



Configure hardware (SG5600)

StorageGRID

NetApp
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Configure hardware (SG5600)

After applying power to the appliance, you must configure SANtricity Storage Manager, which is the software you will use to monitor the hardware. You must also configure the network connections that will be used by StorageGRID.

Configure StorageGRID connections (SG5600)

Before you can deploy a StorageGRID appliance as a Storage Node in a StorageGRID grid, you must configure the connections between the appliance and the networks you plan to use. You can configure networking by browsing to the StorageGRID Appliance Installer, which is included on the E5600SG controller (the compute controller in the appliance).

Access StorageGRID Appliance Installer

You must access the StorageGRID Appliance Installer to configure the connections between the appliance and the three StorageGRID networks: the Grid Network, the Admin Network (optional), and the Client Network (optional).

What you'll need

- You are using a [supported web browser](#).
- The appliance is connected to all of the StorageGRID networks you plan to use.
- You know the IP address, gateway, and subnet for the appliance on these networks.
- You have configured the network switches you plan to use.

About this task

When you first access the StorageGRID Appliance Installer, you can use the DHCP-assigned IP address for the Admin Network (assuming the appliance is connected to the Admin Network) or the DHCP-assigned IP address for the Grid Network. Using the IP address for the Admin Network is preferred. Otherwise, if you access the StorageGRID Appliance Installer using the DHCP address for the Grid Network, you might lose connection with the StorageGRID Appliance Installer when you change link settings and when you enter a static IP.

Steps

1. Obtain the DHCP address for the appliance on the Admin Network (if it is connected) or the Grid Network (if the Admin Network is not connected).

You can do either of the following:

- Provide the MAC address for management port 1 to your network administrator, so they can look up the DHCP address for this port on the Admin Network. The MAC address is printed on a label on the E5600SG controller, next to the port.
- Look at the seven-segment display on the E5600SG controller. If management port 1 and 10-GbE ports 2 and 4 on the E5600SG controller are connected to networks with DHCP servers, the controller attempts to obtain dynamically assigned IP addresses when you power on the enclosure. After the controller has completed the power-on process, its seven-segment display shows **HO**, followed by a repeating sequence of two numbers.

HO -- IP address for Admin Network -- IP address for Grid Network HO

In the sequence:

- The first set of numbers is the DHCP address for the appliance Storage Node on the Admin Network, if it is connected. This IP address is assigned to management port 1 on the E5600SG controller.
- The second set of numbers is the DHCP address for the appliance Storage Node on the Grid Network. This IP address is assigned to 10-GbE ports 2 and 4 when you first apply power to the appliance.



If an IP address could not be assigned using DHCP, 0.0.0.0 is displayed.

2. If you were able to obtain either of the DHCP addresses:

- a. Open a web browser on the service laptop.
- b. Enter this URL for the StorageGRID Appliance Installer:

`https://E5600SG_Controller_IP:8443`

For *E5600SG_Controller_IP*, use the DHCP address for the controller (use the IP address for the Admin Network if you have it).

- c. If you are prompted with a security alert, view and install the certificate using the browser's installation wizard.

The alert will not appear the next time you access this URL.

The StorageGRID Appliance Installer Home page appears. The information and messages shown when you first access this page depend on how your appliance is currently connected to StorageGRID networks. Error messages might appear that will be resolved in later steps.

NetApp® StorageGRID® Appliance Installer

[Home](#)[Configure Networking ▾](#)[Configure Hardware ▾](#)[Monitor Installation](#)[Advanced ▾](#)

Home

i The installation is ready to be started. Review the settings below, and then click Start Installation.

This Node

Node type

Storage ▾

Node name

MM-2-108-SGA-lab25

Cancel

Save

Primary Admin Node connection

Enable Admin Node discovery

☐

Primary Admin Node IP

172.16.1.178

Connection state

Connection to 172.16.1.178 ready

Cancel

Save

Installation

Current state

Ready to start installation of MM-2-108-SGA-lab25 into grid with Admin Node 172.16.1.178 running StorageGRID 11.2.0, using StorageGRID software downloaded from the Admin Node.

[Start Installation](#)

3. If the E5600SG controller could not acquire an IP address using DHCP:

a. Connect the service laptop to management port 2 on the E5600SG controller, using an Ethernet cable.



b. Open a web browser on the service laptop.

- c. Enter this URL for the StorageGRID Appliance Installer:

https://169.254.0.1:8443

The StorageGRID Appliance Installer Home page appears. The information and messages shown when you first access this page depend on how your appliance is currently connected.



If you cannot access the Home page over a link-local connection, configure the service laptop IP address as 169.254.0.2, and try again.

4. Review any messages displayed on the Home page and configure the link configuration and the IP configuration, as required.

Related information

[Web browser requirements](#)

Verify and upgrade StorageGRID Appliance Installer version

The StorageGRID Appliance Installer version on the appliance must match the software version installed on your StorageGRID system to ensure that all StorageGRID features are supported.

What you'll need

You have accessed the StorageGRID Appliance Installer.

StorageGRID appliances come from the factory preinstalled with the StorageGRID Appliance Installer. If you are adding an appliance to a recently upgraded StorageGRID system, you might need to manually upgrade the StorageGRID Appliance Installer before installing the appliance as a new node.

The StorageGRID Appliance Installer automatically upgrades when you upgrade to a new StorageGRID version. You do not need to upgrade the StorageGRID Appliance Installer on installed appliance nodes. This procedure is only required when you are installing an appliance that contains an earlier version of the StorageGRID Appliance Installer.

Steps

1. From the StorageGRID Appliance Installer, select **Advanced > Upgrade Firmware**.
2. Compare the Current Firmware version to the software version installed on your StorageGRID system. (From the top of the Grid Manager, select the help icon and select **About**.)

The second digit in the two versions should match. For example, if your StorageGRID system is running version 11.6.x.y, the StorageGRID Appliance Installer version should be 3.6.z.

3. If the appliance has a down-level version of the StorageGRID Appliance Installer, go to the NetApp Downloads page for StorageGRID.

[NetApp Downloads: StorageGRID](#)

Sign in with the username and password for your NetApp account.

4. Download the appropriate version of the **Support file for StorageGRID Appliances** and the corresponding checksum file.

The Support file for StorageGRID Appliances file is a .zip archive that contains the current and previous

firmware versions for all StorageGRID appliance models, in subdirectories for each controller type.

After downloading the Support file for StorageGRID Appliances file, extract the .zip archive and see the README file for important information about installing the StorageGRID Appliance Installer.

