanism.

The CLB service uses Layer 4 load balancing to distribute incoming TCP network connections from client applications to the optimal Storage Node based on availability, system load, and the administrator-configured link cost. When the optimal Storage Node is chosen, the CLB service establishes a two-way network connection and forwards the traffic to and from the chosen node. The CLB does not consider the Grid Network configuration when directing incoming network connections.


To view information about the CLB service, select **SUPPORT > Tools > Grid topology**, and then expand a Gateway Node until you can select **CLB** and the options below it.

Grid Topology
StorageGRID Webscale Deployment

Data Center 1
DC1-ADM1-98-160
DC1-G1-98-161
SSM
CLB
HTTP
Events
Resources
DC1-G1-98-162
DC1-S2-98-163
DC1-S3-98-164
DC1-ARC1-98-165
Data Center 2
Data Center 3

Overview
Alarms
Reports
Configuration







Main



Overview: Summary - DC1-G1-98-161

Updated: 2015-10-27 16:23:33 PDT

Storage Capacity

Storage Nodes Installed:	N/A	
Storage Nodes Readable:	N/A	
Storage Nodes Writable:	N/A	
Installed Storage Capacity:	N/A	
Used Storage Capacity:	N/A	
Used Storage Capacity for Data:	N/A	
Used Storage Capacity for Metadata:	N/A	
Usable Storage Capacity:	N/A	

If you choose to use the CLB service, you should consider configuring link costs for your StorageGRID system.

- [What link costs are](#)
- [Update link costs](#)

Copyright Information

Copyright © 2022 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system- without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.