



Use a DoNotStart file

StorageGRID

NetApp
July 18, 2022

Table of Contents

- Use a DoNotStart file 1
 - Add DoNotStart file for service 1
 - Remove DoNotStart file for service 2

Use a DoNotStart file

If you are performing various maintenance or configuration procedures under the direction of technical support, you might be asked to use a DoNotStart file to prevent services from starting when Server Manager is started or restarted.



You should add or remove a DoNotStart file only if technical support has directed you to do so.

To prevent a service from starting, place a DoNotStart file in the directory of the service you want to prevent from starting. At start-up, Server Manager looks for the DoNotStart file. If the file is present, the service (and any services dependent on it) is prevented from starting. When the DoNotStart file is removed, the previously stopped service will start on the next start or restart of Server Manager. Services are not automatically started when the DoNotStart file is removed.

The most efficient way to prevent all services from restarting is to prevent the NTP service from starting. All services are dependent on the NTP service and cannot run if the NTP service is not running.

Add DoNotStart file for service

You can prevent an individual service from starting by adding a DoNotStart file to that service's directory on a grid node.

What you'll need

You must have the `Passwords.txt` file.

Steps

1. Log in to the grid node:
 - a. Enter the following command: `ssh admin@grid_node_IP`
 - b. Enter the password listed in the `Passwords.txt` file.
 - c. Enter the following command to switch to root: `su -`
 - d. Enter the password listed in the `Passwords.txt` file.

When you are logged in as root, the prompt changes from `$` to `#`.

2. Add a DoNotStart file: `touch /etc/sv/service/DoNotStart`

where `service` is the name of the service to be prevented from starting. For example,

```
touch /etc/sv/ldr/DoNotStart
```

A DoNotStart file is created. No file content is needed.

When Server Manager or the grid node is restarted, Server Manager restarts, but the service does not.

3. Log out of the command shell: `exit`

Remove DoNotStart file for service

When you remove a DoNotStart file that is preventing a service from starting, you must start that service.

What you'll need

You must have the `Passwords.txt` file.

Steps

1. Log in to the grid node:
 - a. Enter the following command: `ssh admin@grid_node_IP`
 - b. Enter the password listed in the `Passwords.txt` file.
 - c. Enter the following command to switch to root: `su -`
 - d. Enter the password listed in the `Passwords.txt` file.

When you are logged in as root, the prompt changes from `$` to `#`.

2. Remove the DoNotStart file from the service directory: `rm /etc/sv/service/DoNotStart`

where `service` is the name of the service. For example,

```
rm /etc/sv/ldr/DoNotStart
```

3. Start the service: `service servicename start`
4. Log out of the command shell: `exit`

Copyright Information

Copyright © 2022 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system- without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.