5. Follow the instructions on the Upgrade Firmware page of the StorageGRID Appliance Installer to perform these steps:
 - a. Upload the appropriate support file (firmware image) for your controller type and the checksum file.
 - b. Upgrade the inactive partition.
 - c. Reboot and swap partitions.
 - d. Upgrade the second (inactive) partition.

Related information

[Access StorageGRID Appliance Installer](#)

Configure network links (SG5600)

You can configure network links for the ports used to connect the appliance to the Grid Network, the Client Network, and the Admin Network. You can set the link speed as well as the port and network bond modes.

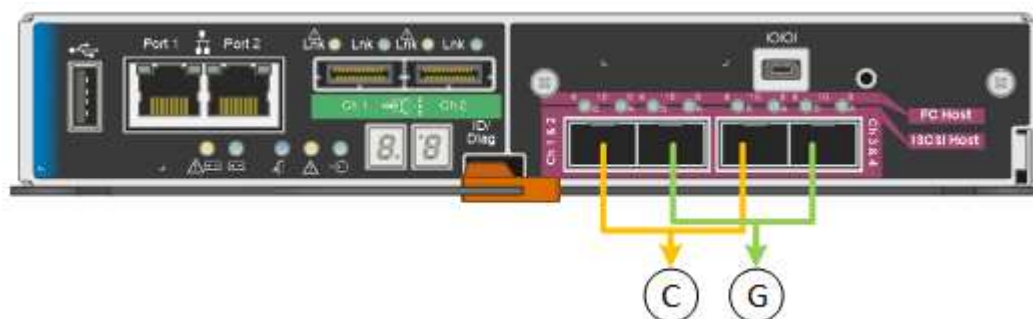
What you'll need

If you plan to use Aggregate port bond mode, LACP network bond mode, or VLAN tagging:

- You have connected the 10-GbE ports on the appliance to switches that can support VLAN and LACP.
- If multiple switches are participating in the LACP bond, the switches support multi-chassis link aggregation groups (MLAG), or equivalent.
- You understand how to configure the switches to use VLAN, LACP, and MLAG or equivalent.
- You know the unique VLAN tag to use for each network. This VLAN tag will be added to each network packet to ensure that network traffic is routed to the correct network.

About this task

This figure shows how the four 10-GbE ports are bonded in fixed port bond mode (default configuration).



Callout	Which ports are bonded
C	Ports 1 and 3 are bonded together for the Client Network, if this network is used.

Callout	Which ports are bonded
G	Ports 2 and 4 are bonded together for the Grid Network.

This figure shows how the four 10-GbE ports are bonded in aggregate port bond mode.



Callout	Which ports are bonded
1	All four ports are grouped in a single LACP bond, allowing all ports to be used for Grid Network and Client Network traffic.

The table summarizes the options for configuring the four 10-GbE ports. You only need to configure the settings on the Link Configuration page if you want to use a non-default setting.

• **Fixed (default) port bond mode**

Network bond mode	Client Network disabled (default)	Client Network enabled
Active-Backup (default)	<ul style="list-style-type: none"> Ports 2 and 4 use an active-backup bond for the Grid Network. Ports 1 and 3 are not used. A VLAN tag is optional. 	<ul style="list-style-type: none"> Ports 2 and 4 use an active-backup bond for the Grid Network. Ports 1 and 3 use an active-backup bond for the Client Network. VLAN tags can be specified for both networks for the convenience of the network administrator.

Network bond mode	Client Network disabled (default)	Client Network enabled
LACP (802.3ad)	<ul style="list-style-type: none"> • Ports 2 and 4 use an LACP bond for the Grid Network. • Ports 1 and 3 are not used. • A VLAN tag is optional. 	<ul style="list-style-type: none"> • Ports 2 and 4 use an LACP bond for the Grid Network. • Ports 1 and 3 use an LACP bond for the Client Network. • VLAN tags can be specified for both networks for the convenience of the network administrator.

• **Aggregate port bond mode**

Network bond mode	Client Network disabled (default)	Client Network enabled
LACP (802.3ad) only	<ul style="list-style-type: none"> • Ports 1-4 use a single LACP bond for the Grid Network. • A single VLAN tag identifies Grid Network packets. 	<ul style="list-style-type: none"> • Ports 1-4 use a single LACP bond for the Grid Network and the Client Network. • Two VLAN tags allow Grid Network packets to be segregated from Client Network packets.

See “10-GbE port connections for the E5600SG controller” for more information about port bond and network bond modes.

This figure shows how the two 1-GbE management ports on the E5600SG controller are bonded in Active-Backup network bond mode for the Admin Network.

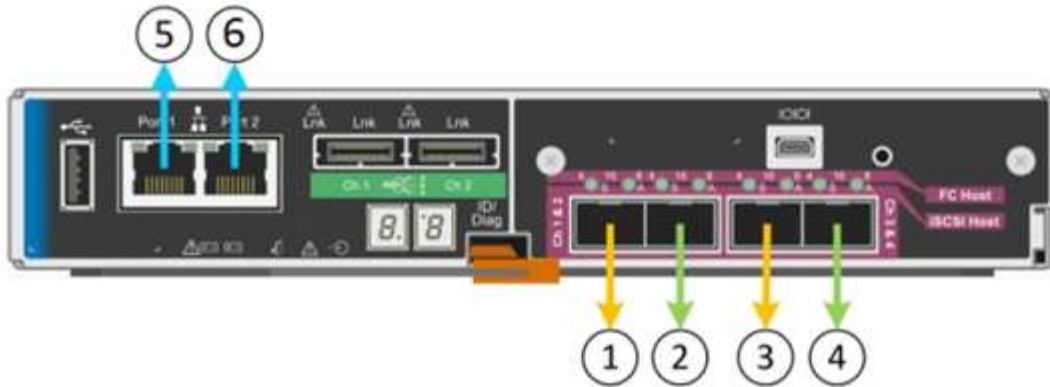


Steps

1. From the menu bar of the StorageGRID Appliance Installer, click **Configure Networking > Link Configuration**.

The Network Link Configuration page displays a diagram of your appliance with the network and management ports numbered.

Network Link Configuration



⚠ You might lose your connection if you make changes to the network or link you are connected through. If you are not reconnected within 1 minute, re-enter the URL using one of the other IP addresses assigned to the appliance.

The Link Status table lists the link state (up/down) and speed (1/10/25/40/100 Gbps) of the numbered ports.

Link Status

Link	State	Speed (Gbps)
1	Down	N/A
2	Up	10
3	Up	10
4	Down	N/A
5	Up	1
6	Up	1

The first time you access this page:

- **Link Speed** is set to **10GbE**. This is the only link speed available for the E5600SG controller.
- **Port bond mode** is set to **Fixed**.
- **Network bond mode** for the Grid Network is set to **Active-Backup**.
- The **Admin Network** is enabled, and the network bond mode is set to **Independent**.
- The **Client Network** is disabled.

Link Settings

Link speed

Auto

Port bond mode



Fixed



Aggregate

Choose Fixed port bond mode if you want to use ports 2 and 4 for the Grid Network and ports 1 and 3 for the Client Network (if enabled). Choose Aggregate port bond mode if you want all connected ports to share a single LACP bond for both the Grid and Client Networks.

Grid Network

Enable network



Network bond mode



Active-Backup



LACP (802.3ad)

Enable VLAN (802.1q)
tagging



MAC Addresses

50:6b:4b:42:d7:00 50:6b:4b:42:d7:01 50:6b:4b:42:d7:24 50:6b:4b:42:d7:25

If you are using DHCP, it is recommended that you configure a permanent DHCP reservation. Use all of these MAC addresses in the reservation to assign one IP address to this network interface.

Admin Network

Enable network



Network bond mode



Independent



Active-Backup

Connect the Admin Network to port 5. Leave port 6 unconnected. If necessary, you can make a temporary direct Ethernet connection to port 6 and use link-local IP address 169.254.0.1 for access.

MAC Addresses

d8:c4:97:2a:e4:95

If you are using DHCP, it is recommended that you configure a permanent DHCP reservation. Use all of these MAC addresses in the reservation to assign one IP address to this network interface.

Client Network

Enable network



Enabling the Client Network causes the default gateway for this node to move to the Client Network. Before enabling the Client Network, ensure that you've added all necessary subnets to the Grid Network Subnet List. Otherwise, the connection to the node might be lost.

2. Enable or disable the StorageGRID networks you plan to use.

The Grid Network is required. You cannot disable this network.

- a. If the appliance is not connected to the Admin Network, unselect the **Enable network** check box for the Admin Network.

Enable network



- b. If the appliance is connected to the Client Network, select the **Enable network** check box for the Client Network.

The Client Network settings for the 10-GbE ports are now shown.

3. Refer to the table, and configure the port bond mode and the network bond mode.

The example shows:

- **Aggregate** and **LACP** selected for the Grid and the Client networks. You must specify a unique VLAN tag for each network. You can select values between 0 and 4095.
- **Active-Backup** selected for the Admin Network.

Link Settings

Link speed

Port bond mode ☐ Fixed ☒ Aggregate

Choose Fixed port bond mode if you want to use ports 2 and 4 for the Grid Network and ports 1 and 3 for the Client Network (if enabled). Choose Aggregate port bond mode if you want all connected ports to share a single LACP bond for both the Grid and Client Networks.

Grid Network

Enable network ☒

Network bond mode ☐ Active-Backup ☒ LACP (802.3ad)

If the port bond mode is Aggregate, all bonds must be in LACP (802.3ad) mode.

Enable VLAN (802.1q) tagging ☒

VLAN (802.1q) tag

Admin Network

Enable network ☒

Network bond mode ☐ Independent ☒ Active-Backup

Connect the Admin Network to ports 5 and 6. If necessary, you can make a temporary direct Ethernet connection by disconnecting ports 5 and 6, then connecting to port 6 and using link-local IP address 169.254.0.1 for access.

Client Network

Enable network ☒

Network bond mode ☐ Active-Backup ☒ LACP (802.3ad)

If the port bond mode is Aggregate, all bonds must be in LACP (802.3ad) mode.

Enable VLAN (802.1q) tagging ☒

VLAN (802.1q) tag

4. When you are satisfied with your selections, click **Save**.



You might lose your connection if you made changes to the network or link you are connected through. If you are not reconnected within 1 minute, re-enter the URL for the StorageGRID Appliance Installer using one of the other IP addresses assigned to the appliance:

`https://E5600SG_Controller_IP:8443`

Related information

[Port bond modes for the E5600SG controller ports](#)

Set IP configuration

You use the StorageGRID Appliance Installer to configure the IP addresses and routing

information used for the appliance Storage Node on the StorageGRID Grid, Admin, and Client Networks.

About this task

You must either assign a static IP for the appliance on each connected network or assign a permanent lease for the address on the DHCP server.

If you want to change the link configuration, see the instructions for changing the link configuration of the E5600SG controller.

Steps

1. In the StorageGRID Appliance Installer, select **Configure Networking > IP Configuration**.

The IP Configuration page appears.

2. To configure the Grid Network, select either **Static** or **DHCP** in the **Grid Network** section of the page.

Grid Network

The Grid Network is used for all internal StorageGRID traffic. The Grid Network provides connectivity between all nodes in the grid, across all sites and subnets. All hosts on the Grid Network must be able to talk to all other hosts. The Grid Network can consist of multiple subnets. Networks containing critical grid services, such as NTP, can also be added as Grid subnets.


IP Assignment ☒ Static ☐ DHCP


IPv4 Address (CIDR)



Gateway


 All required Grid Network subnets must also be defined in the Grid Network Subnet List on the Primary Admin Node before starting installation.

Subnets (CIDR)





MTU 

3. If you selected **Static**, follow these steps to configure the Grid Network:

- Enter the static IPv4 address, using CIDR notation.
- Enter the gateway.

If your network does not have a gateway, re-enter the same static IPv4 address.

- If you want to use jumbo frames, change the MTU field to a value suitable for jumbo frames, such as 9000. Otherwise, keep the default value of 1500.



The MTU value of the network must match the value configured on the switch port the node is connected to. Otherwise, network performance issues or packet loss might occur.



For the best network performance, all nodes should be configured with similar MTU values on their Grid Network interfaces. The **Grid Network MTU mismatch** alert is triggered if there is a significant difference in MTU settings for the Grid Network on individual nodes. The MTU values do not have to be the same for all network types.

- d. Click **Save**.

When you change the IP address, the gateway and list of subnets might also change.

If you lose your connection to the StorageGRID Appliance Installer, re-enter the URL using the new static IP address you just assigned. For example,

`https://services_appliance_IP:8443`

- e. Confirm that the list of Grid Network subnets is correct.

If you have grid subnets, the Grid Network gateway is required. All grid subnets specified must be reachable through this gateway. These Grid Network subnets must also be defined in the Grid Network Subnet List on the primary Admin Node when you start StorageGRID installation.



The default route is not listed. If the Client Network is not enabled, the default route will use the Grid Network gateway.

- To add a subnet, click the insert icon **+** to the right of the last entry.
- To remove an unused subnet, click the delete icon **x**.

- f. Click **Save**.

4. If you selected **DHCP**, follow these steps to configure the Grid Network:

- a. After you select the **DHCP** radio button, click **Save**.

The **IPv4 Address**, **Gateway**, and **Subnets** fields are automatically populated. If the DHCP server is set up to assign an MTU value, the **MTU** field is populated with that value, and the field becomes read-only.

Your web browser is automatically redirected to the new IP address for the StorageGRID Appliance Installer.

- b. Confirm that the list of Grid Network subnets is correct.

If you have grid subnets, the Grid Network gateway is required. All grid subnets specified must be reachable through this gateway. These Grid Network subnets must also be defined in the Grid Network Subnet List on the primary Admin Node when you start StorageGRID installation.



The default route is not listed. If the Client Network is not enabled, the default route will use the Grid Network gateway.

- To add a subnet, click the insert icon **+** to the right of the last entry.
- To remove an unused subnet, click the delete icon **x**.

- c. If you want to use jumbo frames, change the MTU field to a value suitable for jumbo frames, such as 9000. Otherwise, keep the default value of 1500.



The MTU value of the network must match the value configured on the switch port the node is connected to. Otherwise, network performance issues or packet loss might occur.



For the best network performance, all nodes should be configured with similar MTU values on their Grid Network interfaces. The **Grid Network MTU mismatch** alert is triggered if there is a significant difference in MTU settings for the Grid Network on individual nodes. The MTU values do not have to be the same for all network types.

d. Click **Save**.

5. To configure the Admin Network, select either **Static** or **DHCP** in the Admin Network section of the page.



To configure the Admin Network, you must enable the Admin Network on the Link Configuration page.

Admin Network

The Admin Network is a closed network used for system administration and maintenance. The Admin Network is typically a private network and does not need to be routable between sites.

IP Assignment ☒ Static ☐ DHCP

IPv4 Address (CIDR)

Gateway

Subnets (CIDR) **+**

MTU

6. If you selected **Static**, follow these steps to configure the Admin Network:

a. Enter the static IPv4 address, using CIDR notation, for Management Port 1 on the appliance.

Management Port 1 is the left of the two 1-GbE RJ45 ports on the right end of the appliance.

b. Enter the gateway.

If your network does not have a gateway, re-enter the same static IPv4 address.

c. If you want to use jumbo frames, change the MTU field to a value suitable for jumbo frames, such as

9000. Otherwise, keep the default value of 1500.



The MTU value of the network must match the value configured on the switch port the node is connected to. Otherwise, network performance issues or packet loss might occur.

d. Click **Save**.

When you change the IP address, the gateway and list of subnets might also change.

If you lose your connection to the StorageGRID Appliance Installer, re-enter the URL using the new static IP address you just assigned. For example,

`https://services_appliance:8443`

e. Confirm that the list of Admin Network subnets is correct.

You must verify that all subnets can be reached using the gateway you provided.



The default route cannot be made to use the Admin Network gateway.

- To add a subnet, click the insert icon **+** to the right of the last entry.
- To remove an unused subnet, click the delete icon **x**.

f. Click **Save**.

7. If you selected **DHCP**, follow these steps to configure the Admin Network:

a. After you select the **DHCP** radio button, click **Save**.

The **IPv4 Address**, **Gateway**, and **Subnets** fields are automatically populated. If the DHCP server is set up to assign an MTU value, the **MTU** field is populated with that value, and the field becomes read-only.

Your web browser is automatically redirected to the new IP address for the StorageGRID Appliance Installer.

b. Confirm that the list of Admin Network subnets is correct.

You must verify that all subnets can be reached using the gateway you provided.



The default route cannot be made to use the Admin Network gateway.

- To add a subnet, click the insert icon **+** to the right of the last entry.
- To remove an unused subnet, click the delete icon **x**.

c. If you want to use jumbo frames, change the MTU field to a value suitable for jumbo frames, such as 9000. Otherwise, keep the default value of 1500.



The MTU value of the network must match the value configured on the switch port the node is connected to. Otherwise, network performance issues or packet loss might occur.

d. Click **Save**.

8. To configure the Client Network, select either **Static** or **DHCP** in the **Client Network** section of the page.



To configure the Client Network, you must enable the Client Network on the Link Configuration page.

Client Network

The Client Network is an open network used to provide access to client applications, including S3 and Swift. The Client Network enables grid nodes to communicate with any subnet reachable through the Client Network gateway. The Client Network does not become operational until you complete the StorageGRID configuration steps.

IP Assignment ☒ Static ☐ DHCP

IPv4 Address (CIDR)

Gateway

MTU

9. If you selected **Static**, follow these steps to configure the Client Network:

- Enter the static IPv4 address, using CIDR notation.
- Click **Save**.
- Confirm that the IP address for the Client Network gateway is correct.



If the Client Network is enabled, the default route is displayed. The default route uses the Client Network gateway and cannot be moved to another interface while the Client Network is enabled.

- If you want to use jumbo frames, change the MTU field to a value suitable for jumbo frames, such as 9000. Otherwise, keep the default value of 1500.



The MTU value of the network must match the value configured on the switch port the node is connected to. Otherwise, network performance issues or packet loss might occur.

- Click **Save**.

10. If you selected **DHCP**, follow these steps to configure the Client Network:

- After you select the **DHCP** radio button, click **Save**.

The **IPv4 Address** and **Gateway** fields are automatically populated. If the DHCP server is set up to assign an MTU value, the **MTU** field is populated with that value, and the field becomes read-only.

Your web browser is automatically redirected to the new IP address for the StorageGRID Appliance Installer.

- b. Confirm that the gateway is correct.



If the Client Network is enabled, the default route is displayed. The default route uses the Client Network gateway and cannot be moved to another interface while the Client Network is enabled.

- c. If you want to use jumbo frames, change the MTU field to a value suitable for jumbo frames, such as 9000. Otherwise, keep the default value of 1500.



The MTU value of the network must match the value configured on the switch port the node is connected to. Otherwise, network performance issues or packet loss might occur.

Related information

[Change link configuration of the E5600SG controller](#)

Verify network connections

You should confirm you can access the StorageGRID networks you are using from the appliance. To validate routing through network gateways, you should test connectivity between the StorageGRID Appliance Installer and IP addresses on different subnets. You can also verify the MTU setting.

Steps

1. From the menu bar of the StorageGRID Appliance Installer, click **Configure Networking > Ping and MTU Test**.

The Ping and MTU Test page appears.

Ping and MTU Test

Use a ping request to check the appliance's connectivity to a remote host. Select the network you want to check connectivity through, and enter the IP address of the host you want to reach. To verify the MTU setting for the entire path through the network to the destination, select Test MTU.

Ping and MTU Test

Network	<input type="text" value="Grid"/>
Destination IPv4 Address or FQDN	<input type="text"/>
Test MTU	<input type="checkbox"/>
<input type="button" value="Test Connectivity"/>	

2. From the **Network** drop-down box, select the network you want to test: Grid, Admin, or Client.
3. Enter the IPv4 address or fully qualified domain name (FQDN) for a host on that network.

For example, you might want to ping the gateway on the network or the primary Admin Node.

4. Optionally, select the **Test MTU** check box to verify the MTU setting for the entire path through the network to the destination.

For example, you can test the path between the appliance node and a node at a different site.

5. Click **Test Connectivity**.

If the network connection is valid, the "Ping test passed" message appears, with the ping command output listed.

Ping and MTU Test

Use a ping request to check the appliance's connectivity to a remote host. Select the network you want to check connectivity through, and enter the IP address of the host you want to reach. To verify the MTU setting for the entire path through the network to the destination, select Test MTU.

Ping and MTU Test

Network	<input type="text" value="Grid"/>
Destination IPv4 Address or FQDN	<input type="text" value="10.96.104.223"/>
Test MTU	<input checked="" type="checkbox"/>
<input type="button" value="Test Connectivity"/>	

Ping test passed

Ping command output

```
PING 10.96.104.223 (10.96.104.223) 1472(1500) bytes of data.  
1480 bytes from 10.96.104.223: icmp_seq=1 ttl=64 time=0.318 ms  
  
--- 10.96.104.223 ping statistics ---  
1 packets transmitted, 1 received, 0% packet loss, time 0ms  
rtt min/avg/max/mdev = 0.318/0.318/0.318/0.000 ms  
  
Found MTU 1500 for 10.96.104.223 via br0
```

Related information

[Configure network links \(SG5600\)](#)

[Change MTU setting](#)

Verify port-level network connections

To ensure that access between the StorageGRID Appliance Installer and other nodes is not obstructed by firewalls, confirm that the StorageGRID Appliance Installer can connect to a specific TCP port or set of ports at the specified IP address or range of addresses.

About this task

Using the list of ports provided in the StorageGRID Appliance Installer, you can test the connectivity between the appliance and the other nodes in your Grid Network.

Additionally, you can test connectivity on the Admin and Client Networks and on UDP ports, such as those used for external NFS or DNS servers. For a list of these ports, see the port reference in the StorageGRID networking guidelines.



The Grid Network ports listed in the port connectivity table are valid only for StorageGRID version 11.6.0. To verify which ports are correct for each node type, you should always consult the networking guidelines for your version of StorageGRID.

Steps

1. From the StorageGRID Appliance Installer, click **Configure Networking > Port Connectivity Test (nmap)**.

The Port Connectivity Test page appears.

The port connectivity table lists node types that require TCP connectivity on the Grid Network. For each node type, the table lists the Grid Network ports that should be accessible to your appliance.

You can test the connectivity between the appliance ports listed in the table and the other nodes in your Grid Network.

2. From the **Network** drop-down, select the network you want to test: **Grid**, **Admin**, or **Client**.
3. Specify a range of IPv4 addresses for the hosts on that network.

For example, you might want to probe the gateway on the network or the primary Admin Node.

Specify a range using a hyphen, as shown in the example.

4. Enter a TCP port number, a list of ports separated by commas, or a range of ports.

Port Connectivity Test

Network

Grid ▼

IPv4 Address Ranges

10.224.6.160-161

Port Ranges

22,2022

Protocol

☒ TCP ☐ UDP

Test Connectivity

5. Click **Test Connectivity**.

- If the selected port-level network connections are valid, the “Port connectivity test passed” message appears in a green banner. The nmap command output is listed below the banner.

Port connectivity test passed

Nmap command output. Note: Unreachable hosts will not appear in the output.

```
# Nmap 7.70 scan initiated Fri Nov 13 18:32:03 2020 as: /usr/bin/nmap -n -oN - -e br0 -p 22,2022 10.224.6.160-161
Nmap scan report for 10.224.6.160
Host is up (0.00072s latency).

PORT      STATE SERVICE
22/tcp    open  ssh
2022/tcp   open  down

Nmap scan report for 10.224.6.161
Host is up (0.00060s latency).

PORT      STATE SERVICE
22/tcp    open  ssh
2022/tcp   open  down

# Nmap done at Fri Nov 13 18:32:04 2020 -- 2 IP addresses (2 hosts up) scanned in 0.55 seconds
```

- If a port-level network connection is made to the remote host, but the host is not listening on one or more of the selected ports, the “Port connectivity test failed” message appears in a yellow banner. The nmap command output is listed below the banner.

Any remote port the host is not listening to has a state of “closed.” For example, you might see this yellow banner when the node you are trying to connect to is in a pre-installed state and the StorageGRID NMS service is not yet running on that node.

 Port connectivity test failed

Connection not established. Services might not be listening on target ports.

Nmap command output. Note: Unreachable hosts will not appear in the output.

```
# Nmap 7.70 scan initiated Sat May 16 17:07:02 2020 as: /usr/bin/nmap -n -oN - -e br0 -p 22,80,443,1504,1505,1506,1508,7443,9999
Nmap scan report for 172.16.4.71
Host is up (0.00020s latency).

PORT      STATE SERVICE
22/tcp    open  ssh
80/tcp    open  http
443/tcp    open  https
1504/tcp   closed evb-elm
1505/tcp   open  funkproxy
1506/tcp   open  utcd
1508/tcp   open  diagmond
7443/tcp   open  oracleas-https
9999/tcp   open  abyss
MAC Address: 00:50:56:87:39:AE (VMware)

# Nmap done at Sat May 16 17:07:03 2020 -- 1 IP address (1 host up) scanned in 0.59 seconds
```

- If a port-level network connection cannot be made for one or more selected ports, the “Port connectivity test failed” message appears in a red banner. The nmap command output is listed below the banner.

The red banner indicates that a TCP connection attempt to a port on the remote host was made, but nothing was returned to the sender. When no response is returned, the port has a state of “filtered” and is likely blocked by a firewall.



Ports with “closed” are also listed.

❗ Port connectivity test failed
Connection failed to one or more ports.

Nmap command output. Note: Unreachable hosts will not appear in the output.

```
# Nmap 7.70 scan initiated Sat May 16 17:11:01 2020 as: /usr/bin/nmap -n -oN - -e br0 -p 22,79,80,443,1504,1505,1506,1508,7443,9999 172.16.4.71
Nmap scan report for 172.16.4.71
Host is up (0.00029s latency).

PORT      STATE      SERVICE
22/tcp    open       ssh
79/tcp    filtered   finger
80/tcp    open       http
443/tcp    open       https
1504/tcp   closed     evb-elm
1505/tcp   open       funkproxy
1506/tcp   open       utcd
1508/tcp   open       diagmond
7443/tcp   open       oracleas-https
9999/tcp   open       abyss
MAC Address: 00:50:56:87:39:AE (VMware)

# Nmap done at Sat May 16 17:11:02 2020 -- 1 IP address (1 host up) scanned in 1.60 seconds
```

Related information

[Networking guidelines](#)

Configure SANtricity Storage Manager

You can use SANtricity Storage Manager to monitor the status of the storage disks and hardware components in your StorageGRID appliance. To access this software, you must know the IP address of management port 1 on the E2700 controller (the storage controller in the appliance).

Set IP address for E2700 controller

Management port 1 on the E2700 controller connects the appliance to the management network for SANtricity Storage Manager. You must set a static IP address for the E2700 controller to ensure that you do not lose your management connection to the hardware and the controller firmware in the StorageGRID appliance.

What you'll need

You are using a [supported web browser](#).

About this task

DHCP-assigned addresses could change at any time. Assign a static IP address to the controller to ensure consistent accessibility.

Steps

1. From the client, enter the URL for the StorageGRID Appliance Installer:
`https://E5600SG_Controller_IP:8443`

For `E5600SG_Controller_IP`, use the IP address for the appliance on any StorageGRID network.

The StorageGRID Appliance Installer Home page appears.

2. Select **Hardware Configuration > Storage Controller Network Configuration**.

The Storage Controller Network Configuration page appears.

3. Depending on your network configuration, select **Enabled** for IPv4, IPv6, or both.

4. Make a note of the IPv4 address that is automatically displayed.

DHCP is the default method for assigning an IP address to this port.



It might take a few minutes for the DHCP values to appear.

IPv4 Address Assignment ☐ Static ☒ DHCP

IPv4 Address (CIDR) 10.224.5.166/21

Default Gateway 10.224.0.1

5. Optionally, set a static IP address for the E2700 controller management port.



You should either assign a static IP for the management port or assign a permanent lease for the address on the DHCP server.

- Select **Static**.
- Enter the IPv4 address, using CIDR notation.
- Enter the default gateway.

IPv4 Address Assignment ☒ Static ☐ DHCP

IPv4 Address (CIDR) 10.224.2.200/21

Default Gateway 10.224.0.1

d. Click **Save**.

It might take a few minutes for your changes to be applied.

When you connect to SANtricity Storage Manager, you will use the new static IP address as the URL:
https://E2700_Controller_IP

Related information

[NetApp Documentation: SANtricity Storage Manager](#)

Add appliance to SANtricity Storage Manager

You connect the E2700 controller in the appliance to SANtricity Storage Manager and

then add the appliance as a storage array.

What you'll need

You are using a [supported web browser](#).

About this task

For detailed instructions, see the SANtricity Storage Manager documentation.

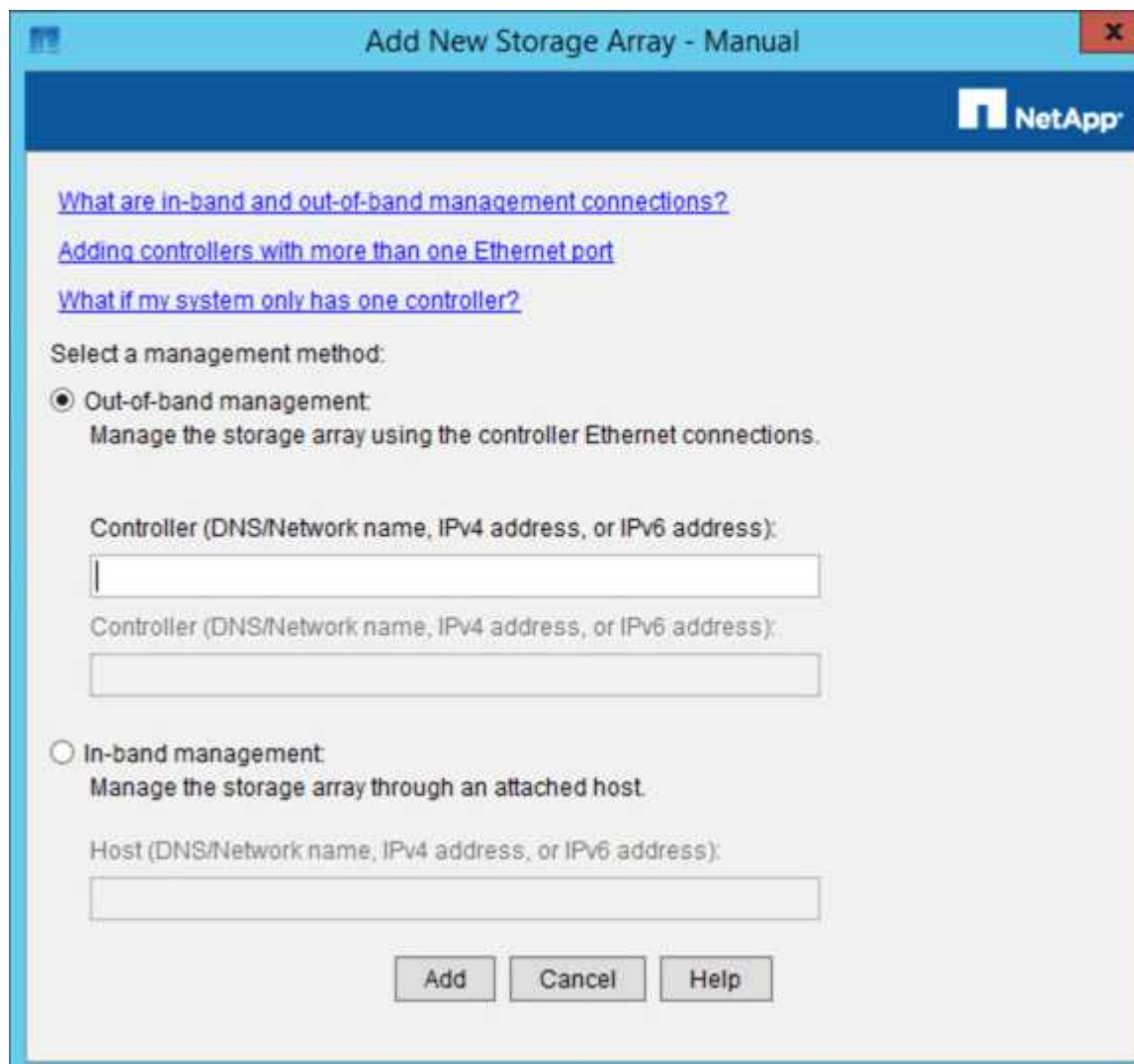
Steps

1. Open a web browser, and enter the IP address as the URL for SANtricity Storage Manager:
`https://E2700_Controller_IP`

The login page for SANtricity Storage Manager appears.

2. On the **Select Addition Method** page, select **Manual**, and click **OK**.
3. Select **Edit > Add Storage Array**.

The Add New Storage Array - Manual page appears.



The screenshot shows a web browser window titled "Add New Storage Array - Manual" with the NetApp logo in the top right corner. The page contains several links: "What are in-band and out-of-band management connections?", "Adding controllers with more than one Ethernet port", and "What if my system only has one controller?". Below these links, there is a section titled "Select a management method:". Under this section, there are two radio button options. The first option, "Out-of-band management:", is selected with a radio button. Below it, the text "Manage the storage array using the controller Ethernet connections." is displayed. There are two text input fields for "Controller (DNS/Network name, IPv4 address, or IPv6 address):". The second option, "In-band management:", is unselected. Below it, the text "Manage the storage array through an attached host." is displayed. There is one text input field for "Host (DNS/Network name, IPv4 address, or IPv6 address):". At the bottom of the form, there are three buttons: "Add", "Cancel", and "Help".

4. In the **Out-of-band management** box, enter one of the following values:
 - **Using DHCP:** The IP address assigned by the DHCP server to management port 1 on the E2700

controller

- **Not using DHCP:** 192.168.128.101



Only one of the appliance's controllers is connected to SANtricity Storage Manager, so you only need to enter one IP address.

5. Click **Add**.

Related information

[NetApp Documentation: SANtricity Storage Manager](#)

Set up SANtricity Storage Manager

After accessing SANtricity Storage Manager, you can use it to configure hardware settings. Typically, you configure these settings before deploying the appliance as a Storage Node in a StorageGRID system.

Configure AutoSupport

The AutoSupport tool collects data in a customer support bundle from the appliance and automatically sends the data to technical support. Configuring AutoSupport assists technical support with remote troubleshooting and problem analysis.

What you'll need

- The AutoSupport feature must be enabled and activated on the appliance.

The AutoSupport feature is activated and deactivated globally on a storage management station.

- The Storage Manager Event Monitor must be running on at least one machine with access to the appliance and, preferably, on no more than one machine.

About this task

All of the data is compressed into a single compressed archive file format (.7z) at the location you specify.

AutoSupport provides the following types of messages:

Message types	Description
Event messages	<ul style="list-style-type: none">• Sent when a support event on the managed appliance occurs• Include system configuration and diagnostic information
Daily messages	<ul style="list-style-type: none">• Sent once every day during a user configurable time interval in the local time of the appliance• Include the current system event logs and performance data

Message types	Description
Weekly messages	<ul style="list-style-type: none"> • Sent once every week during a user configurable time interval in the local time of the appliance • Include configuration and system state information

Steps

1. From the Enterprise Management Window in SANtricity Storage Manager, select the **Devices** tab, and then select **Discovered Storage Arrays**.
2. Select **Tools > AutoSupport > Configuration**.
3. Use SANtricity Storage Manager online help, if needed, to complete the task.

Related information

[NetApp Documentation: SANtricity Storage Manager](#)

Verify receipt of AutoSupport

You should verify that technical support is receiving your AutoSupport messages. You can find the status of AutoSupport for your systems on the Active IQ portal. Verifying receipt of these messages ensures that technical support has your information if you need assistance.

About this task

AutoSupport can show one of the following statuses:

- **ON**

An ON status indicates that technical support is currently receiving AutoSupport messages from the system.

- **OFF**

An OFF status suggests that you might have disabled AutoSupport because technical support has not received a Weekly Log from the system in the last 15 calendar days or there might have been a change in your environment or configuration (as an example).

- **DECLINE**

A DECLINE status means that you have notified technical support that you will not enable AutoSupport.

After technical support receives a Weekly Log from the system, the AutoSupport status changes to ON.

Steps

1. Go to the NetApp Support Site at mysupport.netapp.com, and sign in to the Active IQ portal.
2. If the AutoSupport status is OFF, and you believe that is incorrect, complete the following:
 - a. Check your system configuration to ensure that you have turned AutoSupport on.
 - b. Check your network environment and configuration to ensure that the system can send messages to technical support.

Configure email and SNMP trap alert notifications

SANtricity Storage Manager can notify you when the status of the appliance or one of its components changes. This is called an alert notification. You can receive alert notifications by two different methods: email and SNMP traps. You must configure the alert notifications you want to receive.

Steps

1. From the Enterprise Management Window in SANtricity Storage Manager, select the **Devices** tab, and then select a node.
2. Select **Edit > Configure Alerts**.
3. Select the **Email** tab to configure email alert notifications.
4. Select the **SNMP** tab to configure SNMP trap alert notifications.
5. Use SANtricity Storage Manager online help, if needed, to complete the task.

Set passwords for SANtricity Storage Manager

You can set the passwords used for the appliance in SANtricity Storage Manager. Setting passwords maintains system security.

Steps

1. From the Enterprise Management Window in SANtricity Storage Manager, double-click the controller.
2. From the Array Management Window, select the **Storage Array** menu, and select **Security > Set Password**.
3. Configure the passwords.
4. Use SANtricity Storage Manager online help, if needed, to complete the task.

Optional: Enable node encryption

If you enable node encryption, the disks in your appliance can be protected by secure key management server (KMS) encryption against physical loss or removal from the site. You must select and enable node encryption during appliance installation and cannot unselect node encryption once the KMS encryption process starts.

What you'll need

Review the information about KMS in the instructions for administering StorageGRID.

About this task

An appliance that has node encryption enabled connects to the external key management server (KMS) that is configured for the StorageGRID site. Each KMS (or KMS cluster) manages the encryption keys for all appliance nodes at the site. These keys encrypt and decrypt the data on each disk in an appliance that has node encryption enabled.

A KMS can be set up in Grid Manager before or after the appliance is installed in StorageGRID. See the information about KMS and appliance configuration in the instructions for administering StorageGRID for additional details.

- If a KMS is set up before installing the appliance, KMS-controlled encryption begins when you enable node encryption on the appliance and add it to a StorageGRID site where KMS is configured.
- If a KMS is not set up before you install the appliance, KMS-controlled encryption is performed on each appliance that has node encryption enabled as soon as a KMS is configured and available for the site that contains the appliance node.



Data that exists prior to connecting to the KMS on an appliance that has node encryption enabled is encrypted with a temporary key that is not secure. The appliance is not protected from removal or theft until the key is set to a value provided by the KMS.

Without the KMS key needed to decrypt the disk, data on the appliance cannot be retrieved and is effectively lost. This is the case whenever the decryption key cannot be retrieved from the KMS. The key becomes inaccessible if a customer clears the KMS configuration, a KMS key expires, connection to the KMS is lost, or the appliance is removed from the StorageGRID system where its KMS keys are installed.

Steps

1. Open a browser, and enter one of the IP addresses for the appliance's compute controller.

`https://Controller_IP:8443`

Controller_IP is the IP address of the compute controller (not the storage controller) on any of the three StorageGRID networks.

The StorageGRID Appliance Installer Home page appears.



After the appliance has been encrypted with a KMS key, the appliance disks cannot be decrypted without using the same KMS key.

2. Select **Configure Hardware > Node Encryption**.

NetApp® StorageGRID® Appliance Installer
Help

Home
Configure Networking
Configure Hardware
Monitor Installation
Advanced

Node Encryption

Node encryption allows you to use an external key management server (KMS) to encrypt all StorageGRID data on this appliance. If node encryption is enabled for the appliance and a KMS is configured for the site, you cannot access any data on the appliance unless the appliance can communicate with the KMS.

Encryption Status

⚠ You can only enable node encryption for an appliance during installation. You cannot enable or disable the node encryption setting after the appliance is installed.

Enable node encryption
☒

Save

Key Management Server Details

3. Select **Enable node encryption**.

Prior to appliance installation you can unselect **Enable node encryption** without risk of data loss. When the installation begins the appliance node accesses the KMS encryption keys in your StorageGRID system and begins disk encryption. You are not able to disable node encryption after the appliance is installed.



After you add an appliance that has node encryption enabled to a StorageGRID site that has a KMS, you cannot stop using KMS encryption for the node.

4. Select **Save**.
5. Deploy the appliance as a node in your StorageGRID system.

KMS-controlled encryption begins when the appliance accesses the KMS keys configured for your StorageGRID site. The installer displays progress messages during the KMS encryption process, which might take a few minutes depending on the number of disk volumes in the appliance.



Appliances are initially configured with a random non-KMS encryption key assigned to each disk volume. The disks are encrypted using this temporary encryption key, that is not secure, until the appliance that has node encryption enabled accesses the KMS keys configured for your StorageGRID site.

After you finish

You can view node-encryption status, KMS details, and the certificates in use when the appliance node is in maintenance mode.

Related information

[Administer StorageGRID](#)

[Monitor node encryption in maintenance mode \(SG5600\)](#)

Optional: Change to RAID6 mode (SG5660 only)

If you have an SG5660 with 60 drives, you can change the volume configuration from its default and recommended setting, Dynamic Disk Pools (DDP), to RAID6. You can only change the mode before deploying the StorageGRID appliance Storage Node.

What you'll need

- You have an SG5660. The SG5612 does not support RAID6. If you have an SG5612, you must use DDP mode.



If any volumes have already been configured or if StorageGRID was previously installed, changing the RAID mode causes the volumes to be removed and replaced. Any data on those volumes will be lost.

About this task

Before deploying a StorageGRID appliance Storage Node, you can choose from two volume configuration options:

- **Dynamic Disk Pools (DDP)** — This is the default and recommended setting. DDP is an enhanced hardware data protection scheme that delivers better system performance, reduced rebuild times after drive failures, and ease of management.
- **RAID6** — This is a hardware protection scheme that uses parity stripes on each disk, and allows for two disk failures within the RAID set before any data is lost.



Using RAID6 is not recommended for most StorageGRID environments. Although RAID6 can increase storage efficiency to 88% (compared to 80% for DDP), DDP mode provides more efficient recovery from drive failures.

Steps

1. Using the service laptop, open a web browser and access the StorageGRID Appliance Installer:
`https://E5600SG_Controller_IP:8443`

Where *E5600SG_Controller_IP* is any of the IP addresses for the E5600SG controller.

2. From the menu bar, select **Advanced > RAID Mode**.
3. On the **Configure RAID Mode** page, select **RAID6** from the Mode drop-down list.
4. Click **Save**.

Optional: Remap network ports for appliance

You might need to remap the internal ports on the appliance Storage Node to different external ports. For example, you might need to remap ports because of a firewall issue.

What you'll need

- You have previously accessed the StorageGRID Appliance Installer.
- You have not configured and do not plan to configure load balancer endpoints.



If you remap any ports, you cannot use the same ports to configure load balancer endpoints. If you want to configure load balancer endpoints and have already remapped ports, follow the steps in [Remove port remaps](#).

Steps

1. From the menu bar of the StorageGRID Appliance Installer, click **Configure Networking > Remap Ports**.

The Remap Port page appears.

2. From the **Network** drop-down box, select the network for the port you want to remap: Grid, Admin, or Client.
3. From the **Protocol** drop-down box, select the IP protocol: TCP or UDP.
4. From the **Remap Direction** drop-down box, select which traffic direction you want to remap for this port: Inbound, Outbound, or Bi-directional.
5. For **Original Port**, enter the number of the port you want to remap.
6. For **Mapped-To Port**, enter the number of the port you want to use instead.
7. Click **Add Rule**.

The new port mapping is added to the table, and the remapping takes effect immediately.

Remap Ports

If required, you can remap the internal ports on the appliance Storage Node to different external ports. For example, you might need to remap ports because of a firewall issue.

✕ Remove Selected Rule
+ Add Rule

Network
Grid
Protocol
TCP

Remap Direction
Inbound
Original Port
1

Mapped-To Port
1

	Network	Protocol	Remap Direction	Original Port	Mapped-To Port
<input type="radio"/>	Grid	TCP	Bi-directional	1800	1801

- To remove a port mapping, select the radio button for the rule you want to remove, and click **Remove Selected Rule**.

Related information

Recover and maintain

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